

People experiencing homelessness in San Francisco are eligible to apply for one or more of the following benefits. A valid, current government-issued ID must be presented with your application.

Section 1: Applicant Information (all fields are required)

Full Legal Name			
Date of Birth		DL or ID (incl. state)	
Phone Number		Email Address	

Section 2: Homeless Benefits

- ☒ Check the box next to the benefit(s) you are applying for
- ☐ Access Transit Pass – provides free Muni access for passholder
- ☐ One-Time Waiver of all Open Parking Citations - have all parking citations waived from one vehicle registered in your name (one-time offer linked to your ID).
- ☐ Transit Citation Waiver - have all transit citations issued to you waived (linked to your ID).
- ☐ Remove Late Penalties on Open Parking Citations - have late penalties waived on vehicle registered in your name. Best if you have already used the one-time waiver.

Eligibility Requirements: You must be (1) currently experiencing homelessness in San Francisco and (2) have contacted a City Access Point in the last six months. If not, call 415-487-3300 x7000 to work with an Access Point now.

Section 3: HSH Database Verification

Verification Task	Clerk Initials:	Date Checked:
HSH Database Verification – Individual is listed in HSH database		

Section 4: Applicant Certification and Signature

HSH Income Verification Database Authorization	I give permission to HSH to share limited income information with SFMTA and its towing contractor, AutoReturn, to determine fee waiver qualification. Information is only shared as needed. I understand this database only shows my name and DOB based on information previously provided to HSH. If applying for the one-time waiver, I acknowledge the one-time waiver is linked to my ID.
Certification Under Penalty of Perjury	By submitting this application, I hereby certify under penalty of perjury under the laws of the State of California that all information provided herein is true, accurate, and complete to the best of my knowledge. I understand that providing false or misleading information will result in immediate reversal of any granted citation fine reductions, fee waivers, reduced or free Muni



benefits, permit approvals, or any other homeless or low-income plans, and may subject me to further administrative penalties or criminal prosecution.

Signature _____

Date: _____

Section 5: Submission Instructions

In-Person

Visit SFMTA Customer Service Center
Mon-Fri, 8:00 AM – 5:00 PM
11 South Van Ness Avenue
San Francisco, CA 94103

By Mail

Mail completed form to SFMTA Customer Service Center
11 South Van Ness Avenue
San Francisco, CA 94103

Online

Access Pass (pass only available for pick-up):

<https://www.sfmta.com/access-pass-application>

Homeless Citation Waiver:

<https://www.sfmta.com/citation-waiver-people-experiencing-homelessness>

- Applications may be subject to additional verification. This may delay the review and decision of your application. Your cooperation is necessary to ensure all additional information requested is provided in a timely manner.
- The SFMTA reserves the right, at its sole discretion, to deny any application based on information provided, eligibility verification, and internal review processes.
- Towed vehicle discounts: Towed: www.sfmta.com/towed