## SFMTA Taxi Driver Fund Survey

The Survey was sent by direct e-mail to 3,695 drivers. 504 respondents completed the Driver Fund Survey. 81% chose to rank the proposed recommendations, while 19% elected to submit an alternative recommendation.

Of the 81% who chose to rank the proposed recommendations, waiving the Driver's annual A-card renewal fee was the preferred recommendation.



## **Alternative Recommendations**

98 alternative recommendations were submitted



Number 🖵	Medallion related Payments and Assistance
1	Repay medallion holders that bought Taxi Medallions in good faith, which have become
	"worthless"!
2	Give the money to the people who spend a life time saving to the fails pilot medallion
	program buyers!
2	The Driver Fund should be distributed equally to each purchased medallion holder in such a
3	way as to reduce the driver's outstanding loan.
	Use the money to buy back medallions from those medallion holders at the top of the list in
4	the taxi medallion sales program.
5	Can you give the Draver fund to the medallion Bayer \$.250.000
6	Find a way to refinance the loans for current medallion holders. They are severely under
	water on their current loans.
7	Take the money and divide between between medallion losers who bought them at
,	250000\$ so they owe less to the bank when they file bankruptcy
8	The sfmta should buy back the medallion.or disregulate the taxi industry.we cannot pay the
	high fees anymore. 250 k is none scene for
9	Return it to drivers who paid it.
10	Waive medallion fee for \$125k and \$250k buyers only.
11	I wish my madallion drop down 125,0000
12	The fund came from medallion transfer, should be return back to the taxi medallion
	buyer!!!! or use it to reduce the monthly payments!
13	Created affordable insurance for medallion buyers/holders (\$250K and \$125K) who's
	expanses not affordable any more . Not for cab company!
14	Return money to medallion holders who buy them for \$250000 and stock with them
15	Offer certified drivers 0 interest loan to pay for their earned medallion plus a vehicle, and
	set up a centralized uber-like application.
16	It would be great to address to the City's Supervisors that taxi drivers need to retire from
	their obligations of being medallion holders.
17	You should buy back private medallions. Medallions have been ruined by allowing Uber,
	destroying taxi drivers financially.
18	Retuned the fund to the medalion holder since the had lost so much income since they purchased the medallion
19	help the Medallion owners to make it affordable to pay the loan
15	SFMTA should return the down payment for every medallion owners.and give the
20	medallion for free .Be fair ur destroying our famly.
	Give money back to the people who bought medallion for 250000. And wave their medalian
21	renewal fee.
	Please give money back to people who bought medallion for 250000 and stop taking
22	medallion fee from them
	Return money to poor drivers who paid\$250,000 for buying medallion.and you will be
23	blessed from drivers, remove A-card & medallion fee thanks
24	I paid 250000 for medalian.i want to back 20 percent.
25	Please give money to the people who bought the medallion for 250000 and got stuck with
25	this loan. Bail them out. Thanks
26	please reduce the loan amount for drivers who bought the medallion for 250.000 . and
20	lower medallion renewable fees
27	I wish to include to waive medallion renewal fee as well plus these three
	recommendations
28	
	Please help the people who bought the medallion for 250000. Please reduce loan amount.
29	Please reduce loan amount for the people who bought medallion for 250000
30	Please give back the portion belong to the medallion buyers because the medallion value is
	pretty much worthless at this point.

Number	Medallion related Payments and Assistance
31	SFMTA should reduce the price and loan of the medallion to \$50,000 was sold to long time drives who should have been awarded for free
32	i am medallion holderit has been very difficult to earn enough to make my medallion
	renewal fee. i wish for you to suspend the fee.
33	Most financially vulnerable are the owners who purchased the medallion for the full price.
	The Fund should be distributed solely to them.
34	Taxi Driver Fund should be return to whoever bought \$250,000 medallion owner. Those
	medallion owner should bailed out. SFMTA should buyback.
35	This money go's to the driver how bought taxi medallion for 250000 because we can't pay
	our payments
36	You should give back \$50000 to all of us who paid \$250000 and try to sell medallions for
	200000. That would give us a chance to survive.
37	
	Purchase the medallions from the disabled holders on the list waiting and wanting to sell.
38	I would like to see SFMTA return the money that many taxi drivers have paid to attain their
	medallions.
39	The most affected drivers are the medallion owners who bought the medallion for \$
	2,50,000.you should give them break.hard to make loan pay.
40	reduce #of medallions by buying them back (dutch auction) starting at 150K reduce cabs on
	streets to increase income Mta app that has no fees
41	Distribute this fund to those who have purchased medallions so they can repay the loan.
42	Provide financial relieve to the medallion holders who bought medallions for \$250,000.
	They struggle more then any regular taxi driver.
43	i like to point out that the drivers who bought their medalins for 250k is the only ones who
	supposed to get the benefit of the driver fund
44	Waived the medallion renewal fee since we paid \$250000 and still finance the bank the
	medallion renewal fee of \$1000 is too expensive
45	The fund you have in not of all taxi drivers this is only of drivers who buy medallions so why
45	do not you waive their taxi loan
46	Driver fund collected from Pre K owner \$50,000. Should be returned to the who ever bought
	\$250,000 .Not for all Taxi driver.Nowaday worth200K
47	I think you should return to the people who spent \$250,000 to get the medallion.
48	Taxi Driver Fund should be return to whoever bought \$250,000 medallion owner. Those
	medallion owner should bailed out. SFMTA should buyback.
49	Investigate the possibility of providing insurance for taxi companys Compare the nature of
	San Francisco taxi operation with the competition
50	That I would like the fun back to who purchased the Medallions.
51	Free all the medallion owners from bank loans ,
52	Return money to medallion owners who had to pay for medalllions but didn't make enough
	money due to poor MTA management restriction on Uber
53	I recommend \$4.7 million dollars should go to those who paid for the medallion \$
55	250,000.00. We are like slave working hard unfairly trited
54	Since this fund was collected from the sale of taxi medallions, it's only fair to redistribute it
54	equally to 250k medallion buyers for relief
	Driver found been colect from medalion bayers. Should be returned to whom been bought
55	\$250k medalions bayers. At least will help.
	Drivers who bought their medallions are hurting the most, so it should be divided and given
56	to them.
	Please the fund should be used for the buyer and the rest should be divided to the drivers
57	based on sonority
58	This fund was collected from the buyers they are facing hardship to payoff there loan so
	sfmta should help them
59	Return the money to those you took it from - to medallion holders. Distribute the fund
	between those you took it from.
60	Driver fund collected from pre K Onwer \$50,000. Should be returned to who ever bought
	\$250,000 medallion Owner. Not for all taxi drivers.

Number 🖃	Driver Assistance
61	A portion given to drivers facing eviction to help find housing.
62	I think, it's a good idea to use the fund toward A-Card renewal fee.
63	Reduction of gates and sfo fees for drivers 5 years or more in this business. Also city fees.
64	Funds to help taxi drive, because at this time the drivers is on very bad financial situation,
	this will help us pay some late bills
<i>cc</i>	The fund should provide taxi vouchers for city and county employees. More business for
65	cab drivers and a cost savings for city employees.
66	A-Card renewals for drivers until fund is exhausted.
67	Helping drivers who are sick and cannot work for more than two weeks approved by doctors
68	I recommend the fund be used to help drivers get retraining, get an education or start a
	small business.These benefit the city & drivers.
69	I wish no(3)only -Waive A-Card renewal fees
70	We need advertisement to bring back many customers. Yet, personal Loans to cab drivers at
	low interest.
71	Consider deduction a percentage of SFO trip fees to add to the founds.Also forming a
	private insurance bond to reduce insurance coast .

Number 🚽	Cash Payment 🗸 🗸
72	I want my compensation in cash
73	Monetary payments to taxi drivers should be between min amount to max amount like 3 yr
	to 20 yrs history drivers should receive same amount.
74	give us are medllion list money back.since we thought that would be a part of our
	retirement.that whould be the honorable thi ng to do!!!!!
75	Should be divided and give it to the Taxi Drivers now that they are alive!!! Thank you
76	All Taxi drivers should get \$700 pee driver
77	Busses is doun and will be close very soon
78	The driver should get the money in cash.
79	I think the best option is to return the money collected for medallion waiting list
	application paid by drivers, and not getting medallions.
80	Taxi Driver fund of 4.7 million dollars should be distributed to the taxi drivers
81	The 4.7 M. should be given to taxi drivers. We know how to pay our bills, we don't need
	advertising. Stop advertising for Uber in your buses
82	Hi SFMTA, I support MonetaryPayment to taxi drivers based on Seniorty and driving history.

Number 🗔	TNC Regulations
83	I've been working 1 yrs in taxi business and I'm not happy. I'm struggling to make money
	it's always a hustle because of uber & lift.
84	ban Uber from picking up or dropping off customers in the airport
85	Use funds on legal fees to fight and regulate Uber and Lyft same as Taxis. And make sure
	money is not wasted.
86	Legal action and lobbying to prohibit Uber and Lyft from operating in San Francisco without
	a taxi medallionAnd pay reparations
87	To be used to establish fair regulation of car services. Car Services essentially mock SFMTA
87	regulation and effort. How can you not see that?
88	Use it to kick out UBER and LYFT from airport at least like other cities -help to reduce the
88	gate payments for poor drivers
89	I think the best way to use this fund is to use it to fight uber in San Francisco by creating an
	app that is supported by SF taxi drivers.
90	the money should be used strategically to educate the citizens of the folly of eventually
	having uber as a monopoly
91	You are requested to spend the most of the money to regularised the uber and Lyft to save
	the Taxi business.
92	no more uber or lyft

Number 🗊	Taxi App Creation
93	Create Central dispatch for all taxi cabs in the city for smartphone users
94	use fund to build the taxi app let people find the cab any where in the city doesn't mater of the Taxi Co. function same as Uber / lyft.
95	Build new app for all San Francisco taxi drivers in the city \$10 flat rate every day from 7 PM to 7 AM
96	I wash SF MTA will help us to build central dispatcher with that money or app . so all cub can use it
97	We should spend the funds to create a central app for all taxis in SF in order to compete with uber. Most cab drivers I talked to want this.
98	Reform Taxi system to be one color, single dispatch system. Making Taxis available more efficiently. Driver Fund should be used to that end.

## Email Feedback

The SFMTA received 144 emails regarding the Taxi Driver Fund. The emails & survey are not mutually exclusive- for example, one person could have both replied to the survey and submitted an email. Email responses are categorized in the chart below.

