



San Francisco Municipal Transportation Agency Citizens' Advisory Council

Administration, Operations, & Customer Service Committee

MINUTES • Meeting Date: March 20, 2025

REGULAR MEETING

4 p.m.

1 South Van Ness Avenue, 7th Floor
Room 7075, Noe Valley Conference Room

SFMTA CITIZENS' ADVISORY COUNCIL MEMBERS

John Lisovsky, Chair
Susan Vaughan

COUNCIL LIAISON

Christine Silva

COUNCIL SECRETARY

Keka Robinson-Luqman



ORDER OF BUSINESS

1. Call to Order

Chair Lisovsky called the meeting to order at 4:13 p.m.

2. Roll Call

AOCSC members present at Roll Call: None

AOCSC members absent at Roll Call: John Lisovsky

AOCSC members absent: (without notification) Sue Vaughan

CAC members present: Aaron Leifer and Eliza Panike

3. Announcement of prohibition of sound-producing devices during the meeting.

CAC Secretary Robinson-Luqman made the announcement.

4. Approval of Minutes:

No public comment.

On motion to approve the minutes of November 16, 2023:

ADOPTED: AYES – Aaron Leifer and Eliza Panike

ABSENT – John Lisovsky and Sue Vaughan

5. Report of the Chair (For discussion only)

No report.

6. Public Comment

Edward Mason discussed the 48 bus re-route.

REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding the SFMTA Bikeshare program. (Adrian Leung, Bikeshare & Bike Parking Program Manager, Explanatory documents include a slide presentation.)

PUBLIC COMMENT:

Edward Mason discussed the gondola at Forest Hill station. He inquired how many crashes were involved with the Bay Wheels program and is the cost of self-insurance against injury incorporated into the price.



8. Council Member Information and Agenda Item Requests. (For discussion only)

None.

ADJOURN - The meeting was adjourned at 5:23 p.m.

Submitted by:

A handwritten signature in black ink, appearing to read 'KAR Luqman'.

Keka Robinson-Luqman
SFMTA CAC – Secretary

Next regular meeting: Thursday, May 15th at 4 p.m. | Noe Valley Conference Room



ACCESSIBLE MEETING POLICY

The Municipal Transportation Agency Citizens' Advisory Council will meet in the Union Square Conference Room at One South Van Ness Ave. 7th Floor, San Francisco, CA. The closest accessible BART station is the Civic Center Station at United Nations Plaza and Market Street. Accessible MUNI lines serving this location are: Muni Metro Lines J-Church, K-Ingleside, L-Taraval, M-Ocean View, N-Judah and T-Third at Van Ness and Civic Center Stations; F-Market-Wharves; 47-Van Ness; 49-Mission-Van Ness; 6-Haight-Parnassus, 21-Hayes; 9-San Bruno; 7R-Haight-Noriega Rapid; 9R-San Bruno Rapid; and 7-Haight-Noriega. For information about MUNI accessible services call 701.4485.

Members of the Council will attend this meeting in-person. Members of the public are invited to observe the meeting in-person. Members of the public attending the meeting in person will have an opportunity to provide public comment on every item.

In addition to in-person public comment, the Council will hear up to ten minutes of remote public comment on each agenda item. The Council will hear remote public comment on each item in the order that commenters add themselves to the queue to comment on the item. Because of the 10-minute time limit, it is possible that not every person in the queue will have an opportunity to provide remote public comment. Remote public comment from people who have received an accommodation due to disability (as described below) will not count toward the 10-minute limit.

Noe Valley Conference Room is wheelchair accessible. Remote public participation is available upon request for individuals who cannot attend in person due to disability. Making a request to participate remotely no later than one (1) hour prior to the start of the meeting helps ensure availability of the meeting link. Sign Language Interpretation is also available upon request. Captions can be enabled if participating remotely.

If requesting remote Sign Language Interpretation, please submit an accommodation request a minimum of 4 business hours prior to the start of the meeting. Allowing a minimum of 48 business hours for all other accommodation requests (for example, for other auxiliary aids and services) helps ensure availability. To request accommodation, please contact CAC Secretary Keka Robinson-Luqman by email at CAC@SFMTA.com or by phone at 415.646.2388.

To assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City to accommodate these individuals.

The ringing of and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

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Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, contact Administrator, by mail to Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102.4689; by phone at 415 554.7724; by fax at 415 554.7854; or by email at sof@sfgov.org.

Copies of the Sunshine Ordinance can be obtained from the Clerk of the Sunshine Task Force, the San Francisco Public Library and on the City's website at <http://www.sfgov.org>.

LANGUAGE ASSISTANCE



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