



SFMTA

# Bayview Shuttle

## Community Congress

May 14, 2025



# April Meeting Recap

## CARB Grant

- Pilot end date March 2026
- Under budget for existing grant funds

## Service Performance

- Continued ridership growth Q4 2024 – Q1 2025
- Trip distribution

## Community Congress Decisions

- Service area extension
- Extension of hours
- Removal of delegates

# California Air Resources Board (STEP) Grant

**October 2022**  
Community outreach begins

**December 2025**  
Project report due



Previous Timeline

# California Air Resources Board (STEP) Grant

**October 2022**  
Community outreach begins

**March 2027**  
Project report due



Expected Timeline

# Grant Next Steps

Recent updates from CARB allow the Bayview Shuttle project to extend operations until June 2027 with an amendment.

## Grant Amendment

- Extend Shuttle operations end date until June 2027
- Written justification for advanced payment option
- Refine tasks/deliverables for the workforce development component
- Aim to finalize in August/September 2025

# Previous Proposals

## Service Updates

### Service Hour Enhancements

The Bayview Shuttle will extend its hours! A few of the potential options include:

**Current hours:**

- M-F: 7 am - 7 pm
- Weekends: 10 am - 6 pm

**Option 1 - extended weekday (recommended)**

- M-F: 6 am - 8 pm
- Weekends: 10 am - 6 pm

**Option 2 - extended morning hours**

- M-F: 5 am - 7 pm
- Weekends: 7 am - 6 pm

**Option 3 - extended weekend hours**

- M-F: 7 am - 7 pm
- Weekends: 7 am - 7 pm



# Feedback

Discussion around combining:

- Option 1 - 6 am – 8 pm weekdays, 10 am – 6 pm weekends
- Option 3 - 7 am – 7 pm weekdays, 7 am – 7 pm weekends

## New Proposal

- 6 am – 8 pm weekdays, 9 am – 6 pm weekends
  - ❖ Provides earlier service for early commuters
  - ❖ Provides service for evening community meetings and activities
  - ❖ Provides service for church services on Sunday

# Data Considerations

## Weekdays:

### ❖ Met demand rate:

- 7 – 9 AM – 93% met demand
- 9 – 11 AM – 92% met demand
- 3 – 5 PM – 90% met demand

### ❖ Average wait time (15-minute goal)

- 8 – 9 AM (16.3 min.) and 9 – 10 AM (15.1 min.)
- 4 – 5 PM (16.8 min.) and 5 – 6 PM (15.4 min.)

### ❖ Shared ride duration

- Highest 7 AM – 8 AM and 4 PM – 5 PM (53%)



# Data Considerations

## Weekdays:

### ❖ Met demand rate:

- 12 – 3 PM – 90% met demand
- 5 – 6 PM – 87% met demand

### ❖ Average wait time (15-minute goal)

- 2 – 3 PM (14.1 min.)

### ❖ Shared ride duration

- Highest 12 PM – 1 PM (35.9%)

# Proposal Constraints

## Cost:

### ❖ Monthly Operating Cost

- \$172,999/month maximum
- \$145,000 - \$155,000 current monthly costs
- Proposed hours add ~ \$13,500 monthly costs

## Shuttle Performance:

### ❖ Key indicators for future funding:

- Productivity
- Shared ride duration
- Utilization

# Which service option is preferred?

## Option 1 - Status Quo

M-F (6 am – 8 pm)  
Sa/Su (10 am – 6 pm)

## Option 2 - Proposal

M-F (6 am – 8 pm)  
Sa/Su (9 am – 6 pm)

## Option 3 - Other?

Other option keeping  
constraints in mind

# Thank you!

[Post-Meeting Survey:](#)

