

Operator Convenience Facility Project



SFMTA.COM

Project Background

The San Francisco Municipal Transportation Agency (SFMTA) is a unique organization that manages the entire transit network in the City and County of San Francisco, which includes walking, bicycling, transit, parking, traffic and taxis.

Within the SFMTA is Muni, which is the largest transit agency in the Bay Area with 700,000 daily transit boardings. Transit service is provided by 2,200 Bus Operators that operate 76 Muni routes and 146 transit terminals in San Francisco and into Daly City. The routes such as the 1 California, 33 Ashbury-18th and 29 Sunset are estimated to take 43-85 minutes one-way.

Need for Operator Facilities

The lack of available restrooms at a terminal force Operators to leave their routes to find a clean and secure restroom.

In order to secure reliable Operator facilities, SFMTA staff negotiates licenses, leases, use permits and free/public restrooms whenever possible.

Solution: Operator Convenience Stations

When all other options have been exhausted, SFMTA staff prepares the plans to install an Operator Convenience Station. Phase 1 and 2 includes plans to construct stations at 15 route terminals throughout the City. Phase 3 includes 23+ sites under consideration.

Project Benefits

The installation of Operator Convenience Stations throughout the City will allow the SFMTA to meet the health and safety needs of Muni Operators.

Access to Operator Convenience Stations will improve transit reliability by reducing unplanned service disruptions.

Project Contacts

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Parkridge Drive and Burnett Avenue



Operator Convenience Station at 48th Avenue & Ortega Street



Map of Planned Locations

