

Fehr & Peers

Chase Center Transportation Monitoring

2026 Update

John Holmes & Nina Price | September 24, 2026



Agenda

- 01** Background
- 02** 2026 Report Card
- 03** Survey Results
- 04** Next Steps

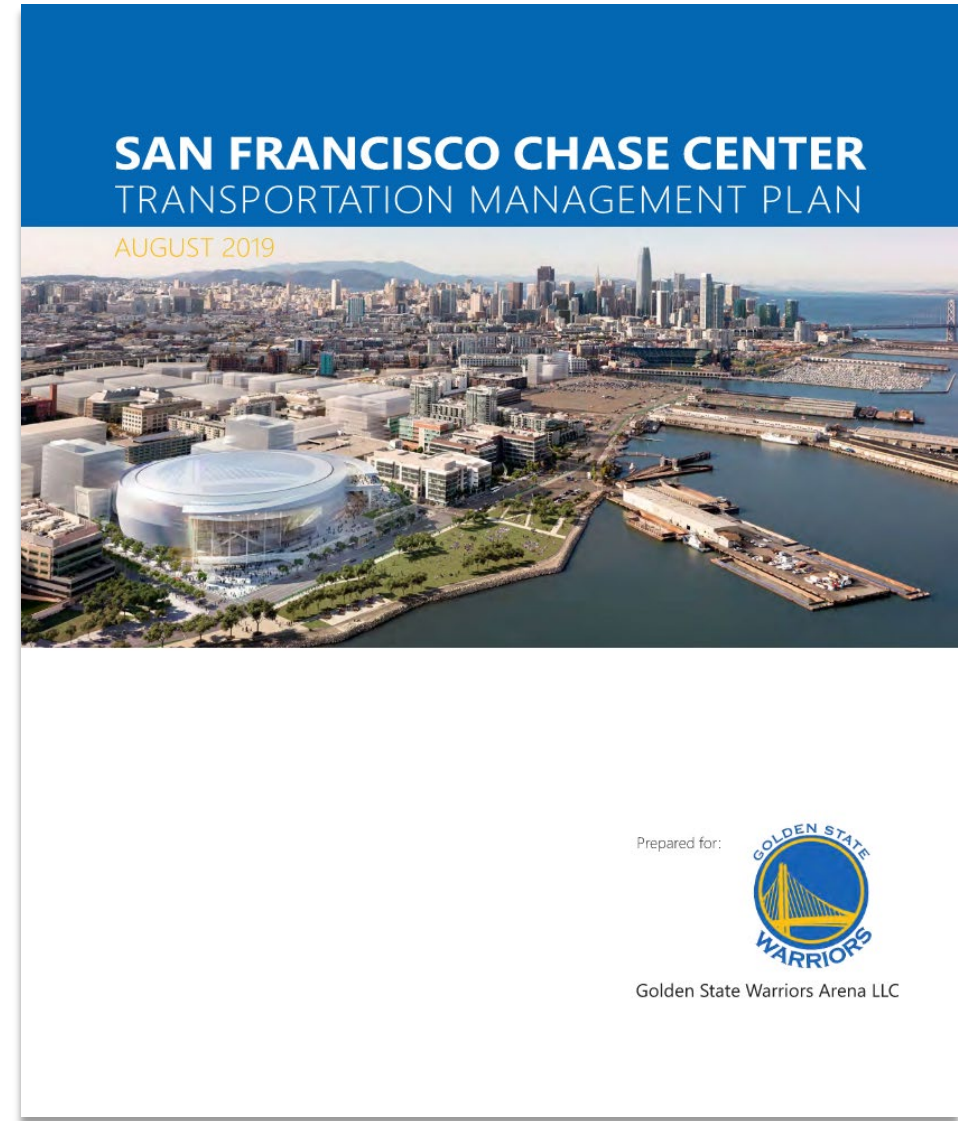
SECTION 01

Background

Monitoring

Our Role

Fehr & Peers monitors events and reviews available survey data to assess the Chase Center's transportation operations against a set of performance metrics.



Monitoring

Metrics we track

- **Vehicle mode share**
- Vehicle queuing
- **Pedestrian flows**
- Bicycle parking
- Transit crowding
- **Neighborhood surveys**



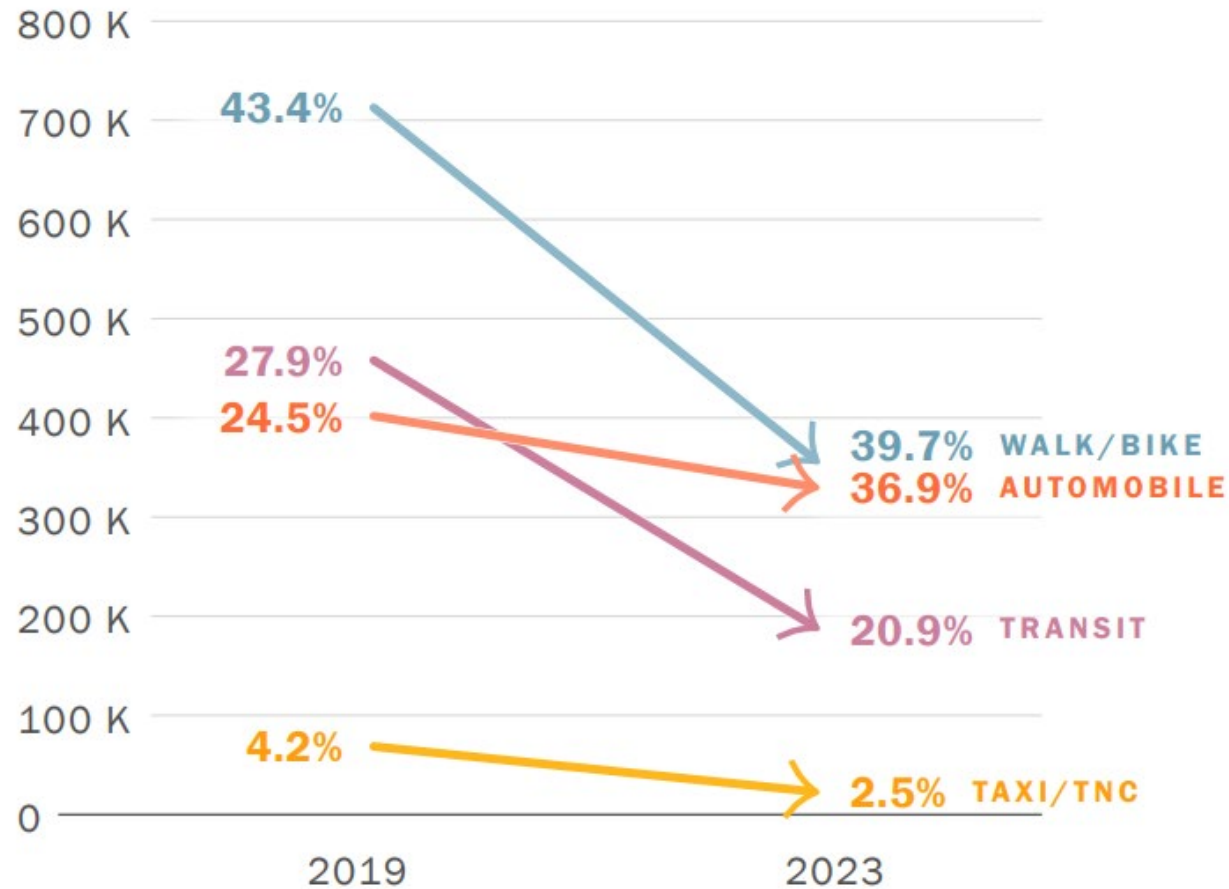
Downtown travel looks different today



Downtown Travel Study

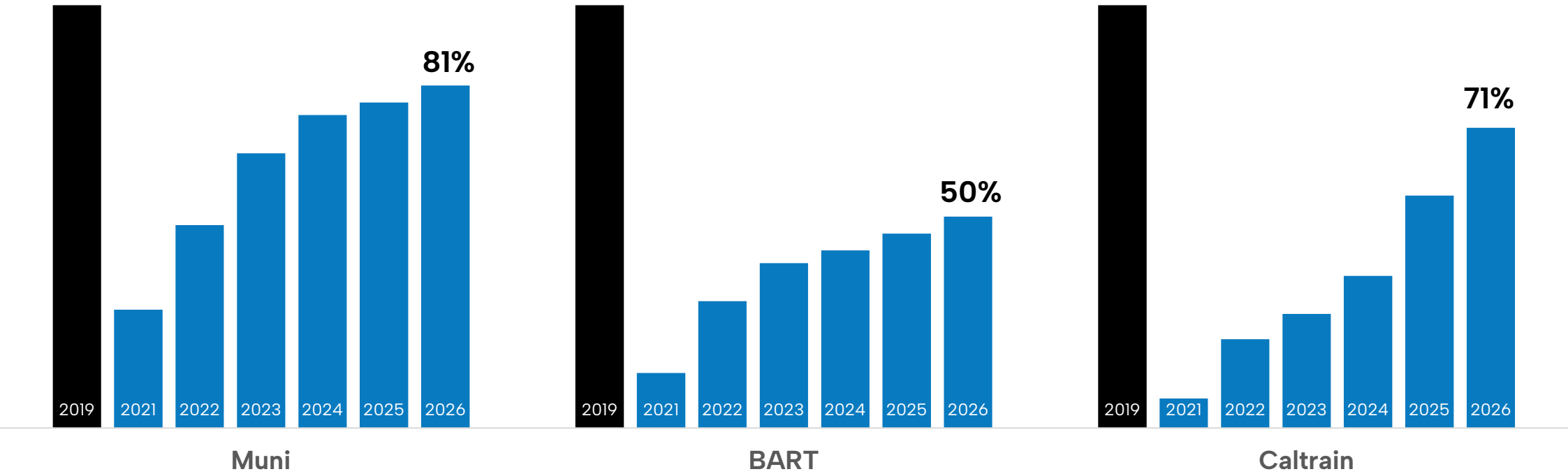


Cars make up a larger share of fewer total trips



Transit ridership is recovering slowly

Ridership Recovery, 2021-2026

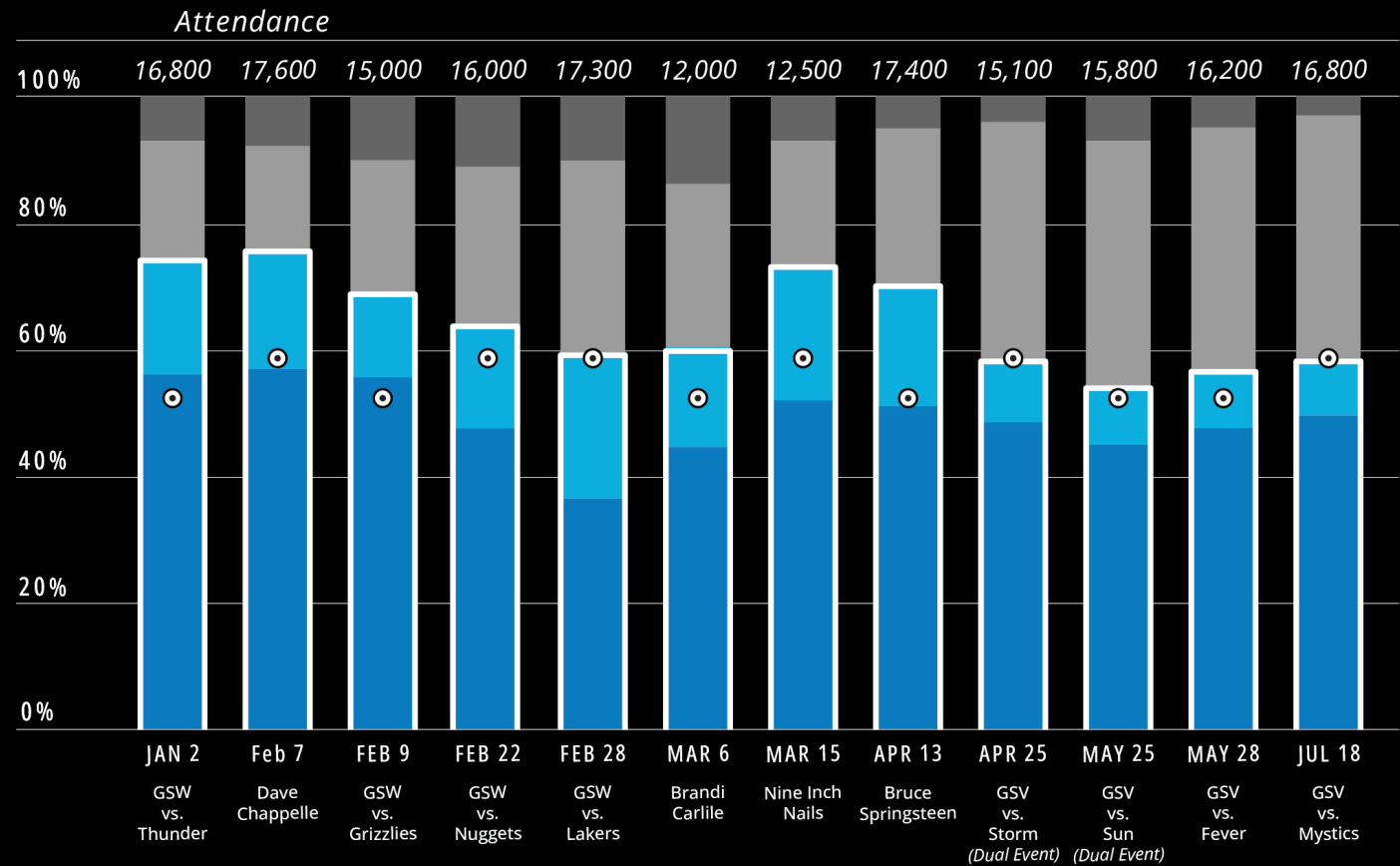
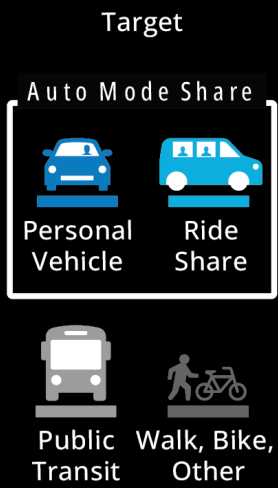


SECTION 02

2026 Report Card

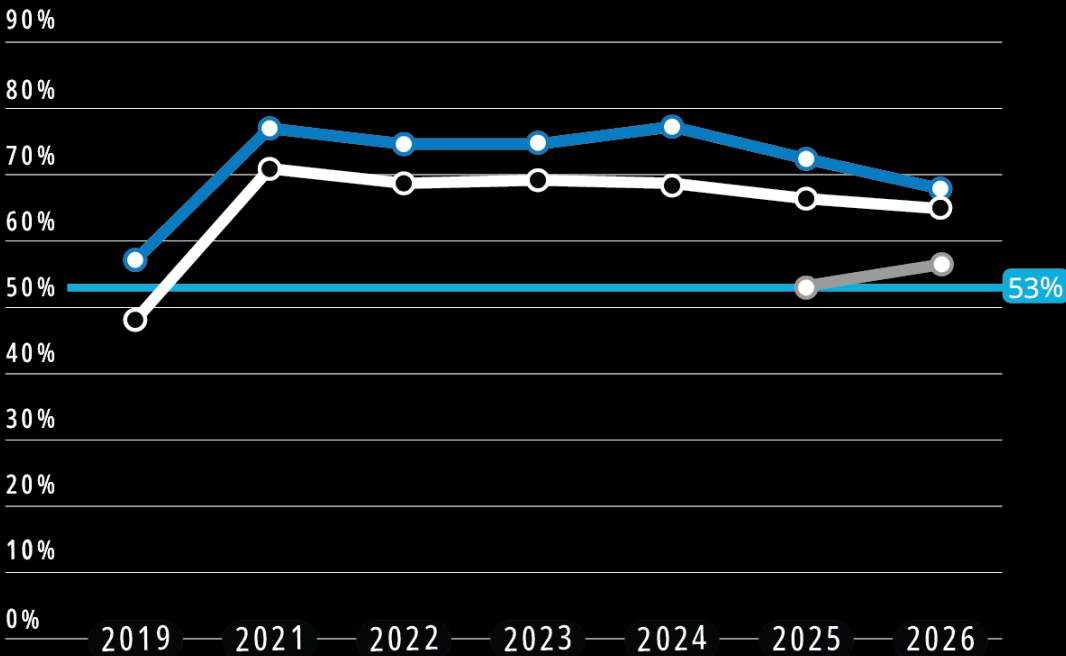
2026 Mode Share

Response Rate	
Target	3.3%
Weekday Events	2.3%
Weekend Events	2.5%
All Events	2.3%

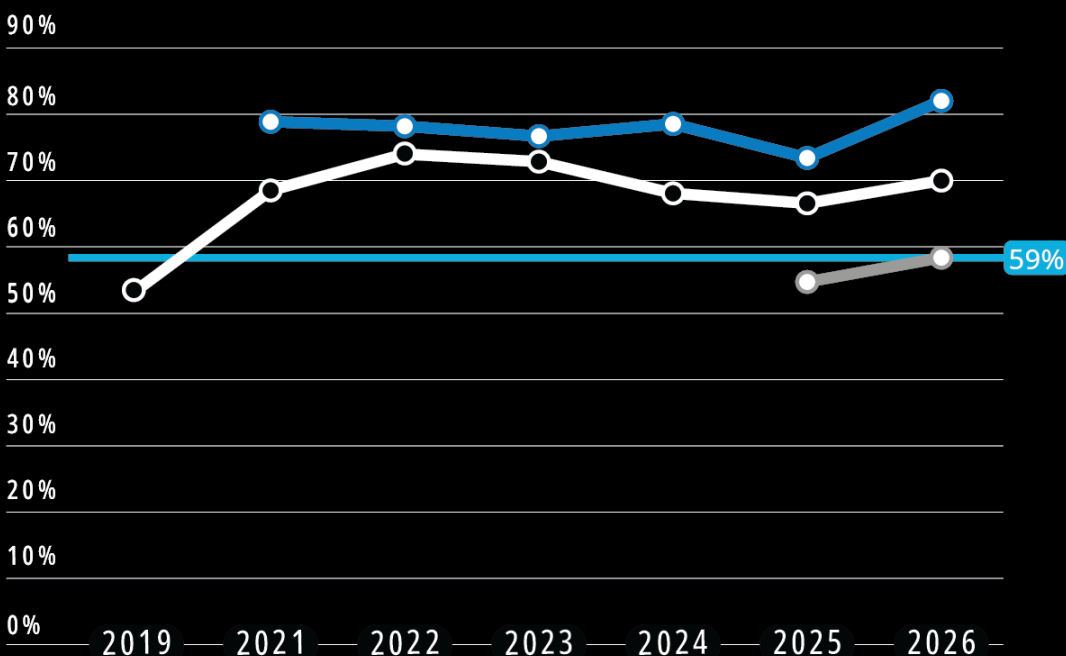


Year-Over-Year Mode Share

Weekday Events



Weekend Events



—○— NBA —○— WNBA —○— Other — Auto Target

Mode choice depends on where visitors travel from

< 50%

of guests from **San Francisco** drive or use rideshare, compared to...

60-80%

of guests from the **East Bay, Peninsula,** and **South Bay** and

> 90%

of guests from the **North Bay**

Muni staff help keep pedestrians moving safely



SECTION 03

Survey Results

Mission Bay Neighbor & UCSF Surveys

Purpose

- Assess transportation pain points for members of the neighborhood
- Identify desired improvements

Survey Respondents

Neighbor Survey

- 207 responses
- 69 percent were residents

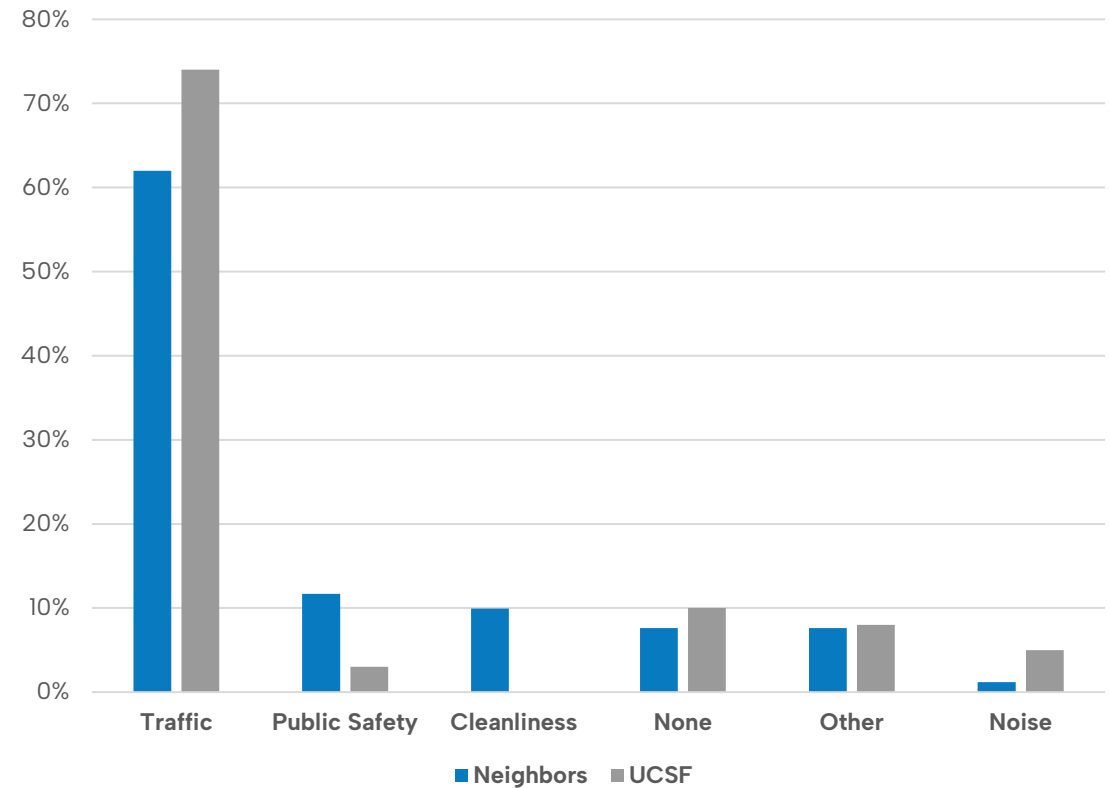
UCSF Survey

- 124 responses
- 73 percent were employees

Mission Bay Neighbor & UCSF Surveys

Traffic and parking remain primary concerns on event days.

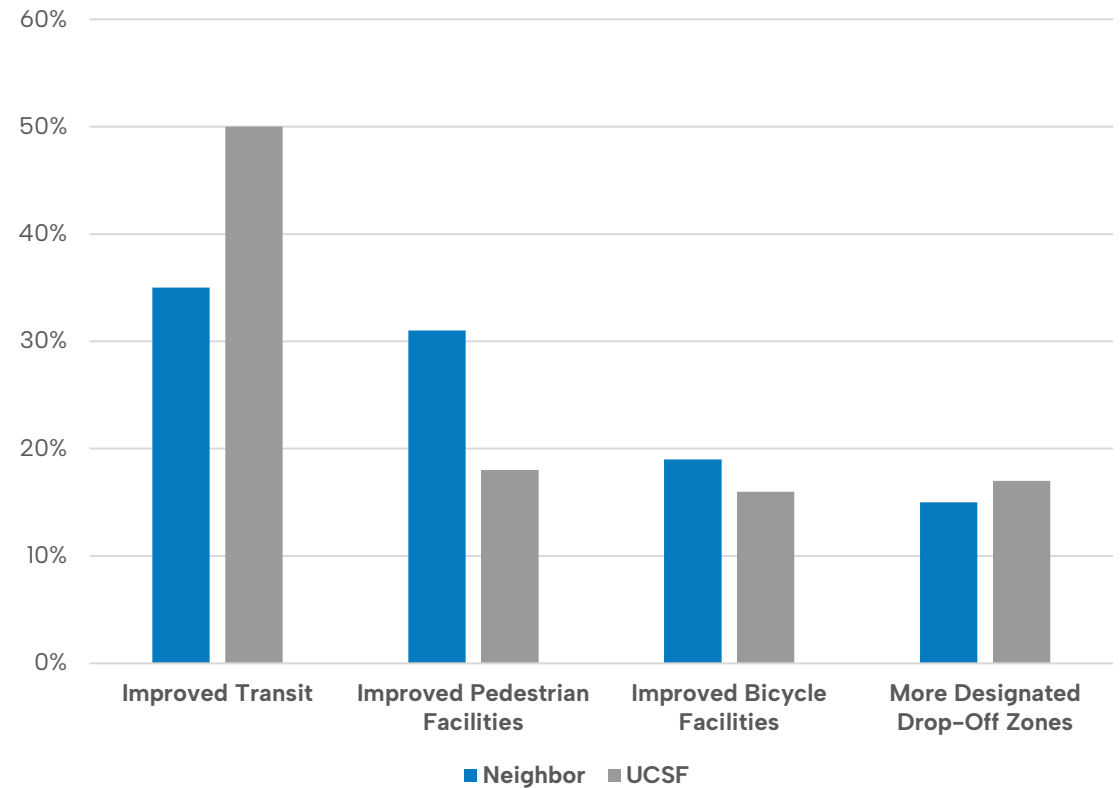
Biggest Event Day Issues



Mission Bay Neighbor Survey

Respondents expressed a desire for improved multimodal options and more traffic management on event days.

Desired Improvements



SECTION 04

Next Steps

Next Steps

- Submit 2026 monitoring report
- Prepare for 2027 monitoring





Questions?