

Taxi Update

Taxi Window Closure



To: San Francisco Taxi Drivers, Medallion Holders, and Color Scheme Managers
From: Philip Cranna, Enforcement and Legal Affairs Manager, SFMTA Taxi Services
Date: October 7, 2025
Subject: **Taxi Customer Service Window Closed 10/13/25; limited hours 10/10/25**

A handwritten signature in black ink, likely of Philip Cranna, the Enforcement and Legal Affairs Manager at SFMTA Taxi Services.

Dear Taxi Industry Member:

Please note that the Taxi Customer Service Window will **close at 11:45am on Friday, October 10, 2025.**

Additionally, the Taxi Customer Service Window will be closed **all day Monday, October 13, 2025, in observance of the Indigenous Peoples Day holiday.**

Normal hours will resume on Tuesday, October 14, 2025.

If you have any questions, please call the Taxi Services main number 415.646.4400 or email SFTaxi@sfmta.com.

Please plan your business accordingly.

Thank you