



**City and County of San Francisco
Municipal Transportation Agency
Citizens' Advisory Council**

SFMTA
Municipal Transportation Agency

Operations and Customer Service Committee

**Tuesday, September 10, 2013 at 3:00 p.m.
1 South Van Ness Avenue, 6th Floor, Candlestick Conference Room**

MINUTES

1. Call to Order

Chairman Downey called the meeting to order at 3:08 p.m.

2. Roll Call

OCSC members present at Roll Call: Joan Downey

OCSC members absent at Roll Call: Mark Ballew

OCSC members absent: Daniel Murphy

SFMTA CAC members not on this committee, but also present: Roland Wong and Frank Zepeda. Chairman Downey appointed Roland Wong and Frank Zepeda to serve as Pro Tem

3. Announcement of prohibition of sound-producing devices during the meeting.

The CAC Secretary made the announcement.

4. Approval of Minutes:

- June 11, 2013

This item was continued to the next meeting.

Public Comment:

None

5. Report of the chairman (For discussion only):

None

6. Public Comment:

None





7. Presentation, discussion and possible action regarding plan to double-berth LRVs in the metro. (John Haley, Director, Transit Services)

This item was continued to the next meeting.

Public Comment:

None

8. Presentation, discussion and possible action regarding metro station maintenance. (John Haley, Director, Transit Services)

Ted Aranas, Senior Operations Manager, Maintenance of Ways, discussed the maintenance custodial program; custodial duties of each shift; and provided photos of before and after maintenance at various Muni metro stations.

Mark Ballew arrived at 3:26 p.m.

Public Comment:

Edward Mason commented on evacuating passengers and persons in the subway after hours.

9. Presentation, discussion and possible action regarding the N Judah shuttle bus service. (John Haley, Director, Transit Services)

Jeffrey Flynn, Acting Operations Planning & Scheduling Manager, discussed the shuttle service plan for the N Judah.

Public Comment:

Judy Goddess commented on the use of buses for the N Judah shuttle service.

10. Presentation, discussion and possible action regarding the Alamo Square tour bus restrictions. (Jerry Robbins, Transportation Planning Manager, Sustainable Streets)

Jerry Robbins discussed the concerns of neighbors; Muni delays; traffic; noise; and alternative options to reduce tour buses in the Alamo Square neighborhood.

Public Comment:

John Conomos commented on the options for tour bus restrictions and accessible access on tour buses and routes at Alamo Square.



LaVonne Hickerson commented on the accessibility of Scott and Hayes Street; frequent stop of tour buses; idling of buses; and emissions from tour buses.

11. Committee members' requests for information. (For discussion only)

None

Public Comment:

Edward Mason commented on persons in the subway after hours; tunnel rats; graffiti; and security in the subway.

12. Schedule upcoming Meeting and Agenda Items. (For discussion only)

Next regular meeting: Tuesday, November 12, 2013 at 3:00 p.m.

1 South Van Ness Avenue, 6th Floor, Candlestick Conference Room #6053

ADJOURN: The meeting was adjourned at 5:09 p.m.

Respectfully submitted by:

Yvette Torres

SFMTA – CAC Secretary