

San Francisco International Airport

November 2, 2015

TO:

San Francisco Taxi Drivers

SUBJECT: Transition to New Smart A-Cards – UPDATED DATES

Effective Tuesday 11/10/2015, you will need a new Smart A-Card to access the taxi lots and pay for trips at SFO. Please see below for milestone dates and steps to follow.

- 1. If you do not yet have a new Smart A-Card, please contact SFMTA Taxi Services at 415-701-5436.
- 2. Effective Thursday 11/5/2015, you may use either your old Smart Card or your new Smart A-Card at SFO.
 - Your new Smart A-Card comes pre-loaded with \$20 so you can use it immediately. The next time you visit the Add Value Machine (AVM), you will need to pay \$20 before adding money to your card.
 - One old and one new card reader will be available at the entry gates, for short validation, and at the freeway exit gate.
 - One old and one new AVM will be available in Lot 2.
 - Each pay gate will be designated for either the old cards or the new cards. You must use the same card you used to enter the lots. Please follow the signs indicating which lane to use.
 - Short trips will still be based on the 30-minute rule while development of the new short system is finalized. When using the new Smart A-Card, you do not need to use the checkout readers at the terminals, but your taxi will need a valid windshield transponder. If your vehicle does not have a transponder, please contact your company.
- 3. Effective Tuesday 11/10/2015, the old Smart Cards will no longer work to open the entry, exit, or payment gates. You must have a new Smart A-Card to pick up at SFO. All trips, short or long, will be charged at \$5, consistent with the 2015-16 taxi rates.
- 4. By Wednesday 11/11/2015, any value remaining on your old Smart Card will be transferred to your new Smart A-Card. Note that both cards must be registered to the same name and driver license number in order for the value to be transferred.

Later this year, we will launch a website where you can view your trip history and add value to your A-Card online, as well as a new distance-based short system. We will send out another notice to prepare you for those changes.

Thanks for your understanding and cooperation as we work to modernize our taxi system.

Abubaker Azam Senior Manager

Operations - Airport Services