

San Francisco Municipal Transportation Agency



**SFMTA** 

1 223 398

March 19, 2024

### **Today's presentation covers**

- Expenditure reductions
- Additional revenue options requested by Board members
- Discount fare programs
- Fare compliance
- Capital budget update
- Next steps



#### **Operating Budget Update**

### **Operating budget context**



- Revenue continues to be lower than pre-pandemic.
- This compounds existing structural deficit.
- Through belt-tightening measures and limiting Muni service changes to only costneutral changes, we've kept our expected FY 25-26 deficit to \$12.7M.
- In FY 26-27 year, when one-time relief funding runs out, the deficit balloons to \$240M.

#### **Uncertain future**

- Revenue is uncertain. Revenue proposals are not yet approved.
- The General Fund supports 38% of SFMTA's budget in FY23-24. General fund estimates have not been released.
- May revise of state budget may reduce state operating support.
- Labor accounts for 63% of FY23-24 expenditure. Current labor contracts expire in June 2024 and are being negotiated.



### Based on FY22-23 financial performance, SFMTA projected \$240M+ annual deficit beginning in FY26-27.



#### **Principles for expenditure reductions**

## Expenditure proposals should:

- Protect filled positions
- Meet existing contractual requirements
- Protect service delivery
- Focus on efficiency



#### **Expenditure reductions**



#### What we reduced:

- Only implementing **cost-neutral service changes** for Muni.
- Reinvesting Muni travel time savings into additional service
- Consolidated agency functions
- Limited our hiring to key positions. This saved **\$52.8M**.
- Reduced non-labor expenses (such as materials and supplies) by \$33.7M in FY24-25 and \$25.5M in FY25-26.

#### Impact on FY26-27 deficit

Budget discussed March 5 significantly decreases FY26-27 budget deficit from \$244.1M to \$214.1M, a 12% decrease.

Category	FY26-27 5-Year Projection (\$M)	FY26-27 March 5 Budget Update (\$M)	Difference (\$M)	Percent Change (%)
Revenue	1,327.0	1,257.1	69.9	-6%
Expenditure	1,571.1	1,471.2	99.9	-5%
Net	-244.1	-214.1	-30.0	12%

#### **Evolving financial picture**

### Assuming revenue options close deficit, FY26-27 deficit is \$214.1M, \$30.0M lower (12%).



Expenditure reductions were off-set by revenue reductions. Had revenue remained consistent, FY26-27 deficit would have been reduced to \$144.1M, \$99.9M lower (59%).

# Revenue options assumed in base budget

Base budget assumes \$14.6M of revenue from indexing fees, fares and fines, but resulted in a deficit.

Category	FY24-25 Additional Revenue FY25 (\$M)	FY25-26 Additional Revenue (\$M)	2-Year Total (\$M)
Transit Fares	2.4	4.4	6.8
Parking Fines	2.5	2.8	5.3
RPP fees	0.7	1.8	2.5
Total	5.6	9.0	14.6

More than indexing is required to close the budget deficit.

#### **Revenue in prior budget cycles**

Parking fines were indexed during the pandemic, but transit fares were not.

	FY 19-20	FY 23-24	Change (\$)	Change (%)
Street Cleaning	83.00	90.00	7.00	8%
RPP Overtime	95.00	102.00	7.00	7%
Meter Overtime (Outside Downtown)	84.00	92.00	8.00	10%
Single-Ride Cash Fare	3.00	3.00	0.00	0%
Clipper	2.50	2.50	0.00	0%

#### Impact of not indexing transit fares

SFMTA generated \$18.4M less revenue between FY19-20 and FY23-24 due to lack of indexing.

Fiscal Year	Revenue Loss (\$M)	Cumulative Total (\$M)
20-21	0.3	0.3
21-22	2.3	2.6
22-23	7.6	10
23-24	10.8	18.4
24-25	14.4	32.8
25-26	18.4	51.2

### **Principles for additional revenue**

#### **Revenue proposals must:**

- Be available starting July 1, 2024
- Be within SFMTA administrative control
- Be distributed across multiple transportation types, so everyone shares the burden
- Increase equity and protect those with the least resources



#### **Demographics by fare product**

50% of customers paying cash at the farebox are people with low-incomes compared to 31% paying with Clipper or MuniMobile.

Product (Adult)	Percent BIPOC	Percent Low-Income
Single Ride Fare – Cash	65%	50%
Single Ride Fare – Clipper/ MuniMobile	49%	31%
Monthly Pass	56%	28%
All Products/Ridership	57%	39%

#### **Revenue option #1: Beyond Indexing**

### As presented at the workshop, going beyond indexing closes budget deficit with small \$0.3M surplus.

Category	Description	Additional 2-Year Revenue (\$M)
Transit Fares	Eliminate \$0.50 Clipper/ Mobile discount – no change to cash fare	5.2
Parking Fines	Increase by 5%	3.7
RPP Fees	Implement inflation indexing + add'l costs	2.9
Taxi Fees	Reinstate taxi fees (excluding drivers) and apply inflation indexing	1.2
Total		13.0
Deficit		-12.7
NET		0.3

### **Additional revenue options**

#### The Board requested:

- Indexing only
- Reduced Clipper impact
- Reduced ridership impact



### **Revenue option #2: Indexing only**

### Indexing only requires in \$7.7M expenditure cuts and increasing single ride cash fare.

Category	Description	Additional 2-Year Revenue (\$M)
Transit Fares	Apply inflation indexing to all fares	0.0*
Parking Fines	Apply inflation indexing	0.0*
RPP Fees	Implement inflation indexing + add'l costs	2.9
Taxi Fees	Reinstate taxi fees (including drivers) and apply inflation indexing	2.1
Total		5.0
Deficit		-12.7
NET		-7.7

\*Revenue from indexing already included in base budget - does not generate additional revenue.

#### **Revenue option #3: Reduced Clipper impact**

Reducing Clipper discount by \$0.25, requires \$0.5M in expenditure cuts and increasing parking fines by 10%.

Category	Description	Additional 2-Year Revenue (\$M)
Transit Fares	Reduce Clipper discount by \$0.25/no change to cash fare	-2.2
Parking Fines	Increase by 10% each year	10.3
RPP Fees	Implement inflation indexing + add'l costs	2.9
Taxi Fees	Reinstate taxi fees (excluding drivers) and apply inflation indexing	1.2
Total		12.2
Deficit		-12.7
NET		-0.5

#### **Revenue option #4: Reduced ridership impact**

Reducing Clipper discount \$0.50 and monthly pass multiplier requires \$0.9M expenditure cuts and increasing parking fines by 8%.

Category	Description	Additional 2- Year Revenue (\$M)
Transit Fares	Eliminate \$0.50 Clipper discount/no change to cash fare/reduce monthly pass multiplier from 32 to 26 single rides	0.3
Parking Fines	Increase by 8% each year	7.4
RPP Fees	Implement inflation indexing + add'l costs	2.9
Taxi Fees	Reinstate taxi fees (excluding drivers) and apply inflation indexing	1.2
Total		11.8
Deficit		-12.7
NET		-0.9

#### **Comparative impact to fares**

#### **Revenue options spread impact across fare media differently.**

Option	Single ride fare – Cash (\$)	Single ride fare – Clipper & Mobile* (\$)	Adult Monthly Pass (\$)	Lifeline Pass (\$)
Current	3.00	2.50	81.00	40.00
Beyond indexing	3.00/3.00	2.75/3.00	88.00/96.00	44.00/48.00
Index only	3.10/3.25	2.60/2.75	83.00/88.00	41.50/44.00
Reduce impact to Clipper	3.00/3.00	2.60/2.75	83.00/88.00	41.50/44.00
Reduce impact to ridership	3.00/3.00	2.75/3.00	71.50/78.00	35.75/39.00

\*Includes paratransit van fares

#### **Comparative impact to parking fines**

Historically, ceiling for parking fines has been set at \$108 to ensure proportionality with criminal penalties. Revenue options impact amount of fine and when fines hit ceiling.

Option	Street Cleaning (\$)	Residential Overtime (\$)	Parking Meter Overtime (Outside Downtown) (\$)
Current	90	102	92
Beyond indexing	95/99	107/108	97/101
Index only	93/97	105/108	95/99
Reduce impact to Clipper	99/108	108/108	101/108
Reduce impact to ridership	97/105	108/108	97/101

#### **Comparative impact to deficit**

Option	Description	Remaining Deficit (\$M)
Beyond indexing (March 5)	<u>Transit</u> - Eliminate \$0.50 Clipper discount/no change to cash fare <u>Parking</u> – Increase by 5% <u>RPP</u> – Fully cost-recover <u>Taxi</u> – Reinstate and index fees (excluding drivers)	- \$0.3
Index only (New)	<u>Transit</u> – Index all fares <u>Parking</u> – Index all fines <u>RPP</u> – Fully cost-recover <u>Taxi</u> – Reinstate and index fees (including drivers)	\$7.7
Reduce impact to Clipper (New)	<u>Transit</u> – Reduce Clipper Discount by \$0.25/no change to cash fare <u>Parking</u> – Increase by 10% <u>RPP</u> – Fully cost-recover <u>Taxi</u> – Reinstate and index fees (excluding drivers)	\$0.5
Reduce impact to ridership (New)	<u>Transit</u> – Eliminate \$ 0.50 Clipper Discount/no change to cash fare/reduce multiplier for monthly pass from 32 to 26 single rides <u>Parking</u> – Increase by 8% <u>RPP</u> – Fully cost-recover <u>Taxi</u> – Reinstate and index fees (excluding drivers)	\$0.9

#### **Impact of options**

Option	Transit	Parking Fines	Тахі
Beyond indexing	Eliminate Clipper discount/no change to cash fare – Equalizes fares for all customers; creates equitable fare structure	Increase by 5% each year - Slight increase above indexing	Reinstate and index fees (excluding drivers) – Reduces barrier to entry and retention of drivers; rideshare companies do not charge driver fees
Index only	<u>Index all fares</u> - Incremental change; continues inequitable fare structure	Index all fines – Incremental change; consistent with past practice	<u>Reinstate and index fees</u> (including drivers) – Reduces competitiveness of taxi industry; rideshare companies do not charge driver fees
Reduce impact to Clipper	<u>Reduce Clipper Discount by</u> <u>\$0.25/no change to cash fare</u> – Reduces impact to Clipper; creates more equitable fare structure	Increase by 10% each year – Disproportionate burden placed on drivers; most fines will reach cap	<u>Reinstate and index fees</u> ( <u>excluding drivers</u> ) - Reduces barrier to entry and retention of drivers; rideshare companies do not charge driver fees
Reduce impact to ridership	Eliminate Clipper discount/no change to cash fare/reduce monthly pass – Creates equitable fare structure; adjusts monthly pass, potentially increasing ridership; reduces Lifeline pass cost	Increase by 8% each year – Disproportionate burden placed on drivers; most fines will reach cap	<u>Reinstate and index fees</u> ( <u>excluding drivers</u> ) - Reduces barrier to entry and retention of drivers; rideshare companies do not charge driver fees

#### **Discount Fare Programs**

#### **Adult discount program participation**

When adjusted for estimated transit ridership, participation rate for combined Lifeline, Clipper START and Access Pass discount programs is 64%.

Active Passes	Estimated Eligible Population	Participation Rate
60,736	129,899	47%
Estimated Transit Users)*	Active Users/ Month**	Adjusted Participation Rate

- \*Eligible total population adjusted by 17% estimated transit ridership (based on U.S. Census Bureau American Community Survey)
- \*\*Includes Lifeline, Clipper START, Access Pass users

#### **Discount fare media**

SFMTA fare policy provides financial relief for people with low incomes at an estimated annual value of \$24 million.

Fare Media Type	Eligibility	Start Date	Admin Cost (\$M)	Foregone Revenue FY22-23 (\$M)	Total Impact FY22-23 (\$M)
Lifeline Monthly Pass (50% Discount)	Adults at or below 200% of federal poverty	2005	-0.6	-3.7	-4.3
Free Muni for Youth	Youth 18 and under	2013	0.0	-5.4	-5.4
Free Muni for Seniors and People with Disabilities	Seniors/people with disabilities at/or below 100% Bay Area Median Income	2015	-2.0	-11.4	-13.4
Access Pass	Free Muni for those experiencing homelessness	2023	-0.2	0	-0.2
Clipper START	50% single ride fare discount for people at or below 200% federal poverty	2022	N/A	-0.7	-0.7
Total			-2.8	-21.2	-24.0

# How we improved access to discount programs

- Eliminated in-person photo requirement allowing for online and by-mail submission of applications.
- Partnered with Human Services Agency to allow SFMTA staff to confirm eligibility through enrollment in other city programs.
- Worked directly with non-profit agencies to auto enroll customers receiving services.
- Used Transit Fare Inspectors to distribute discount program information as part of their regular work.
- Retrofitted a retired paratransit van to distribute information at community events on programs for people with low-incomes.
- Implemented waiver of fare evasion citation with enrollment in discount program.

# Plans to build on success in improving access to discount programs

- Designate a City Hall fellow to develop strategy and assess need for on-going resources to increase participation in discount programs including:
  - On-going partnership with Community Based Organizations and Family Resource Centers to coordinate enrollment,
  - On-going partnership with City Departments including Office of Civic Engagement and Immigrant Affairs, Human Services Agency, Homeless Services Agency, Office of Workforce and Economic Development to utilize existing access channels,
  - On-going partnership with SFMTA Office of Racial Equity and Belonging,
  - Utilize equity strategy to target SFMTA efforts,
  - Evaluate past outreach efforts to identify most successful strategies.

## Plans to build on success in improving access to discount programs

- Clipper enhancements:
  - Implement ability to purchase Lifeline pass on Clipper (currently limited to less than 10 in-person locations or MuniMobile)
  - MTC leading regional evaluation of expanded income eligibility
  - Ability to set monthly cap for single ride fares, allowing customers to "pay as they go" and obtain monthly pass benefit when cap is reached

**Fare Compliance** 

#### **Increasing fare compliance**

SFMTA plans to make strategic investments to increase Transit Fare Inspector presence in the system to FY18-19 levels.



#### **Capital Budget Update**

### **Capital planning process**

20-Year **Capital Plan 5-Year Capital** Improvement Plan 2-Year Capital **Budget** 

The capital planning process is a multi-year process where decisions are executed over years, or in the case of larger projects, decades.

### **Capital Plan**

- Reflects a financially unconstrained analysis of the SFMTA's capital needs over the next 20 years
- Scores capital needs against criteria that reflect SFMTA's values
- Includes a list of approved projects with project description, timeline, and cost estimate
- Was approved by MTAB November 16, 2021
- Was updated by staff and reviewed by MTAB November 12, 2023



#### **Capital plan criteria**

Scores capital needs against criteria that reflect SFMTA's values.

Equity	Economic Vitality	Environmental Stewardship	Trust
<ul><li>Equity</li><li>Accessibility</li><li>Safety</li><li>Inclusivity</li></ul>	<ul> <li>Economic Vitality</li> <li>Service Quality</li> <li>Resiliency</li> </ul>	<ul> <li>Environmental Stewardship</li> <li>Livability</li> <li>Climate Action</li> </ul>	<ul> <li>Community Trust</li> <li>Accountability</li> <li>Transparency</li> </ul>
### 5-Year Capital Improvement Plan (CIP) Criteria

Scores projects in the Capital Plan against program specific criteria that reflect SFMTA's values.

- Under Contract
- Tied to Dedicated Funding Source
- Safety and security for public employees
- System reliability or resilience
- Alignment with regional goals, policies, and plans that promote transportation

- Customer Experience
- Increased revenue or reduced cost
- Environmental stewardship
- Equity
- Impact to Other Projects

### **Discretionary sources**

#### Only 16% of FY25-FY29 CIP revenue sources are discretionary.

Funding Sources	Jurisdiction	Example	Category	FY25-FY29 Revenue (\$M)	Percent
Federal Formula Funds	Federal	FTA 5307	Restricted	\$1,215.5	49%
Competitive Grants	Fed/State/ Regional	Cap & Trade	Restricted	\$447.3	18%
Regional/State Formula Funds	Regional/State	Bridge Tolls	Restricted	\$92.6	4%
Prop B	Local	Proposition B	Discretionary	\$340.1	14%
Developer Fees	Local	TSF	Restricted	\$119.0	5%
Prop L Sales Tax	Local	Sales Tax	Restricted	\$201.4	8%
Revenue Bond	Local	2021 C	Discretionary	\$20.6	1%
Misc.	Local	Ride Hail Tax (TNC)	Discretionary	\$48.2	2%
Operating Funds	Local	N/A	Discretionary	\$0.0	0%
General Obligation Bond	Local	N/A	Discretionary	\$0.0	0%
Total Draft Revenue				\$2,484.7	100%

Draft planned expenditures exceed draft revenues by \$74.0M due to carryforward.

### **Discretionary source restrictions**

Fund Source	Level of Restriction	Restricted By	23-27 CIP (\$M)	25-29 CIP (\$M)	Change (\$M)	Change (%)
Gen. Oblig. Bond	Medium	Enabling Legislation	0.0	0.0	0.0	NA
Revenue Bond	Medium	Enabling Legislation	55.0	20.6	(34.4)	(63%)
Block Grant	Medium	Funder	0.0	11.8	11.8	100%
Micro Misc.	NA	Various	44.1	0.0	(32.3)	(73%)
Prop B	Low	75% Transit 25% Streets	343.4	340.1	(3.3)	(1%)
TNC: Ride Share	Low	100% Streets	53.4	25.0	(28.4)	(53%)
Prop AA: Vehicle Registration	Low	25% Transit 50% Street Repair 25% Ped Safety	7.9	4.6	(3.3)	(42)
Low Carbon Fuel Sales	Medium	Reduce emissions, increase mobility in disadvntgd comm.	4.7	4.8	0.1	2%
Commuter Shuttle	Medium	Ped safety on shuttle routes	2.0	2.0	0.0	NA
Operating Fund	None	NA	46.4	0.0	0.0	NA
TOTAL			557.0	408.9	(148.1)	(27%)

### Use of discretionary funds

75% of discretionary funds supports transit projects and 25% support streets projects, consistent with Prop B allocation requirements.

Use	Amount (\$M)	Percent (%)
Fleet	34.5	28
Streets	29.8	24
Transit	16.8	13
Transit Optimization	14.7	12
Fixed Guideway	13.9	11
Facilities	13.2	11
Signals	1.7	1
TOTAL	124.6	100

### **Discretionary allocation criteria**

### Discretionary funds are allocated taking into consideration:

- Funding restrictions
- Active projects with existing labor and contract expenses
- Local match to access additional capital revenue
- State of good repair commitment and other regulatory requirements
- Project "ready-ness"
- Grant eligibility and leveraging opportunities
- Community, SFMTA Board of Directors and agency priorities

## Impact of changing discretionary allocations

89% of time, changing a discretionary allocation would result in pausing an active project or losing other funding sources.

Impact	Amount (\$)	Percent (%)
Pause Active Project	60.5	49
Loose Funding	49.7	40
Cancel Project	14.3	11
TOTAL	124.5	100

Cancelling active projects could lead to layoffs and cancelling executed contracts.

### **Budget next steps**



- Incorporate updated revenue
  projections
- Update budget with centrally calculated costs and labor negotiation projections
- Balance budget
- Present draft budget April 2, 2024 including:
  - Safety and security on Muni,
  - Proactive schedule for increasing participation in discount programs prior to fare increases
  - Communications plan for fee, fare, and fine increases.

### **Board feedback**

- What is the preferred revenue option?
- How does indexing play a role in future budgets?
- What additional information is needed prior to voting on the operating and capital budgets?





# Summary of Board Workshop revenue options

Category	Option	Additional Revenue FY25 (\$M)	Additional Revenue FY26 (\$M)	2-Year Total (\$M)
	Suspend inflation indexing	-2.4	-4.4	-6.8
Transit	Implement inflation indexing	-	-	-
fares	Eliminate Clipper/Mobile discount over two years*	2.1	3.1	5.2
	Suspend inflation indexing	-2.5	-2.8	-5.4
Parking fines	Implement inflation indexing	-	-	-
	Escalate by 5%*	1.8	1.9	3.7
	Suspend inflation indexing	-0.7	-1.8	-2.5
<b>RPP</b> fees	Implement inflation indexing	-	-	-
	Implement inflation indexing + additional costs*	0.7	2.2	2.9
Taxi fees	Reinstate taxi fees and apply inflation indexing*	0.6	0.6	1.2
Total		5.2	7.8	13.0

#### FY25-FY29 CIP Draft Planned Expenditure is \$2.6B

Program	24-25 (\$M)	25-26 (\$M)	26-27 (\$M)	27-28 (\$M)	28-29 (\$M)	Total (\$M)	Percent
Fleet	\$209.4	\$267.8	\$223.0	\$180.3	\$163.2	\$1,043.8	41%
Transit Fixed Guideway	\$103.8	\$98.8	\$157.3	\$120.0	\$106.9	\$586.7	23%
Transit Optimization	\$21.2	\$62.3	\$119.7	\$30.4	\$64.2	\$297.0	12%
Facilities	\$28.1	\$84.2	\$102.4	\$16.9	\$17.9	\$249.7	10%
Streets	\$42.8	\$51.8	\$36.4	\$41.1	\$49.3	\$221.3	9%
Signals	\$10.8	\$4.9	\$7.7	\$4.4	\$3.4	\$31.3	1%
Communications & IT	\$1.9	\$1.7	\$1.4	\$1.2	\$1.5	\$7.7	<1%
Security	\$1.0	\$1.0	\$1.0	\$1.0	\$1.0	\$5.0	<1%
Parking	-	-	-	\$3.0	\$3.0	\$6.0	<1%
Taxi & Accessible Services	\$0.3	\$0.6	\$0.3	\$0.6	\$0.3	\$2.3	<1%
Agency-wide	\$4.1	\$13.2	\$30.5	\$26.1	\$34.4	\$108.2	4%
Total Draft Planned Expenditure	\$423.4	\$586.3	\$679.7	\$425.0	\$445.1	\$2,559.0	100%

Draft planned expenditures exceed draft revenues by \$74.0M due to carryforward.

### **Discount program income thresholds**

Household Size	1	2	3	4	5	6
Lifeline/ Clipper Start (200% Federal Poverty Level)	\$29,160	\$39,440	\$49,720	\$60,000	\$70,280	\$80,560
Free Muni (100% Bay Area Median Income)	\$108,500	\$115,300	\$129,700	\$144,100	\$155,650	\$167,150

### **FY23 Citation issuance**

Violation	Current Fine (\$)	Issuance	Total (%)
Street cleaning	90.00	520,548	48%
Residential overtime	102.00	100,631	9%
Meter outside of downtown	92.00	98,583	9%
Meter downtown	101.00	44,669	4%
Commercial loading zone	108.00	27,345	3%
Blocking driveway	108.00	22,687	2%
Parking prohibited outside of downtown	108.00	22,276	2%
Parking prohibited downtown	108.00	21,839	2%
Missing/expired registration	209.00	20,024	2%
Failure to curb wheels	63.00	19,944	2%
All other violations	62.00 - 866.00	186,025	17%
TOTAL		1,084,571	