

THIS PRINT COVERS CALENDAR ITEM NO. : 14

**SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY**

DIVISION: Taxis and Accessible Services

BRIEF DESCRIPTION:

Requesting that the Board of Directors amend Sections 1103, 1105, 1106, 1107, 1108, 1109, 1110, 1113, and 1116 of Division II, Article 1100 of the Transportation Code and Sections 310 and 320 of Division II, Article 300 of the Transportation Code to change requirements related to obtaining a taxi driver permit, prohibit operation of a taxi vehicle by a driver not covered by the vehicle's insurance policy, require dispatch services to affiliate with an e-hail application provider, require drivers to log into all electronic taxi equipment, including e-hail applications, eliminate the requirement for rooftop vehicle numbers, eliminate the requirement that a Medallion Holder who receives down payment assistance to purchase a Medallion operate as a Gas and Gates Medallion, increase penalty amounts for various violations, add some violations to the penalty schedule, decrease the fee related to Color Scheme changes and allow the Director of Transportation to waive the fee in certain circumstances, and remove and change duplicative or inconsistent language throughout the Code.

SUMMARY:

- The SFMTA would like to streamline and clarify Transportation Code Division II Articles 300 and Article 1100 to remove duplicative and inconsistent language.
- Because the SFMTA is placing a greater emphasis on customer service and accountability with taxicab drivers, it proposes increasing penalties for various customer service violations and adding penalties for some violations.
- The SFMTA wants to increase its driver pool by changing some taxicab driver requirements.
- To improve customer service, the SFMTA proposes requiring Dispatch Services to affiliate with an e-hail platform and requiring taxicab drivers to use the e-hail platform while on duty, thereby increasing the methods by which a customer may request a taxi, and improving service efficiencies.
- The proposed action approving new fines and fees is the Approval Action as defined by the S.F. Administrative Code Chapter 31.

ENCLOSURES:

1. SFMTAB Resolution
2. Transportation Code Amendments

APPROVALS:

DATE

DIRECTOR _____

2/23/15

SECRETARY _____

2/23/15

ASSIGNED SFMTAB CALENDAR DATE: March 3, 2015

PURPOSE

Requesting that the Board of Directors amend Sections 1103, 1105, 1106, 1107, 1108, 1109, 1110, 1113, and 1116 of Division II, Article 1100 of the Transportation Code and Sections 310 and 320 of Division II, Article 300 of the Transportation Code to change requirements related to obtaining a taxi driver permit, prohibit operation of a taxi vehicle by a driver not covered by the vehicle’s insurance policy, require dispatch services to affiliate with an e-hail application provider, require drivers to log into all electronic taxi equipment, including e-hail applications, eliminate the requirement for rooftop vehicle numbers, eliminate the requirement that a Medallion Holder who receives down payment assistance to purchase a Medallion operate as a Gas and Gates Medallion, increase penalty amounts for various violations, add some violations to the penalty schedule, decrease the fee related to Color Scheme changes and allow the Director of Transportation to waive the fee in certain circumstances, and remove and change duplicative or inconsistent language throughout the Code.

GOAL

Goal 1: Create a safer transportation experience for everyone.

Goal 2: Make transit, walking, bicycling, taxi, ridesharing, and carsharing the preferred means of travel.

Objective 2.1: Improve customer service and communications.

Objective 2.3: Increase use of all non-private auto modes.

Goal 3: Improve the environment and quality of life in San Francisco.

Objective 3.2: Increase the transportation system’s positive impact to the economy.

Objective 3.4: Deliver services efficiently.

Goal 4: Create a workplace that delivers outstanding service.

Objective 4.4: Improve relationships and partnerships with our stakeholders.

DESCRIPTION

This legislation is part of an ongoing effort to reform and modernize taxicab rules and regulations to ensure a high standard of customer service. As part of this effort, the SFMTA is raising levels of accountability by adding and increasing penalties for behavior that contradicts good customer service.

Section 1103. PERMIT APPLICATIONS AND RENEWAL.

Staff proposes removing the requirement that a taxicab driver applicant be a legal resident of the United States. Additionally, staff suggests placing an emphasis on driving experience in the United States. It proposes eliminating the requirement that the applicant has held a California driver’s license for a year, and replacing it with the requirement that the applicant holds a current California driver’s license and has held a driver’s license issued by any state in the United States or the District of Columbia for one year immediately prior to submitting an application to become a taxicab driver.

Page 3.

This legislation also corrects an administrative error in Section 1103(c)(2)(D). That Section requires that an applicant attain the age of 24 before applying to become a taxicab driver. The minimum age requirement approved by the SFMTA Board is 21.

Section 1105. GENERAL PERMIT CONDITIONS.

While all taxicab vehicles are required to be insured, staff proposes adding language that would prohibit a taxi company or other permit holder from allowing a driver to operate a taxi vehicle if the driver is excluded from coverage under the insurance policy that covers the vehicle. This change will prevent uninsured or uninsurable drivers from driving a taxicab.

Section 1106. CONDITIONS APPLICABLE TO COLOR SCHEME PERMITS.

The heading of section 1106(j) is being changed from “Participation in Paratransit Program” to “Paratransit Program Minimum Requirements” to correctly reference the document that enumerates SFMTA’s requirements for Taxi company participation in the S.F. Paratransit Program.

Section 1107. CONDITIONS APPLICABLE TO DISPATCH SERVICE PERMITS.

To increase taxicab visibility and access, staff is proposing that taxicab dispatch companies be required to participate in the emerging e-hail application market. The changes in this Section will require a taxicab dispatch company to affiliate with an e-hail application provider that meets criteria established by the Director of Transportation.

Section 1108. CONDITIONS APPLICABLE TO DRIVER PERMITS.

In order to ensure the efficacy of e-hail applications used in taxicabs, staff is proposing that in addition to logging into all in-taxi equipment, taxicab drivers be required to log into the Dispatch Service’s e-hail application. This change, in conjunction with the change to Section 1107 described above, gives the public access to 100% of the fleet through e-hail applications and gives each driver an opportunity to increase their business.

Staff proposes changes to Section 1108(e)(18), which requires a driver to inform passengers in advance when they will be subject, on the basis of their destination, to the meter and a half rate set out in Section 1124(b)(3).

Section 1108(e)(33) currently forbids the driver from burning anything, such as cigarettes or incense, in the cab. Staff proposes extending this prohibition to customers to make it clear that there may be no smoking or burning of any substance in taxis. This prohibition would extend to the usage of e-cigarettes or any type of “vaping” in a taxicab vehicle.

Page 4.

Staff also proposes adding language to Section 1108 to require drivers to activate the taximeter when a passenger is in the vehicle. The SFMTA allows a driver to charge less than the meter, but with the exception of meter and a half rates, the driver cannot exceed the meter rate. Requiring usage of the meter allows drivers the choice of offering a lower flat rate while allowing the customer to verify that the flat rate is indeed lower than the actual rate of fare.

Section 1109. CONDITIONS APPLICABLE TO MEDALLIONS.

Staff proposes eliminating the word “Holder” as it was placed in the legislation in error. Staff also proposes allowing the Director of Transportation to have the authority to waive the Color Scheme Change Fee for Medallion Holders if the Color Scheme’s permit is suspended or revoked, or if the Color Scheme ceases operation.

Section 1110. CONDITIONS APPLICABLE TO RAMP TAXI MEDALLIONS.

Staff proposes eliminating the duplicated word “every,” as this word was drafted into the legislation in error. Changes in this section also include some renumbering of various subsections to correct inconsistencies.

Section 1113. TAXI AND RAMP TAXI EQUIPMENT REQUIREMENTS.

Staff proposes eliminating vehicle numbers from the roof of taxicab vehicles as they serve no purpose, due to the fact that the numbers cannot be seen by the average person on the street. This change will also reduce decal costs for vehicle owners. Taxicab vehicle numbers will remain on the hood, trunk, and sides of the taxi vehicle.

Section 1116. TAXI MEDALLION TRANSFER PROGRAM.

Current section 1116(d)(4) requires that a medallion holder who purchased his or her medallion using a down payment loan from a lender or down payment assistance loan from the SFMTA operate his or her taxi medallion exclusively under the gas and gates system. Staff proposes that this section be removed to allow more flexibility and permit a Medallion Holder to operate the medallion in a way that maximizes income and provides more control over the investment. Under the gas and gates system, the taxicab is leased by the taxi company with the vehicle maintenance and driver scheduling all handled by the company. The removal of this restriction for medallion holders who received down payment assistance allows the medallion holder the opportunity to purchase his or her own vehicle, schedule the drivers, and operate independently. When the medallion sale program was initially implemented, the gas and gates model of operation was perceived to derive a more stable income than the affiliate model. Given the recent changes in the for-hire transportation industry, the affiliate model now provides as stable an income as the gas and gates model. SFMTA staff vetted this proposed change with the San Francisco Federal Credit Union, the financial institution that finances the majority of medallion sales. The Credit Union concurs with the proposed amendment.

Section 310. SCHEDULE OF FINES.

The primary changes to this Section are the inclusion of new penalties, increases in penalty amounts for some violations, and some minor adjustments to the referenced Code Sections. These changes reflect the desire for clarity and transparency, and also reflect an emphasis on making permit holders accountable for many of the common customer service violations.

*Citation Additions*¹

1105(a)(17) Unauthorized use of permit-\$5,000

1114(f)(3) Failure to provide a Semi-Annual Dispatch Service Report-\$82

1107(c)(7) Failure to affiliate with an e-hail mobile application-\$544

1108(e)(17) Failure to keep audio device at an audible level, and/or maintain visibility of visual communication device-\$164

1108(e)(13) Unauthorized use of equipment – failure to log in/out-\$164

1108(e)(39) Failure to activate meter-\$164

1108(e)(29) Rude and/or discourteous behavior-\$164

1110(a)(2) Ramp Taxi Driver training requirement-\$164

1110(c) Time Limits on Use of Ramp Taxi Medallion in Spare Vehicle-\$164/per unauthorized day

Citation Increases

Most penalty increases relate to Section 1108, which sets out the driver’s duties during the shift, and they relate primarily to the driver’s duties to the customer. As the SFMTA seeks to increase accountability for customer service, staff proposes an increase in penalties as a deterrent to improper conduct. Other increases unrelated to Section 1108 are also related to customer service because they pertain to vehicle equipment and appearance (Section 1113), items in which a Color Scheme can exercise some form of control, such as drivers operating under the influence and improper business operations (Section 1106), dispatch equipment standards (Section 1107), and issues pertaining to wheelchair pick-ups (Section 1110).

¹ All citation amounts are valid through July 1, 2015, at which time they will increase based upon the standard fiscal year increases accorded to all citation amounts.

Page 6.

Citation Reductions

Current fines for violations of Sections 1105(a)(1), 1106(a), 1106(l)(6) exceed the \$5,000 citation maximum per violation under CA Government Code section 53075.9, which states that a local agency may impose a fine of not more than \$5,000 for violations related to operating a taxicab without a valid certificate, license or permit. Staff proposes lowering these amounts to \$5,000 and excluding them from regular fiscal year increases to align the citation amounts with California law.

There are some additional citations which are also being lowered in order to comply and be consistent with state statutes that set maximum penalties for particular violations.

Section 320. TAXI PERMIT FEES.

Staff proposes lowering the Color Scheme Change fee from \$608 to \$400 to allow greater flexibility in fleet movement for medallion holders attempting to increase revenues and improve service by moving to Color Schemes that can help provide better business opportunities and service. As noted in above, staff also proposed that the Director of Transportation have the authority to waive this fee if the Color Scheme's permit is suspended or revoked, or if the Color Scheme ceases operation.

OUTREACH

In a continuing effort to remain open and transparent to the industry, staff discussed and elicited feedback related to these legislative changes at meetings, including Color Scheme meetings and Taxi Town Hall. The Color Schemes meetings related where these changes were discussed were held on January 6, January 20, and February 4, and February 20, 2015. This issue was also discussed at a Town Hall meeting on February 10, 2015, and finally an e-mail was sent out to the taxi industry mailing list on February 13, 2015 documenting the proposed changes.

Some industry professionals felt that the increase in fines and addition of penalties demonstrate an increasingly punitive system designed to keep taxi drivers from being successful against other motor vehicle for hire competition. However, others felt that the changes are needed to hold drivers accountable for their conduct and, in some cases, felt that the increases were not high enough to deter undesirable behavior. Two other areas of concern raised by the taxi industry pertain to the requirement for the placement of the 18" taxi vehicle number on the hood and trunk of the vehicle. Some in the industry feel that the requirement for the number in large letters on the hood detracts from the look of the trade dress, while it was also noted that the large vehicles are visible from quite a distance away and is helpful to both customers and enforcement staff. The requirement for a dispatch company to affiliate with an e-hail application that meets criteria established by the Director of Transportation also elicited multiple comments and concerns about the criteria. Staff indicated that the criteria would be vetted through a public process with the taxi industry.

ALTERNATIVES CONSIDERED

This legislation is part of an ongoing effort to reform and modernize taxicab rules and regulations.

FUNDING IMPACT

Staff intends that the increased and additional fines operate as a deterrent to poor behavior and as a tool to hold drivers accountable for misconduct, but staff recognizes that by adding penalties and increasing citation amounts there is a potential revenue increase for the SFMTA. Regardless of this potential impact, Taxi Services' goal is to use these changes to improve the overall level of service to the public, not to increase revenue.

The financial impact of the proposed reduction in the Color Scheme change fee is expected to be minimal due to the fact that there are currently more Color Scheme changes than in the past and staff is able to process the requests more efficiently with new software management tools. On average over the last five years, there have been 57 Color Scheme changes annually, and the fees collected have averaged approximately \$33,000. For the current fiscal year, through January, there have been 79 Color Scheme changes and \$48,000 in fees collected. Staff anticipates that the volume of Color Scheme changes may continue to remain higher than average due to the changing dynamics of the market, so there is no anticipated loss of cost recovery revenue.

OTHER APPROVALS RECEIVED OR STILL REQUIRED

The proposed changes to fees and fines are subject to environmental review under the California Environmental Quality Act (CEQA). On January 30, 2015, the Municipal Transportation Agency, under authority delegated by the Planning Department, and with the concurrence of the Planning Department, determined that the proposed changes to fees and fines are statutorily exempt from environmental review under California Public Resources Code section 21080(b)(8) and the CEQA implementing guidelines because the anticipated revenues will be used to meet SFMTA operating expenses, including employee wage rates and fringe benefits, or to purchase or lease supplies, equipment, or materials. A copy of the determination is on file with the Secretary for the SFMTA Board of Directors. The proposed action approving new fines and fees is the Approval Action as defined by the S.F. Administrative Code Chapter 31.

Pursuant to Section 10 of the SFMTA Board of Directors Rules of Order, before adopting or revising any schedule of rates, charges, fares fees or fines, an ad shall be published in the official newspaper of the City and County for five days giving notice of the Board's intention to do so. The meeting may not be not less than fifteen days after the last publication of said notice. An ad was placed in the San Francisco Examiner that ran from February 11 to February 16.

The City Attorney has reviewed this calendar item.

RECOMMENDATION

Requesting that the Board of Directors amend Sections 1103, 1105, 1106, 1107, 1108, 1109, 1110, 1113, and 1116 of Division II, Article 1100 of the Transportation Code and Sections 310 and 320 of Division II, Article 300 of the Transportation Code to change requirements related to obtaining a taxi driver permit, prohibit operation of a taxi vehicle by a driver not covered by the vehicle's insurance policy, require dispatch services to affiliate with an e-hail application provider, require drivers to log into all electronic taxi equipment, including e-hail applications, eliminate the requirement for rooftop vehicle numbers, eliminate the requirement that a Medallion Holder who receives down payment assistance to purchase a Medallion operate as a Gas and Gates Medallion, increase penalty amounts for various violations, add some violations to the penalty schedule, decrease the fee related to Color Scheme changes and allow the Director of Transportation to waive the fee in certain circumstances, and remove and change duplicative or inconsistent language throughout the Code.

SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
BOARD OF DIRECTORS

RESOLUTION No. _____

WHEREAS, The SFMTA would like to streamline and clarify the text of the regulations for Division II of the Transportation Code, Article 300 and Article 1100, in order to remove duplicative and inconsistent language in the Code sections; and,

WHEREAS, The SFMTA is placing a greater emphasis on customer service with taxicab drivers; and,

WHEREAS, The SFMTA proposes increasing penalties and adding penalties to provide greater accountability for taxicab drivers for various customer service violations; and,

WHEREAS, The SFMTA wants to increase its driver pool by changing some taxicab driver requirements; and,

WHEREAS, The SFMTA, in an effort to improve customer service, proposes requiring Dispatch Service to affiliate with an e-hail platform and requiring taxicab drivers to use then e-hail platform while duty, thereby increasing availability to consumers; and

WHEREAS, The proposed fee and fine changes are subject to environmental review under the California Environmental Quality Act (CEQA); and,

WHEREAS, On January 30, 2015 the Municipal Transportation Agency, under authority delegated by the Planning Department, and with the concurrence of the Planning Department, determined that the proposed changes to fees and fines are statutorily exempt from environmental review under California Public Resources Code section 21080(b)(8) and the CEQA implementing guidelines because the anticipated revenues will be used to meet SFMTA operating expenses, including employee wage rates and fringe benefits, or to purchase or lease supplies, equipment, or materials; and

WHEREAS, A copy of the determination is on file with the Secretary for the SFMTA Board of Directors and the proposed action is the Approval Action as defined by the S.F. Administrative Code 31; now, therefore be it

RESOLVED, That the SFMTA Board of Directors amends Transportation Code Division II, Article 1100, Sections 1103, 1105, 1106, 1107, 1108, 1109, 1110, 1116, 1118, , as well as amends , Transportation Code Division II, Article 300, Sections 310 and 320 to change requirements related to obtaining a taxi driver permit, to require dispatch services to affiliate with an E-Hail Application Provider, to require drivers to log into all electronic taxi equipment including e-hail applications, to eliminate the requirement that Medallion Holders who received down payment assistance only operate as Gas & Gates taxicabs thereby allowing them to operate independently, to make minor changes to

hearing procedures, to increase penalty amounts for various violations, to add some violations to the penalty schedule, to decrease the fees related to Color Scheme changes, to clarify language in the fee schedule and to remove and change duplicative or inconsistent language throughout the code.

I certify that the foregoing resolution was adopted by the San Francisco Municipal Transportation Agency Board of Directors at its meeting of March 3, 2015.

Secretary to the Board of Directors
San Francisco Municipal Transportation Agency

Resolution amending the Transportation Code to add, eliminate, and increase fines for violation of taxi regulations; decrease the fee charged a medallion holder for changing color scheme affiliation; modify the requirements for a driver permit; prohibit operation of a taxi vehicle by a driver not covered by the vehicle’s insurance policy; require dispatch services to affiliate with an e-hail application provider; require drivers to log onto the dispatch service’s e-hail application; allow the Director of Transportation to waive the color scheme change fee under specified circumstances; expand prohibition on burning substances in a taxi vehicle to include passengers and to include using e-cigarettes or vaping devices; require drivers to activate the taximeter whenever a passenger is in the vehicle; modify the requirement for display of taxi vehicle numbers; and eliminate the requirement that medallion purchasers who receive a down payment assistance loan operate the medallion as a gas and gates medallion.

NOTE: Additions are single-underline Times New Roman;
 deletions are ~~strike-through Times New Roman~~.

The Municipal Transportation Agency Board of Directors of the City and County of San Francisco enacts the following regulations:

Section 1. Article 300 of Division II of the Transportation Code is hereby amended by revising section 310, to read as follows:

Sec. 310. SCHEDULE OF FINES.

TRANSPORTATION CODE SECTION	DESCRIPTION	FINE AMOUNT Effective July 1, 2014	FINE AMOUNT Effective July 1, 2015
CONDITIONS APPLICABLE TO ALL PERMITS			
Div II § 1105(a)(134)	Current address	\$28.00	\$29.00
Div II § 1105(a)(9)	Continuous operation	\$55.0 per day	\$57.00 per day

Div II § 1114(a)	Records	\$82.00	\$85.00
Div II § 1105(a)(1 67)	Response time goals	\$164.00	\$169.00
Div II § 1105(a)(7)	Compliance with lawful orders	\$217.00	\$224.00
Div II § 1105(a)(6)	Compliance with laws and regulations	\$489.00	\$504.00
Div II § 1105(a)(1 23)	<u>Improper Sshift Cchange;</u> <u>Unattended Vvehicle</u>	\$489.00	\$504.00
Div II § 1105(a)(13)	Improper shift change	\$489.00	\$504.00
Div II § 1105(a)(18)	Retaliation against permit holder	\$489.00	\$504.00
Div II § 1105(a)(8)	Cooperation w/ regulatory entities; False statements	\$544.00	\$561.00
Div II § 1105(a)(1 12)	Compliance with Paratransit Program	\$544.00	\$561.00
Div II § 1105(a)(10)	Accepting/soliciting gifts from Drivers	\$652.00	\$672.00
Div II § 1105(a)(1)	Operating without a permit	\$5,000.00 <u>\$153.00</u>	\$5,000.00 <u>\$310.00</u>
<u>Div. II § 1105 (a)(17)</u>	<u>Operation without Driver Permit, CDL or insurance</u>	<u>\$1000.00</u>	<u>\$1000.00</u>
CONDITIONS APPLICABLE TO COLOR SCHEME PERMITS			
Div II § 1106(s)	Dissolution plan	\$55.00 per day	\$57.00 per day
Div II § <u>1106(m)</u> 1114(e)(8)	Emissions reduction plan	\$55.00 per day	\$57.00 per day
Div II § 1106(n)	Required postings	\$82.00	\$85.00
Div II § 1106(o)	Required notifications	\$82.00	\$85.00
Div II § 1113(d)(3)	Required PIM	\$82.00	\$85.00
Div II § 1114(e)(3)	Receipts	\$82.00	\$85.00
Div II § 1114(e)(5)	Vehicle inventory changes	\$82.00	\$85.00
Div II § 1114(e)(7)	Weekly reporting requirements	\$82.00	\$85.00
Div II § 1106(e)	Transfer of business; New	\$272.00 per day	\$280.00 per day

	location		
Div II § 1106(k)(1)	Facility to clean vehicles	\$272.00	\$280.00
Div II § 1106(i)	Workers' Compensation	\$327.00 per day	\$337.00 per day
Div II § 1106(p)	Obligations related to Drivers	\$435.00	\$448.00
Div II § 1106(r)	Found property	\$435.00	\$448.00
Div II § 1114(e)(1)	Waybills	\$435.00	\$448.00
Div II § 1114(e)(2)	Medallion Holder files	\$435.00	\$448.00
Div II § 1114(e)(6)	Current business information	\$435.00	\$448.00
Div II § 1124(b)(5)	Retaliation re credit card processing	\$435.00	\$448.00
Div II § 1124(c)	Overcharging gate fees	\$544.00	\$561.00
Div II § 1106(c)	Use of Dispatch Service	\$489.00	\$504.00
Div II § 1106(d)	Business premises	\$489.00	\$504.00
Div II § 1106(h)	Staffing requirements	\$489.00	\$504.00
Div II § 1106(14)(12-5)(7)	Use of spare vehicles	\$489.00	\$504.00
Div II § 1106(f)	Telephone directory	\$544.00	\$561.00
Div II § 1106(j)	Paratransit Broker contract	\$544.00	\$561.00
Div II § 1114(e)(8)	Required information	\$544.00	\$561.00
Div II § 1114(e)(9)	Required information	\$544.00	\$561.00
Div II § 1106(k)(2)-(4)	Nonworking equipment	\$1,000.00 1,087.00	\$1,000.00 1,200.00
Div II § 1106(q)(4)	Driver operating under the influence	\$1,000.00 1087.00	\$1,000.00 1,200.00
Div II § 1106(a)	Color Scheme Permit required	\$5,000.00 5,153.00	\$5,000.00 5,310.00
Div II § 1106(14)(68)	Leasing spare vehicles	\$5,000.00 5,153.00	\$5,000.00 5,310.00
CONDITIONS APPLICABLE TO DISPATCH PERMITS			
Div II § 1107(ca)(1-4)	<u>Dispatch service operational requirements</u> <u>Emergency plan</u>	\$55.00 per day	\$57.00 per day

Div II § 1107(e)	Adequate communications <u>Dispatch equipment requirements</u>	\$55.00 per day	\$57.00 per day
Div II § 1114(f)(1-2)	<u>Electronic trip data;</u> <u>Integration with ETAS</u> Dispatch Service report	\$55.00 per day	\$57.00 per day
<u>Div II § 1114(f)(3)</u>	<u>Dispatch service reports</u>	<u>\$82.00</u>	<u>\$85.00</u>
Div II § 1107(d)	Service call records	\$82.00	\$85.00
Div II § 1107(b)-(c)	Serving <u>Dispatch service standards and operational requirements customers</u>	\$1000.00 <u>\$82.00</u>	\$1000.00 <u>\$85.00</u>
<u>Div II § 1107(d)</u> <u>Div II § 1114(f)(4)</u>	Found property <u>recordkeeping</u>	\$82.00	\$85.00
Div II § 1107(c)(6)	Workers' Compensation	\$327.00 per day	\$337.00 per day
Div II § 1107(e)	Ramp Taxi response	\$435.00	\$448.00
Div II § 1107(c)(5)	Improper dispatching	\$544.00	\$561.00
<u>Div II § 1107(c)(7)</u>	<u>Affiliate with e-hail application</u>	<u>\$544.00</u>	<u>\$561.00</u>
CONDITIONS APPLICABLE TO DRIVER PERMITS			
Div II § 1108(c)	Color Scheme affiliation	\$6.00 per day	\$6.00 per day
Div II § 1108(a)	Driver identification	<u>\$82.00</u> 28.00	<u>\$85.00</u> 29.00
Div II § 1108(d)(2)	Duties at beginning of shift	<u>\$82.00</u> 28.00	<u>\$85.00</u> 29.00
Div II § 1108(d)(3)	Designated items in vehicle	<u>\$82.00</u> 28.00	<u>\$85.00</u> 29.00
Div II § 1108(e)(2)	Transporting passenger property	<u>\$82.00</u> 28.00	<u>\$85.00</u> 29.00
Div II § 1108(e)(5)	Loading and unloading	<u>\$82.00</u> 28.00	<u>\$85.00</u> 29.00

	assistance		
Div II § 1108(e)(8)	Additional passengers	\$82.00 28.00	\$85.00 29.00
Div II § 1108(e)(10)-(12)	Mobile telephones; Other audible devices	\$82.00 28.00	\$85.00 29.00
Div II § 1108(e)(18)-(20), (22)	Driver duties re fares	\$82.00 28.00	\$85.00 29.00
Div II § 1108(e)(26)	Loose items	\$82.00 28.00	\$85.00 29.00
Div II § 1108(e)(27)	Trunk and/or baggage area	\$82.00 28.00	\$85.00 29.00
Div II § 1108(e)(31)	Clean in dress and person	\$82.00 28.00	\$85.00 29.00
Div II § 1108(e)(32)	Taximeter violation	\$82.00 28.00	\$85.00 29.00
Div II § 1108(e)(33)	Smoking, d Drinking or eating in vehicle	\$82.00 28.00	\$85.00 29.00
<u>Div II § 1108(e)(33)</u>	<u>Smoking in vehicle</u>	<u>\$250.00</u>	<u>\$258.00</u>
Div II § 1108(f)(1)-(3)	Duties at end of shift	\$82.00 28.00	\$85.00 29.00
Div II § 1114(b)(2)	Badge	\$82.00 28.00	\$85.00 29.00
Div II § 1114(b)(3)	Medical certificate	\$82.00 28.00	\$85.00 29.00
Div II § 1114(b)(4)	Waybills	\$28.00	\$29.00
Div II § 1108(e)(4)	Service animals or contained animals	\$164.00 55.00	\$169.00 57.00
Div II § 1108(d)(1)	Safety check	\$164.00 82.00	\$169.00 85.00
Div II § 1108(e)(1)	Refusal to convey	\$164.00 82.00	\$169.00 85.00
Div II § 1108(e)(7)	Servicing dispatch calls	\$164.00 82.00	\$169.00 85.00
Div II § 1108(e)(9)	Splitting fares	\$164.00 82.00	\$169.00 85.00
Div II § 1108(e)(16)	Requesting gratuities	\$164.00 82.00	\$169.00 85.00
<u>Div II § 1108(e)(17)</u>	<u>Audio/visual communication device</u>	<u>\$164.00</u>	<u>\$169.00</u>
Div II § 1108(e)(24)	Found property	\$164.00 82.00	\$169.00 85.00
Div II § 1124(d f)	<u>Accept credit card;</u> Passenger payment choice	\$164.00 82.00	\$169.00 85.00
Div II § 1108(e)(3)	Transporting person	\$164.00	\$169.00

	with a disability in front seat		
Div II § 1108(e)(6)	Assisting and securing person with a disability	\$164.00	\$169.00
<u>Div II § 1108(e)(13)</u>	<u>Use of Dispatch Service; log in/out</u>	<u>\$164.00</u>	<u>\$169.00</u>
<u>Div II § 1108(e)(39)</u>	<u>Failure to activate meter</u>	<u>\$164.00</u>	<u>\$169.00</u>
Div II § 1108(e)(14)	Reckless or dangerous driving	\$164.00	\$169.00
Div II § 1108(e)(15)	Ramp Taxi rules	\$164.00	\$169.00
<u>Div II § 1108(e)(29)</u>	<u>Threats and abuse</u>	<u>\$164.00</u>	<u>\$169.00</u>
Div II § 1108(e)(35)-(37)	Paratransit Debit Card	\$164.00	\$169.00
Div II § 1124(cd)(5)	Luggage charges	\$164.00	\$169.00
Div II § 1108(e)(25)	Unsafe taxi	\$217.00	\$224.00
Div II § 1108(e)(30)	Excessive force	\$217.00	\$224.00
Div II § <u>1103(c)(3)(A)</u> 1108(b)(3)	Criminal convictions	\$544.00	\$561.00
Div II § 1108(b)(4)(B)	Controlled substances	\$544.00	\$561.00
Div II § 1108(e)(38)	Tampering with equipment	\$544.00	\$561.00
CONDITIONS APPLICABLE TO TAXI AND RAMP TAXI EQUIPMENT			
Div II § 1113(b)-(e), (g)-(j)	Equipment and display requirements	\$164.00 28.00	\$169.00 29.00
Div II § 1113(d)(3)	Install PIM in Taxi vehicle	\$164.00 per vehicle	\$169.00 per vehicle
Div II § 1113(lm)	Vehicle windows	\$82.00 28.00	\$85.00 29.00
Div II § 1113(o)	Sanitary condition	\$82.00 28.00	\$82.00 28.00
Div II § 1113(a)	Safe operating condition	\$82.00	\$85.00
Div II § 1113(k)	Standard vehicle equipment	\$82.00	\$85.00

Div II § 1113(k)(13)-(15)	Vehicle tires and wheels	\$82.00	\$85.00
Div II § 1113(m)	Security cameras	\$82.00	\$85.00
Div II § 1113(n)	Condition of vehicle	\$82.00	\$85.00
Div II § 1113(u)	Working Taxi ramp	\$82.00	\$85.00
Div II § 1113(p)	Vehicle title requirements	\$272.00	\$280.00
Div II § 1113(q)-(r)	Excessive vehicle mileage or age	\$272.00	\$280.00
Div II § 1113(s)	Vehicle inspections	\$272.00	\$280.00
Div II § 1113(s)(7)	Fraud related to inspection	\$272.00	\$280.00
Div II § 1113(t)	Replacement vehicle	\$272.00	\$280.00
Div II § 1113(v)	Retired vehicles	\$272.00	\$280.00
Div II § 1113(f)	Taximeters	\$327.00	\$337.00
CONDITIONS APPLICABLE TO TAXI AND RAMP TAXI MEDALLIONS			
Div II § 1109(ba)(1)	Use of Dispatch Service	\$82.00	\$85.00
Div II § 1110(a)(1)-(3)	Wheelchair priority	\$164.00	\$169.00
Div II § 1110(a)(2)	Ramp Taxi Driver training	\$164.00	\$169.00
Div II § 1110(a)(3)	Wheelchair pickups	\$435.00 164.00	\$448.00 169.00
Div II § 1110(b)	Ramp Taxi Medallion in spare taxi	\$164.00	\$169.00
Div II § 1110(c)	<u>Time Limits Ramp Taxi Medallion in spare</u>	<u>\$164.00/per unauthorized day</u>	<u>\$169.00/per unauthorized day</u>
Div II § 1110(d)	Ramp Taxi qualifications	\$164.00	\$169.00
Div II § 1109(c)	Full-time driving requirement	\$24,000.00 multiplied by percentage of hours short of the full time driving requirement	\$24,000.00 multiplied by percentage of hours short of the full time driving requirement

Section 2. Article 300 of Division II of the Transportation Code is hereby amended by revising section 320, to read as follows:

SEC. 320. TAXI PERMIT FEES.

The following is the schedule for taxi-related permit and permit renewal fees:

Permit Type*	<u>FY 2014 Effective</u> <u>July 1, 2013</u> <u>Current</u> <u>Fee</u>	FY 2015 Effective July 1, 2014	FY 2016 Effective July 1, 2015
Driver Permit Application	\$152.00	\$252.00	\$265.00
Medallion Holder Application	\$1,863.00	N/A	N/A
Ramp Taxi Application	\$766.00	N/A	N/A
Monthly Ramp Taxi Medallion Use Fee	\$500.00	\$500.00 (fee waived as of Jan. 1, 2015)	N/A
Monthly Taxi Medallion Use Fee (8000 series)	\$1000.00 2,000.00 / \$100.00 to Driver Fund	\$1000.00 2,000.00 / \$100.00 to Driver Fund	\$1000.00 2,000.00 / \$100.00 to Driver Fund
Medallion Waiting List Application	\$505.00	N/A	N/A
Dispatch Application	\$5,688.00	\$5,688.00	\$5,972.00
Color Scheme Change	\$608.00	\$403.50 608.00	\$403.50 638.00
Lost Medallion	\$227.00	\$100.00	\$105.00
Metal Medallion	\$71.00	N/A	N/A
New Color Scheme - 1 to 5 Medallions	\$1,805.00	\$1,805.00	\$1,895.00
New Color Scheme - 6 to 15 Medallions	\$2,647.00	\$2,647.00	\$2,779.00
New Color Scheme - 16 to 49 Medallions	\$5,299.00	\$5,299.00	\$5,564.00
New Color Scheme - 50 or more	\$6,621.00	\$6,621.00	\$6,952.00

Medallions			
Taxi Wrap - fee is per vehicle/month	\$162.00	N/A	N/A
Driver Renewal	\$98.00	\$98.00	\$103.00
Medallion Holder Renewal	\$1,410.00	\$1,000.00	\$1,010.00
Ramp Taxi Renewal	\$244.00	N/A	N/A
Color Scheme Renewal - 1 to 5 Medallions	\$1,485.00	\$1,485.00	\$1,559.00
Color Scheme Renewal - 6 to 15 Medallions	\$2,182.00	\$2,182.00	\$2,291.00
Color Scheme Renewal - 16 to 49 Medallions	\$4,534.00	\$4,534.00	\$4,761.00
Color Scheme Renewal - 50 to 149 Medallions	\$6,802.00	\$6,802.00	\$7,142.00
Color Scheme Renewal - 150 or More Medallions	\$9,069.00	\$9,069.00	\$9,522.00
Dispatch Renewal	\$6,284.00	\$6,284.00	\$6,598.00

Section 3. Article 1100 of Division II of the Transportation Code is hereby amended by revising section 1103, to read as follows:

SEC. 1103. PERMIT APPLICATIONS AND RENEWAL.

* * * *

(c) Additional Requirements Applicable to Driver Permit Applications.

* * * *

(2) Driver Qualifications. Each applicant for a Driver's Permit must:

(A) ~~Be a legal resident of the United States;~~

(AB) Be clean in dress and person;

(~~BC~~) Be free of any disease, condition, infirmity, or addiction that might render the applicant unable to safely operate a motor vehicle or that otherwise poses a risk to public health and safety;

(~~CD~~) Have a current California driver's license and have held a valid California driver's license issued in the United States for one year immediately prior to the date of application;

(~~DE~~) Have the physical capacity to operate a motor vehicle for at least four hours per day;

(~~EF~~) Have no prior convictions of a crime that would, in the judgment of the SFMTA, present a risk to public safety if the permit is granted, including but not limited to convictions involving sexual assault, the use of a vehicle in the commission of a felony, fraud, violence against a person, reckless disregard for public safety, two or more recent convictions of drug-related offenses, or two or more recent convictions of driving under the influence, whether or not such convictions occurred while driving a Motor Vehicle for Hire. The SFMTA may, in its discretion, issue a permit notwithstanding prior convictions if, following review of an individual case, it determines that the applicant or Permit Holder does not pose a current risk to public safety;

(~~FG~~) Have attained the age of 21~~24~~;

(~~GH~~) Speak; read and write the English language;

(~~HI~~) Reserved: Controlled Substance Testing Program.

* * * *

Section 4. Article 1100 of Division II of the Transportation Code is hereby amended by revising section 1105, to read as follows:

SEC. 1105. GENERAL PERMIT CONDITIONS.

(a) Conditions Applicable to All Permits.

* * * *

(17) Operation by Driver Permit Holders. No Permit Holder shall knowingly allow the use of a Taxi or Ramp Taxi vehicle as a motor vehicle for hire by any person who does not hold a Driver Permit and California driver's license, or by any person who is not covered by the insurance policy issued for the Taxi vehicle.

* * * *

Section 5. Article 1100 of Division II of the Transportation Code is hereby amended by revising section 1106, to read as follows:

SEC. 1106. CONDITIONS APPLICABLE TO COLOR SCHEME PERMITS.

* * * *

(j) ~~Participation in~~ Paratransit Program Minimum Requirements. All Color Schemes must qualify for the Paratransit Program and must execute a contract with the Paratransit Broker defining the rights and obligations of the parties. Thereafter, each such Color Scheme shall operate at all times subject to the ~~rules and regulations of the~~ Paratransit Program Minimum Requirements set by the SFMTA, including any rules requiring the Color Scheme to maintain insurance in excess of the insurance requirements of this Article. Every contract entered into between a Color Scheme and a Driver or Medallion Holder affiliated with that Color Scheme shall require the Driver to operate at all times subject to the rules and regulations of the Paratransit Program.

* * * *

(o) Required Notifications.

(1) By the fifth day of each month, each Color Scheme must file a report with the SFMTA listing each accident that occurred during the previous ~~previous~~ month involving any Taxi or Ramp Taxi affiliated with the Color Scheme and resulting in property damage or bodily injury.

(2) Color Schemes must notify the SFMTA in advance of any change in the name, address or telephone number under which taxi service is provided by the Color Scheme. A change of name or address require the prior approval of the SFMTA.

(3) Color Schemes have an affirmative obligation to report to the SFMTA any actual knowledge that a Driver is engaged in the sale, use, or possession of drugs or alcohol in a Taxi or Ramp Taxi vehicle.

(4) Color Schemes must notify the SFMTA when Found Property is returned to its owner.

(5) Death of Driver or Medallion Holder. Upon receiving notice of the death of a Driver or Medallion Holder affiliated with or employed by a Color Scheme, the Color Scheme must notify the SFMTA within 14 calendar days of receipt of the notice of the death. If the deceased was a Medallion Holder, then the Color Scheme must return the Medallion within 14 calendar days of notice to the SFMTA. The SFMTA, may, in its discretion, extend the deadline for return of the Medallion to the SFMTA if it determines that the Medallion could not be promptly re-issued to an applicant on the Waiting List, and that such an extension would be in the public interest. During any such period of extension, in lieu of making medallion lease payments to the former Medallion Holder, the Color Scheme shall pay to the SFMTA a monthly fee of \$1,900 beginning as of the 15th day following the notice of death and until such date as the SFMTA requires the return of the Medallion.

* * * *

Section 6. Article 1100 of Division II of the Transportation Code is hereby amended by revising section 1107, to read as follows:

SEC. 1107. CONDITIONS APPLICABLE TO DISPATCH SERVICE PERMITS.

* * * *

(c) Dispatch Service Operational Requirements. A Dispatch Service must:

(1) Maintain and update an emergency plan that conforms to SFMTA requirements for Drivers and Dispatch Service employees to follow in emergencies, and file an updated emergency plan annually at the time of permit renewal.

(2) Answer all calls by human, mechanical or other device within six rings 365 days per year, 24 hours per day. At least one person shall be available to respond to calls at all times.

(3) Assign each dispatcher, operator and/or call taker employed by the Dispatch Service a unique individual identifier.

(4) Require all dispatchers, operators and/or call takers, to answer a call with the name of the Dispatch Service, and, upon request of the caller, to identify themselves with either their unique individual identifier or their legal name.

(5) If two or more Color Schemes share the same Dispatch Service, the Dispatch Service may not dispatch a vehicle from a Color Scheme other than the one requested by the caller to respond to the call until the Dispatch Service operator first advises the customer of the Color Scheme of the vehicle that will respond to the call.

(6) Comply with all applicable state laws and regulations concerning Workers' Compensation.

(7) Must affiliate with an e-hail application provider that meets criteria established by the Director of Transportation.

* * * *

Section 7. Article 1100 of Division II of the Transportation Code is hereby amended by revising 1108, to read as follows:

SEC. 1108. CONDITIONS APPLICABLE TO DRIVER PERMITS.

* * * *

(e) Driver Duties During Shift.

* * * *

(13) During a shift a Driver may not monitor or listen to any Dispatch Service other than the Dispatch Service that provides service to the Color Scheme with which the vehicle is affiliated. A Driver must be logged into all in-taxi equipment the Dispatch Service's dispatch equipment at all times while operating a taxi vehicle, using a means of identification approved by the SFMTA, and a Driver must be logged into the e-hail application with which the Dispatch Service is affiliated.

* * * *

(18) Drivers shall, at the beginning of a trip, inform any passenger whose announced destination falls within the parameters of Section 1124(b)(3) ~~is more than 15 miles from City limits, or if the passenger is picked up at the San Francisco International Airport, whose announced destination is more than 15 miles from the San Francisco International Airport and is not within the City limits,~~ that the fare to be charged will be 150% of the amount registered on the Taximeter ~~in accordance with Section 1122(b)(2).~~

* * * *

(33) No Driver or passenger shall burn any substance or use an e-cigarette or any type of vaping device in the vehicle at any time, ~~or~~ No Driver shall drink or eat while a passenger is in the vehicle.

* * * *

(39) A Driver must activate the Taximeter when carrying a passenger.

* * * *

Section 8. Article 1100 of Division II of the Transportation Code is hereby amended by revising section 1109, to read as follows:

SEC. 1109. CONDITIONS APPLICABLE TO MEDALLIONS.

(a) Affiliation With Color Scheme Required; Color Scheme Change.

* * * *

(3) A Medallion Holder may apply to the SFMTA for a change in affiliation. The applicant's choice of Color Scheme shall be subject to the prior approval of the SFMTA. A Medallion Holder's request for affiliation with a Color Scheme shall be approved unless the Color Scheme is on Administrative Probation pursuant to Section 1120(d). The SFMTA may delay or deny a change in Color Scheme affiliation by a Medallion Holder if a court of competent jurisdiction issues a temporary or permanent order to prohibit or delay the transfer. The Director of Transportation may waive the color scheme change fee payable under Section 320 if the Medallion Holder's current Color Scheme has ceased operation, or soon will cease operation, or if the SFMTA has revoked or suspended the Color Scheme's permit.

* * * *

(c) Full-Time Driving Requirement.

(1) Every Medallion Holder who is a natural person and who acquired his or her Medallion after June 6, 1978 shall be a Full-Time Driver.

(2) Exception for Certain Permits. Notwithstanding any contrary provision in this Article, the requirements set forth in this Subsection 1109(c) shall not apply to any person holding a Medallion issued on or before June 6, 1978.

(3) Declaration Required. No permit to operate a Taxi shall be granted to a natural person unless the Medallion Holder shall declare under penalty of perjury that he or she will actively and personally continue to engage in Full-Time Driving.

(4) Medallion Holders Responsible for Documenting Compliance. A Medallion Holder has the responsibility to maintain his or her own business records, including, until April 30, 2013, or earlier pursuant to notice from the SFMTA that the Color Scheme for which he or she drives is affiliated with a Dispatch Service that has implemented a system for generating Electronic Trip Data, paper waybills. Paper waybills, Electronic Trip Data, or other corroborating documentary evidence completed in compliance with all requirements may be used to demonstrate compliance with the Full-Time Driving requirement. Failure of a Color

Scheme to maintain business records, including paper waybills or Electronic Trip Data, as required by this Article shall not excuse a Medallion Holder from proving that he or she has satisfied this Subsection 1109(c) or any other requirement.

(56) Partial Years. During the year that a Medallion is first issued or any year in which operation of the Medallion was temporarily suspended with the approval of the SFMTA in accordance with Section 1105(a)(9), the number of driving hours required to meet the Full-Time Driving Requirement shall be reduced by the same proportion as the ratio of the Permit Holder's excused driving hours to the hours remaining in the calendar year.

(67) Exception for Color Scheme Key Personnel.

(A) Alternative Driving Requirement. Medallion Holders who are designated as "Key Personnel" by a Color Scheme may satisfy the Full-Time Driving requirement by driving 120 hours per year and performing 1,500 hours of work per year as Key Personnel for the Color Scheme.

(B) Written Designation of Key Personnel. Each Color Scheme seeking to designate one or more of its employees for a calendar year pursuant to this Subsection 1109(c)(7) must file a written designation by December 1st of the preceding year. A Permit Holder may not be designated as Key Personnel by more than one Color Scheme during a calendar year. The SFMTA will only recognize as Key Personnel only those Medallion Holders named in a completed designation form filed by the Color Scheme as of December 1st.

(C) Number of Key Personnel Designated at a Color Scheme. Each Color Scheme will be entitled to designate Key Personnel in accordance with the number of Medallions affiliated with that Color Scheme. The number of Medallions affiliated with a particular Color Scheme for a calendar year shall be determined as of December 1st of the previous year, based on the records of the SFMTA. Only individuals already holding a Medallion by December 1 of that year may be considered

for Key Personnel designation. The number of designated Key Personnel at a Color Scheme may not be increased or decreased during the subsequent calendar year even if the number of Medallions affiliated with that Color Scheme changes during the year.

A Color Scheme with 1 to 10 Medallions may not designate anyone as Key Personnel.

A Color Scheme with 11 to 20 Medallions may designate one person.

A Color Scheme with 21 to 40 Medallions may designate two people.

A Color Scheme with 41 to 60 Medallions may designate three people.

A Color Scheme with 61 to 80 Medallions may designate four people.

A Color Scheme with 81 to 100 Medallions may designate five people.

A Color Scheme with 101 to 150 Medallions may designate six people.

A Color Scheme with 151 to 200 Medallions may designate seven people.

A Color Scheme with 201 to 300 Medallions may designate eight people.

A Color Scheme with 301 to 400 Medallions may designate nine people.

A Color Scheme with over 400 Medallions may designate nine people, plus one additional person for every 100 Medallions over 400.

(D) Statement of Work by Key Personnel. No later than February 1st of each year, each Color Scheme that has designated one or more employees as Key Personnel must submit a written Statement of Work on a form provided by SFMTA, demonstrating the number of hours during the previous calendar year that each of its designated Key Personnel worked on tasks related to the business of the Color Scheme, including but not limited to, office duties, dispatching, cashiering, or performing management duties. The Statement of Work shall be signed under penalty of perjury by both the Color Scheme and the Medallion Holder designated as Key Personnel. The Color Scheme shall be responsible for submitting proof of employment with the Statement of Work, which shall consist of state or federal tax forms filed with

the appropriate regulatory agency. A Medallion Holder and/or Color Scheme that submit a falsely sworn Statement of Work shall be subject to automatic revocation of his or her Permit.

(E) Partial Completion of Requirements. If a Medallion Holder performs at least 750 hours of work as designated Key Personnel for the a Color Scheme during the year but less than 1,500 hours, the Permit Holder shall be entitled to partial credit against the Full-Time Driving requirement on a pro rata basis. The credit shall correspond to the percentage of 1,500 hours that the designated Permit Holder worked for the company in such capacity. If a Permit Holder does not perform at least 750 hours of work as designated personnel for the Color Scheme during the year, the Permit Holder shall not be entitled to any credit against the Full-Time Driving requirement.

(d) Corporate Medallion Holders.

(1) Permits Void in Event of Transfer or Sale of Permit Holder. Any Medallion held by a Permit Holder that is not a natural person shall be deemed null and void and revoked if any of the following circumstances has occurred since the issuance of the Medallion:

(A) If the Medallion ~~Holder~~ is or was sold or transferred at any time after June 6, 1978. For the purposes of this Section, a sale or transfer occurs upon a cumulative sale or transfer of either 10 percent or more of the stock or other ownership of the Medallion Holder, or 10 percent of the Permit Holder's assets since June 6, 1978, unless such sale or transfer has the prior written approval of the SFMTA.

* * * *

Section 9. Article 1100 of Division II of the Transportation Code is hereby amended by revising section 1110, to read as follows:

SEC. 1110. CONDITIONS APPLICABLE TO RAMP TAXI MEDALLIONS.

In addition to the conditions specified in Section 1105, the following conditions are applicable to Ramp Taxi Medallion Holders:

(a) Serving Passengers Who Use Wheelchairs.

* * * *

(3) Every ~~every~~ holder of a Use Agreement for a Ramp Taxi Medallion must ensure that the Ramp Taxi meets a minimum wheelchair pick-up requirement per month, which shall be set by the Director of Transportation and established by reports of usage of San Francisco Paratransit Debit Cards. If the holder of a Use Agreement for a Ramp Taxi Medallion fails to meet the wheelchair pick-up requirement three times within a six-month period, or fails to comply with any condition of the Use Agreement, the SFMTA may terminate the Use Agreement and reassign the Ramp Taxi Medallion. The application of this paragraph is in addition to any penalties that may be assessed against the Ramp Taxi Medallion Holder or the holder of a Use Agreement for violations of this Article or the rules and regulations of the Paratransit Program.

* * * *

(d) Use Agreements for Ramp Taxi Medallions.

* * * *

(3) The Director of Transportation shall set the criteria for meeting the minimum monthly wheelchair pick-up requirements for maintaining a Ramp Taxi Medallion Use Agreement, shall set the criteria for meeting the "exceptional performance" and "satisfactory service" eligibility requirements for a Ramp Taxi Medallion Use Agreement referenced in subsection (de)(1)(A) and (B), above, and shall set the criteria for "an excessive number of substantiated complaints" referenced in subsection (de)(2) with reference to actual wheelchair service demand with the goal of providing 95 percent of requested wheelchair service within 30 minutes of the request.

* * * *

Section 10. Article 1100 of Division II of the Transportation Code is hereby amended by revising section 1113, to read as follows:

SEC. 1113. TAXI AND RAMP TAXI EQUIPMENT REQUIREMENTS.

* * * *

(c) Exterior Display of Identifying Information. Every Taxi or Ramp Taxi shall have the following information displayed on the exterior of the vehicle:

(1) Vehicle Number.

(A) The Vehicle Number in numerals of a color that contrasts with the color of the rest of the vehicle, at least four inches high and positioned directly under the windows on or within six inches of the forward-most portion of both front doors, and on the rear facing portion of the trunk lid of the vehicle.

(B) The Vehicle Number on the ~~roof~~, hood of the vehicle, ~~or~~ and on the trunk of the vehicle if space is available, in numbers at least 18 inches in length of a color that contrasts with the color of the rest of the vehicle. If the numbers are displayed on the roof, they shall be mounted and centered directly behind the top light.

* * * *

Section 11. Article 1100 of Division II of the Transportation Code is hereby amended by revising section 1116, to read as follows:

SEC. 1116. TAXI MEDALLION TRANSFER PROGRAM.

* * * *

(d) Retransfer.

(1) A Medallion that was subject to an Initial Transfer under the Taxi Medallion Sales Pilot Program or the Medallion Transfer Program is a Transferable Medallion, and the Transferee is eligible to Retransfer the Transferable Medallion at any time in accordance with this Section, regardless of age or disability status. The Transferee may not

convey the Transferable Medallion by gift, bequest or in any manner other than by a bona fide Retransfer in accordance with this Section.

(2) In all instances in which Retransfer of a Medallion is allowed under this Section, the SFMTA may elect to purchase the Medallion from the Medallion Holder instead of allowing the Medallion Holder to Retransfer the Medallion.

(3) If the SFMTA chooses at any time to prohibit the future Retransfer of Transferable Medallions, it shall, at the request of a Medallion Holder who holds a Transferable Medallion, and upon ten days' notice to a Qualified Lender who has a security interest in the Transferable Medallion, purchase the Medallion at the Medallion Transfer Price paid by the Medallion Holder. At the request of a Qualified Lender who has complied with the requirements of Section 1116(l) of this Article, the SFMTA will deduct from the payment made to any Medallion Holder under this Section 1116(d)(3) an amount sufficient to satisfy any outstanding balance on a loan made by the Qualified Lender and secured by an interest in the Medallion, and shall immediately remit that amount to the Qualified Lender. Upon receipt of this amount, the Qualified Lender shall comply with Section 1116(l)(3) and release its security interest in the Medallion. Upon purchase of the Medallion under this Section 1116(d)(3), the SFMTA shall reissue the Medallion to the Medallion Holder. The reissued Medallion shall not be a Transferable Medallion, and the Medallion Holder will be subject to all the provisions of this Article, including Section 1105(a)(4), which provides that permits issued under this Article are not transferable or assignable.

~~(4) — Any Transferee who receives a down payment loan from a Qualified Lender under the Taxi Medallion Sales Pilot Program, or a down payment assistance loan from the SFMTA under the Medallion Transfer Program, must operate the Transferable Medallion as a Gas and Gates Medallion until the Transferee repays the entire amount of the loan.~~

* * * *

Section 12. Effective Date. This ordinance shall become effective 31 days after enactment. Enactment occurs when the San Francisco Municipal Transportation Agency Board of Directors

approves this ordinance.

Section 13. Scope of Ordinance. In enacting this ordinance, the San Francisco Municipal Transportation Agency Board of Directors intends to amend only those words, phrases, paragraphs, subsections, sections, articles, numbers, letters, punctuation marks, charts, diagrams, or any other constituent parts of the Transportation Code that are explicitly shown in this ordinance as additions or deletions in accordance with the "Note" that appears under the official title of the ordinance.

APPROVED AS TO FORM:
DENNIS J. HERRERA, City Attorney

By: _____
MARIAM M. MORLEY
Deputy City Attorney

I certify that the foregoing resolution was adopted by the San Francisco Municipal Transportation Agency Board of Directors at its meeting of March 3, 2015.

Secretary to the Board of Directors
San Francisco Municipal Transportation Agency