



5. Report on Metrics

SFMTA, SFPD and SFPD



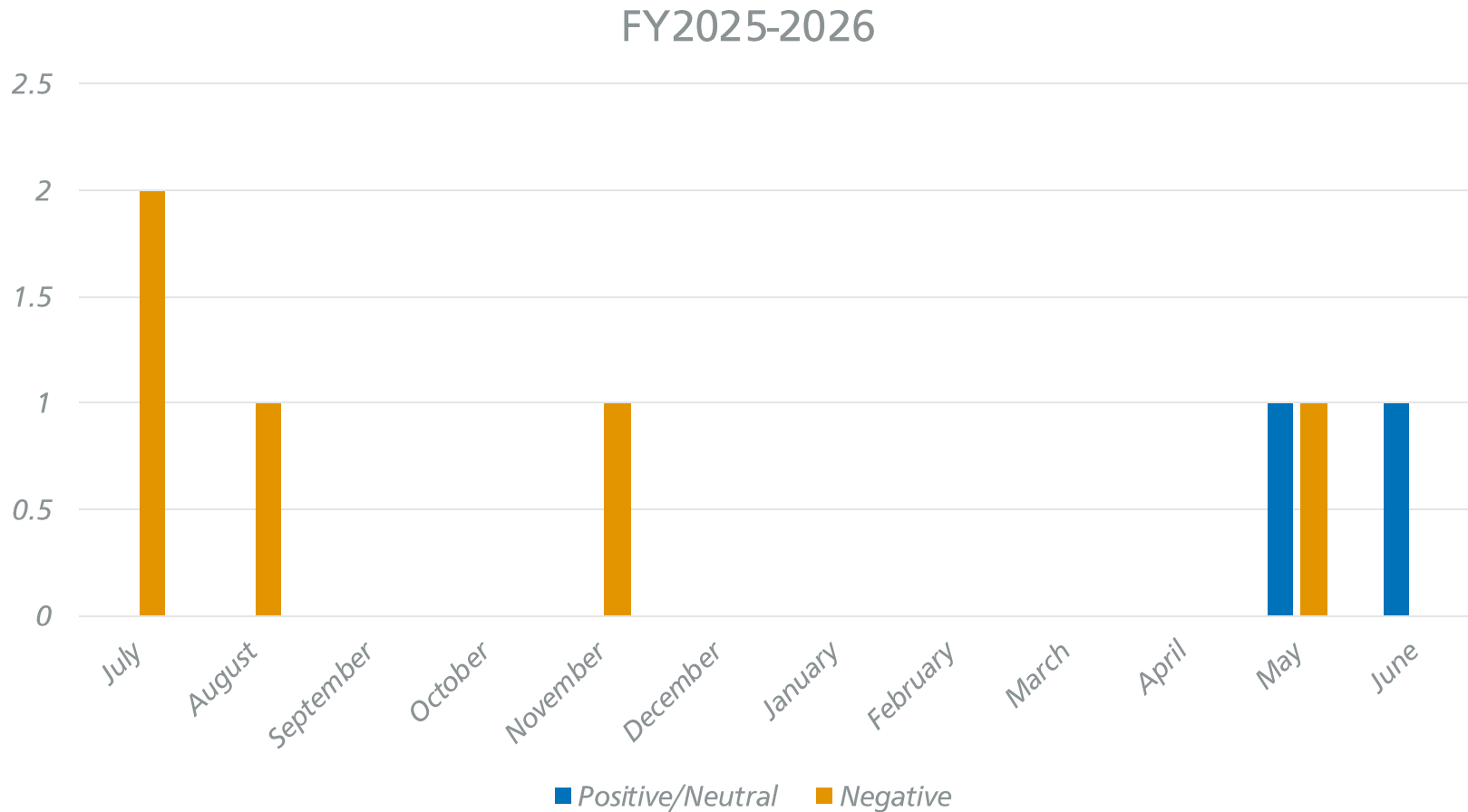
SFMTA

Review of Rider Feedback and Ridership Numbers

- Feedback of service from 78X riders
- Ridership data comparing % transit ridership to event type



Feedback From Riders: 78X 16th St. Express



**No data indicates there were zero calls/emails from customers during those months.*

% Transit Ridership by Event Type

