



Bayview Community Shuttle Program



Bayview Community Shuttle Program: STEP Steering Committee

February 5, 2026; 2:00 PM – 4:00 PM
Southeast Community Center, Visitacion Valley Multipurpose Room
1550 Evans Avenue, San Francisco, CA 94124

Participants:

SFMTA, A. Philip Randolph Institute, Community Congress, Community Youth Center of SF, SFAAACD

Agenda:

1. Icebreaker activity
 - Community stakeholder mapping
 - Existing relationships between community partners and overlap between APRI and CYC
 - Important missing piece is community churches
 - Information used to be disbursed through community-based newspapers
 - More energy can be put into cross-pollination
2. Project recap
 - Emphasis on following the structure of the committees outlined by the grant
 - Provide a list of events that the project attended and/or supported with partners
3. Project budget
 - Circulate a survey and share the results of the service performance and Via as the third-party vendor
4. CARB amendment
 - Timeline
 - Contract close-out for some partners is occurring soon (March)
 - Goals
 - Operations: increase completion rate, reduce wait times, find optimal service hours, find cost-saving opportunities, improve access to grocery stores and pharmacies, and prepare a strategy for bridge closure
 - TRC: attend community events, create a standard survey, all residents know about the shuttle, and create more marketing materials
 - Community Congress: recruiting the full 15-person body, targeting recruitment of former operators, youth, and Alice Griffith residents, and having delegates use the shuttle
 - Youth-led tour program: reach out to high schools and have operators visit schools
 - Contract amendments



SFMTA.com/BayviewShuttle

311 Free language assistance / 免費語言協助 / Ayuda gratis con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance linguistique gratuite / 無料の言語支援 / Libreng tulong para sa wikang Filipino / 무료 언어 지원 / การช่วยเหลือทางภาษาโดยไม่เสียค่าใช้จ่าย / خط المساعدة المجاني على الرقم



Bayview Community Shuttle Program



- Plan to pursue three contract amendments
5. Next meeting: August 2026



SFMTA.com/BayviewShuttle

311 Free language assistance / 免費語言協助 / Ayuda gratis con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance linguistique gratuite / 無料の言語支援 / Libreng tulong para sa wikang Filipino / 무료 언어 지원 / การช่วยเหลือทางด้านภาษาโดยไม่เสียค่าใช้จ่าย / خط المساعدة المجاني على الرقم