



# **FREE MUNI FOR SENIORS & PEOPLE WITH DISABILITIES**

## **PART 1: Participant Information**

First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_ Last Name \_\_\_\_\_

Mailing Address \_\_\_\_\_ Apt No. \_\_\_\_\_

San Francisco, CA Zip Code \_\_\_\_\_ Email \_\_\_\_\_

Tel (\_\_\_\_\_) \_\_\_\_\_ Date of Birth (MM/DD/YYYY) \_\_\_\_\_ Age \_\_\_\_\_

## **PART 2: Participant Clipper® Card Application/Information**

### **A. Senior Customers (ages 65+)**

- ☐ **Option A: I already have a Senior Clipper Card** (for faster processing, apply online at [sfmta.com/freemuni](http://sfmta.com/freemuni)).

Clipper® Card Serial Number \_\_\_\_\_

- ☐ **Option B: I do not have a Senior Clipper® Card.**

A copy of one of the following documents must be attached to this application as proof of age:

- Birth Certificate
- Alien Registration/Permanent Resident Card
- State Issued ID Card/Driver's License
- Passport
- SF City ID Card

### **B. People with Disabilities (ages 19 to 64)**

You must have a Regional Transit Connection (RTC) card to apply for the Free Muni program. Call (415) 646-2224 for more information on how to apply for the RTC program.

Clipper Card Serial Number (on back of card) \_\_\_\_\_

RTC Card Number (on front of card) \_\_\_\_\_

## **PART 3: Income Eligibility**

Number of Household Members \_\_\_\_\_ Annual Gross Income \_\_\_\_\_

## **PART 4: Certification**


*I attest that the information above is true and correct.*

Signature \_\_\_\_\_

Date \_\_\_\_\_

\*By signing here and submitting this form, you are agreeing to the terms and conditions on the back of this page. You also agree that the information provided is accurate. Enrollment in this program is subject to review by SFMTA, and all enrollees may be required to submit documentation to confirm eligibility at the discretion of SFMTA. Accounts which fail to provide proof of eligibility when requested, or whose documentation shows ineligibility upon review, will be removed from the program and may be responsible for repaying all discounts received while enrolled.

Mail application to **SFMTA Customer Service Center, ATTENTION Free Muni, 11 South Van Ness Avenue, San Francisco, CA 94103**. Incomplete applications or those without required supporting documents cannot be processed.

 **311 Free language assistance** / 免費語言協助 / Ayuda gratis con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance linguistique gratuite / 無料の言語支援 / 무료 언어 지원 / Libreng tulong para sa wikang Filipino / การช่วยเหลือทางด้านภาษาโดยไม่เสียค่าใช้จ่าย / خط المساعدة المجاني على الرقم

**What are the income limits for the program?**

Household Size	1	2	3	4	5	6	7	8
100% Bay Area Median Income	\$109,100	\$124,700	\$140,250	\$155,850	\$168,300	\$180,800	\$193,250	\$205,700

**Where do I find the Clipper Card and RTC Serial Number?**



**Must I be a San Francisco resident?** Yes. The Free Muni Program is only available for San Francisco residents.

**Do I need to reapply each month to qualify for the program?** No. Once you are deemed eligible for the program you will be enrolled for the duration of the program.

**Do I need a separate/new Clipper card for this program?** If you already have a Senior or RTC Clipper card, you **DO NOT** need a new one. The Free Muni product will be loaded onto your existing card and you can continue to use it for all other participating regional transit service.

**How do I apply for an RTC card?** People with disabilities (age 19-64) must have an RTC card before applying to the Free Muni program. To apply for an RTC card visit the SFMTA Customer Service Center at 11 South Van Ness Avenue, San Francisco, CA 94103. Open Monday through Friday from 8:00 a.m. to 5:00 p.m.

**What happens if I lose my Clipper card?** Contact Clipper Customer Service at 1.877.878.8883 or visit the Clipper in-person Customer Service Center at the Embarcadero BART/Muni Station or the Bay Crossings Customer Service Center at the Ferry Building to apply for a replacement. Please note it may take up to 10 days to process your replacement pass and a \$5 fee will be assessed.

**What happens if I lose my RTC card?** Apply for a replacement at the SFMTA Customer Service Center (at Market and Van Ness) Monday through Friday from 8:00 a.m. to 5:00 p.m.

**How long will it take for my application to be processed?** Please allow up to three weeks to process applications for existing Clipper card holders and up to five weeks for if a new card is needed. For a new RTC cards, please add an additional four weeks to obtain that card.

If your application is accepted, your last transit citation issued within 30 days of enrollment is eligible for dismissal. Please provide a citation or ID number from the citation so that we may review your record.

Citation or ID Number: \_\_\_\_\_

\* By submitting and signing this application, I am providing written consent to the following terms and conditions for participation in the Free Muni Program. Applicant agrees to the terms and conditions of the Clipper Cardholder License Agreement and Clipper Privacy Policy. Visit [clippercard.com](http://clippercard.com) or call Clipper Customer Service at 877.878.8883 (TDD 711 or 800.735.2929) to obtain a copy. Applicant authorizes SFMTA to retain and use the personally identifiable information provided in this application only for the purpose of communication related to this program. Participant's card usage history data maintained by SFMTA or the Clipper Program will only be used at the aggregate level for the purpose of program evaluation.