

Taxi Update

Taxi Window Closure



To: San Francisco Taxi Drivers, Medallion Holders, and Color Scheme Managers
From: Philip Cranna, Enforcement and Legal Affairs Manager, SFMTA Taxi Services
Date: December 9, 2025
Subject: **Taxi Customer Service Window Closure**

Dear Taxi Industry Member:

Please note that the Taxi Customer Service Window will be **closed all day on Thursday, December 11, 2025.**

The Taxi Customer Service Window will resume normal hours on Friday, December 12, 2025.

If you have any questions, please call the Taxi Services main number 415.646.4400 or email SFTaxi@sfmta.com.

Please plan your business accordingly.

Thank you