



## **Bayview Community Shuttle Program: Community Congress**

**Date:** Wednesday October 22, 2025 5:30-7:00 PM

**Address:** Southeast Community Center  
1550 Evans St San Francisco, CA 94124  
**Room:** Visitacion Valley Room

**Participants:** SFMTA, Bayview Hunters Point Community Advocates, Community Congress Members, A. Philip Randolph Institute, Community Congress, Community Youth Center of SF, Via

### **In Attendance**

#### **Community Congress Members:**

Carolyn Gage  
Phylis Magdaluyo  
Marie Visto  
Erica Choy  
Christopher Whipple  
Amanpreet Kaur  
Adrian Gaino  
Ivy Lam  
Apple Li

#### **Prospective Community Congress Members**

Carol Nolan  
Daryl Gray  
Tandia O'Neal  
Janet Molina  
Pedro Cauich V  
Amy Ashcroft  
Emerson R.G

### **Agenda with Minutes**



5:30	<b>Welcome/Sign In</b>
	<b>Team Introductions</b>
	<b>Bayview Community Shuttle: Rider Panel</b>  <ul style="list-style-type: none"><li>a. <b>Summary of minutes:</b> Angel of SFMTA posed questions to two top Bayview Shuttle riders, who spoke about their experiences frequently using the shuttle. Some of the top riders' highlights: appreciation and surprise when the expanded service area happened, especially noting the ease to get to Candlestick Park - which has generally been neglected by public transportation - and making an area near San Bruno Avenue more accessible. They noted the price felt fair, and that MUNI discounts apply to the Bayview Shuttle if a rider has them otherwise. They also noted building connections with the Shuttle drivers; that they're very kind and patient with riders and remember riders (such as one of the top riders' mother).</li><li>b. Community members asked the top riders questions about their experiences; where the top riders have used the app to travel, how close they live to popular dropoff and pickup points, whether the top riders have experienced any service lags on the Bayview Shuttle app.</li></ul>
	<b>Community Congress Bylaws &amp; Agreements</b>  <ul style="list-style-type: none"><li>• <b>Summary of minutes:</b> Bylaws shared with current and pending Community Congress members. Bylaws pending further updates after new Community Congress body is affirmed at the next meeting. See public copy of bylaws published on the SFMTA Bayview Shuttle website, <a href="#">linked here</a>.</li></ul>
	<b>Project Updates</b> <ul style="list-style-type: none"><li>• CARB STEP Grant</li><li>• Anniversary Event</li><li>• APA Awards</li><li>• Committee Updates<ul style="list-style-type: none"><li>◦ <b>Summary of minutes:</b> SFMTA staff noted the proposed STEP grant extension timeline: <b>April 1, 2026</b> marks the beginning of the extension period, <b>June 2026</b> marks a potential youth-led community tour program, and</li></ul></li></ul>

	<p><b>November 30 2027</b> marks the proposed grant expiration date. This timeline is subject to a grant amendment with CARB approval.</p> <ul style="list-style-type: none"> <li>○ Bayview Shuttle is celebrating its first birthday on Nov 13th from 12 - 2 pm at the Southeast Community Center.</li> <li>○ SFMTA shared that the Bayview Shuttle was awarded two APA Awards in 2025: Opportunity and Empowerment Award of Excellence and Transportation Planning Award of Excellence.</li> <li>○ Other updates: Shuttle is fully staffed, with another hiring period likely coming in early 2026.</li> </ul>
	<p><b>Public Comment</b></p> <ul style="list-style-type: none"> <li>● <b>Summary of Minutes:</b> Community Congress members and new attendees brought up several concerns and questions.</li> <li>● <b>Concern 1:</b> members are sometimes rejected from ride requests during service hours while in the Bayview Shuttle service area. Sometimes a "You're out of the pickup zone" message appears on the app while people are clearly within the zone. Occasionally crossing the street helps the app locate the individual requesting a ride.</li> <li>● <b>Concern 2:</b> Dispatch is not very available to answer questions in a timely manner.</li> <li>● <b>Question 1:</b> Can Clipper cards / passes be sold at more accessible locations in the Bayview? Selling them at more corner stores would be helpful, especially since the Walgreens shut down on 3rd.</li> <li>● <b>Pending Change (SFMTA):</b> Shuttle payment processors should be updated to receive debit / credit cards.</li> </ul>
7:00	<b>Adjournment</b>

**Note:** Go to page 2 of agenda for instructions to join the virtual meeting.

**Video link to join Community Congress Meeting (click the link, or copy into your browser search bar and press enter):**

<https://bvhpadvocates.webex.com/bvhpadvocates/j.php?MTID=md017db6835506f5ea3f68ba66c3dcfbf>

**Meeting number (access code):** 2305 006 2037

**Meeting password:** VEkfimJS237 (83534657 when dialing from a video system)

