─────────Report Summary Information─────────────────────────

Name Annual Video Surveillance Report

Respondent Robert Miller

Date Completed

─────────Report Question Responses──────────

(1) **Change in Authorized Use Cases**

1.1 **In the last year, did your department have use cases which differed from your "approved use cases" in your BOS-approved policy?**

Response
(No)

(2) **Change in Authorized Job Titles**

2.1 **Does the list of "authorized job titles" in your BOS-approved policy need to change? (i.e. Do you need additional job titles to be authorized to access the data, or do you need to remove any current job titles?)**

Response
(No)

(4) **Replacement of Old Technology**

4.1 **Has any technology listed in the policy been replaced?**

Response
(No)

(5) **Addition of New Technology**

5.1 **Has any technology been added which is not listed in the policy?**

Response
(No)

(6) **Ceased Operation of Technology**

6.1 **Is any technology listed in the policy no longer in use?**

Response
(No)

(7) **Services or Equipment Sources**

7.1 **List any and all entities, companies or individuals which provide services or equipment to the department which are essential to the functioning or effectiveness of the Surveillance Technology (list "N/A" if not applicable):**

Response
NA

(8) **Surveillance Technology Goals**

8.1 Has the surveillance technology been effective at achieving its identified purpose?

Response

Yes

8.2 In 3-5 sentences, please explain how the technology has or has not been effective

Provide quantitative data to support your response. This should include crime statistics for the radius where the technology operates if that was a motivating factor in acquiring the surveillance technology.

Response

The technology has made us more efficient through live monitoring and helped us get ahead of security issues on revenue vehicles and SFMTA Facilities. This helps to keep the Transit system safe. It has deterred crime on buses and assaults on employees and customers. Furthermore, technology was utilized to respond to 985 inquiries from the public through 311 as well as 7 sunshine requests and 56 inquires related to Title VI of the Civil Rights Act.

9 Data Sharing

9.1 Has data acquired through the surveillance technology been shared with entities outside of the department?

Response

Yes

9.2 Was the data shared with city and county departments or other entities associated with city and county government?

Response

Yes

9.3 List which departments received surveillance technology data from your department, what type of data was disclosed, under what legal standard the information was disclosed, and a justification for the disclosure.

Response

SFMTA shared security camera video with SFPD, the City Attorney's Office, and SF Sheriff. No legal standard applies; the data was not confidential. These city departments required the data to support criminal and other investigations.

9.4 Was the data shared with entities outside of city and county government?

Response

No

10 Accidental Receipt of Face Recognition Data

10.1 Did your department inadvertently or unintentionally receive, retain, access or use any information obtained from Face Recognition Technology?

Response

No

11 Complaints

11.1 Has your department received any complaints and/or concerns from community members about this surveillance technology?

Response

No

(12) Violations

12.1 Were there any violations of the Surveillance Technology Policy or Surveillance Impact Report, reported through community members, non-privileged internal audits, or through other means in the last year?

Response

(No)

12.4 Has your department conducted any internal audits of the technology?

Response

(No)

(13) Statistics and Information about Public Records Act Requests

13.1 Has your department received any public records act requests for this surveillance technology?

Response

(Yes)

13.2 How many public records requests have been made regarding this surveillance technology?

Response

Department received approx. 150 requests in the past year, all requesting video from the vehicles or platforms.

13.3 Please summarize what has been requested via public records requests, including the general type of information requested and disclosed, as well as the number or requests for each general type of information.

Response

Generally, most of the inquiries were received through 311, sunshine request and Title VI.

(14) Total Annual Costs for the Surveillance Technology

14.1 List the number of FTE (new & existing).

Response

10 – 7318 Electronic Maintenance Tech
1 – 1044 IS Engineer-Principal
3 – 14xx Surveillance Clerks

14.2 Are there one-time costs for Fiscal Year 2022-23?

Response

(No)

14.15 Are there annual costs for Fiscal Year 2022-2023:

Response

(Yes)

14.16 Are there annual Salary and Fringe costs?

Response

(No)

14.18 **Are there annual Software costs?**

Response

Yes

14.19 **List total annual Software costs for FY 2022-2023:**

Response

$100,000

14.20 **Are there annual Hardware/ Equipment costs?**

Response

Yes

14.21 **List total annual Hardware/ Equipment costs for FY 2022-2023:**

Response

$100,000

14.22 **Are there annual Professional Services costs?**

Response

Yes

14.23 **List total annual Professional Services costs for FY 2022-2023:**

Response

$50,000-$100,000

14.24 **Are there annual Training costs?**

Response

No

14.26 **Are there annual "Other" costs?**

Response

Yes

14.27 **List total annual "Other" costs for FY 2022-2023:**

Response

$5,000

14.28 **What source of funding will fund the Surveillance Technology for FY 2022-2023?**

Response

The Department funds its use and maintenance of the surveillance technology through general operations budget and occasional grants.

14.29 **Have there been any changes to the one-time costs from your department's approved Surveillance Impact Report?**

Response

Yes

14.30 **Why have the one-time costs changed?**

Response
Added Genetec Clearance. (For request tracking moved from SharePoint)

14.31 **Have there been any changes to the annual costs from your department's approved Surveillance Impact Report?**

Response
No

15 Annual Inventory Check

15.2 **Is the Surveillance Technology Inventory for your department current and accurate?**

Response
Yes

15.9 **You have completed the Annual Surveillance Report:**
Congratulations and see you next year!