



Bayview Shuttle Community Congress

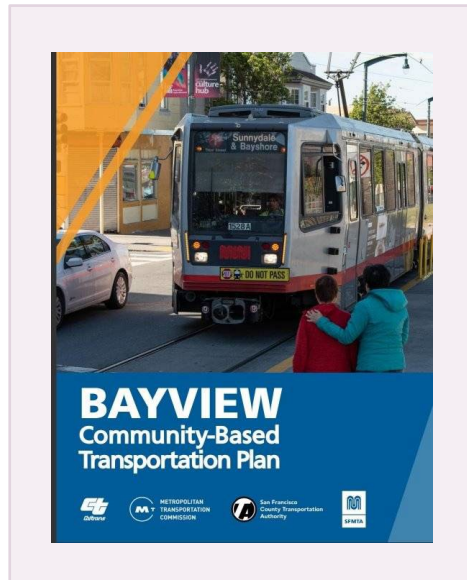
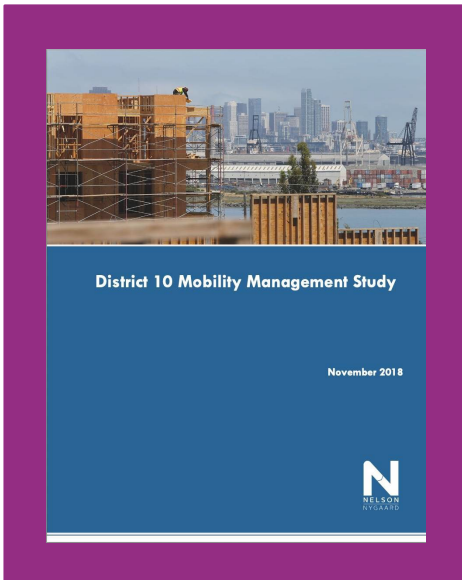
4.22.26

Agenda

1. Welcome
2. Project Recap
 - Project Background
 - Service Performance
 - Public Comment
3. Grant Extension
 - Community Partners
 - Goals
 - Public Comment
4. Community Congress
 - Bylaws
 - Public Comment

Project Background

Addressing Unique Challenges



Path to the Bayview Shuttle

- 2018** D10 Mobility Study
- 2020** Community-Based Transportation Plan
- 2022** CARB STEP Grant awarded
- 2024** Bayview Shuttle launched

"We are a great community that would hugely benefit from being better connected to this thriving city." — *Lara Pesce Ares (2020 CBTP)*





Service Metrics to Date

Bayview Shuttle is increasingly serving as a crucial transportation service for the Bayview-Hunters Point community

A very popular service

76.5k

Rides completed since launch

Highly efficient

4.2

Rides / Revenue Hour

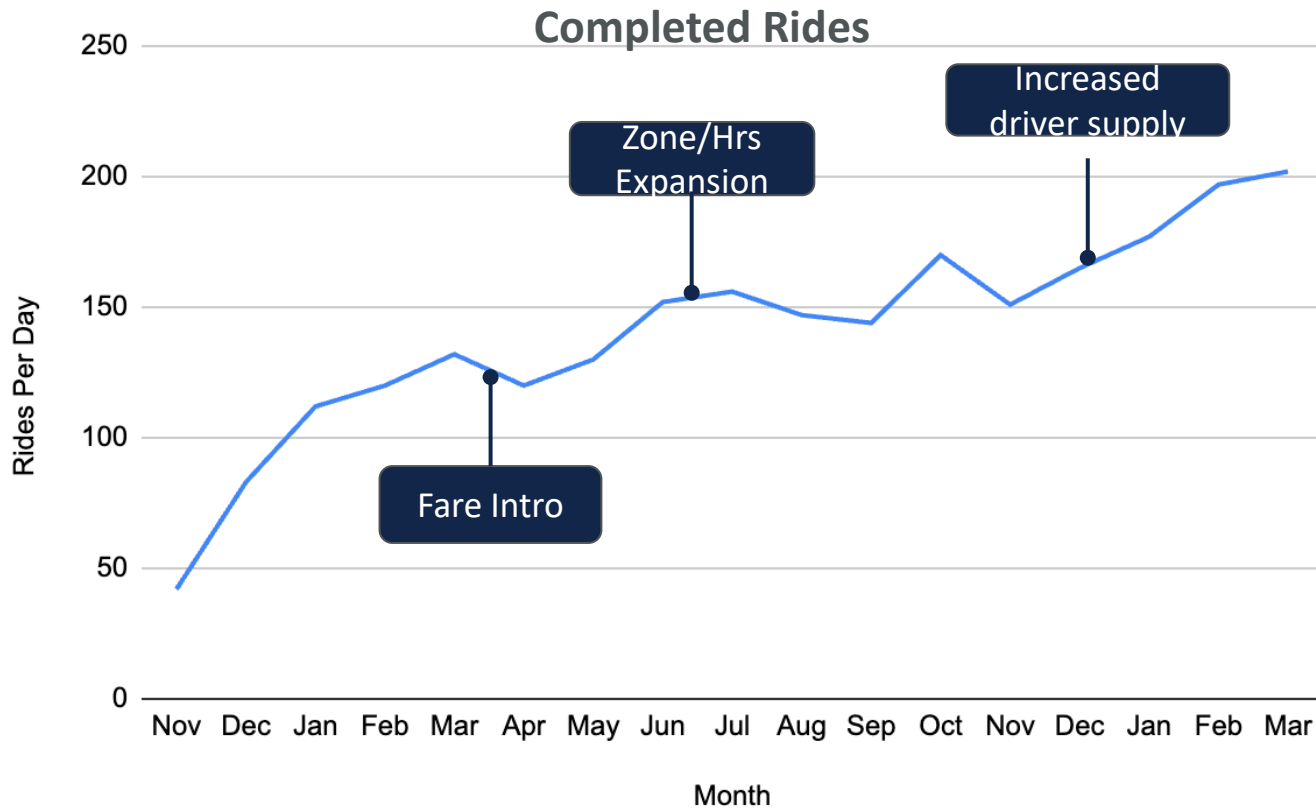
And expands transit access

2k+

Unique riders



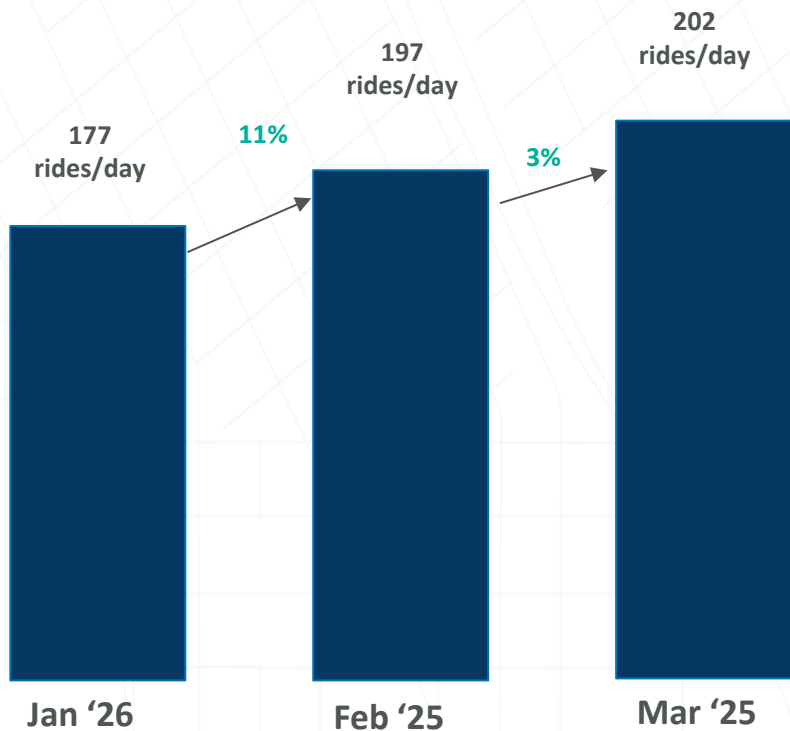
Rides per day has increased 380% since Nov 2024, and continues to grow



- Avg rate of increase = 7.2 rides per day for each month since launch

Q1 had the highest rides per day since launch

Ridership Growth



Key Metrics:

- **93.3%** met demand (+2% from Q4)
- **15.5 minute** average pickup ETA
- New ride record every month, culminating with **304 rides** on 3/31
- Weekly ride record of **1,281 rides** on week of 12/9/25! (Broken in Jan with 1398 rides)
- **4.9/5** average ride rating, 97% 5-star rating

data from Q1 (Jan '26 - Mar '26)



Public Comment

CARB Grant **Extended!**



Partner Contributions



COMMUNITY YOUTH CENTER



COMMUNITY YOUTH CENTER



Cap and Trade Dollars at Work

Partner Introductions



- Oversee the daily operations of the Bayview Shuttle
- Hire and train residents to be drivers
- Recommend improvements to the service to optimize service design



- Support ongoing outreach and engagement efforts
- Lead a community tour program with community youth
- Lead and facilitate Community Congress



- Support ongoing outreach and engagement efforts
- Staff and operate the Transportation Resource Center
- Conduct a community transportation inventory

Long-term Sustainability

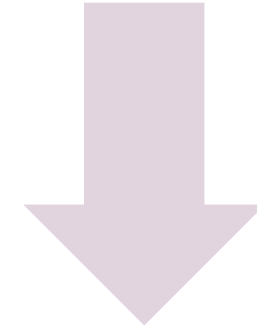
Mode Type	Bayview Shuttle	Paratransit	Cable Car	Light Rail Vehicle	Streetcar	Motor Bus	Trolley Bus
Avg. Cost-per-trip	\$28.24	\$111.92	\$20.64	\$8.53	\$8.29	\$6.59	\$5.12



Extension Goals



Increase service ridership, particularly shifting riders from more expensive modes and improving productivity



Reduce the cost-per-ride by identifying cost savings opportunities and exploring different financial models



Public Comment

Vision Statement

Our vision is to co-create a project in service of the greater mobility of the Bayview Hunters Point community. We seek to pave the way for an equitable transportation network through a people-first approach that is restorative and embedded within community context and culture. As outcomes we envision the following:

1. Increased mobility and choice for those most vulnerable to transportation challenges
2. Holistic environmental and socio-economic benefits through the provision of sustainable and accessible transportation alternatives
3. A collaborative framework that centers community decision making and ownership of data
4. Investment and accountability from local leadership that parallels community contributions
5. Connect people to that places they need to be
6. Seek to repair harm, harm reduction/restorative measures, utilize lessons from the past to design a better future
7. Accountability from leadership, particularly SFMTA commitment and buy-in
8. Solutions that are culturally relevant and embedded within the community context

Community Congress Bylaws



Public Comment



Announcements

Thank You!

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SFMTA.com/BayviewShuttle

Survey response link:

<https://forms.gle/BL7zvK84vUzxAZhU6>



6

