

**SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
BOARD OF DIRECTORS**

RESOLUTION No. 260106-004

WHEREAS, For the past 47 years, the San Francisco Municipal Transportation Agency (SFMTA) has contracted out paratransit services to a paratransit broker, who currently provides door to door Paratransit van services and manages subcontracts with van and taxi service providers, monitors service quality, administers client eligibility, manages the sale of fare instruments; and acts on behalf of the SFMTA as the principal customer service representative for paratransit services; and,

WHEREAS, The SFMTA entered into the Contract with Transdev Services, Inc. (Transdev), for a five-year term, from July 1, 2016, to June 30, 2021, with an option for a five-year extension ending on June 30, 2026, in an amount not to exceed \$142,902,104; and,

WHEREAS, On June 23, 2021, the parties exercised the option to extend the contract to June 30, 2026, increasing the total not to exceed to \$308,271,023; and,

WHEREAS, Staff is recommending entering into the Tenth Amendment to the Contract, to extend the Contract two years, for a total term of 12 years, and increase the not to exceed amount by \$30,831,549, in order to realize negotiated cost reductions and operational efficiencies; and,

WHEREAS, extending the contract will result in annual savings to the FY26-27 and FY27-28 operating budget and provides additional time to complete analysis of potential operational efficiencies that could further reduce costs in the next competitive bid process; and,

WHEREAS, Board of Supervisors approval is required under Charter Section 9.118 because the amendment would increase the contract amount by more than \$500,000 and extend the contract term beyond 10 years; and,

WHEREAS, On December 3, 2025, the SFMTA, under authority delegated by the Planning Department, determined that the Contract extension is not a "project" under the California Environmental Quality Act (CEQA) pursuant Title 14 of the California Code of Regulations Sections 15060(c) and 15378(b); and,

WHEREAS, On December 3, 2025, the Planning Department determined that the Contract extension is not a "project" under the California Environmental Quality Act (CEQA) pursuant Title 14 of the California Code of Regulations Sections 15060(c) and 15378(b); and,

WHEREAS, A copy of the CEQA determination is on file with the Secretary to the SFMTA Board of Directors, and is incorporated herein by reference; now, therefore, be it

RESOLVED, That the San Francisco Municipal Transportation Agency Board of Directors authorizes the Director of Transportation to execute the Tenth Amendment to Contract No. SFMTA-2016-17, Paratransit Broker and Operating Agreement, with Transdev Services, Inc., to extend the Contract for a two-year period, increase the not to exceed amount by \$30,831,549 for a total Contract amount not to exceed \$339,102,572, and fund the extended term, subject to approval by the Board of Supervisors under Charter Section 9.118; and, be it further

RESOLVED, That the San Francisco Municipal Transportation Agency Board of Directors recommends that the Board of Supervisors approve the Tenth Amendment.

I certify that the foregoing resolution was adopted by the San Francisco Municipal Transportation Agency Board of Directors at its meeting of January 6, 2026.



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Secretary to the Board of Directors  
San Francisco Municipal Transportation Agency