

External Memorandum

Scooter Share Fleets for Temporary Demand



To: Hayden Harvey, Neutron Holdings dba Lime
Brit Moller, Pheenix CH LLC dba Spin

From: Julie Kirschbaum, SFMTA Director of Transportation 

Date: August 27, 2026

Subject: Request to Expand Scooter Share Fleets for Temporary Demand

The San Francisco Municipal Transportation Agency (SFMTA) anticipates that there is likely to be a much higher than usual demand for transportation services in key areas of San Francisco over the next several months due to a variety of major event programming. Such events include, but are not limited to, the Pokémon World Championships, Dreamforce 2026, Hardly Strictly Bluegrass, Fleet Week Airshow, and Microsoft Ignite 2026. The SFMTA also considers that available public transportation services may not be sufficient to meet the increased travel demand.

Current Powered Scooter Share Program permits allow for the SFMTA to “request Permittees to expand their fleets on a time-limited basis to serve as mutual aid for transit and to help meet travel demand.” Therefore, the SFMTA requests that the Permittees (Lime and Spin) expand their fleets by up to 500 devices each for up to three months from the current date, through November 26, 2026.

Each Permittee has previously been authorized to deploy up to 3,250 devices, so each company will be allowed to deploy up to 3,750 devices during this specified timeframe. Due to the time-limited nature and specific temporary travel demand purpose, these additional 500 devices will not be counted technically as part of each company’s Permitted Fleet; however, all newly deployed devices must otherwise meet the same standards and requirements as of the Permitted Fleet.

The SFMTA cautions the Permittees against unnecessary maximum deployment for the purpose of meeting higher than usual travel demand during this period. Each Permittee is encouraged to limit deployment to previous levels (up to 3,250 devices) when travel demand is at lower or typical levels and may be so instructed by the SFMTA at any time.

This temporary, time-limited fleet expansion is conditioned upon current need of anticipated travel demand and mutual aid and each Permittee’s continued compliance with the Powered Scooter Share Permit Terms and Conditions and may be reversed at any time. SFMTA staff will continue to monitor travel benefits and compliance through regular reporting, dashboards, on-street enforcement, complaints and feedback from the public, communications with scooter company representatives, and other means.