Winter Muni Service Changes

Starting January 30, 2027

SFMTA Board of Directors

November 17, 2026

Winter Muni Service Changes

Start January 30, 2027

Made possible by two ballot measures approved by voters Nov. 3

First in a series of improvements to be delivered throughout 2027

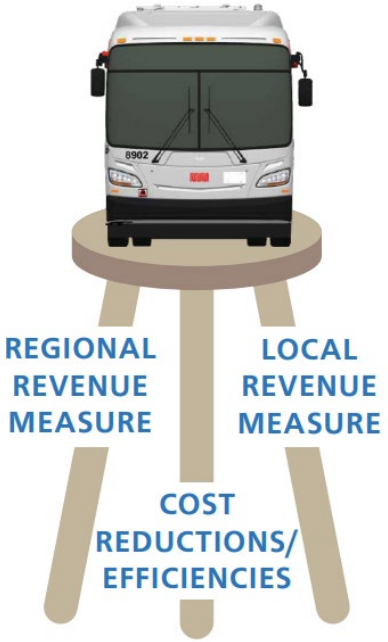
Align operational resources with feedback from Muni riders, operators and staff



2027 Muni Service Change Goals

Approved ballot measures boost our efforts to

- Address Chronically Crowded Routes
- Improve Customer Experience
- Expand Connections
- Support Downtown Recovery



Service planning continues to maximize service to riders through efficiencies

Fall Ridership & Crowding Trends

- **Cost-neutral** Muni service changes in fall 2026 increased frequency and capacity on our most crowded Muni routes
- But, with ridership growth increases, some of those increases **did not significantly reduce crowding**

1 California

Increased frequency along entire line in fall 2026

+11% Capacity Increase

-3% Crowded Trips

33% Trips Still Crowded





Winter Muni Service Changes

Start January 30, 2027

Addressing Chronic Commute & School Crowding



1 California

New weekday peak trips to align capacity with demand



38R Geary Rapid

Increased Rapid service between 33rd Ave and Downtown



44 O'Shaughnessy

Increased service to address before and after school crowding

Winter Muni Service Changes

Start January 30, 2027

Improving Customer Experience & Expanding Connections



5 Fulton/5 Owl
Direct connections 24-hours a day to Salesforce Transit Center with extended routes



18 46th Ave. & 23 Monterey
Adjusted morning trips to address school crowding



M Ocean View
2-car trains on weekends for more space on 19th Ave and in the subway

Winter Muni Service Changes

Start January 30, 2027

- **29 Sunset Improvement Project** Phase II, implement transit priority changes
- With **Sunnydale HOPE SF construction completed**, Muni service restored, with a set of stop changes that improve operations
- **Schedule adjustments** on various routes to improve reliability
- **Various stop changes** that improve customer experience and reduce delays

Additional Improvements





Next Steps

- Implement winter 2027 Service Changes on **January 30, 2027**
- Develop additional service improvements through stakeholder outreach to be implemented spring and fall 2027



Thank You!

