



Appendix D

Taxi Upfront Fare Program Application Form For Third-Party WAV Trips

January 29, 2026

The Taxi Upfront Fare Program (Program) allows taxi E-Hail application (Taxi E-Hail App) providers to offer taxi customers the ability to book a taxi trip and pay a flat rate upfront fare, instead of paying the Taximeter amount at the end of the trip.

The Program also allows Taxi E-Hail Apps to dispatch trips that originate with third-party entities (e.g. entities that do not receive permits issued by the SFMTA), which may offer upfront fares that are not based on Taximeter rates. Pursuant to California Public Utilities Commission Decision 25-08-031, dated September 4, 2025, granting the Petition of Modification of Decision 20-03-007 filed by Uber Technologies, Inc., the Program allows "Third-Party Wheelchair Accessible Vehicle (WAV) Trips" (as described below) that are provided on ramp taxis.

Third-Party WAV Trips have the following characteristics:

- originates with a customer WAV ride request through a third-party entity (Third-Party Provider)
- transferred to a Taxi E-Hail App
- dispatched by a Taxi E-Hail App
- provided by a permitted San Francisco ramp taxi driver in a permitted SF ramp taxi vehicle
- upfront fare is **not** required to be based on the estimated Taximeter amount

The SFMTA will review completed applications and determine whether each applicant meets the SFMTA's requirements to provide Third-Party WAV Trips, as established in the January 29, 2026 Taxi Upfront Fare Program memo. An applicant must be SFMTA-approved for Taxi Upfront Fare Trips and Third-Party trips in order to be considered for approval for Third-Party WAV Trips.

Applicant Information

| Please Print Clearly | | | |
|--|--|-----------------|--|
| Taxi E-Hail App Business Name: | | Business Phone: | |
| Contact Person: | | Phone: | |
| Mailing Address: | | | |
| Street Address if different than above: | | | |

| | | | |
|---|--|-----------------|--|
| Affiliated Dispatch Service Business Name: | | Business Phone: | |
| Contact Person: | | Email: | |
| Affiliated Dispatch Service Business Name: | | Business Phone: | |
| Contact Person: | | Email: | |

| | | | |
|-----------------------------------|--|-----------------|--|
| Third-Party Business Name: | | Business Phone: | |
| Contact Person: | | Email: | |
| Third-Party Business Name: | | Business Phone: | |
| Contact Person: | | Email: | |

| | | | |
|---------------------------------|--|-----------------|--|
| Affiliated Color Scheme: | | Business Phone: | |
| Contact Person: | | Email: | |
| Affiliated Color Scheme: | | Business Phone: | |
| Contact Person: | | Email: | |
| Affiliated Color Scheme: | | Business Phone: | |
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| Contact Person: | | Email: | |
| Affiliated Color Scheme: | | Business Phone: | |
| Contact Person: | | Email: | |

Submission Instructions

By submitting an application, applicants acknowledge that they have read and understand the Program rules established in the January 29, 2026 Taxi Upfront Fare Program memo and, if approved, agree to comply with such rules. A completed application must include all application materials specified below to demonstrate an applicant's ability to comply with all corresponding Program rules.

Submit completed application form and required application materials by email to SFTaxi@sfmta.com with the subject: "Taxi Upfront Fare Program Application: Third-Party WAV Trips."

Application Agreement

By signing this application, the applicant verifies on behalf of itself, and any affiliated Third-Party provider, that all the information provided is true and accurate and agrees that if approved, the applicant will comply with the Program rules and requirements, as they may be updated from time to time.

| | |
|--|--|
| Name of Applicant | |
| Signature of Authorized Representative | |
| Printed Name, Title and Date | |

By signing this application, the undersigned Dispatch Service agrees, if the application is approved, to comply with the Program rules and requirements, as they may be updated from time to time.

| | |
|--|--|
| Name of Dispatch Service | |
| Signature of Authorized Representative | |
| Printed Name, Title and Date | |

Application Materials

Applicants seeking to participate in the Taxi Upfront Fare Program to provide Third-Party Trips shall submit the following information:

- 1) Program Description: Written description of the applicant team (E-Hail App, Dispatch Services, Color Schemes, and Third-Party partner(s)), and its plan to offer Third-Party WAV Trips. The Program description must include the following:
 - a) Written evidence that each affiliated Dispatch Service, Color Scheme, and Third-Party partner agrees to participate in the Program.
 - b) Describe how Third-Party WAV Trips will work from a customer perspective.
 - c) Describe how Third-Party WAV Trips will work from a taxi driver perspective and include a description of any associated taxi driver training Program.
 - d) Describe how drivers will be able to opt-out of servicing Third-Party WAV Trips.
 - e) Submit sample images of how the upfront fare offer will be communicated to both customers and taxi drivers (e.g. what will the customers and taxi drivers see on the app).
 - f) Describe plan to ensure that traditional taxi trips, including Paratransit taxi trips, will continue to meet the response time goals specified in Section 1102 of the Transportation Code, including any driver incentive and/or recruitment plans.
 - g) Describe plan to meet demand for Third-Party WAV Trips, including any driver incentive and/or recruitment plans.
- 2) Submit the schedule of fees charged to drivers for Third-Party WAV Trips.
- 3) Submit proof that the required Third-Party WAV test data has been successfully submitted to the SFMTA's taxi application programming specification (APIs) and has been validated by SFMTA staff.
- 4) Live Demonstration: In-person demonstration of Third-Party WAV Trip process, showing SFMTA staff how Third-Party WAV Trips will work from both the driver and customer

perspective. SFMTA staff may request additional information be shared via live demonstration and may record the live demonstration as well.

Staff Evaluation

Staff will review each application for completeness and responsiveness in the evaluation process. Once staff complete an initial evaluation, staff will schedule a live demonstration for the applicant to demonstrate their ability to meet the requirements of the Program. SFMTA staff may request additional information or clarification of information already provided from applicants and may provide an applicant the opportunity to revise or modify its application. Staff will provide written determination as to whether an applicant has demonstrated an ability to meet the Program requirements.

Date Application Received: _____

Staff Reviewer: _____

Evaluation checklist:

- The Taxi E-Hail App has been approved by the SFMTA to provide Taxi Upfront Fare Trips
- The Taxi E-Hail App has been approved by the SFMTA to provide Third-Party Trips
- Applicant has submitted all required information included in Items 1-4 above

- Applicant has submitted required test data to the SFMTA's taxi APIs
- Staff has validated that the Third-Party WAV test data has been received and complies with the SFMTA's requirements
- Applicant has demonstrated the ability to meet requirements of the Program via live demonstration
- Applicant has demonstrated the ability to comply with all Taxi Upfront Fare Program rules