# Balancing the Transportation Needs of a Growing City

FY 2019 and FY 2020 Operating Budget SFMTA Citizen's Advisory Committee March 1, 2018







- San Francisco population expected to reach 969,000 by 2035 (20% increase over current conditions) and <u>1.1 million by 2040</u>
- San Francisco is one of 20 fastest-growing cities in the United States
- 80% of growth expected to occur in 20% of the city
- SF is second only to NYC in density

### **Low Unemployment: More Commuters**



#### Low Unemployment Means More People Commuting Into the City 49% of All SF Jobs Held by In-Commuters in 2016



San Francisco Employment by Place of Residence, 2011-2016

## **Factors Impacting the Budget**





### **Expenditures**



- Expenditures are outpacing revenues
- Increasing labor costs
- New contracts
- New development and overall city growth



### **Expenditure Growth Outpacing Revenues**



-Revenue - Expenditures

### **Revenue Trends FY 2013-2017**



### **SFMTA Fee and Fare Revenues (\$M)**



#### Fines, Fees, Permits and Taxis



**Parking Garages** 







## Adjusted Baselines: FY 2019-2020 (\$ M)



| OPERATING<br>(ONGOING)        | FY 2017<br>Actual | FY 2018<br>Amended<br>* | FY 2018<br>Projection<br>** | FY 2019<br>Adjusted<br>Baseline | FY 2020<br>Adjusted<br>Baseline |
|-------------------------------|-------------------|-------------------------|-----------------------------|---------------------------------|---------------------------------|
| Revenues                      | \$ 1,393.1        | \$ 1,110.6              | \$ 1,178.9                  | \$ 1,103.2                      | \$ 1,145.4                      |
| Expenditures                  | \$ 1,371.5        | \$ 1,085.1              | \$ 1,178.7                  | \$ 1,121.0                      | \$ 1,158.50                     |
| Revenues Less<br>Expenditures | \$ 21.6           | \$ 25.5                 | \$ 0.2                      | \$ (17.8)                       | \$ (13.1)                       |

The adjusted baseline reflects new information related to revenues and expenditures, such as:

Changes to the General Fund baseline (amount of funding we receive from the City's General Fund)

New or unexpected revenues, such as those gained as a result of the dissolution of the non-profit managing the Sutter Stockton Garage

Revenues that exceed previous assumptions (advertising, interest, etc.) Across the board increases or decreases to various expenditures (such as salaries and benefits, contracts, new work orders and debt service)

## **Transit Needs Not Included in Baseline**



- Integrate Muni Service Equity Strategy into all service programs
- Realign service in accordance with current and expected future demand
  - Open the Central Subway
  - Introduce expanded rail service, including 68 new LRVs, to address reliability and crowding
  - Open Islais Creek for bus service
- Continue investment in vehicle maintenance and begins transition to predictive vehicle maintenance
- Train and educate the workforce of the future

• TOTAL: \$47-59M (FY 2019) \$63-71M (FY 2020)



## **Muni Service Equity Strategy**



### **Making Muni Accessible to All**

- Improving transit performance in neighborhoods with a high percentage of households with low incomes and people of color
- New or upgraded service in eight "Equity Neighborhoods"
  - Chinatown
  - Western Addition
  - Tenderloin/SOMA
  - Mission
  - Bayview
  - Visitacion Valley
  - Outer Mission/Excelsior
  - Oceanview Ingleside



### **Baseline Explained**



### **Included In Baseline**

#### Revenues

- Automatic indexing for eligible fares, fees, and fines
- **Population General Fund baseline** (for Capital use only)
- Development fees (for Capital use only)
- Low Carbon Transit Operations Program (State Cap & Trade funds)
- SB1 formula funds
- Fare and parking revenues from Mission Bay Arena
- Continuation of free fares for low income youth, seniors and disabled
- Continuation of tow fee reduction for low income
- Various fee waivers and reduced fees for the taxi program

#### Expenditures

- FY 2019: Approved labor contracts for salaries and benefits (3.0%)
- FY 2020: Projected 3.4% (per Controllers Office estimate) increase in salaries and benefits

### Not Included In Baseline

#### Revenues

- Use of fund balance
- Any new or increased revenue

#### Expenditures

- Strategic cuts across all divisions (2.5%)
- **Contract increases:** Paratransit, garage and parking operations, security, and credit card processing fees
- **Debt service:** Decrease from debt service payment schedule
- Rent: Cost increase in rental payment
- **Power usage:** Cost increase from anticipated power/utility rate increase
- Workers compensation: Increase in workers compensation medical reimbursement
- **Taxi program new initiatives:** Paratransit plus expansion; ramp taxi subsidy
- Caltrain operations increases
- Increases to City work orders



#### Growth in Fund Balance (\$M) Over Past 10 Years Offset by Board Approved Transfer for FY 2018

Balance Still Well Above 2007 Board-Approved Reserve Policy (10%)



## **Getting to Balance: Tough Decisions**



### Decisive Actions Required to Achieve a Balanced Budget

### **Revenues**

- Use some population-based Prop B funds for operating instead of capital
- Use fund balance for onetime expenses

### **Expenditures**

- Strategic cuts across all divisions
- Targeted transit efficiencies to offset new operating needs:
  - Service realignments to adjust for equity and changing travel patterns
  - Improved inventory management
  - Expand utilization of part time operators
  - Reduced maintenance needs

### **Uncertainty and Risk**



#### Senate Bill 1 (SB1) Repeal

- 2017 landmark transportation funding package
- Most significant state commitment to public transit in more than 40 years
  - More than \$700 million for public transit systems across California
  - SFMTA will receive directly \$37M annually in new revenue for operating and capital budgets
    - \$27M per year for operating
    - \$9.5M per year for State of Good Repair capital projects
    - \$23M per year for paving (through Department of Public Works) SFMTA expects to secure funding from other SB1-funded State competitive grant programs
  - Proposed November 2018 ballot measure would repeal SB 1

#### **Other Risks**

- Proposed changes to the City Charter and related legislation
  - Upcoming labor negotiations
- Future economic impacts on the General Fund

# **Transit Fare Changes**



## **Fare Pricing Policy Goals**



Pricing strategies are designed to:

- Incentivize transit ridership
- Incentivize prepayment
- Enhance customer convenience
- Promote equity (Title VI analysis required for all fare changes)





- Free Muni for Youth
  Pilot
- Free Muni expanded to Seniors, People with Disabilities
- Extended youth discount age through 18
- 50% discount for passes/tokens for social service & government agencies

- Established a consistent 50% discount for all reduced fares and passes (non low-income)
- Discount for Clipper and MuniMobile single rider fares
- Increased premium on "A" Monthly Pass (Muni+BART within SF)



### **Fare Revenues and Sales Down Since 2013**

| FARE TYPE  | SALES | REVENUE |
|--|-------|---------|
| ADULT "A" MONTHLY PASS                                 | -23%  | -9%     |
| ADULT "M" MONTHLY PASS                                 | -10%  | -5%     |
| SENIORS/YOUTH/PEOPLE WITH DISABILITIES<br>MONTHLY PASS | -76%  | -73%    |
| LIFELINE   | -18%  | -8%     |
| SINGLE RIDE MUNI                                       | -16%  | -6%     |
| 1 DAY PASSPORT   | -47%  | -20%    |
| 3 DAY PASSPORT   | -34%  | 0%      |
| 7 DAY PASSPORT   | -43%  | -11%    |
| SINGLE RIDE CABLE CAR                                  | -5%   | 11%     |
| TOTAL  | -17%  | -8%     |

### Impact of Existing Single-Ride Fare Differential



\$.25 Cash Fare Differential Resulted in Limited Change Potential for a More Substantial Price Differential to Incentivize New Behavior

| FARE TYPE   | July – Dec<br>2016 | July – Dec<br>2017 | % Change |
|-------------|--------------------|--------------------|----------|
| MuniMobile  | 1.5%               | 3.1%               | +1.6%    |
| Clipper     | 60.2%              | 63.5%              | +3.4%    |
| Limited-Use | 5.8%               | 5.1%               | - 0.6%   |
| Farebox     | 32.6%              | 28.2%              | - 4.4%   |



| SINGLE RIDE FARES                   |         | INDE | XING | ALTERNATIVE |      |  |
|-------------------------------------|---------|------|------|-------------|------|--|
| FARE DESCRIPTION                    | CURRENT | FY19 | FY20 | FY19        | FY20 |  |
| Adult (Clipper/Mobile Ticketing)    | 2.50    | 2.50 | 2.75 | 2.50        | 2.50 |  |
| Adult (Cash/Limited Use Ticket)     | 2.75    | 2.75 | 3.00 | 2.75        | 3.00 |  |
| Discount (Clipper/Mobile Ticketing) | 1.25    | 1.25 | 1.35 | 1.25        | 1.25 |  |
| Discount (Cash/Limited Use Ticket)  | 1.35    | 1.35 | 1.50 | 1.35        | 1.50 |  |

- Scheduled fare increase in FY20 based on existing indexing policy
- Fare differential has been effective, motivating customers towards pre-paid fares

OPTION 1: Increase cash fare differential to \$0.50 (\$0.25 for reduced fare) to incentivize pre-payment



| MONTHLY PASSES                                    |         | INDEXING |        | ALTER | NATIVE |
|---|---------|----------|--------|-------|--------|
| FARE DESCRIPTION                                  | CURRENT | FY19     | FY20   | FY19  | FY20   |
| Adult "A" Monthly Pass<br>(Includes BART w/in SF) | 94.00   | 98.00    | 102.00 | 93.00 | 96.00  |
| Adult "M" Monthly Pass (Muni<br>Only)             | 75.00   | 78.00    | 81.00  | 78.00 | 81.00  |
| Discount/Lifeline Monthly Pass<br>(Muni Only)     | 38.00   | 39.00    | 41.00  | 39.00 | 41.00  |

- BART "A" Pass premium established in 2007
- 28% drop in sales since FY13
- Alternative shown reflects \$15 premium cap (20% option = \$94 and \$98)

OPTION 2A: Limit A Pass to \$15 premium (or other amount) above M Pass OPTION 2B: Limit A Pass to 20% premium (or other amount) above M Pass



| CABLE CAR FARE                         |         | INDEXING |       | ALTERNATIVE |       |
|--|---------|----------|-------|-------------|-------|
| VISITOR PASSPORTS (IN-PERSON SALES)    | CURRENT | FY19     | FY20  | FY19        | FY20  |
| One-Day Passport                       | 22.00   | 23.00    | 24.00 | 13.00       | 14.00 |
| Three-Day Passport                     | 33.00   | 34.00    | 36.00 | 31.00       | 34.00 |
| Seven-Day Passport                     | 43.00   | 45.00    | 47.00 | 41.00       | 44.00 |
| VISITOR PASSPORTS (CLIPPER/MUNIMOBILE) | CURRENT | FY19     | FY20  | FY19        | FY20  |
| One-Day Passport                       | 22.00   | 23.00    | 24.00 | 12.00       | 13.00 |
| Three-Day Passport                     | 33.00   | 34.00    | 36.00 | 29.00       | 31.00 |
| Seven-Day Passport                     | 43.00   | 45.00    | 47.00 | 39.00       | 41.00 |

- Alternative pricing based on estimated number of trips and applies \$0.50 single ride fare differential to in-person transactions
- 98% of MuniMobile customers purchase four or less 3-Day Passports per transaction
- Under the alternative pricing model, a family of four would pay \$48 instead of \$92 for One-Day Passports (48% discount)

#### **OPTION 3:** Reduce pricing for Visitor Passports to incentivize use

## **Introduce Low-Income Single Ride Fare**



- Meets the needs of lowincome riders
- Complements existing monthly-pass program
- Creates more options for regular customers
- Provides more flexibility
- Incentivizes additional Muni trips
- Only available on Clipper card
- Requires MTC approval as part of a regional program



#### **OPTION 4:** Adopt new, Low- Income Single-Ride Fare product

### **Introduce New Adult All Day Pass**



| Agency                       | Single Ride | Multiplier | All Day Pass |
|------------------------------|-------------|------------|--------------|
| Tri-Met (Portland)           | 2.50        | 2.00       | 5.00         |
| RTD (Denver)                 | 2.60        | 2.00       | 5.20         |
| SFMTA (Option A)             | 2.50        | 2.00       | 5.00         |
| San Diego Metro              | 2.25        | 2.22       | 5.00         |
| AC Transit                   | 2.25        | 2.22       | 5.00         |
| SamTrans                     | 2.25        | 2.44       | 5.50         |
| SFMTA (Option B)             | 2.50        | 2.50       | 6.25         |
| Santa Clara VTA              | 2.25        | 3.11       | 7.00         |
| MARTA (Atlanta)              | 2.50        | 3.60       | 9.00         |
| Chicago Transit<br>Authority | 2.50        | 4.00       | 10.00        |
| LA Metro                     | 1.75        | 4.00       | 7.00         |

- Five of nine agencies surveyed offer passes at 2.5 x regular fare (or less)
- Adult Day Pass (without Cable Car) makes Muni more competitive to other transportation options
- Initially available only on MuniMobile

OPTION 5A: Adopt a new day pass at 2x fare price OPTION 5B: Adopt a new day pass at 2.5x



- Third party vendors receive a \$0.75 commission per item sold (on consignment)
- Requires account management, delivery, reconciliation, etc.
- Large groups and events regularly request presale bulk purchases
- Single bulk sales are more cost-effective
- Discount would incentivize pre-sales of Cable Car tickets and Passports

OPTION 6: Authorize a 10% discount for bulk purchases of 100 or Cable Car tickets and Passports



- Revenue neutral model requires all members of a organization to participate and receive a pass
- Costs are spread out based on usage for the entire group, resulting in a lower overall cost per person
- Class Pass program model (recently expanded to 30,000 SF State students)
- Model is effective at incentivizing transit ridership and eliminating individual transactions

OPTION 7: Expand the use of institutional pass models to other groups and organizations

## **Fare Change Options**



| <b>OPTION 1</b>    | Increase cash fare differential to \$0.50 (\$0.25 for reduced fare) to incentivize pre-payment  |
|--------------------|---|
| <b>OPTION 2A/B</b> | Limit A Pass to \$15 premium or 20% premium above M Pass  |
| <b>OPTION 3</b>    | Implement fare differential for Visitor Passports to incentivize prepayment   |
| <b>OPTION 4</b>    | Adopt new low-income single-ride fare product to meet the needs of low-income riders and complement the Monthly Pass program                                    |
| OPTION 5A/B        | Implement a new Day Pass (without Cable Car) at either 2.0 or 2.5 x the regular fare) to increase flexibility for regular customers and incentivize pre-payment |
| <b>OPTION 6</b>    | Authorize a 10% discount for bulk purchases of 100 or Cable Car tickets and Passports   |
| OPTION 7           | Expand the use of institutional pass models to other groups and organizations   |

# FY 2019 and FY 2020 Capital Budget

## **CIP Policy Goals**



### Vision Zero





### **Transit First**

## State of Good Repair





### The Capital Improvement Program (CIP) is:

- A fiscally constrained, 5-year program of capital projects
- An implementation plan for regional, citywide, and agencywide strategies and policy goals, including:
  - SFMTA Strategic Plan
  - SFMTA 20-Year Capital Plan
  - Vision Zero
  - Muni Forward
  - Fleet Plan
  - Building Progress Program

- Bicycle and Pedestrian Strategies
- Plan Bay Area
- SF General Plan
- Neighborhood & Area Plans
- SFCTA
  Transportation Plan

## **Revenue of Current & Proposed CIP**





### FY 2019-23 CIP Revenue Overview



#### FY 2019-23 CIP Estimated to be \$529M Less Than Current CIP

| CIP Program            | Ex | tisting FY17-21<br>CIP | Pr | oposed FY19-23<br>CIP | Difference |               | % Change |               |
|------------------------|----|------------------------|----|-----------------------|------------|---------------|----------|---------------|
| Central Subway         | \$ | 402,521,336            | \$ | 87,881,251            | \$         | (314,640,085) | ₽        | -78.17%       |
| Communications - IT    | \$ | 8,982,000              | \$ | -                     | \$         | (8,982,000)   | <b>P</b> | -100.00%      |
| Facility               | \$ | 223,889,184            | \$ | 239,456,306           | \$         | 15,567,122    |          | 6.95%         |
| Fleet                  | \$ | 1,152,498,224          | \$ | 976,806,797           | \$         | (175,691,427) | ₽        | -15.24%       |
| Other                  | \$ | 23,508,271             | \$ | 36,000,157            | \$         | 12,491,886    |          | 53.14%        |
| Parking                | \$ | 19,089,900             | \$ | 860,619               | \$         | (18,229,281)  | ₽        | -95.49%       |
| Security               | \$ | 27,409,134             | \$ | -                     | \$         | (27,409,134)  | ₽        | -100.00%      |
| Signals                | \$ | 103,866,528            | \$ | 55,595,158            | \$         | (48,271,370)  | Ļ        | -46.47%       |
| Streets                | \$ | 268,465,116            | \$ | 308,925,881           | \$         | 40,460,764    |          | 15.07%        |
| Тахі                   | \$ | 1,900,000              | \$ | 1,000,000             | \$         | (900,000)     | <b>P</b> | -47.37%       |
| Transit Fixed Guideway | \$ | 238,980,835            | \$ | 424,999,657           | \$         | 186,018,822   |          | 77.84%        |
| Transit Optimization   | \$ | 891,958,803            | \$ | 684,468,504           | \$         | (207,490,299) | <b>P</b> | -23.26%       |
| To Be Determined       | \$ | -                      | \$ | 18,500,000            | \$         | 18,500,000    |          | -             |
| Grand Total            | \$ | 3,363,069,331          | \$ | 2,834,494,330         | \$         | (528,575,001) |          |               |
|                        |    |                        |    |                       |            |               |          | As of 1/31/18 |

#### Key drivers of lower capital revenues:

- Central Subway will be complete in 2019 (-\$315M)
- Security (-\$27M) reflects the end of the State Infrastructure Bond program in FY18
- Fleet procurements will be completing
- No future SFMTA revenue bond issuances

## **Budget Timeline**



| Public Discussions and Meetings  | Date              |
|--|-------------------|
| SFMTA Board Budget Workshop  | January 23, 2018  |
| 1st SFMTA CAC Meeting  | February 1, 2018  |
| 1st Public Hearing at SFMTA Board  | February 20, 2018 |
| 1st SFMTA FAC Meeting  | February 21, 2018 |
| CPC  | February 26, 2018 |
| 1st Budget Town Hall Meeting   | March 2, 2018     |
| Online Town Hall Meeting   | March 7, 2018     |
| Citizen's Advisory Committee Meeting-Action on Budget  | TBD               |
| 2nd SFMTA CAC Meeting  | March 1, 2018     |
| 2nd Public Hearing at SFMTA Board  | March 6, 2018     |
| 2nd SFMTA FAC Meeting  | March 7, 2018     |
|  |                   |
| 3rd Public Hearing at SFMTA Board  | March 20, 2018    |
| SFMTA CAC Approval   | March 22, 2018    |
| First Opportunity to Adopt FY 2019 & FY 2020 Budgets at SFMTA Board                                | April 3, 2018     |
| Second Opportunity to Adopt FY 2019 & FY 2020 Budgets at SFMTA<br>Board                            | April 17, 2018    |
| Submission of Approved Budget to Mayor and Board of Supervisors (per<br>City Charter requirements) | May 1, 2018       |
| Board of Supervisors Adoption  | July 31, 2018     |
|  | <b>.</b> .        |

Budget information available in multiple languages at sfmta.com/budget

# **Thank You**





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