

Taxi Update

Taxi Window Closure



To: San Francisco Taxi Drivers, Medallion Holders, and Color Scheme Managers
From: Philip Cranna, Enforcement and Legal Affairs Manager, SFMTA Taxi Services
Date: December 22, 2025
Subject: **Taxi Customer Service Window Closure**

Dear Taxi Industry Member:

Please note that the Taxi Customer Service Window will be **closed all day on Tuesday, December 23, 2025, due to the power outage in San Francisco.**

For assistance during this window closure period please dial the Taxi Services main number 415.646.4400 or email SFTaxi@sfmta.com.

Please plan your business accordingly.

Thank you