

Connect to BART and Caltrain by booking a **Bayview Shuttle** ride from anywhere in the service area to one of the External access points, or vice versa.

## External access points.

- |   |                                    |
|---|------------------------------------|
| <b>A</b> 22nd St Caltrain Station       | <b>C</b> 24th St BART Station      |
| <b>B</b> San Francisco General Hospital | <b>D</b> Bayshore Caltrain Station |

## Example destinations.

- |                                     |  |
|-------------------------------------|--|
| <b>1</b> Rafiki Coalition           | <b>4</b> Dr. George W. Davis Senior Center       |
| <b>2</b> Bayview Opera House (BVOH) | <b>5</b> San Bruno Ave Business Corridor         |
| <b>3</b> Bayview Hunters Point YMCA | <b>6</b> Candlestick Point State Recreation Area |

## About Bayview Shuttle.

### What is Bayview Shuttle?

Bayview Shuttle is an on-demand public transit service for Bayview and Hunters Point. Book a shared ride in the app, and get picked up within minutes!

### When can I ride?

Monday - Friday: 6am - 8pm  
Saturday - Sunday: 9am - 6pm

### How much do rides cost?

Fares are consistent with SFMTA prices. Riders eligible for discounts with the SFMTA will retain the same benefits.

- Individual ride: **\$2.75**.
- Discounted ride: **\$1.35** for seniors, riders with disabilities, and riders on the Clipper START program.
- Prices vary for riders with transit passes. (see [city.ridewithvia.com/bayview-shuttle](http://city.ridewithvia.com/bayview-shuttle) for details).

### How will I pay for my rides?

- **On-board Clipper payment:** Pay for all Bay Area transit with the Clipper card or on your phone. Load cash value, buy passes, and access discounts and special transfers.
- **MuniMobile app:** Buy tickets on your phone with a credit/debit card and activate them when you're ready to ride.
- **Transit passes:** See where to get them at [sfmta.com/getting-around/where-buy-list](http://sfmta.com/getting-around/where-buy-list)

### Can I book a ride in advance?

No, Bayview Shuttle is an on-demand service, meaning you should book a ride a few minutes before you're ready to leave. You will not be able to reserve rides in advance.

### Who will I be sharing my ride with?

You may share your ride with other riders who are headed in the same direction. They may be picked up and dropped off during your trip. This keeps the service fast and affordable for everyone!

### Are Wheelchair Accessible Vehicles (WAVs) available?

Yes — and if you need a WAV we'll pick you up right at your door! Let us know by turning the wheelchair icon ON in the app:

- Tap the menu in the upper left corner of the screen.
- Tap your name.
- Tap **Special Settings**, then turn on Wheelchair Accessibility.

### Why do I have to walk to meet my driver?

Unlike a traditional bus stop, Bayview Shuttle comes to a virtual stop near you! To cut down on detours and keep all riders moving, you'll meet your driver at a convenient spot along the route (within a block of the pickup/dropoff address you provided).

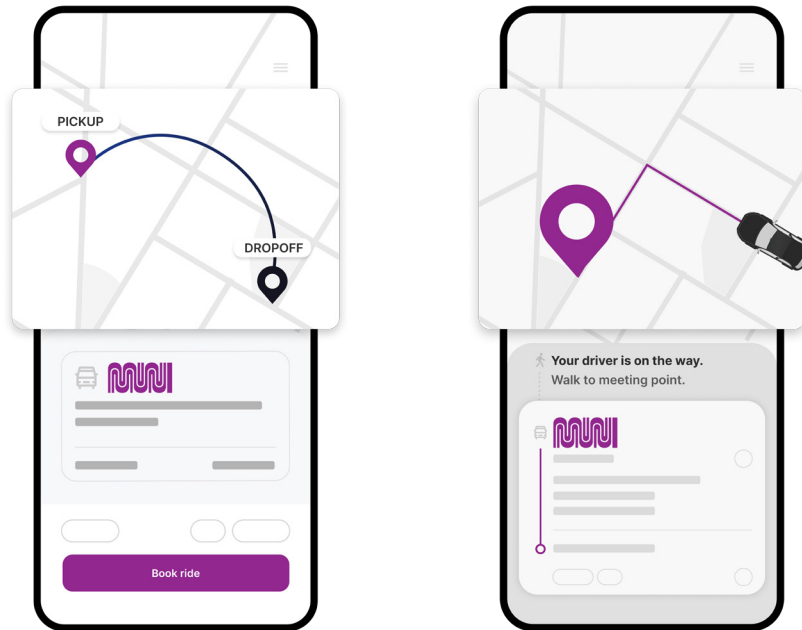
### Can I bring a car seat or booster seat for my child?

Yes, you may. Please ensure it meets California's car seat regulations. You are responsible for installing the seat securely.


### Can I bring a stroller?

Yes, strollers can be accommodated as long as they can fit safely in the vehicle's trunk.

## How to ride with Bayview Shuttle.



- 1 Create an account.**  
Download the **Bayview Shuttle** app from the App Store or Google Play Store and follow the simple signup steps.
- 2 Book a ride.**  
Enter your pickup and dropoff addresses. Choose the ride that works for you by tapping **Book ride**.
- 3 Meet your driver.**  
Check the app to see exactly where to meet the vehicle. It may be a short walk from the address you gave us.

 **No smartphone? No problem.**  
You can also call **(415) 873-1801** to book a ride.

Give the agent your pickup and dropoff addresses. Then, the agent will tell you the estimated pickup time and vehicle information for your trip. They'll also let you know where to meet your driver.



## Introducing Bayview Shuttle.

Bayview Shuttle brings flexible, affordable on-demand transit to the Bayview-Hunters Point community. Get to work, errands, appointments, and more! Or connect to BART, Muni, and Caltrain by riding to one of the designated transit hubs.



Download the Bayview Shuttle app.



The Bayview Shuttle is part of California Climate Investments, a statewide initiative that puts billions of Cap-and-Trade dollars to work reducing greenhouse gas emissions, strengthening the economy, and improving public health and the environment — particularly in disadvantaged communities.