SFMTA

Taxi Outreach Meeting

November 19, 2026



Agenda

1. Taxi Stand Updates
   a) Hyatt Regency
   b) Hilton Union Square
2. Transportation Code Reform Summary
3. Discussion: Ramp Taxi Incentives at SFO
4. Announcements

Taxi Meeting Code of Conduct

Good etiquette in meetings requires all participants to adhere to a number of ground rules. Ground rules are the standards of conduct expected at Taxi Outreach Meetings and are important to ensure that our meetings run efficiently and effectively.

1. Speak one at a time, once recognized by the meeting chair.
2. Generally, each participant can speak on each item for 2 minutes. After everyone who wants to has spoken once, participants may speak again for 1 minute each. The chair may set and announce a different speaking time limit depending on the agenda and timing.
3. You may only speak during your allotted time and must stop speaking when your time is up.
4. No interrupting others.
5. Listen to all contributions.
6. No side conversations.
7. Keep comments on the agenda topics.
8. Treat each other with respect.
9. Staff will warn if rules are being violated. Each participant gets one warning of a code of conduct violation. If the inappropriate behavior continues, you may be asked to leave. If you refuse to leave, staff may end the meeting. If the inappropriate behavior continues, the meetings will move to fully remote. Online speakers may be muted if they are not following the rules of conduct.

Taxi Stand: 50 Drumm Hyatt Regency

- Part of the taxi stand will be converted to general loading, per Hyatt's request
- Taxi Stand will be 80-foot zone nearest hotel entrance
- General Loading Zone will be 58-foot zone, between Taxi Stand and Muni Zone
- Front of stand will become red zone to comply with AB413 (daylighting)

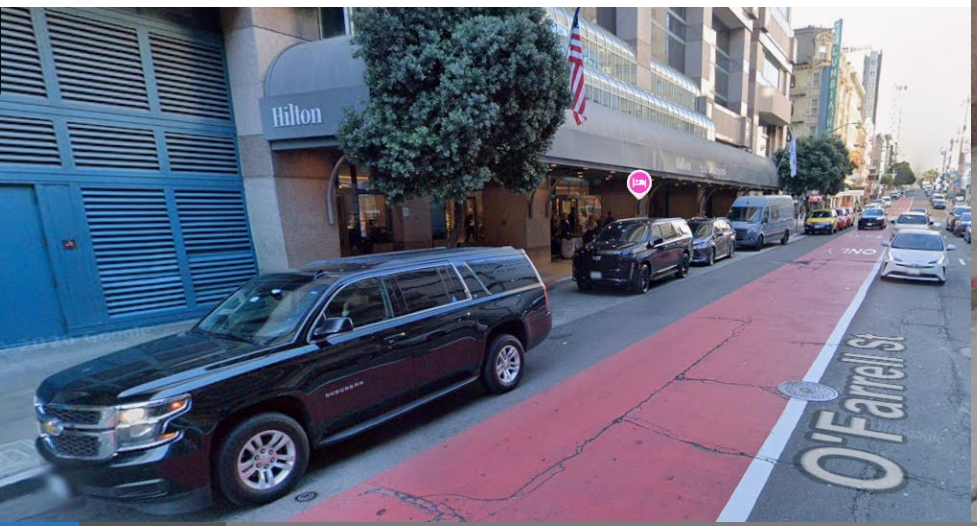


Taxi Stand: Hilton Union Square

Taylor St: part of the taxi stand will be converted to loading zone to allow tour buses, per Hilton's request

Proposed Expansion: convert 42 feet of 84-foot loading zone in front of curb cut to Taxi Stand

O'Farrell St: unchanged





Public Comments – Call in

If you would like to make a comment, please unmute yourself or call the USA number at 415.523.2709

You will need to enter the Participant Code 190 571 9#

SFMTA is also accepting written comments at SFTaxi@sfmta.com.

Download documents of this meeting here:
https://www.sfmta.com/reports/november-2026-taxi-outreach-meeting-documents

Taxi Code Reform

- The SFMTA is working on the next round of review of taxi requirements (Article 1100 of the Transportation Code)
- Our intent: **continue to modernize rules to allow the taxi industry to innovate and compete, while maintaining safety and consumer protection**
- Feedback from the taxi industry is an important part of the process
- Next steps
  - Ongoing monthly meetings to discuss potential changes
  - Proposed amendments to the taxi code require approval of the SFMTA Board of Directors
  - Proposed amendments for SFMTA Board consideration

Code Reform Summary

1102: Definitions

- Eliminate Electric Vehicle Medallion class
- Update In Taxi Equipment by changing "magnetic swipe" to "payment card" to align with current technology
- Clarify Hearing Officer authority to review Permit actions
- Update Prohibited Drugs to align with Federal standards

1103: Permit Applications and Renewal

- Change Annual Sworn Statement due date to June 1
- Require Pre-K to submit government identification
- Eliminate reference to non-existent renewal fee for Purchased Medallions

1106: Conditions Applicable to Color Scheme Permits

- Clarify Color Scheme reporting deadlines related to death of Non-Transferable Medallion Holder
- Establish duty to notify SFMTA if affiliation with Dispatch Service is severed
- Require Color Schemes to utilize active driver list
- Update deadline for reporting lost property to SFMTA

Code Reform Summary

1107: Conditions Applicable to Dispatch Service Permits

- Require Dispatch Services to report changes in affiliated Color Schemes
- Shorten timeframe for transfer of found property from 30 days to 7 days

1108: Conditions Applicable to Driver Permits

- Require Drivers to present A-Card upon SF Paratransit or SFO staff request
- Clarify that Drivers must file medical exemption for transporting service animals with SFMTA
- Clarify that Drivers who have an exemption on file must notify Dispatch Service to fulfill trip and remain with passenger until trip is served
- Require that Ramp Taxi Drivers carry necessary wheelchair securements
- Require Drivers to refund a passenger if Driver did not disclose Meter and a Half Charges in advance
- Streamline process for reporting passenger assistance requests and found property
- Clarify prohibition on long hauling
- Clarify prohibition on activating the Taximeter before all passengers have entered the Taxi

Code Reform Summary

1109: Conditions Applicable to Medallions

- Clarify that Dispatch Services may hold records for documenting compliance with Full-Time Driving Requirement
- Eliminate references to paper waybills
- Align deadline for filing Key Personnel with annual permit renewal process
- Remove requirement that Full-Time Driving Requirement to be fulfilled in vehicle associated with Medallion Holder's Medallion
- Clarify when Medallion Holders must report changes to Business Entity
- Streamline administrative process upon the death of a Joint Tenant

1110: Conditions Applicant to Ramp Taxi Medallions

- Clarify that Ramp Holders must ensure that their drivers prioritize wheelchair trips
- Reduce effective date for Ramp Medallion criteria for the use agreements, eligibility, minimum pickup from 90 days to 30 days

Code Reform Summary

1113: Taxi and Ramp Taxi Equipment Requirements

- Increase vehicle number size and broaden area where Vehicle Number may be placed near the front doors of a Taxi
- Update camera notice to notify passenger that the camera may record video and audio
- Eliminate voice access requirement
- Require SFMTA approval of Taximeter software updates
- Allow tire inflator kit in lieu of spare tire
- Change top light installation standard from permanent to securely attached
- Update security camera age requirement from 10-years to 5-years
- Add requirement that Taxi exterior must be cleaned in addition to interior
- Add requirement that vehicles with salvage title must be inspected every six months
- Clarify Ramp Taxi wheelchair securement requirements

Code Reform Summary

1114: Records and Reporting Requirements Applicable to Permit Holders

- Change deadline for permit renewal documents from May 1 to June 1
- Require that receipts to drivers be itemized to show deductions, including fees or costs
- Eliminate requirement that Driver roster be kept on paper
- Require Permit Holders to supply video to SFO or SF Paratransit upon request
- Require Dispatch Services to maintain current driver roster, active driver list, and vehicle records, to reflect current business practices

1117: Permit Issuance; Notice of Inactive Status

- Streamline permit issuance process

1120: Administrative Hearings

- Align Hearing process for Notice of Revocation, Notice of Suspension and Administrative Fine for Cause with Section 1118

Code Reform Summary

1121: Summary Suspension of Permit for Health or Safety Reasons

- Align the methods by which a Summary Suspension may be delivered to a Permit Holder with 1120

1123: Notices

- Eliminate the requirement that notices are physically posted at San Francisco International Airport (SFO) and in Dispatch Service offices

1124: Taxi Fares and Fees; Gate Fees

- Eliminate oversize luggage fee
- Establish flat rate of $24 for trips originating at SFO that end in South San Francisco, San Bruno, Millbrae, or Burlingame
- Allow pass-through of all SFO per trip fees

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Ramp Taxi General Access to SFO



Ramp medallions must complete a minimum of **fifteen** Paratransit wheelchair trips **per month** to have general access to pick-up at SFO

Ramp Taxi Incentives at SFO

Current SFO Incentive Structure:

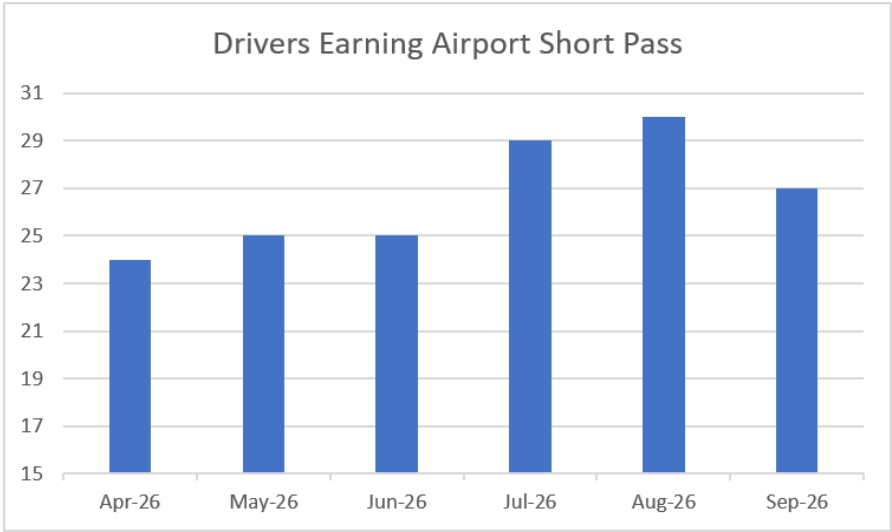
- Ramp taxi drivers must complete at least **40** wheelchair trips **per month**
  - **at least 15** must be completed in the **outlying area** of San Francisco *or* **nighttime** (8PM – 6AM)
  - **at least 30 trips** must be provided to SF Paratransit wheelchair users
  - Drivers must serve at least **10 unique** paratransit riders in the month

Ramp Taxi Oversight

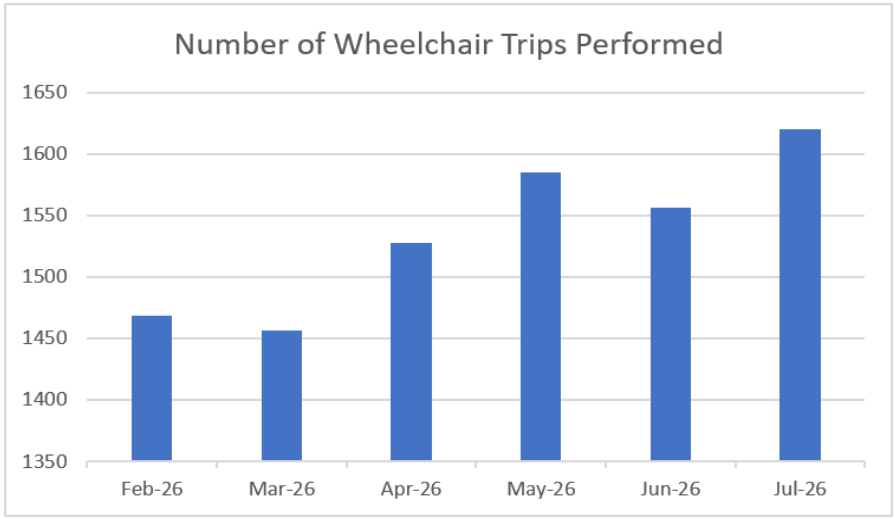
- SF Paratransit weekly ramp taxi trip review
- SFMTA post-trip audits
- Complaint review and feedback loop
- Paratransit Taxi Subcommittee
- Ramp Taxi Use Agreement oversight and disciplinary action as warranted
- Update incentive structure periodically
  - Last update December 2024, effective January 2025

Recent Ramp Taxi Trends at SFO

- Over the past 6 months, ramp taxis eligible for the short pass incentive have averaged to 26 drivers per month, with a peak of 30 drivers in August 2026



- This correlates with an increase in the number of Paratransit wheelchair trips performed for each respective month



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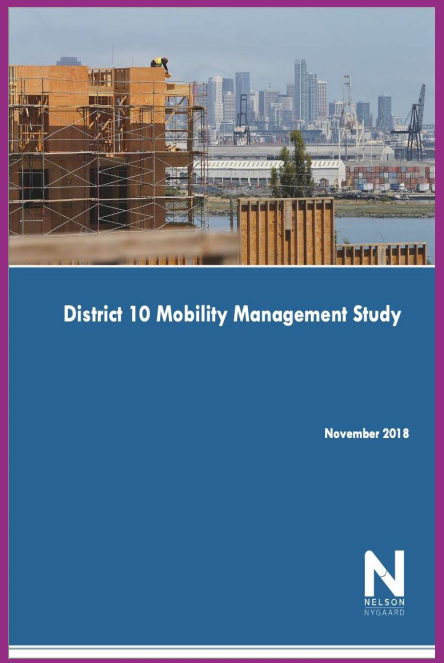
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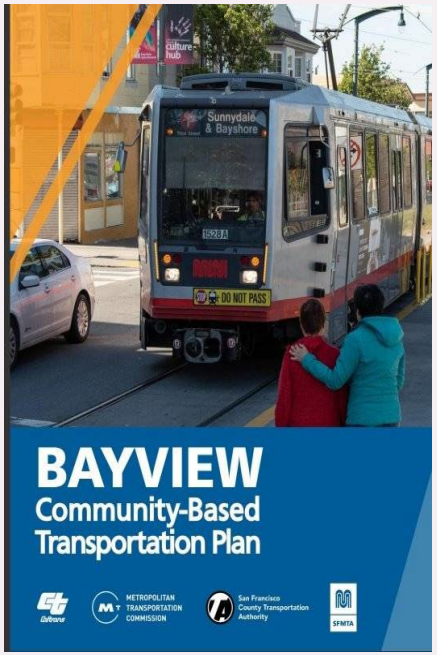
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Announcements

- SFMTA announcements
- Code reform suggestions from the taxi industry
- Bayview Shuttle Brief Background

Bayview Shuttle: Addressing Unique Challenges





Path to the Bayview Shuttle

2018 D10 Mobility Study

2020 Community-Based Transportation Plan

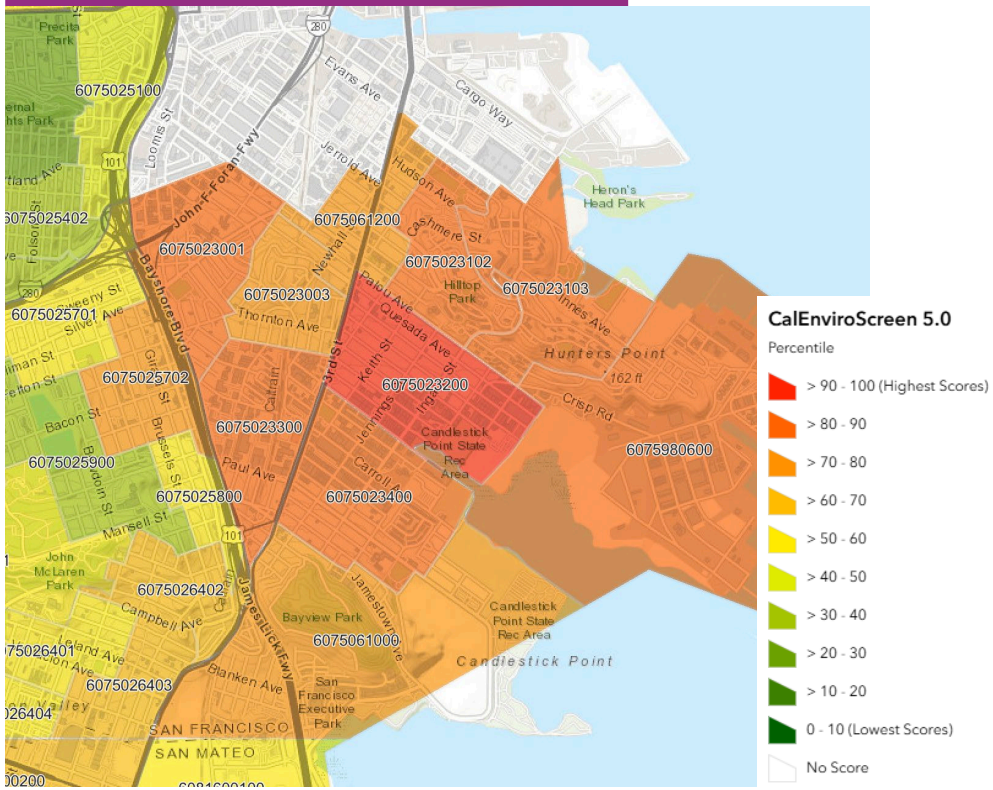
2022 CARB STEP Grant awarded

2024 Bayview Shuttle launched

"We are a great community that would hugely benefit from being better connected to this thriving city." — *Lara Pesce Ares (2020 CBTP)*

Funding Picture: $10.5M Grant Award

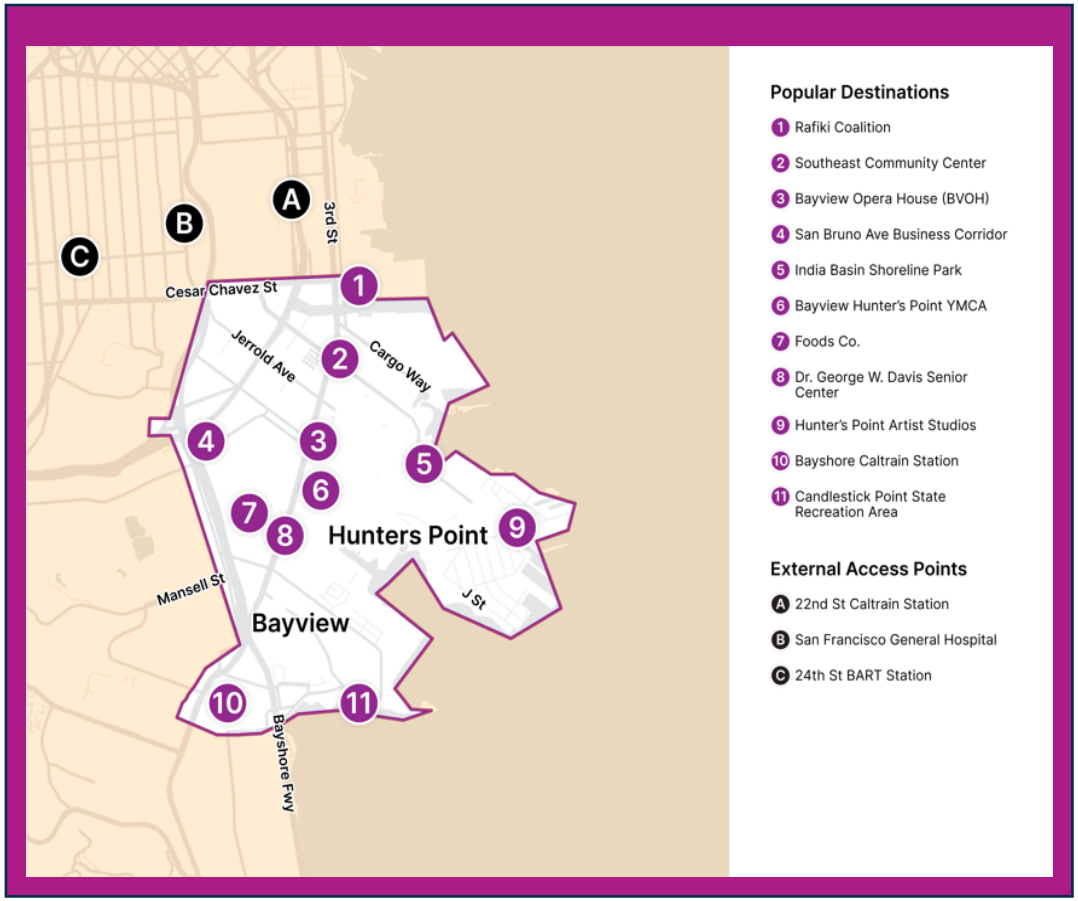
CalEnviroScreen 4.0 map of Bayview Census Tracts



CARB STEP Grant

- Partnership-based: must include residents in decision-making and 2+ coordinated projects
- At least 50% of project area must be in top 25% of CalEnviroScreen 4.0 - a tool that assesses which communities are disproportionately burdened by multiple sources of pollution
- All Bayview Hunters Point census tracts qualify as Disadvantaged Communities under Senate Bill 535

Bayview Shuttle Service



Service Hours

Monday – Friday	6:00AM – 8:00PM
Saturday – Sunday	9:00AM – 6:00PM

Accessibility

3 wheelchair-accessible vehicles

Multilingual booking options (phone or app)

