



Bayview Shuttle

SF African American Arts & Cultural District (SFAAACD) and Community Youth Center (CYC) Contract Amendments

SFMTA Board of Directors
April 21, 2026

Presentation Outline

1



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Next Steps

Recommended Action

Amend contracts with Community Youth Center (CYC) and San Francisco African-American Arts & Cultural District (SFAAACD) to continue services through January 15, 2028, to align with the California Air Resources Board (CARB) grant extension

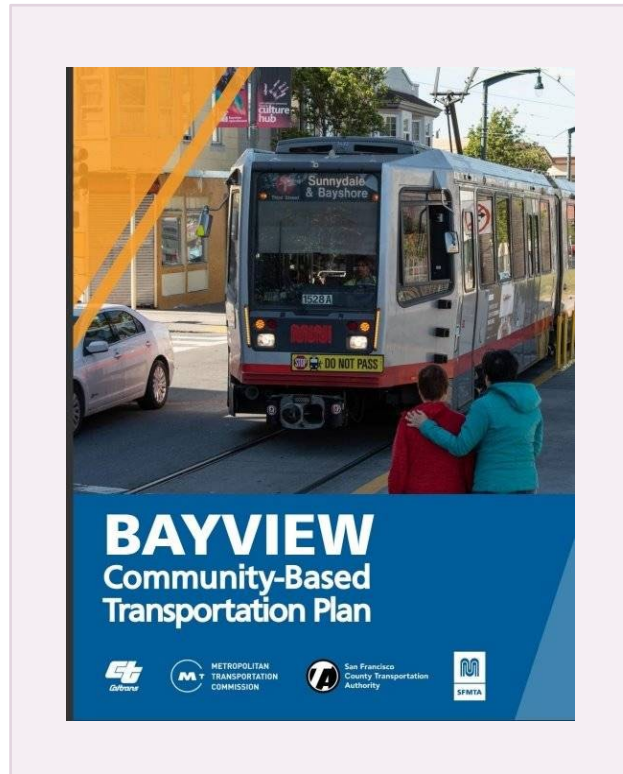
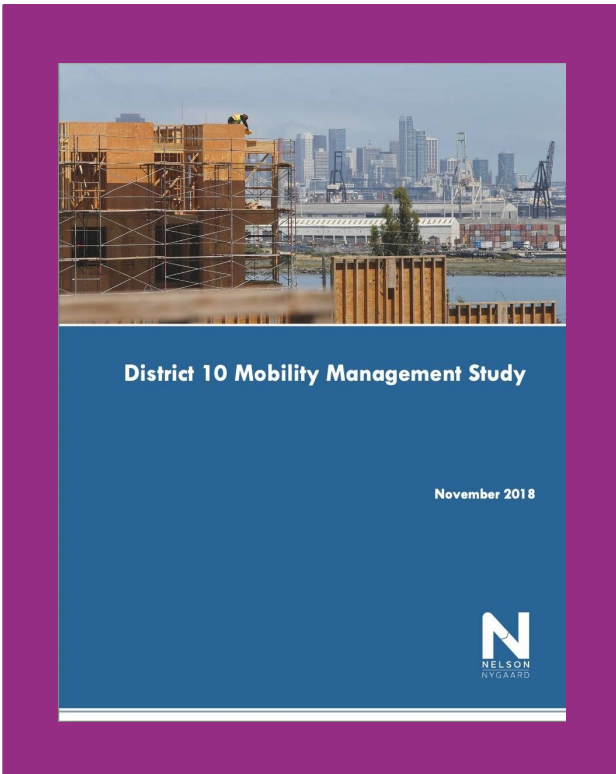
CYC

- Outreach and engagement for the Bayview Shuttle
- Staff and operate the in-community Transportation Resource Center

SFAAACD

- Outreach and engagement for the Bayview Shuttle
- Implementation of a youth-led community tour program
- Oversight of the Bayview Shuttle Community Congress

Project Background: Addressing Unique Challenges



Path to the Bayview Shuttle

2018 D10 Mobility Study

2020 Community-Based Transportation Plan

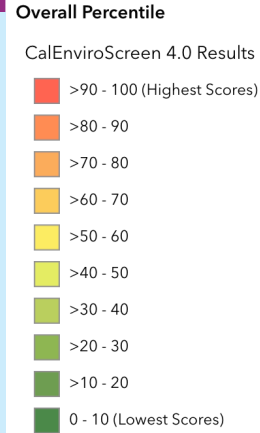
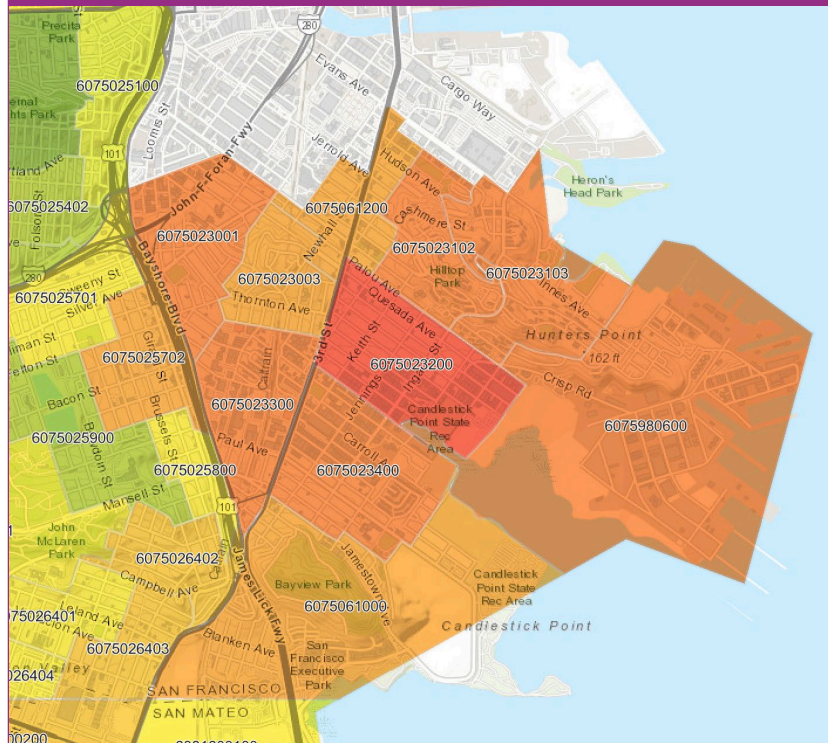
2022 CARB STEP Grant awarded

2024 Bayview Shuttle launched

"We are a great community that would hugely benefit from being better connected to this thriving city." — *Lara Pesce Ares (2020 CBTP)*

Funding Picture: \$10.5M Grant Award

CalEnviroScreen 4.0 map of Bayview Census Tracts



CARB STEP Grant



Partnership-based: must include residents in decision-making and 2+ coordinated projects



At least 50% of project area must be in top 25% of CalEnviroScreen 4.0 - a tool that assesses which communities are disproportionately burdened by multiple sources of pollution



All Bayview Hunters Point census tracts qualify as Disadvantaged Communities under Senate Bill 535



Program Goals



Improve Community Mobility



Improve Community Health & Reduce Emissions



Invest in the Community & Create Jobs



Connect Residents to Transportation Services



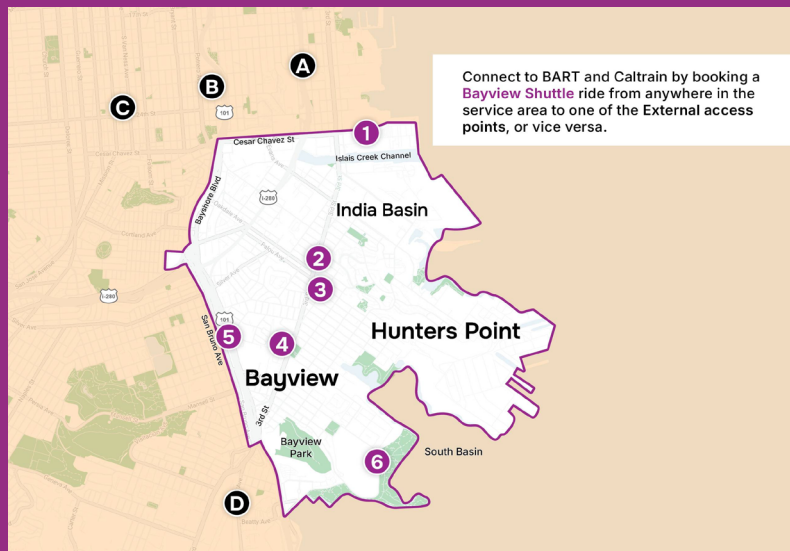
Support & Supplement Existing Transit



Build Relationships & Ensure Community Control

Community partners: Amplify Impact · APRI · BACR · BVHPCA · CYC · HPF · MNC · SFAAACD · Via · YCD

Bayview Shuttle Service



External access points.

- A** 22nd St Caltrain Station
- B** San Francisco General Hospital
- C** 24th St BART Station
- D** Bayshore Caltrain Station

Example destinations.

- 1** Rafiki Coalition
- 2** Bayview Opera House (BVOH)
- 3** Bayview Hunters Point YMCA
- 4** Dr. George W. Davis Senior Center
- 5** San Bruno Ave Business Corridor
- 6** Candlestick Point State Recreation Area

Service Hours

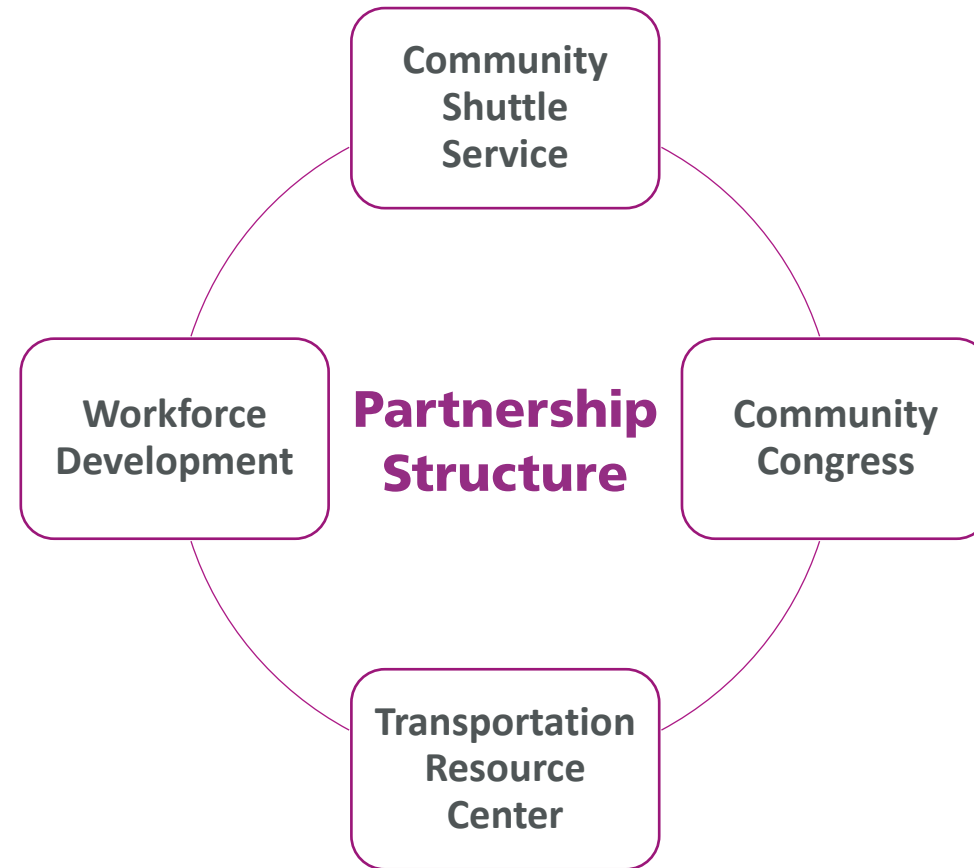
Monday – Friday
6:00AM - 8:00PM

Saturday - Sunday
9:00AM - 6:00PM

Accessibility

3 wheelchair-accessible vehicles

Multilingual booking options (phone or app)



Program Performance

Community Shuttle

69,000+

trips completed since
launch

2,100+ unique users

Community Congress

12

quarterly meetings so far

15 Community Congress delegates

Community Outreach

130

Transportation Resource
Center client intakes

70 outreach events held to promote the service

Workforce Development

21

people hired for the service

14 active drivers (11 Bayview residents)

Service Performance — Ridership Growth

Number of Passenger Trips by Quarter



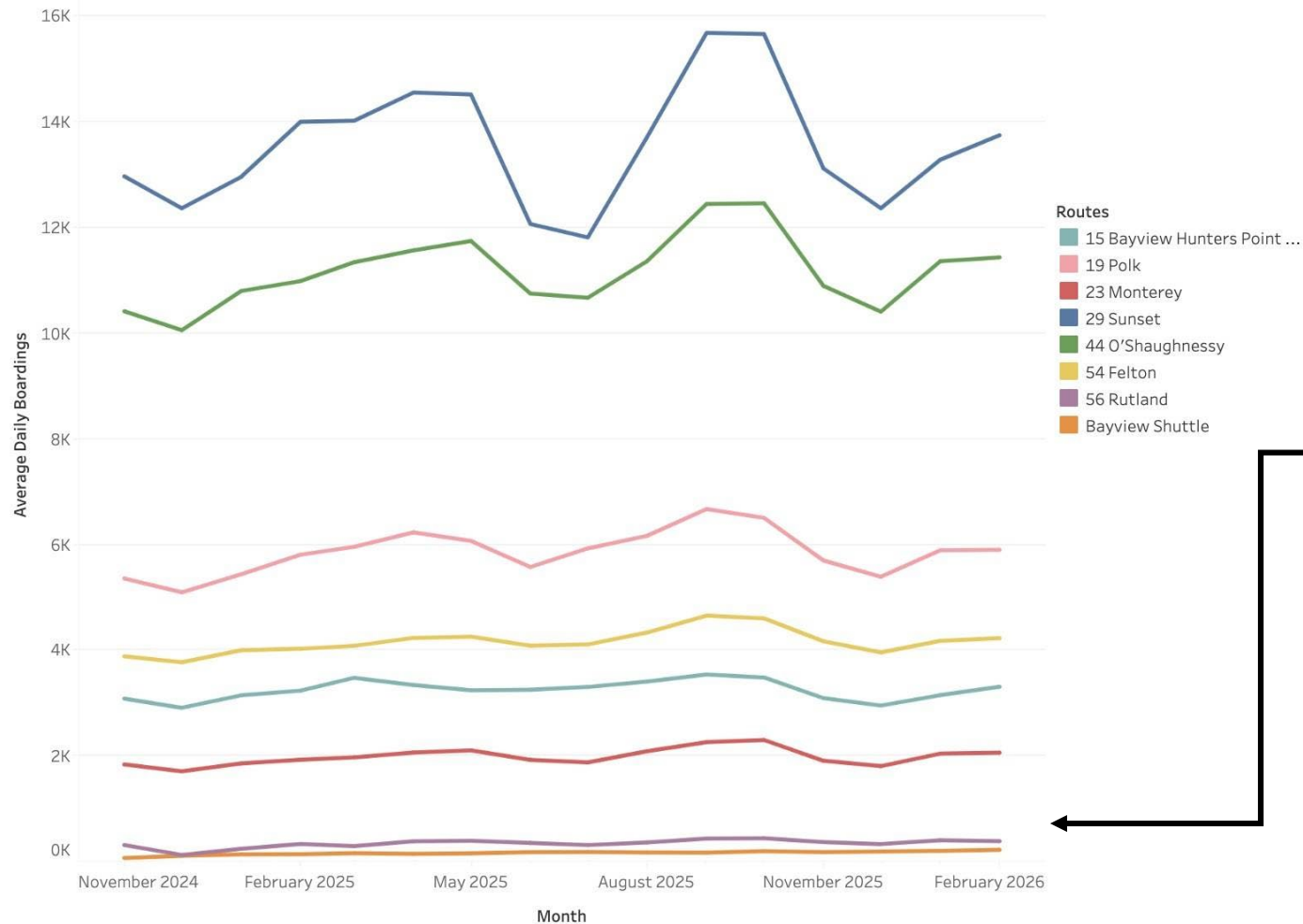
141%
Growth in monthly ridership
from December 2024 to
March 2026

Note:

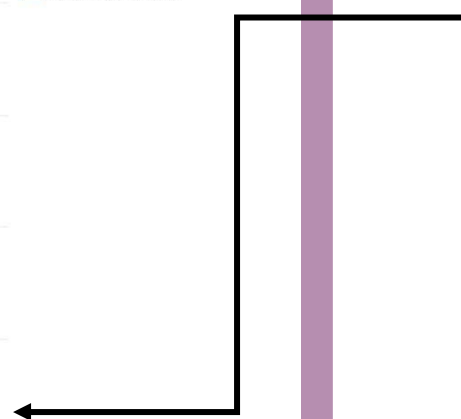
*Q4 2024 data includes only November 12 – December 31, 2024

Service Performance — Ridership Across Muni Routes

Average Daily Boardings by Month: Bayview Shuttle vs. Bayview Muni Routes Comparison



Bayview Shuttle
(137 average rides/day)



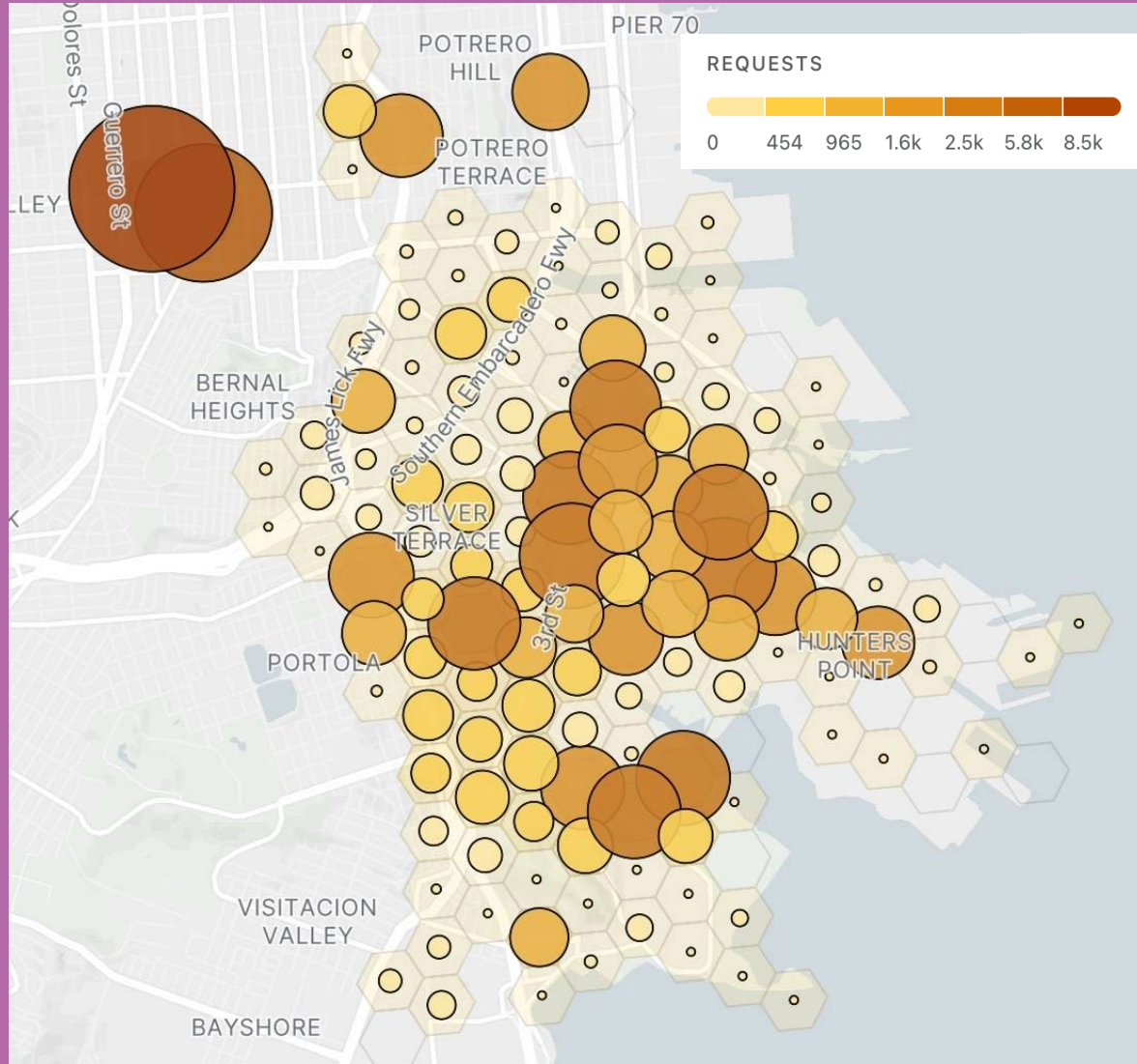
Service Performance — Cost Per Ride

Mode Type	Bayview Shuttle	Paratransit	Cable Car	Light Rail Vehicle	Streetcar	Motor Bus	Trolley Bus
Average Cost-per-trip	\$28.24	\$111.92	\$20.64	\$8.53	\$8.29	\$6.59	\$5.12

Since June 2025 expansion, average cost-per-trip is lower at \$23.69

Service Performance — Top Destinations

Top Bayview Shuttle destinations by number of requests



Most Popular Destinations

- **24th St. BART Station**
- SF General Hospital
- Alice Griffith
- Foods Co
- T-Corridor / 3rd St.
- Candlestick Rec Area + Literacy for Environmental Justice
- Westbrook Apartments

24th St. BART is by far the #1 destination — connecting riders to citywide and regional employment.

Service Performance — Rider Satisfaction



4.9
out of 5.0 · All-time average



Why riders love it

"I love this service for the community. I experience safe and pleasant rides with extremely courteous drivers!" - Bayview Shuttle rider

CARB STEP Grant Extension

Strong support for an extension



Community Congress: Voiced support and will continue providing oversight



50+ outreach events: Hosted by community partners



Six public meetings: Community collaboratively shaped the draft amendment



Positive rider feedback: Support for continuing the service



**November
2024**

Shuttle launched

March 2026
Amendment finalized

**November
2027**

Pilot ends

**March
2028**

Grant close out

Next Steps

1

Board Approval

Approval of the CYC and SFAAACD contract amendment today is required to secure CARB STEP grant extension funds and continue all extension period activities

2

Service Optimization

Continue refining service design to meet community needs and minimize service costs

3

Long-Term Sustainability

Pursue funding opportunities that will support Bayview Shuttle beyond 2027

Thank You!

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