San Francisco Municipal Transportation Agency
2020 Fare Policy

WORKING DRAFT MASTER February 10, 2020

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SFMTA

SFMTA Fare Policy Fare Policy Goals



Provide revenues needed to run the transit system, while:

- Promoting equity
- Enhancing customer convenience
- Incentivizing pre-payment
- Incentivizing transit ridership

SFMTA Fare Policy Fare Policy Goals- How are we doing?

- **Promoting Equity:** \$24M/year is invested in fare relief through 110,000 customers enrolled in Free Muni and 17,000 Lifeline passes sold per month. Low-income single ride regional pilot begins Spring 2020. *Even so, we hear that the cost of transit remains a significant burden for many customers not eligible for free or reduced programs.*
- Maintain revenues and incentivize transit ridership: Chase Center ticket to ride and Rapid Bus investments generating ridership. But systemwide revenues and ridership slightly declining, with fare evasion increasing.
- Enhancing customer convenience and incentivizing pre-payment: Use of electronic payment continues to grow, with share of single ride fare revenue on Clipper® and MuniMobile rising from 62% in FY17 to a projected 82% in FY 20. The new Clipper 2.0 app in late 2020 or early 2021 will provide immediate access to products. *Even so, we hear demand for more convenient access to Clipper products in certain neighborhoods.*

SFMTA Fare Policy Operating Budget starting gap, assuming current policies (including indexing)

Item	FY 21, \$M	FY 22, \$M
Revenue – Projection	1,209	1,225
Expenditures – Base	1,275	1,302
Base Operating Gap	(66)	(77)
Muni Working Group Proposals	48	64
Other Division requests (updated)	21	26
Total Gap	(135)	(167)

Note: Transit fares estimated at \$214 million, or ~18% revenue in FY 21.

SFMTA Fare Policy Automatic Indexing Implementation Plan (AIIP)

AIIP Purpose and Policy (established April 2009)

- Establish a transparent and predictable mechanism for setting charges which are not otherwise governed by law
- Apply consistent methodology for indexing charges

			Projected		
ltem	Factor	FY19	FY20	FY21	FY22
А	CPI-U Average 2016-2018	3.4%	3.4%	3.3%	3.1%
В	Two-year Budget Labor Cost Change (Salary & Mandatory Fringe)	5.8%	6.8%	6.8%	1.6%
C=(A/2)+ (B/2)	Automatic Inflator	4.6%	5.1%	5.1%	2.3%

It is also the policy of the Board:

- To re-evaluate, during the budget process, the adequacy of the Automatic Inflator
- To reserve the right to forego an Automatic Inflator if the SFMTA Budget projections allow and if to do so would further significant SFMTA policy and goals

SFMTA Fare Policy Cash Single Ride and Adult Pass Fare History

Fiscal Year	Single Ride	% Change	Adult Pass	% Change
1993	1.00	0%	32.00	0%
1994	1.00	0%	35.00	9%
2004	1.25	25%	45.00	29%
2006	1.50	20%	45.00	0%
2009	1.50	0%	45.00	0%
2010 (AIIP)	2.00	33%	\$55/\$60.00*	22%/9%*
2012	2.00	0%	62.00	3%
2013	2.00	0%	64.00	3%
2014	2.00	0%	66.00	3%
2015	2.25	13%	68.00	3%
2016	2.25	0%	70.00	3%
2017	2.50	11%	73.00	4%
2018	2.75	10%	75.00	3%
2019	2.75	0%	78.00	4%
2020	3.00	9%	81.00	4%

*Raised twice in same fiscal year

SFMTA Fare Policy Free and Low Income Fare History

• Lifeline pass

- Adults below 200% federal poverty limit
- 50% Adult "M" Pass
- Implemented 2005
- ~18,000 average monthly pass stickers
- Estimated current annual cost in revenue forgone and administration: ~\$5M

• Free Muni

- Youth and seniors below 100% Bay Area median income and people with disabilities
- Implemented 2013 and 2015
- ~36,000 youth, ~63,000 seniors, ~14,000 people with disabilities used pass at least once in 12 months
- Estimated current annual cost: ~\$19M (~\$3M youth, ~\$13M seniors, \$~3M people with disabilities)

SFMTA Fare Policy Fare Media Ridership & Title VI Requirements

• Title VI requires us to evaluate impact of fare changes on minority and low income populations

Fare Media	Estimated Ridership	% Title VI Minority	% Title VI Low Income
Adult Single Ride Fare (Cash/Limited Use Card)	100,000	65%	50%
Adult Single Ride Electronic Fare (Clipper/MuniMobile)	200,000	49%	31%
Adult "M" and "A" Monthly Pass	200,000	56%	26%
Adult Lifeline Monthly Pass (50% "M" Pass)	18,000	90%	84%
Cable Car Single Ride (combined on-board and pre-paid)	14,000	39%	34%

Source: 2017 On-board ridership survey



SFMTA Fare Policy Fare Prices with Indexing

Base Scenario (applying indexing)	FY20	FY21	FY22	FY21 Annual Revenue Change
Adult Single Ride Fare (Cash/Limited Use Card)	\$3.00	\$3.25	\$3.25	\$1M
Adult Single Ride Fare (Clipper/MuniMobile)	\$2.50	\$2.75	\$2.75	\$8M
Adult "M" Monthly Pass (Muni Only)	\$81.00	\$85.00	\$87.00	\$4M
Adult Lifeline Monthly Pass (50% "M" Pass)	\$40.00	\$42.00	\$43.00	\$0.6M
Cable Car Single Ride	\$8.00	\$8.00	\$9.00	\$1M (FY22)

- The five listed fare products account for ~76% of fare revenue
- Additional fare products are detailed in draft Consolidated Fare Policy, included in this agenda item package

SFMTA Fare Policy Fare Comparison – Single Ride

City/Agency	FY20 Adult Cash Fare	FY20 Adult Electronic Fare
Seattle	\$3.25	\$2.75
SFMTA	\$3.00	\$2.50
New York City	\$3.00	\$2.75
Denver	\$3.00	\$2.80
Boston	\$2.90	\$2.40
Chicago	\$3.00	\$2.25
Washington D.C.	\$2.00	\$2.00
AC Transit	\$2.50	\$2.25



SFMTA Fare Policy Fare Options – Single Ride

Two Questions for Board:

- 1. Does the Board want to allow indexing per policy on cash fares or change or suspend the policy
- 2. Does the Board want to maintain the current discount for electronic Clipper/MuniMobile fares versus cash, or reduce the discount?

SFMTA Fare Policy Revenue Trends – Single Ride (\$M) Clipper/Mobile vs. Cash



Source: SFMTA Annual Disclosures



SFMTA Fare Policy Selected Fare Options – Single Ride

	Cash/Clipper Fares		Rev Impact	
Single Ride Fare Options	FY 21	FY 22	FY 21	FY 22
Option 1: Base. Indexing policy applied to cash fare, \$0.50 Clipper/Mobile discount	\$3.25/\$2.75	\$3.25/\$2.75	\$-	\$-
Option 2: Maintain index for cash, raise Clipper/Mobile fare to \$3.00	\$3.25/\$3.00	\$3.25/\$3.00	\$8M	\$8M
Option 3: Suspend index on cash, allow Clipper/Mobile fare to rise to \$3.00 over 2 years	\$3.00/\$2.75	\$3.00/\$3.00	(\$1M)	\$7M
Option 4: Suspend index on cash, raise Clipper/Mobile fare to \$3.00 in FY21	\$3.00/\$3.00	\$3.00/\$3.00	\$7M	\$7M
Option 5: Maintain index, raise Clipper/Mobile to match cash fare over 2 years	\$3.25/\$3.00	\$3.25/\$3.25	\$8M	\$16M

SFMTA Fare Policy Fare Comparison – Monthly Pass

City/Agency	FY20 Adult Rate	Single Rides to Break Even
SFMTA	\$81.00	32.4/27*
New York City	\$127.00	46.2
Denver	\$114.00	40.1
Boston	\$90.00	37.5
Seattle	\$99.00	36
Chicago	\$105.00	46.6
Washington D.C.	\$126.00	63
AC Transit	\$84.60	37.6

*For SFMTA: 32.4 break-even based on \$2.50 Clipper/Mobile fare. 27 is based on \$3.00 cash fare

SFMTA Fare Policy Fare Options – Monthly Pass

Two Questions for Board:

- 1. Does the Board want to maintain policy of Lifeline pass set at 50% adult "M" monthly pass (rounded down), as "M" pass is increased with index?
- 2. If Board wants to reduce Lifeline pass increase, does the Board want to suspend the increase or apply a different index?

SFMTA Fare Policy Fare Options – Lifeline Pass

Assumes with indexing, "M" pass is \$85 in FY 21 and \$87 in FY 22.

Lifeline Pass Fare Options	FY 21	FY 22	Rev Impact FY 21/FY 22	
Option 1: Base, Lifeline = 50% "M" Pass, rounded down	\$42	\$43	\$-	\$-
Option 2: suspend increase to Lifeline	\$40	\$40	(\$0.4M)	(\$0.6M)
Option 3: Change 50% policy and apply alternate index for Lifeline based on Social Security COLA of 1.6%	\$41	\$41	(\$0.2M)	(\$0.4M)

SFMTA Fare Policy Other Fare Options (minimal cost/revenue impact)

Proposal

• Support Fare Equity

- Muni Day Pass on Farebox (available only on MuniMobile currently)
- Free Muni Pass for People facing Housing Insecurity
- Cable Car Discount for Seniors/Youth/People with Disabilities on MuniMobile only, effective with Cable Car Single ride fare increase January 2022

Other Recommendations

- Extend Bulk Sales Discounts for all Products on Muni Mobile
- Eliminate Clipper differential for Passports to reduce transaction times at SFMTA sales kiosks

SFMTA Fare Policy Other Initiatives to Increase Fare Revenues

- Build on Chase Center model to engage with Conventions, Hotels, Major Employers, and Special Events
- Strategic Fare Evasion Reduction Initiatives (more to come at a future Board meeting)

SFMTA Fare Policy Other Requests to Expand Discounted/Free Fares

Funding these would require revenue sources to offset the fiscal impact:

- Expand Free Muni to all youth. Impact: ~\$2M/year
- Expand free Muni to all San Francisco Community College District students. Impact ~\$8M/year
- Eliminate Muni fares. Impact ~\$200+M/year plus major increased capital requirements to accommodate new demand



SFMTA Fare Policy Next Steps

- February 20, 2020: Finance and Administration Committee (FAC) of Citizens Advisory Council (CAC)
- March 3, 2020: MTA Board Meeting: Discuss Agency fee/fine/other revenues options
- March 5, 2020: CAC
- March 17, 2020: MTA Board public hearing on budget and Title VI equity analysis on fare proposals
- March 18, 2020: FAC
- April 7, 2020: MTA Board meeting: balanced budget proposal.
- April 21, 2020: MTA Board second hearing on balanced budget proposal, if needed.
- No later than May 1, 2020: MTA balanced budget proposal must be submitted to the Board of Supervisors