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August 11, 2022

Alex Rudow
Bird Rides, Inc.
1255 Howard Street
San Francisco, CA 94103

VIA EMAIL AND U.S. MAIL

Re: Puma Courier LLC

Dear Alex Rudow:

SFMTA is in receipt of the request by Bird Rides, Inc., formerly Scoot Rides, Inc. (Bird) to update the existing subcontract or delegate portions of its obligations under 2022-2023 Powered Scooter Share Program Permit (Permit) to Puma Courier LLC (Subcontractor). Subcontractor is authorized to manage up to 1,000 permitted scooters in Bird's fleet in the following scope: provide safety check protocols, provide maintenance and repair of devices (including in-field inspection and maintenance, as well as inspection and maintenance at a service center), device cleaning and redistribution services as referenced in Bird's request, which is incorporated by reference. Pursuant to Section 5 of the Permit, this letter serves as written approval for Bird to subcontract or delegate portions of its obligations to the Subcontractor as referenced above.

This approval, unless earlier revoked or rescinded by SFMTA, is valid through the expiration of Bird's Permit. Should Bird's Permit be revoked or suspended prior to the expiration date, this authorization will also end.

As a condition of this approval, Bird must ensure that the above referenced entity is compliant with Section 5 as well as any other applicable terms of the Permit.

Should any changes occur with regard to the information provided regarding the Subcontractors, including but not limited to the number of employees, the addresses where charging occurs, number of scooters assigned or changes in insurance information, Bird shall inform SFMTA through the requisite reporting method, including monthly or quarterly reports. If there is no monthly or quarterly report relating to the change, Bird shall



immediately inform SFMTA (Danny Yeung Danny.Yeung@sfmta.com) of the changed information in writing.

Should Bird terminate its relationship with the above referenced entity, it shall inform SFMTA in writing immediately. It is Bird's duty to ensure that current insurance documentation is on file with SFMTA.

Danny Yeung

Danny Yeung
Acting Manager – Permits & Administration
Taxis, Access & Mobility Services Division

Encl: