

**SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
BOARD OF DIRECTORS**

RESOLUTION No. 260217-010

WHEREAS, Unarmed and Armed Guard Security Services are required to act as a first deterrent for inappropriate activity, ensure the safety of SFMTA personnel, protect SFMTA property and the public, and guard against vandalism and other activity that could disrupt transit operations; and,

WHEREAS, In 2020, the SFMTA entered into Contract No. 2018-48 with Universal Protection Service, LP, dba Allied Universal Security Services (Allied) for Unarmed and Armed Guard Security Services for SFMTA properties and transit facilities; and,

WHEREAS, The contract has a three-year base term, valued at \$26,780,268, with three one-year options to extend for a total of six years, with a total not to exceed amount of \$59,028,401; and,

WHEREAS, The SFMTA exercised the three option periods, and the contract is scheduled to expire in March 2026; and,

WHEREAS, The SFMTA issued a Request for Information (RFI) to the vendor community to solicit feedback on opportunities to reduce costs while maintaining service quality, asking vendors to evaluate the impact of various operational and cost management elements, including the use of emerging technology; and,

WHEREAS, To ensure uninterrupted delivery of critical security services while the cost-reduction redesign of the program is completed, staff recommends extending the current contract by one year; and,

WHEREAS, Due to service reductions resulting from the COVID pandemic, the SFMTA underspent the contract by \$2,990,737 and did not utilize the contingency provided in the original contract; and,

WHEREAS, The SFMTA negotiated the proposed one-year extension, with a 10 percent reduction in management fees for the extended term, increased service levels due to additional guard patrol requirements at Central Subway platforms, and the elimination of contract cost escalations for Non-Collective Bargaining Agreement-related billing rates for the remaining term; and,

WHEREAS, The Parties agreed to apply the previous \$2,990,737 contract savings and \$2,010,876 in unused contingency, while retaining \$800,000 in contingency for the extended term, to offset the cost of the extension which is \$10,913,538; and,

WHEREAS, As a result, the SFMTA is requesting an increase in the contract not to exceed amount of \$5,911,925; and,

WHEREAS, Board of Supervisors approval is required under Charter Section 9.118 because the amendment would increase the contract amount by more than \$500,000; and,

WHEREAS, On January 30th, 2026, the SFMTA, under authority delegated by the Planning Department, determined that the Fourth Amendment to SFMTA Contract No. 2018-48 is not a "project" under the California Environmental Quality Act (CEQA) pursuant to Title 14 of the California Code of Regulations Sections 15060(c) and 15378(b); and,

WHEREAS, A copy of the CEQA determination is on file with the Secretary to the SFMTA Board of Directors, and is incorporated herein by reference; now, therefore, be it

RESOLVED, That the San Francisco Municipal Transportation Agency Board of Directors authorizes the Director of Transportation to execute the Fourth Amendment to SFMTA Contract No. 2018-48 with Universal Protection Service, LP, dba Allied Universal Security Services, for Unarmed and Armed Guard Security Services for SFMTA properties and transit facilities, to extend the term by one year, increase the contract amount by a net amount of \$ 5,911,925, for a total not to exceed amount of \$ 64,940,326, and fund the extended term, subject to approval by the Board of Supervisors under Charter Section 9.118; and, be it further

RESOLVED, That the San Francisco Municipal Transportation Agency Board of Directors recommends that the Board of Supervisors approve the Fourth Amendment to SFMTA Contract No. 2018-48 pursuant to Charter Section 9.118.

I certify that the foregoing resolution was adopted by the San Francisco Municipal Transportation Agency Board of Directors at its meeting of February 17, 2026.



---

Secretary to the Board of Directors  
San Francisco Municipal Transportation Agency