

[Transportation Code – Regulation of Motor Vehicles for Hire]

Resolution amending Division II of the Transportation Code to modify the timeline for requesting a continuance of an administrative hearing and to authorize the Director of Transportation to establish an Upfront Fare Program.

NOTE: **Additions** are in *single-underline italics Times New Roman font*.
Deletions are in *strike-through italics Times New Roman font*.
Board amendment additions are in double-underlined Arial font.
Board amendment deletions are in ~~strikethrough Arial font~~.
Asterisks (* * * *) indicate the omission of unchanged Code subsections or parts of tables.

The Municipal Transportation Agency Board of Directors of the City and County of San Francisco enacts the following regulations:

Section 1. Article 1100 of Division II of the Transportation Code is hereby amended by revising Sections 1120 and 1124, to read as follows:

SEC. 1120. ADMINISTRATIVE HEARINGS.

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(b) **Procedures for Review of Citations, Notices of Revocation, Notices of Nonrenewal, Notices of Summary Suspension, or Notices of Administrative Probation.**

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(2) **Scheduling an Administrative Hearing.** The administrative hearing shall be scheduled no sooner than 30 calendar days after SFMTA serves Respondent with Notice of Nonrenewal, Notice of Inactive Status, Notice of Summary Suspension or Citation, unless the parties agree to a different schedule. Respondent may request a continuance of the hearing by submitting a written request to the Hearing Officer at least ~~five business days~~ 72

hours prior to the scheduled hearing. The Hearing Officer must grant or deny the request for continuance within three business days or prior to the commencement of the hearing, whichever is sooner, and must deliver the final decision on the request for continuance to the Respondent by personal delivery, electronic mail, or first-class U.S. Mail. No continuance of the administrative hearing may exceed 60 days. If there is a pending criminal proceeding against the Respondent, the Hearing Officer may continue the hearing pending final resolution of the criminal case; provided, that, such continuance of the hearing shall not affect a summary suspension under Section 1121.

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SEC. 1124. TAXI FARES AND FEES; GATE FEES.

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(b) Taxi Fares.

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(5) **Establishment of Upfront Fare ~~Pilot~~ Program.** By no later than July 1, 2025~~August 5, 2022~~, the Director of Transportation shall create an Upfront Fare ~~Pilot~~ Program (~~“Pilot Program”~~) intended to allow Taxis to provide test the concept of providing customers with a flat rate fare estimate through an E-Hail application. ~~The Pilot Program shall expire on July 1, 2025. Trips may originate from an approved E-Hail application or from a third-party application.~~ Under the Pilot Upfront Fare Program, the customer may be offered ~~will have the option of choosing~~ the advance, upfront fare ~~or paying for the trip based on the meter amount. The upfront fare estimate which~~ will be calculated using an algorithm based on trip distance and time. The upfront fare estimate for trips originating from an approved E-Hail application must be within 10% of the Taximeter rate.

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Section 2. Effective Date. This resolution shall become effective 31 days after enactment. Enactment occurs when the San Francisco Municipal Transportation Agency Board of Directors approves this resolution.

Section 3. Scope of Resolution. In enacting this resolution, the San Francisco Municipal Transportation Agency Board of Directors intends to amend only those words, phrases, paragraphs, subsections, sections, articles, numbers, letters, punctuation marks, charts, diagrams, or any other constituent parts of the Transportation Code that are explicitly shown in this resolution as additions or deletions in accordance with the "Note" that appears under the official title of the resolution.

APPROVED AS TO FORM:
DAVID CHIU, City Attorney

By: _____
STEPHANIE STUART
Deputy City Attorney

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I certify that the foregoing resolution was adopted by the San Francisco Municipal Transportation Agency Board of Directors at its meeting of May 20, 2025.

Secretary to the Board of Directors
San Francisco Municipal Transportation Agency