



2026-2027 Commuter Shuttle Program Permit

May 20, 2026

Ryan Heller
Program Management
TransWest – Driving Business

Dear Mr. Heller,

The SFMTA has approved your permit application for participation in the Commuter Shuttle Stop Permit Program from July 1, 2026, through June 30, 2027. This letter constitutes Shuttle Permit No.28, authorizing TransWest. (Permittee) to participate as a Shuttle Service Provider in SFMTA's Commuter Shuttle Stop Permit Program. Permittee shall abide by all requirements set forth in the [2026-2027 Commuter Shuttle Permit Terms and Conditions](#) and incorporated by reference.

Under the terms of this permit, the Permittee is authorized to load and unload passengers at Designated Network zones in accordance with the Permit Terms and Conditions and using only those vehicles bearing the license plates on the list of Authorized Vehicles maintained on Permittee's Salesforce profile, which is incorporated by reference.

The Designated Network consists of zones legislated by the SFMTA for use by permitted commuter Shuttle Buses. The Designated Network zones are available at www.sfmta.com/commutershuttles.

I. SFMTA Contact

Permittee agrees to contact Samantha Rebelos (Samantha.Rebelos@sfmta.com) with any changes to Permittee's information as required in the Permit Terms and Conditions.

II. Permit Term

This permit is valid in the City and County of San Francisco from July 1, 2026, through June 30, 2027, unless otherwise terminated or revoked.

Ryan Heller

Ryan Heller
Program Management, TransWest

Kate Toran

Kate Toran, Director
Taxis, Access & Mobility Services, Streets Division SFMTA