



TO: San Francisco Taxi Drivers, Medallion Holders, and Color Scheme Managers
FROM: Philip Cranna, Enforcement and Legal Affairs Manager, SFMTA Taxi Services
DATE: December 16, 2025
SUBJECT: Taxi Customer Service Window Closure

Dear Taxi Industry Members,

Please note the following Taxi Customer Service Window closure dates:

- **Wednesday, December 24, 2025 - Closed 11:45am – 5:00pm**
- **Thursday, December 25, 2025 - Closed all day**
- **Friday, December 26, 2025 - Closed all day***
- **Monday, December 29, 2025 - Closed all day***
- **Tuesday, December 30, 2025 - Closed all day***
- **Wednesday, December 31, 2025 - Closed all day***
- **Thursday, January 1, 2026 - Closed all day**
- **Friday, January 2, 2026 - Closed all***

*For assistance during these window closure dates please dial the Taxi Services main number 415.646.4400 or email SFTaxi@sfmta.com.

Please plan your business accordingly.

Thank you






Window Closure Notice for December 2025 and January 2026

Final Audit Report

2025-12-17

Created:	2025-12-17
By:	Lisa Hamilton (lisa.hamilton@sfmta.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAIBckQNrKkFAIFInWH4Vxc77q-834mZ_k

"Window Closure Notice for December 2025 and January 2026" History

-  Document created by Lisa Hamilton (lisa.hamilton@sfmta.com)
2025-12-17 - 11:08:52 PM GMT
-  Document emailed to Philip Cranna (philip.cranna@sfmta.com) for signature
2025-12-17 - 11:09:49 PM GMT
-  Email viewed by Philip Cranna (philip.cranna@sfmta.com)
2025-12-17 - 11:10:04 PM GMT
-  Document e-signed by Philip Cranna (philip.cranna@sfmta.com)
Signature Date: 2025-12-17 - 11:10:20 PM GMT - Time Source: server
-  Agreement completed.
2025-12-17 - 11:10:20 PM GMT