

Accessibility Strategy Update

Citizens' Advisory Council

December 5, 2024

The SFMTA **Accessibility Strategy** is a comprehensive, five-year strategy to address the diverse transportation needs of seniors and people with disabilities







Process and Timeline





What is the Needs Assessment?

- Details our successes and challenges in ensuring the accessibility of SF's transportation network
- Includes info from rider survey, performance data, feedback from advisory board meetings and ongoing public outreach
- Sections on Streets, Muni, Taxis, Paratransit
- Available at: <u>SFMTA.com/AccessibilityAssessment</u>







Needs Assessment: Streets

Identified Needs for Streets Capital Projects



1.1 Consistent Accessibility Guidance on Streets Projects



1.2 Multi-Agency Project Coordination



1.3 Flexible and Responsive Safety Improvements



1.4 Accessible Pedestrian Signals



1.5 Accessible Parking and Loading



1.6 Parking and Charging of Personal Mobility Devices Identified Needs for Streets Policy and Planning



2.1 Accessibility-Informed Programs and Planning



2.2 Accessibility-Informed Data and Evaluations



2.3 Accessible Emerging Private Passenger Services



2.4 Increased Adoption of Adaptive Cycling and Scooter Programs



Needs Assessment: Muni

Identified Needs for Muni Capital Projects



3.1 Accessible Muni Vehicles



3.2 Reliable Elevators and Escalators

Identified needs for Muni Service Planning and Policy



4.1 Service Planning for Accessibility



4.2 Affordable Muni



3.3 Accessible Surface Rail Stops





3.5 Improved Bus Shelters

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3.6 Modified Flag Stops



4.3 Operator Training Refreshers Based Upon Customer Feedback



4.4 Accessible Communication of Service Schedules and Changes



4.5 Continued Community Collaboration

What's Next: Accessibility Survey

SFMTA.com/AccessibilitySurvey

- Survey takes 3-5 minutes to complete
- Helps us prioritize for next five years in light of fiscal constraints
- Available in English, Spanish, Russian, Chinese (simplified & traditional), Vietnamese, and Tagalog
- Survey open until December 13, 2024
- Also attending community events with tablets and printed surveys



Next Steps

- Complete the survey and get the word out! Do you have suggestions for increasing our responses?
- Request a briefing: Interested in having someone share an overview of the assessment with your group? Contact us and we will coordinate to meet your needs.
- Phase Two Development of Goals and Actions: Early 2025



More Information

Project Website:

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