



SFMTA

Taxi Outreach Meeting

January 15, 2026



Agenda

1. Taxi Code Reform Proposals
 - a) Proposed taxi meter rate amendments
 - I. SFO minimum fare
 - II. Meter and a half
 - b) Update definition of Prohibited Drugs
 - c) Date Change for Renewals/Reporting Requirements
 - d) Update Color Scheme Permits - Conditions
 - I. Required notifications: duty to report
 - Dispatch service affiliation
 - Driver eligibility
 - II. Found property
 - e) Driver Duties: status update
 - f) Security Camera requirements: status update
2. Access for All FY24-25 - FY25-26 Request for Proposals
3. Announcements
 - a) SFMTA announcements
 - b) Code reform suggestions from the taxi industry

Taxi Code Reform

- ❖ The SFMTA is beginning the next round of review of taxi requirements ([Article 1100 of the Transportation Code](#))
- ❖ Our intent: **continue to modernize rules to allow the taxi industry to innovate and compete, while maintaining safety and consumer protection**
- ❖ Feedback from the taxi industry is an important part of the process
- ❖ Next steps
 - Monthly meetings to discuss potential changes
 - Proposed amendments to the taxi code require approval of the SFMTA Board of Directors
 - Proposed amendments for SFMTA Board consideration in 2026

Public Comments – Call in

If you would like to make a comment, please unmute yourself or call the USA number at **415.523.2709**

You will need to enter the Participant Code **240 360 339#**

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Taxi Meter Rate Amendments

❖ Proposed rate amendments:

- **Minimum fare from SFO:**

- Fare: **\$24** not including fees
- Boundary: SSF, San Bruno, Millbrae, Burlingame
- Based on average fare within Short geofence
- Fare is clear to customers
- Applies 24/7/365
- Drivers still eligible for Short line
- If meter is lower, drivers may charge less

SFMTA

TO: San Francisco Taxi Drivers, Medallion Holders and Color Scheme Managers
 FROM: Philip Cranna, Enforcement & Legal Affairs Manager, Taxi Services
 CC: SF Paratransit, SF Weights & Measures, SF International Airport
 DATE: October 21, 2022
 SUBJECT: 10/18/22 SFMTA Board Meeting Results

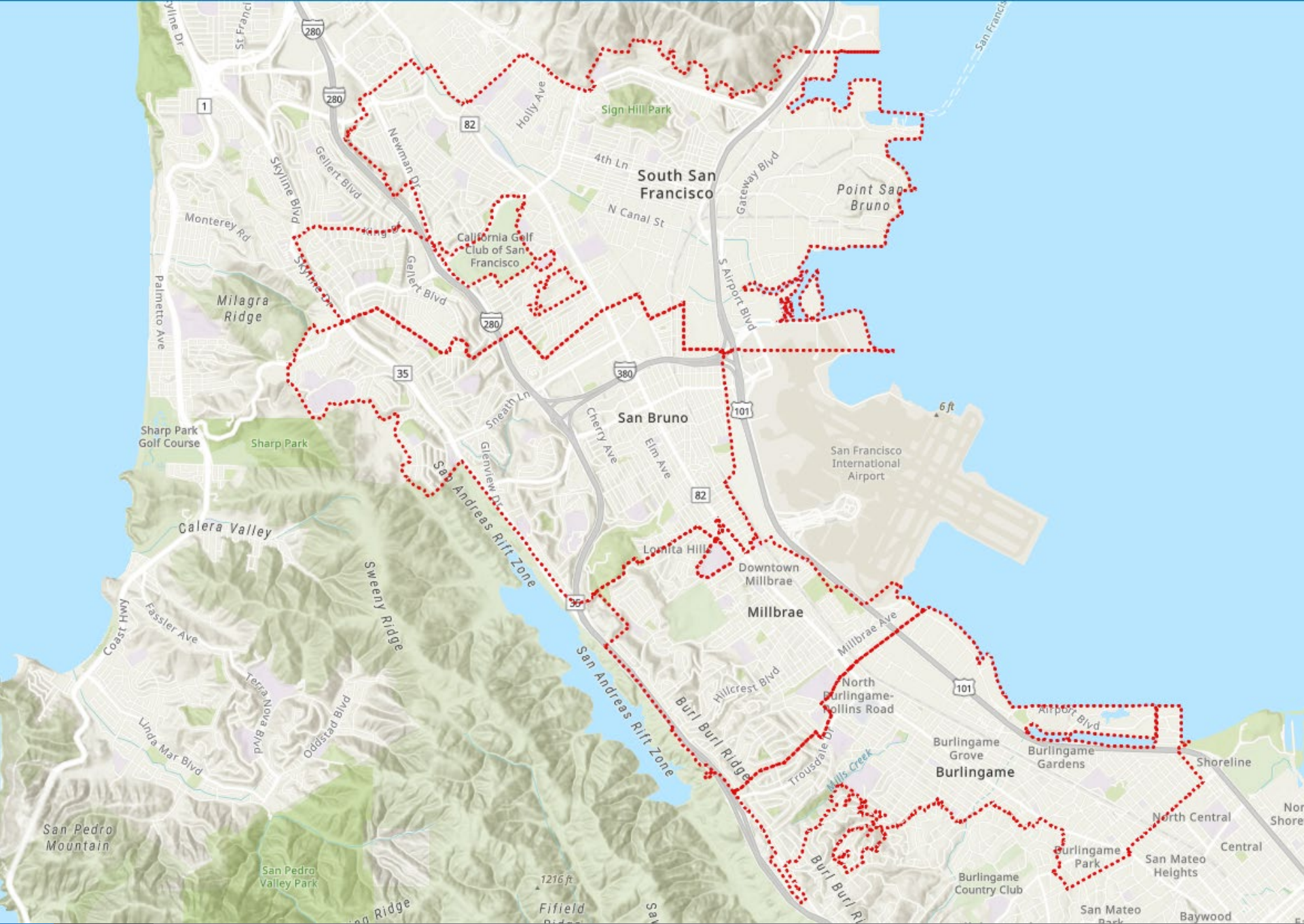
Please be advised that the October 18, 2022 SFMTA Board meeting resulted in the following:

1. **Taximeter Rate Increase**
 The SFMTA Board **approved** the proposed meter rate increase. This increase will go into effect on November 17, 2022. New rate cards will be given to Color Scheme managers for distribution by November 10.

Fare Component	Current Meter Rate	Approved Meter Rate
Flag Drop: First one-fifth of a mile	\$3.50	\$4.15
Distance: Each additional one-fifth mile or fraction thereof	\$0.55	\$0.65
Time: Each minute of waiting or traffic delay time	\$0.55	\$0.65

2. **Gate Fee Cap**
 The SFMTA Board **approved** the cap on gate fees that may be charged for the use of a San Francisco Taxi. A Color Scheme Permit Holder or a Medallion Holder may not charge Drivers a Gate Fee that exceeds \$10.62 per hour for a lease period equal to or shorter than 12 hours, or \$127.44 total for any lease period that ends by the following calendar day. This cap goes into effect on November 17, 2022.

San Francisco Municipal Transportation Agency | 1 South Van Ness Avenue, 7th Floor | San Francisco, CA 94102 | SFMTA.com
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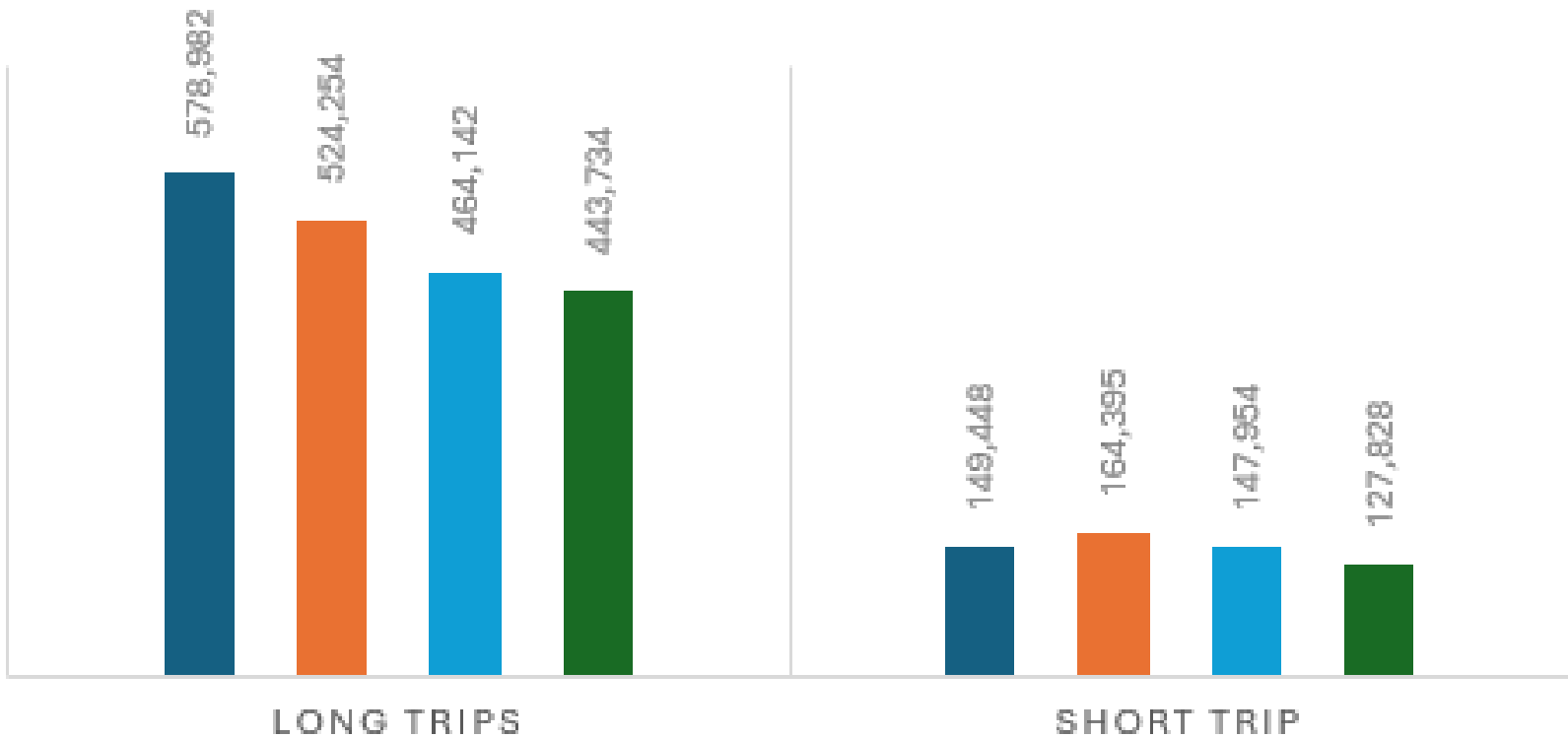
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Taxi Meter Rate Amendments

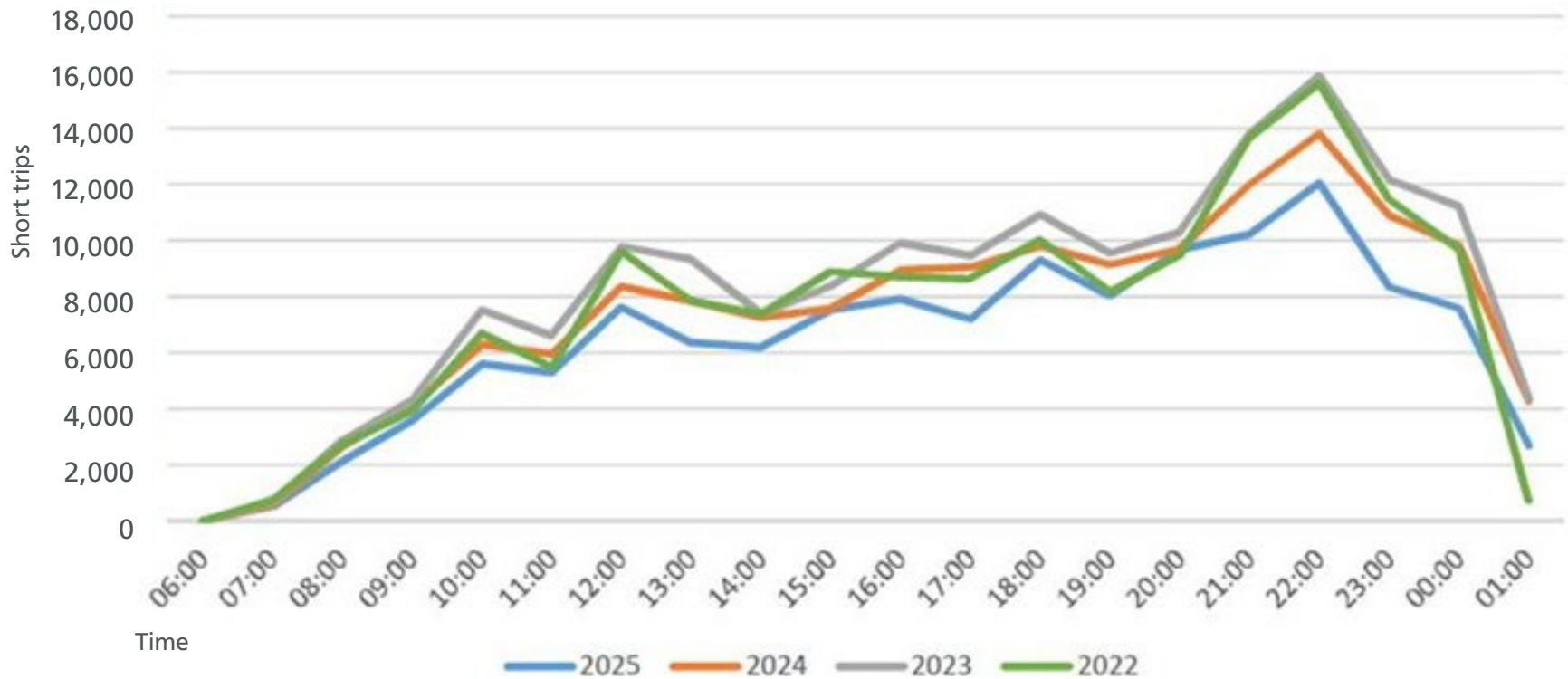
Taxi Trips Beginning in SFO

■ 2022 ■ 2023 ■ 2024 ■ 2025



Taxi Meter Rate Amendments

Taxi Short Trips Beginning in SFO
Annual Hourly Total



Taxi Meter Rate Complaints

I take international flights quite frequently, transportation is usually quite good, they pick up drop off, I provide tips. I left SFO, went to the taxi line and got in the taxi, I was heading to Mountain View...and then I **got the charge from my bank for \$321.25.**

I took the taxi at the taxi stand at the airport. I was told to take the first taxi in line. When asked about the trip, I told the driver to take the cheapest route...He charged me \$122.75 for the trip between the airport and Palo Alto. There was no traffic. When I asked about the fare, he said to take a picture of the fare prices. **Maybe I'm missing something but my colleagues tell me he overcharged me.**

Took the taxi from the airport line, **the meter read \$107 but he said that he has to add extra charges \$50 and we paid \$165 dollars** yet the receipt we got was for \$107.

The cost of service per the meter was about \$82.50. **We were informed when my kids and I were dropped off at the address in Palo Alto that the service 1.5x the meter for driving from SFO to Palo Alto.** This, by the way, was only disclosed upon arrival. I was told the total came to \$126.00...I did not agree to this fee. In fact, it seems like I should only have to pay the \$82.50 as we were not told that there is an additional charge to drive to Palo Alto.

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Updated Drug Definitions

Update Transportation Code §1102 to align with Federal and SFMTA prohibited drugs definition.

§1102. DEFINITIONS. PROHIBITED DRUGS.

Old - "Prohibited Drugs" shall mean marijuana, amphetamines, methylenedioxymethamphetamine (MDMA), methylenedioxyamphetamine (MDA), opiates, phencyclidine (PCP), and cocaine.

New - "Prohibited Drugs" shall mean marijuana, amphetamines, methylenedioxymethamphetamine (MDMA), methylenedioxyamphetamine (MDA), **opioids (codeine, heroin, morphine, Acetylmorphine, oxycodone, oxymorphone, hydrocodone, hydromorphone)**, phencyclidine (PCP) and cocaine.

Renewals / Reporting Requirements

§1103. PERMIT APPLICATIONS AND RENEWAL.

(f)(3) **Permit Renewal Requirements.** No Dispatch Service Permit shall be renewed unless the Permit Holder files the following documents by ~~May~~ **June 1** of each year.

(g)(3) **Permit Renewal Requirements.** No Color Scheme Permit shall be renewed unless the Permit Holder files the following documents by ~~May~~ **June 1** of each year.

(i)(3) **Medallion Renewal Requirements.** No Medallion shall be renewed unless the following requirements are satisfied by ~~May~~ **June 1** of each year.

Renewals / Reporting Requirements

§1109. CONDITIONS APPLICABLE TO MEDALLIONS.

(c)(6)(D) Statement of Work by Key Personnel. No later than ~~February~~ **June 1** of each year.

§1114. RECORDS AND REPORTING REQUIREMENTS APPLICABLE TO PERMIT HOLDERS.

(c) Annual Filings Required for Renewal. No Taxi or Ramp Taxi Medallion shall be renewed unless the Permit Holder files a sworn statement by ~~May~~ **June 1** of every year.

(d) (1) Annual Filings Required for Renewal. No Medallion held by a corporation may be renewed unless the Permit Holder files the following documents with the SFMTA by ~~May~~ **June 1** of each year.

Color Scheme Permits

Update Transportation Code §1106. CONDITIONS APPLICABLE TO COLOR SCHEME PERMITS.

(c) Use of Dispatch Service.

Each Color Scheme shall ensure that all Medallion Holders affiliated with that Color Scheme utilize the same Dispatch Service utilized by the Color Scheme. A Color Scheme must obtain the prior written approval of the SFMTA before changing Dispatch Services. A Color Scheme request for change of Dispatch Service shall be approved unless the Color Scheme or the Dispatch Service is on Administrative Probation. **In the event a Dispatch Service severs an affiliation with a Color Scheme, said Color Scheme shall notify the SFMTA in writing within 72 hours.**

Issue solved: non-working meters, consumer protection, and paratransit taxi access

Color Scheme Permits

Update Transportation Code §1106. **CONDITIONS APPLICABLE TO COLOR SCHEME PERMITS.**

(p)(1) Color Scheme Obligations Related To Drivers.

Each Color Scheme shall ensure that every affiliated Driver holds a valid A-Card. Each color scheme shall utilize the SFMTA's electronically published list of valid and active A-Cards to determine if a Driver can operate a taxicab or not. Each Color Scheme shall prohibit Drivers from utilizing their taxicab vehicles, payment terminals, and in-taxi equipment if the Driver's status is pending, revoked, suspended, or terminated.

Issue solved: manual lookup and notification

Color Scheme Permits

Update Transportation Code §1106. CONDITIONS APPLICABLE TO COLOR SCHEME PERMITS.

(r)(2) Found Property.

If the Found Property is currency, is of the value of \$100 or more, is either a serialized item or an electronic device or contains owner's identification information, within ~~30~~**7** calendar days the Color Scheme Permit Holder or the designee shall transfer the property to the SFMTA.

Issue solved: faster property reunification

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Proposed Driver Duty Amendments: Status Update

- ❖ A Driver shall not refuse to transport any service animal, or a secured, well-behaved, and/or contained animal except when the Driver has documentation from a licensed physician of a medical condition that prevents contact with that type of animal.
 - The Driver must ensure such documentation is on file with SFMTA. **Will be included for SFMTA Board consideration in 2026 reform package.**
 - The Driver shall remain with the passenger until assistance from another Driver or appropriate service has arrived. **Will be included for SFMTA Board consideration in 2026 reform package.**
- ❖ A Ramp Taxi Driver shall carry sufficient equipment to properly secure passengers using wheelchairs. **Will be included for SFMTA Board consideration in 2026 reform package.**
- ❖ Drivers shall, at the beginning of a trip, inform any passenger whose announced destination falls within the parameters of Section 1124(b)(3) that the fare to be charged will be 150% of the amount registered on the Taximeter.
 - If Driver fails to notify Customer of charge, Driver shall refund Customer the difference in fare. **Still under review**

Proposed Security Camera Criteria Established by the Director of Transportation*: Status Update

- ❖ Cameras are already required in all San Francisco Taxicabs
- ❖ TAMS staff has found wide array of video setups/condition
- ❖ Cameras must be compliant with Surveillance Technology Policy

Purpose: to establish uniform standards, while allowing industry options to choose which brand/model provided it meets standards

Status update: still collecting feedback from the taxi industry

* SFMTA Board already authorized Director of Transportation to establish technical requirements

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Access for All RFP

FY 24-25 and 25-26 Funding Cycles

- ❖ \$2.2M available to support on demand wheelchair accessible vehicle (WAV) service within San Francisco
- ❖ Expected RFP publication date early 2026
- ❖ Visit the [Access for All webpage](#) for more information

Contact information:

Phone: 415-646-4947

Email: javaun.garcia@sfmta.com

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Announcements

- ❖ SFMTA announcements
- ❖ Code reform suggestions from the taxi industry