



SFMTA

Bayview Shuttle

Community Congress

August 6, 2025



Welcome!

Please grab some food and find a seat.

We'll begin at 5:40.

In the meantime, join [Mentimeter](#):

- **Code:** 8981 2176
- In **one word** describe your Summer so far



April Meeting Recap

April 23rd Meeting Minutes

Bayview Shuttle grant update:

- The project was on track to not expend the full grant amount by the end of the current grant end date (March 31, 2026)
- Work with community to identify projects that can utilize project funds

Shuttle service proposals:

- Reviewed a proposal to extend the service area north to Cesar Chavez St. (includes Rafiki Coalition)
- Shared four options to extend shuttle operating hours
- Community Congress delegates preferred a mixture of options
- May 2025 meeting delegates approved of service area extension and new operating hours proposals

Call for new members:

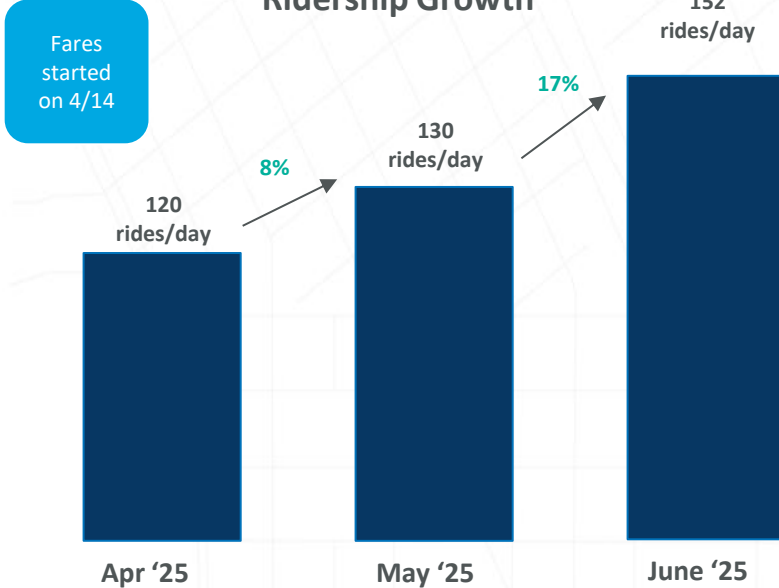
- Officially removed inactive CC delegates and announced we would begin recruitment for new delegates in July 2025

Shuttle Service Performance

Metrics Review

Despite fare introduction, the Bayview Shuttle continues to grow rapidly, while still maintaining high quality of service and customer satisfaction

Ridership Growth



Key Metrics:

- 94% met demand
- 13 minute average pickup ETA
- 631 riders have completed 5+ bookings!
 - Up from 362 riders in April '25
- Weekly ride record of **1,114 rides** on week of 6/23/25!
- **4.9/5 average ride rating**, 96.9% 5-star rating

Data from Q2 (Apr 1 - June 30)

Shuttle Service Performance

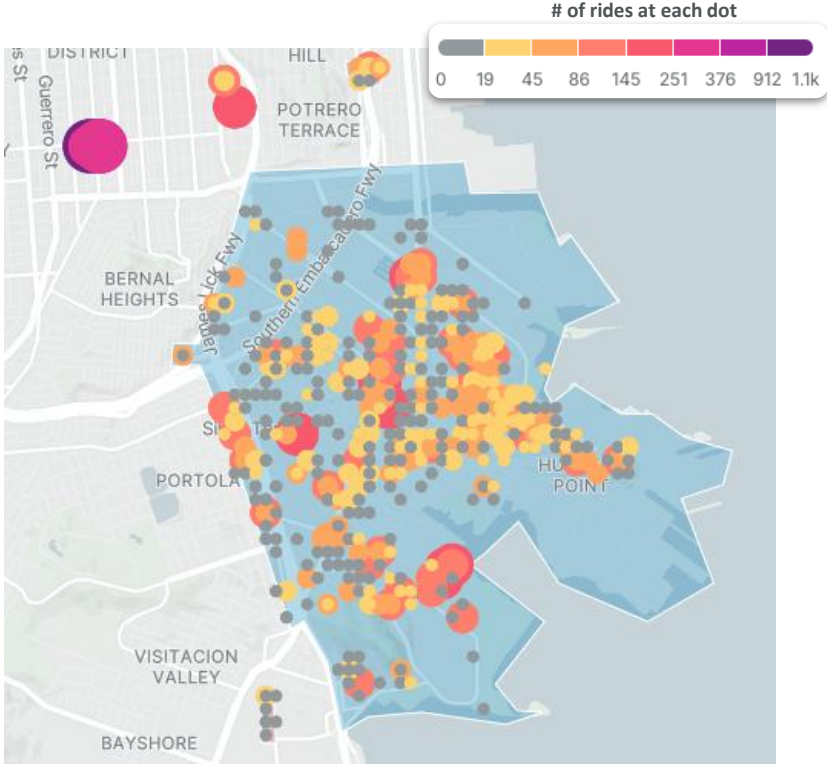
Metrics Review

Island zones continue to make up ~30% of ridership, but Q2 has seen more travel in core Bayview zone

Popular Locations

- 24th Street BART
- 22nd St Caltrain
- SF General Hospital
- Alice Griffith Apartments
- Candlestick Rec Area
- Bayview Plaza/Lucky
- Foods Co
- T-Corridor Stops on 3rd Street
- Westbrook Apts/Milton Myer Rec

~30% of trips begin/end at these 3 destinations (down from 35% in Q1)



Data from Q2 (Apr 1 - June 30)

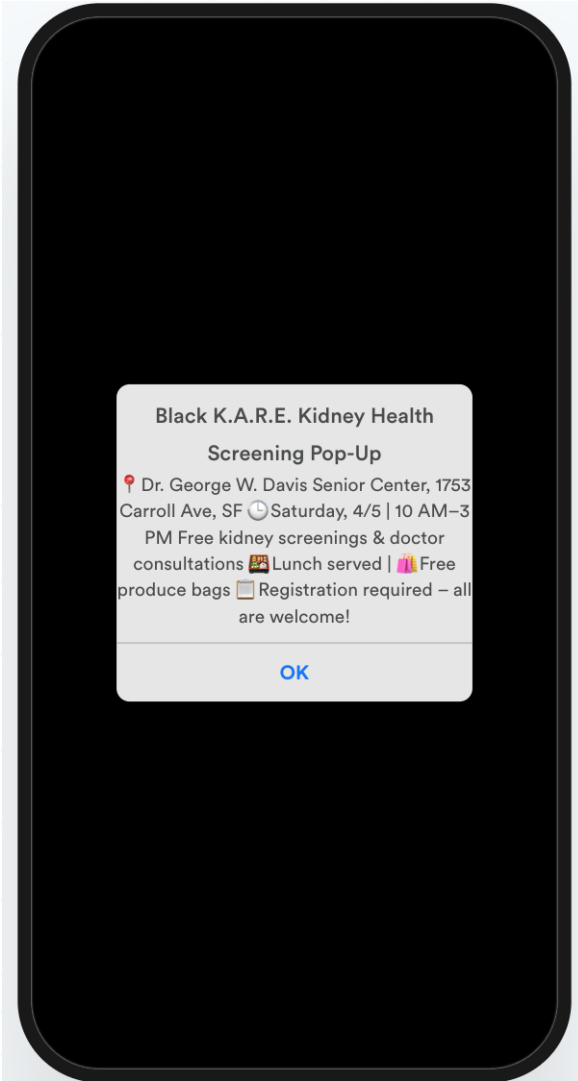
Community Spotlights

We've partnered with local organizations to support events that promote health, housing, culture, and food access in the community.

Summary of Community Spotlights

Recent Examples

- 🎨 45th Annual Black Cuisine Celebration
- 🏠 SF Housing Fair
- 🩺 Black K.A.R.E. Kidney Health Screening Pop-Up
- 🎭 Southeast Art & Soul Festival
- 🚚 Rollin' Root Food Truck Produce Pop-Up



Black K.A.R.E. Kidney Health
Screening Pop-Up
📍 Dr. George W. Davis Senior Center, 1753
Carroll Ave, SF 🕒 Saturday, 4/5 | 10 AM-3
PM Free kidney screenings & doctor
consultations 🍽️ Lunch served | 🎁 Free
produce bags 📝 Registration required – all
are welcome!
OK

Mentimeter

- **Code:** 8981 2176
- How would you rate your experience in Community Congress so far (1 – 10)?
- If you were leading the meetings, what would you change or be sure to incorporate in future meetings?



New Delegate Recruitment

- **Eligibility:**

Must live, work, or worship in D10, or have historical ties to the area.

- **Responsibilities:**

Attend regular meetings, special meetings, and committee meetings.

Abide by the Congress's Code of Conduct and Conflict of Interest Policy at meetings and in their work for the Congress.

- **BVHPCA Recruitment Updates**

Community Congress Bylaws

Article II Section 4

Congress members can be removed for 3 unexcused absences or misconduct, upon:

- Formal notice
- Placement of the issue on a Community Congress meeting agenda
- Vote of the Congress

Congress members shall give 5 business days notice for resignation, except for resignations forced by personal emergencies.

Article III Section 4

Public notice of Congress meetings shall be posted a week before regular meetings

Article III Section 7

Absolute (simple) majority of the membership of the Congress is required for a quorum.

Article III Section 8

Congress will conduct an absolute (simple) majority vote for Congress decisions in person and/or via email.

California Air Resources Board (STEP) Grant

October 2022
Community outreach begins

December 2025
Project report due



Previous Timeline

California Air Resources Board (STEP) Grant Amendment



Previous Timeline

CARB Amendment

- **Extends operations of the shuttle until November 30, 2027!**
- **Continues the following tasks with no scope changes**
 - Shuttle operations
 - Transportation Resource Center and staffing
 - Quarterly Community Congress meetings
 - CBTP street safety project implementation
- **Restructures the workforce development component**



Workforce Development

Continue:

- Recruiting, training, and hiring local residents as part of the service
- Building a pipeline to the CityDrive program for residents to become Muni operators



Proposal #1

- **Require the shuttle operator to subcontract with an in-community repair shop to complete all repairs and maintenance work**
- **Coordinate quarterly trainings with the repair shop that are open to the public to develop skills in maintenance and repairs**



Proposal #2

- **Establish a "Barriers to Access" fund that will provide financial assistance to community residents for work or job-related expenses**
- **Determine eligibility requirements and eligible costs**

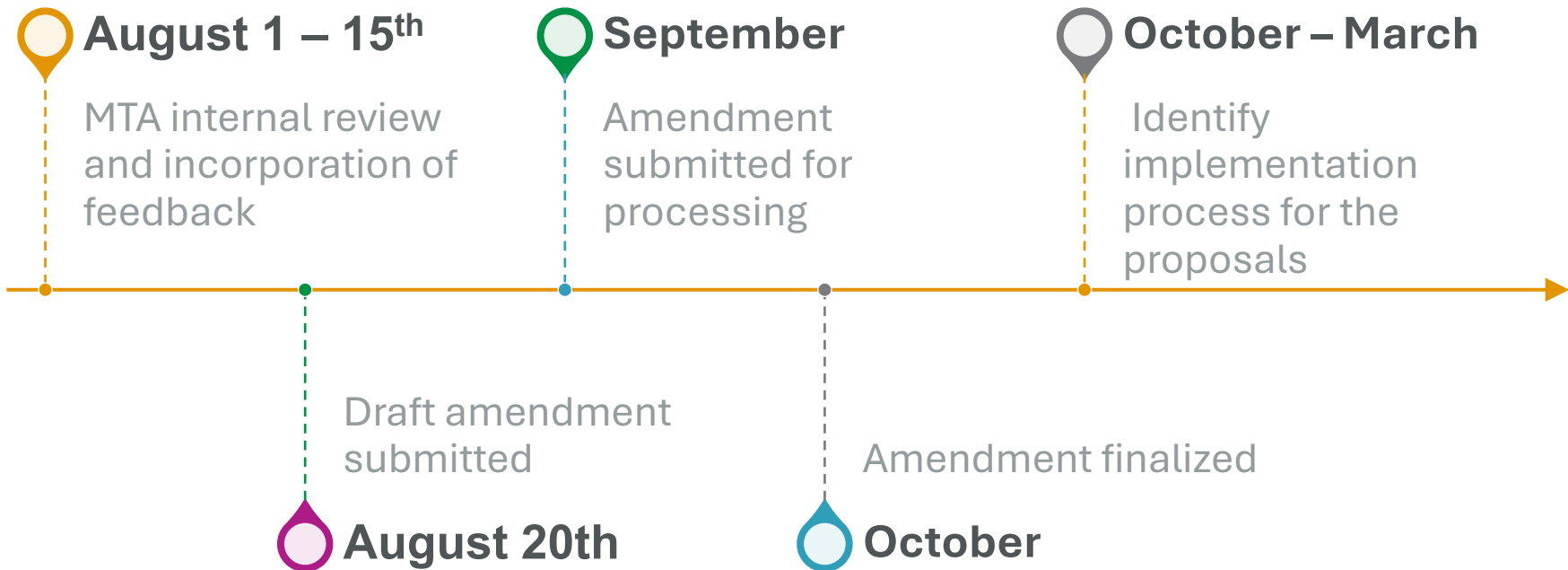


Proposal #3

- Youth-led community histories project featuring community tours using the shuttle
- Interns hired on a quarterly basis will plan and promote tours that highlight different community assets



Next Steps



Mentimeter

- **Code:** 8981 2176
- How would you rank the three workforce development proposals I outlined?)?



Committee Update(s)

Thank you!

[Post-Meeting Survey:](#)

