

Monthly Security Incident Report September 2015

October 16, 2015

SFMTA

One South Van Ness Ave

Executive Summary September 2015

Security incidents **fell** 2% compared to August

- In August, incidents <u>dropped</u> 3% compared to July
- Compared to Sept. '14, incidents <u>fell</u> 11%

Fighting remained the most frequent incident type for the ninth straight month, followed by vandalism and theft

- In August, verbal altercations replaced theft as the third most frequent type of security incident
- Fighting comprised 30% of all security incidents in Sept. while vandalism comprised 18% and theft comprised 13% of all security incidents.
- In August, fighting comprised 30% of all security incidents in Aug. while vandalism comprised 19% and verbal altercations comprised 16% of all security incidents

The 14 remained the line with the most security incidents, for the sixth consecutive month

- 7% of all security incidents in Sept. occurred on the 14.
- Incidents on the 14 fell 21% compared to Aug., after rising 8% in Aug. compared to July
- The 9, 49 and KT were the second and third most affected lines in Sept. incidents on the 49 and 9 fell 30% and 21%, respectively, compared to Aug. while incidents on the KT more than doubled.
- Incidents on the 5 spiked in Sept. compared to Aug.

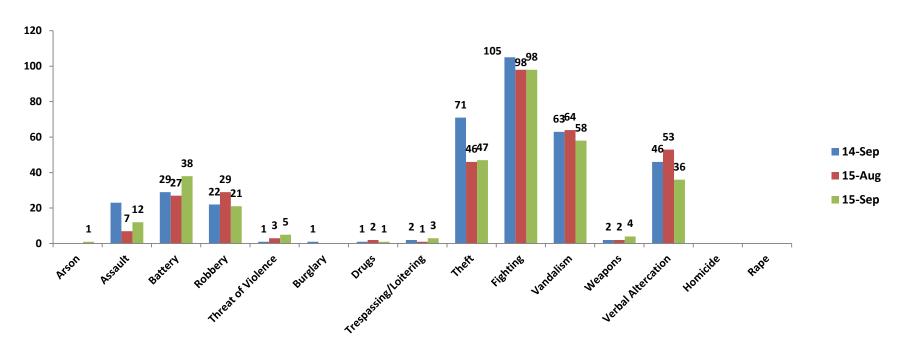
The intersection with the most security incidents in Sept. was 7^{th} & Market – 2% of all security incidents in Sept. occurred at this intersection.

- Incidents at this intersection nearly tripled compared to Aug.
- 20th & Mission experienced a sharp increase in security incidents in Sept. half of all security incidents at this intersection for the year-to-date occurred in Sept.

The following security incidents experienced an increase in September compared to August: arson, assault (71%), battery (41%), threat of violence (40%), trespassing, theft (2%) and weapons.

The following security incidents experienced a <u>decrease</u> in September compared to August: robbery (-28%), drugs, vandalism (-9%) and verbal altercation (-32%)

Security Incidents by Type September 2015



| Total Incidents |
|-------------------------------|
| Year-on-Year & Month-on-Month |

| Sept 2014 | Aug 2015 | Sept 2015 |
|------------------|----------|-----------|
| 366 | 332 | 324 |

Security incidents <u>fell</u> 2% compared to August, after <u>falling</u> 3% in August compared to July

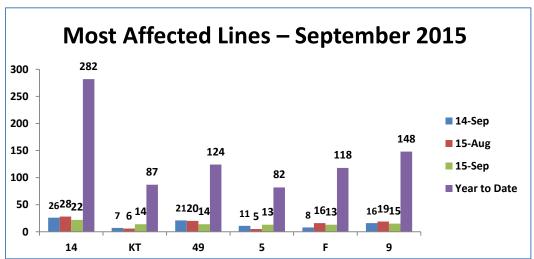
Compared to the same month in the year prior, incidents dropped 11%

Fighting remained the incident type with the most incidents, followed by vandalism and theft

 In August, verbal altercations replaced theft as the third most frequent type of security incident

Security Incidents by Line

September 2015



The 14 remained the line with the most security incidents for the sixth consecutive month

- Incidents on the 14 <u>fell</u> 21% compared to Aug., after rising 8% in Aug. compared to July
- Compared to Sept. '14, incidents <u>fell</u> 15%

The 9, 49 and KT were the second and third most affected lines in Sept.

- In Aug., the F replaced the KT as the third most incident-prone line
- Incidents on the 49 and 9 <u>fell</u> 30% and 21%, respectively, compared to Aug.
 while incidents on the KT more than doubled

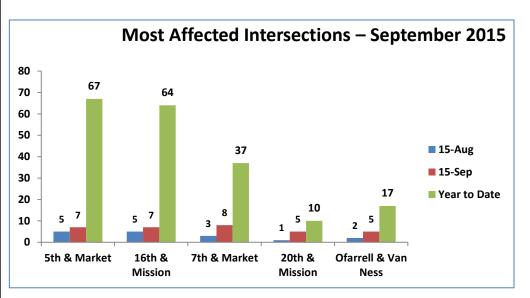
Incidents on the 5 spiked in Sept. compared to Aug.

| 2015 | |
|------|----------------|
| Line | # of Incidents |
| 1 | 26 |
| 2 | 15 |
| 3 | 16 |
| 5 | 82 |
| 6 | 56 |
| 7 | 23 |
| 8 | 61 |
| 9 | 148 |
| 10 | 10 |
| 12 | 17 |
| 14 | 282 |
| 17 | 3 |
| 18 | 7 |
| 19 | 79 |
| 21 | 22 |
| 22 | 104 |
| 23 | 20 |
| 24 | 42 |
| 25 | 7 |
| 27 | 45 |
| 28 | 35 |
| 29 | 68 |
| 30 | 77 |
| 31 | 48 |
| 33 | 21 |
| 35 | 2 |
| 36 | 5 |
| 37 | 1 |
| 38 | 143 |
| 41 | 2 |
| 43 | 31 |
| 44 | 34 |
| 45 | 33 |
| 47 | 70 |
| 48 | 26 |
| 49 | 124 |
| 52 | 7 |
| 54 | 63 |
| 55 | 2 |
| 56 | 2 |
| 59 | 6 |
| 60 | 14 |
| 61 | 9 |
| 67 | 4 |
| 71 | 37 |
| 90 | 7 |
| 01 | 22 |

| 2015 (Cont.) | | |
|-----------------|-----------|--|
| Line | # of | |
| | Incidents | |
| 94 | 1 | |
| 97 | 1 | |
| 98 | 1 | |
| 108 | 6 | |
| 338 | 2 | |
| 349 | 1 | |
| 508 | 1 | |
| 14L | 35 | |
| 14R | 42 | |
| 14X | 8 | |
| 16X | 1 | |
| 30AX | 1 | |
| 30X | 1 | |
| 38AX | 1 | |
| 38B | 1 | |
| 38L | 33 | |
| 38R | 20 | |
| 5L | 2 | |
| 5R | 4 | |
| 71L | 1 | |
| 8AX | 34 | |
| 8BX | 9 | |
| 8X | 105 | |
| 83X | 1 | |
| 9L | 10 | |
| 9R | 20 | |
| E | 1 | |
| F | 118 | |
| J | 21 | |
| KT | 87 | |
| K | 3 | |
| L | 42 | |
| M | 21 | |
| N | 47 | |
| Т | 5 | |
| I to too access | 277 | |

Unknown

Security Incidents by Location September 2015



7th & Market became the intersection with the most security incidents in Sept.

 Incidents at this intersection nearly tripled compared to Aug.

Half of all incidents at 20th & Mission occurred in Sept.

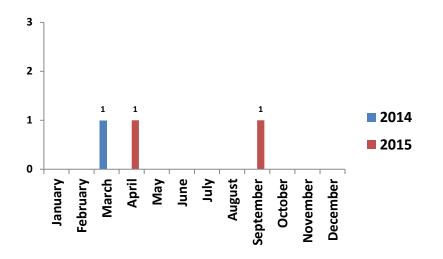
| September 2015 | | |
|------------------------------------|---|-----------------------|
| Location | # | Line |
| 1 st & Market | 4 | 2; 9R; 21; F |
| 2 nd & Mission | 2 | 14R |
| 3 rd & 20 th | 4 | 48; 22 |
| 3 rd & Gilman | 2 | KT |
| 3 rd & Palou | 2 | 24; 54 |
| 4 th & King | 2 | KT |
| 4 th & Market | 2 | 8AX; L |
| 5 th & Market | 7 | 9; J; N; 27; 45; K |
| 5 th & Mission | 3 | 8AX; 8 |
| 6 th & Market | 3 | 9; 7; 9R |
| 7 th & Folsom | 2 | 19; |
| 7 th & Market | 8 | 6; 9; F; 9R |
| 7 th & Mission | 3 | 14 |
| 8 th & Mission | 3 | 19; 14R |
| 9 th & Market | 4 | F; 9 |
| 15 th & Market | 2 | F; 91 |
| 16 th & Bryant | 2 | |
| 16 th & Mission | 7 | 14; 33; 22 14R; 49 |
| 16 th & Potrero | 2 | 9R |
| 19 th & Judah | 2 | 28 |
| 20 th & Mission | 5 | 14; 14R |
| 24 th & Mission | 4 | 12; 14R; 49 |
| 24 th & Potrero | 3 | 0; 48 |
| 28 th & Fulton | 2 | 5 |
| 30 th & Church | 2 | 24 |
| 30 th & Mission | 3 | 49 |

| September 2015 Continued | | |
|--------------------------|---|------------|
| Location | # | Line |
| Arleta & Bay Shore | 2 | 8; 9 |
| Church Station | 2 | M; L |
| Church & Market | 3 | 22 |
| Cyril Magnin & Market | 2 | 8AX |
| Eddy & Fillmore | 2 | 31; 22 |
| Eddy & Larkin | 2 | 19 |
| Eddy & Van Ness | 3 | 49; 90 |
| Embarcadero Station | 3 | KT; N |
| Ferry Terminal | 2 | 6; 14 |
| Fillmore & Mcallister | 3 | 22; 5 |
| Geary & Kearny | 3 | 38; 38R; 8 |
| Geary & Van Ness | 2 | 38 |
| Geneva & Mission | 2 | 14 |
| Geneva & Naples | 2 | 8; 8AX |
| Geneva & Rio Verde | 2 | 9 |
| Grove & Van Ness | 2 | 47 |
| Haight & Masonic | 2 | 7; 21 |
| Hudson & Newhall | 2 | 54 |
| Jackson & Stockton | 2 | 30 |
| Jones & Turk | 2 | |
| Market & Montgomery | 3 | 31 |
| Mcallister & Van Ness | 2 | 5; 47 |
| Mission & Persia | 2 | 14 |
| Ofarrell & Van Ness | 5 | 38; 49 |
| Paul & San Bruno | 3 | 29 |
| San Bruno & Silver | 2 | 44 |
| Stockton & Pacific | 3 | 30; 8; 45 |
| Transbay Terminal | 4 | 38; 5; 38R |
| West Portal & Ulloa | 2 | KT; N |

Arson

September 2015

of Incidents



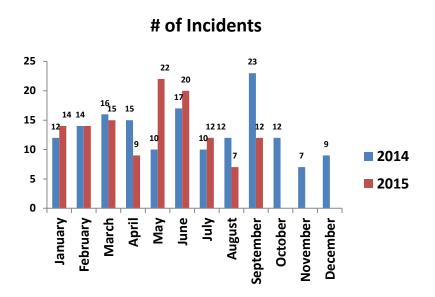
| Month-on- Month | |
|--------------------|------|
| Aug | Sept |
| 0 | 1 |

| Year-o | n-Year |
|----------|----------|
| Sept '14 | Sept '15 |
| 0 | 1 |

| Year to Date | |
|--------------|------|
| 2014 | 2015 |
| 1 | 2 |

September marked the first time since April that there was an arson incident.

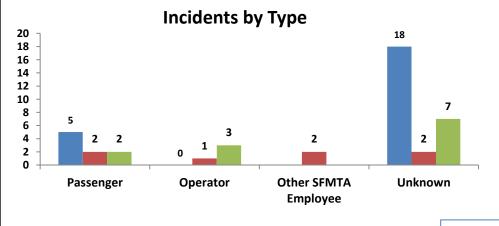
Assault September 2015





| Year-o | n-Year |
|----------|----------|
| Sept '14 | Sept '15 |
| 23 | 12 |

| Year to Date | |
|--------------|------|
| 2014 | 2015 |
| 129 | 125 |



■ 15-Aug

■ 15-Sep

■ 14-Sep

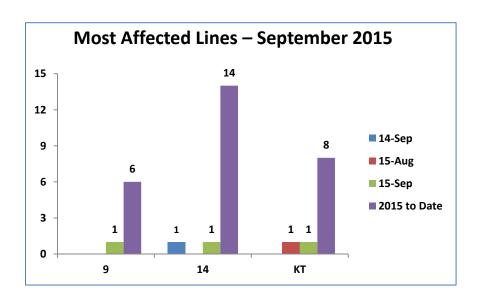
Assault incidents rose 71% compared to Aug., after falling 41% in Aug. compared to July.

 Aug. had the fewest assault incidents for the year-to-date

Incidents <u>fell</u> 48% compared to Sept. '14, after falling 41% in Aug. '15 compared to Aug. '14.

The 'Other SFMTA Employee' assault incidents in July 2015 were on a Parking Control Officer and a SFMTA Ambassador.

Assault by Line September 2015



No line had more than one assault incident this month.

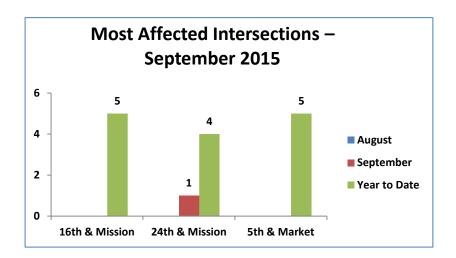
The 14 remained the line with the most assault incidents in the year-to-date.

 11% of all assault incidents for the year to date occurred on the 14

| 2015 (Ja | n-sept) |
|------------|----------------|
| Line | # of Incidents |
| 1 | 1 |
| 5 | 3 |
| 6 | 1 |
| 9 | 6 |
| 10 | 1 |
| 14 | 14 |
| 14L | 1 |
| 19 | 1 |
| 21 | 1 |
| 22 | 2 |
| 24 | 1 |
| 27 | 1 |
| 28 | 1 |
| 29 | 5 |
| 30 | 1 |
| 31 | 3 |
| 38 | 2 |
| 43 | 2 |
| 45 | 1 |
| 47 | 4 |
| 48 | 1 |
| 49 | 5 |
| 54 | 1 |
| 71 | 3 |
| 5L | 1 |
| 8AX | 3 |
| 91 | 1 |
| | 1 |
| 14R 14X | 1 |
| 38R | 1 |
| E | 1 |
| F | 2 |
| J | 1 |
| KT | 8 |
| L | 2 |
| Unknown | 37 |

| 2014 (Jan-Sept) | | |
|-----------------|----------------|--|
| Line | # of Incidents | |
| 5 | 3 | |
| 6 | 1 | |
| 9 | 4 | |
| 14 | 13 | |
| 19 | 2 | |
| 21 | 1 | |
| 22 | 5 | |
| 24 | 2 | |
| 27 | 3 | |
| 28 | 1 | |
| 29 | 2 | |
| 30 | 4 | |
| 31 | 2 | |
| 44 | 2 | |
| 45 | 1 | |
| 47 | 1 | |
| 49 | 2 | |
| 54 | 2 | |
| 59 | 1 | |
| 71 | 2 | |
| 108 | 1 | |
| 8X | 10 | |
| 14L | 6 | |
| 38L | 1 | |
| F | 4 | |
| J | 3 | |
| KT | 3 | |
| L | 3 | |
| M | 4 | |
| N | 3 | |
| Unknown | 37 | |

Assault by Location September 2015



| September | | |
|----------------------------|---|------|
| Location | # | Line |
| 8 th & Mission | 1 | |
| 9 th & Market | 1 | F |
| 11 th & Market | 1 | 9 |
| 19th & Wawona | 1 | 28 |
| 20 th & Mission | 1 | 14 |
| 24 th & Mission | 1 | |
| Bay Shore & Sunnydale | 1 | KT |
| Broadway & Van Ness | 1 | 49 |
| Civic Center | 1 | |
| Fort Mason | 1 | 43 |
| Mcallister & Van Ness | 1 | 5 |
| Paul & San Bruno | 1 | 29 |

| 2015 Year to Date | | | |
|----------------------------|---|----------|--|
| Location | # | Line | |
| 11 th & Market | 2 | 9 | |
| Divisadero & Eddy | 2 | 31 | |
| Civic Center | 2 | KT | |
| Embarcadero & Washington | 2 | E; F | |
| Market & 5 th | 5 | 8X; 6 | |
| Mission & 11 th | 2 | 14 | |
| Mission & 16 th | 5 | 22; 49 | |
| Mission & 20 th | 2 | 14 | |
| Mission & 22 nd | 2 | 14 | |
| Mission & 24 th | 4 | 14L; 48; | |
| | | 14 | |
| Market & Cyril Magnin | 2 | 8X | |
| Mission & Geneva | 2 | 14 | |
| Mission & Silver | 2 | 14X | |
| Palou & 3 rd | 2 | 54; KT | |
| Van Ness & Mcallister | 3 | 5; 47 | |
| Van Ness & Union | 2 | 45; 47 | |

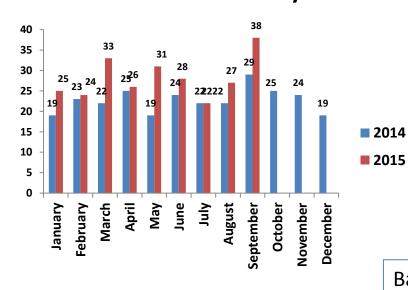
No intersection had more than one assault incident in Sept.

The top intersections afflicted by these incidents in the year to date continued to be 5th & Market and 16th & Mission.

8% of all incidents occurred at these two intersections in the year-to-date.

BatterySeptember 2015

of Incidents – Battery



| Month-on- | | |
|-----------|------|--|
| Month | | |
| Διια | Sont | |

| Aug | Sept |
|-----|------|
| 27 | 38 |

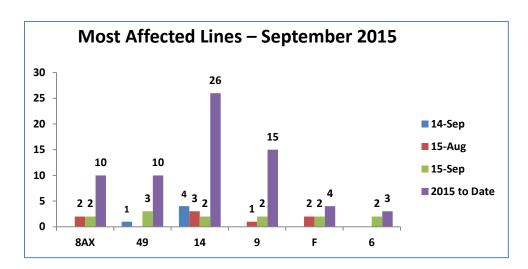
| Year-on-Year | | | |
|--------------|----------|--|--|
| Sept '14 | Sept '15 | | |
| 29 | 38 | | |

| Year to Date | | |
|--------------|------|--|
| 2014 | 2015 | |
| 205 | 254 | |

Battery incidents rose 41% compared to Aug., after increasing 23% in Aug. compared to July.

Incidents rose 31% in Sept. '15 compared to Sept. '14.

Battery by Line September 2015



The 49 overtook the KT as the line with the most battery incidents in September.

- Incidents on the 49 increased dramatically in Sept
- Incidents on the KT went from four in Aug. to one in Sept.
- A surge of incidents also occurred on the 6 compared to Aug.

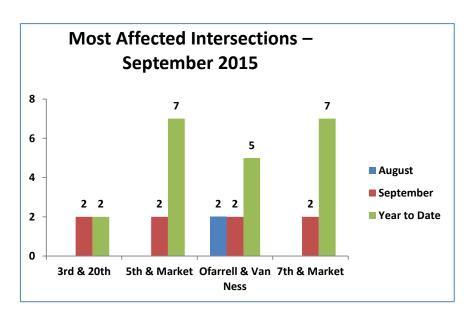
The 14 continued to be the line with the most incidents in the year to date, followed by the KT.

- Incidents on this line <u>fell</u> by one compared to Aug.
- 10% of all battery incidents for the year to date occurred on the 14.

| 2015 (Jan-Sept) | | |
|-----------------|----------------|--|
| Line | # of Incidents | |
| 1 | 2 | |
| 3 | 2 | |
| 5 | 4 | |
| 6 | 3 | |
| 9 | 15 | |
| 12 | 2 | |
| 14 | 26 | |
| 17 | 1 | |
| 19 | 9 | |
| 21 | 3 | |
| 22 | 6 | |
| 23 | 2 | |
| 24 | 3 | |
| 27 | 2 | |
| 28 | 2 | |
| 29 | 8 | |
| 31 | 2 | |
| 38 | 8 | |
| 43 | 3 | |
| 44 | 3 | |
| 45 | 2 | |
| 47 | 6 | |
| 48 | 2 | |
| 49 | 10 | |
| 52 | 2 | |
| 54 | 5 | |
| 71 | 4 | |
| 8AX | 10 | |
| 8BX | 1 | |
| 8X | 4 | |
| 9L | 1 | |
| 14L | 4 | |
| 14X | 3 | |
| 38AX | 1 | |
| 38L | 1 | |
| F | 4 | |
| J. | 5 | |
| KT | 19 | |
| L | 4 | |
| M | 2 | |
| N | 3 | |

| Line | # of Incidents |
|---------|----------------|
| 1 | 2 |
| 2 | 1 |
| 5 | 3 |
| 6 | 1 |
| 9 | 7 |
| 14 | 18 |
| 18 | 1 |
| 19 | 8 |
| 21 | 1 |
| 22 | 7 |
| 24 | 2 |
| 27 | 5 |
| 29 | 5 |
| 30 | 3 |
| 31 | 3 |
| 33 | 2 |
| 38 | 9 |
| 43 | 2 |
| 44 | 3 |
| 47 | 8 |
| 48 | 1 |
| 49 | 7 |
| 54 | 1 |
| 66 | 1 |
| 71 | 2 |
| 91 | 2 |
| 8AX | 1 |
| 108 | 2 |
| 8X | 17 |
| 9L | 2 |
| 14L | 3 |
| 14X | 1 |
| 38L | 3 |
| F | 5 |
| J | 2 |
| KT | 9 |
| L | 3 |
| M | 3 |
| N | 2 |
| Unknown | 46 |

Battery by Location September 2015



| September 2015 | | |
|------------------------------------|---|------|
| Location | # | Line |
| 3 rd & 20 th | 2 | |
| 5 th & Market | 2 | 9; J |
| 7 th & Market | 2 | 6; 9 |
| Ofarrell & Van Ness | 2 | 49 |

Battery incidents spiked in Sept. compared to Aug at the following intersections: 3rd & 20th, 5th & Market and 7th & Market

• The intersections with the most battery incidents in Aug. were Mission & Steuart and Ofarrell & Van Ness

16th & Mission was the intersection with the most battery incidents for the year-to-date, followed by 7th & Market and 5th & Market.

• Taken together, these three intersections experienced 9% of all battery incidents in the year-to-date.

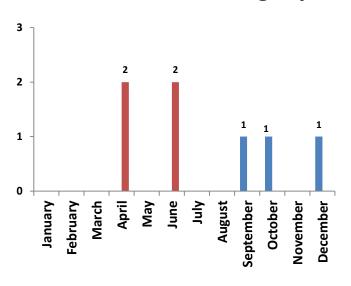
| Year to Date | | |
|------------------------------------|---|----------------------|
| Location | # | Line |
| 3 rd & 20 th | 2 | |
| 3 rd & Revere | 2 | KT |
| 4 th & King | 4 | KT; 8AX; 9L |
| 4 th & Mission | 2 | 14,;14L |
| 5 th & Market | 7 | 8X; 8AX; 9L; 9; J |
| 5 th & Mission | 4 | 14; 14X; 8AX |
| 7 th & Market | 7 | L; 6; 9 |
| 9 th & Judah | 2 | 44 |
| 9th & Kirkham | 2 | 43; 6 |
| 9 th & Market | 4 | 9; 21; F |
| 9 th & Mission | 2 | 14 |
| 11 th & Market | 2 | 9 |
| 11 th & Mission | 4 | 14 |
| 16 th & Bryant | 3 | 22 |
| 16 th & Mission | 8 | 22; 14 |
| 18 th & Church | 2 | J |
| 18 th & Dolores | 2 | 23 |
| 19 th & Holloway | 2 | 28; M |
| 21st & Potrero | 2 | 9 |
| 24 th & Mission | 2 | 14; 49 |
| 30 th & Mission | 2 | 14; 49 |
| Broadway & Polk | 2 | 19 |
| Church & Market | 2 | J |
| Cortland & Mission | 2 | 24 |
| Geary & Larkin | 2 | 38; 19 |
| Geneva & Mission | 6 | 14; 29; 8AX |
| Market & Mason | 2 | |
| Market & Montgomery | 5 | KT |
| Market & Van Ness | 5 | 47; KT; 49 |
| Mission & Silver | 4 | 44; 14L; 14 |
| Mission & Steuart | 2 | F |
| Mission & Van Ness | 4 | 14; 49 |
| Ofarrell & Van Ness | 5 | 47; 49 |
| Turk & Van Ness | 2 | 49; 47 |
| Ulloa & West Portal | 2 | M; L |
| Union & Van Ness | 2 | 45; 47 |

BurglarySeptember 2015

2014

2015

of Incidents – Burglary



| Month-on- Month | | |
|--------------------|------|--|
| Aug | Sept | |
| 0 | 0 | |

| Year-on-Year | | |
|--------------|----------|--|
| Sept '14 | Sept '15 | |
| 1 | 0 | |

| Year to Date | | |
|--------------|------|--|
| 2014 | 2015 | |
| 1 | 4 | |

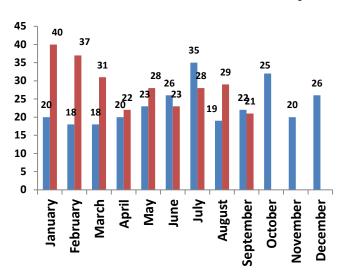
There were zero burglary incidents in September.

Robbery September 2015

2014

2015

of Incidents – Robbery



| Year to Date | | |
|--------------|------|--|
| 2014 | 2015 | |
| 201 | 259 | |

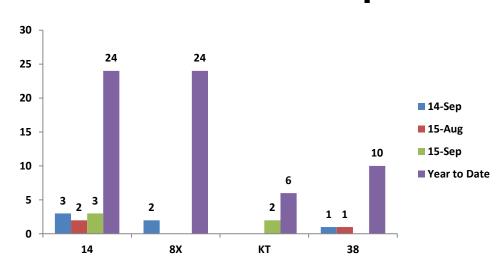
| Month-on- Month | | |
|--------------------|------|--|
| Aug | Sept | |
| 29 | 21 | |

| Year-on-Year | | |
|--------------|----------|--|
| Sept '14 | Sept '15 | |
| 22 | 21 | |

Robberies <u>fell</u> 28% compared to Aug. after rising 4% in Aug. compared to July.

 September has become the month with the fewest robbery incidents for the year-to-date.
 Robbery incidents <u>fell</u> 5% in Sept. '15 compared to Set. '14.

Robbery by Line September 2015



The 14 and the KT were the lines with the most robbery incidents in Sept.

- Incidents on the 14 increased by one compared to Aug., while incidents on the KT went from zero in Aug. to two in Sept.
- The lines with the most robbery incidents in Aug. were the 14 and 43.

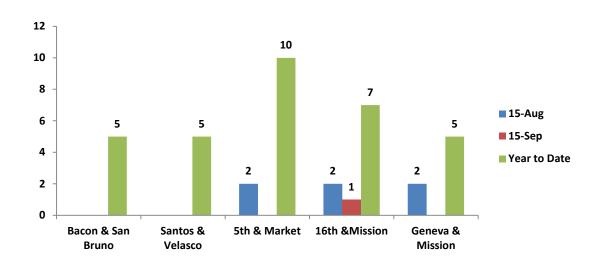
The 14 joined the 8X as the lines with the most robberies in the year-to-date.

- The 8X has not experienced a robbery incident since Apr.
- 19% of all robbery incidents in the year-to-date occurred on the 14 and 8X.

| 2015 (Jan-Sept) | | |
|-----------------|----------------|--|
| Line | # of Incidents | |
| 2 | 1 | |
| 5 | 5 | |
| 6 | 3 | |
| 9 | 6 | |
| 10 | 2 | |
| 12 | 2 | |
| 14 | 24 | |
| 19 | 3 | |
| 21 | 1 | |
| 22 | 2 | |
| 23 | 1 | |
| 24 | 1 | |
| 27 | 1 | |
| 28 | 1 | |
| 29 | 6 | |
| 30 | 2 | |
| 31 | 3 | |
| 38 | 10 | |
| 43 | 2 | |
| 44 | 5 | |
| 45 | 1 | |
| 47 | 4 | |
| 48 | 1 | |
| 49 | 4 | |
| 54 | 4 | |
| 71 | 1 | |
| 91 | 3 | |
| 8AX | 4 | |
| 8BX | 1 | |
| 8X | 24 | |
| 9L | 1 | |
| 14L | 2 | |
| 38L | 3 | |
| F | 2 | |
| J | 1 | |
| KT | 6 | |
| L | 2 | |
| N | 2 | |
| T | 1 | |
| Unknown | 111 | |
| | | |

| 2014 (Jan-Sept) | | |
|-----------------|----------------|--|
| Line | # of Incidents | |
| 1 | 1 | |
| 5 | 4 | |
| 6 | 1 | |
| 9 | 3 | |
| 10 | 1 | |
| 14 | 21 | |
| 19 | 4 | |
| 21 | 2 | |
| 22 | 5 | |
| 23 | 1 | |
| 28 | 1 | |
| 29 | 5 | |
| 30 | 3 | |
| 31 | 2 | |
| 36 | 1 | |
| 38 | 8 | |
| 41 | 1 | |
| 44 | 4 | |
| 45 | 2 | |
| 47 | 2 | |
| 49 | 5 | |
| 54 | 1 | |
| 71 | 3 | |
| 91 | 3 | |
| 508 | 2 | |
| 8X | 17 | |
| 14L | 4 | |
| 14X | 1 | |
| F | 2 | |
| J | 1 | |
| KT | 7 | |
| M | 3 | |
| N | 4 | |
| Unknown | 76 | |

Robbery by Location September 2015



No intersection had more than one robbery incident in Sept.

• 5th & Market, 16th & Mission and Geneva & Mission were the intersections with the most robbery incidents in Aug.

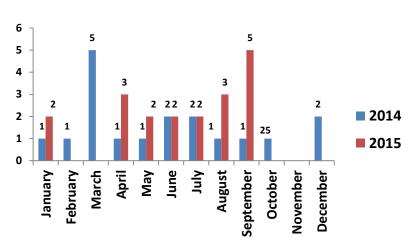
5th & Market remained the intersection with the most robbery incidents in the year to date for the sixth consecutive month

- 4% of all robbery incidents in the year to date occurred at this intersection
- The only top intersection in the year-to-date that experienced a robbery incident in Sept. was 16th & Mission.

Year to Date Location Line 3rd & La Salle 2 3rd & Mission Rock 2 KT; T 3rd & Palou 2 4th &Mission 14; 14L 10 5th & Market 5; 71; 8X; 30 5th & Mission 3 38L; 14 6th & Market 7th & Market 9th & Market 14 16th & Mission 14 18th & Castro 2 22nd & Mission 14; 14L 3 14th & Mission 14 3 24th & Mission 14 24th & Potrero 2 10; 9 14 5 54; 8X Bacon & San Bruno Baker & Haight Bosworth & Mission **Bush & Stockton** 2 7X; 30 2 Cambridge & Silver 2 Carter & Geneva 8AX: 8X 2 Divisadero & Geary 2 Eddy & Van Ness 31 Felton & San Bruno 2 8X; 9 2 38 Geneva & Mission 5 8X; 43 Geneva & Santos 2 Hahn & Sunnydale 3 Jones & Turk 31 Mansell & San Bruno Market & Post Market & Powell Market & Van Ness 6; L; 47 Mcallister & Van Ness 44; 47 Mission & Persia 3 38L; 29; 14 2 Mission & Russia 14 Ofarrell & Van Ness 2 38L San Bruno & Silver 5 Santos & Velsaco 8X; 9; 91 2 Sawyer & Sunnydale 8X

Threat of Violence September 2015

of Incidents – Threat of Violence



| Month-on-Month | | |
|----------------|-------|--|
| August | Sept. | |
| 3 | 5 | |

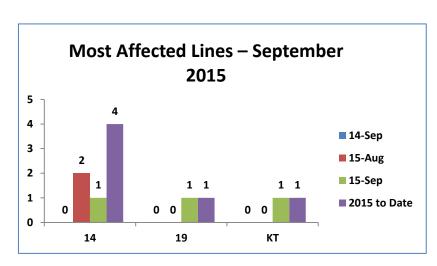
| Year-on-Year | | |
|--------------|----------|--|
| Sept '14 | Sept '15 | |
| 1 | 5 | |

Year to Date

| 2014 | 2015 |
|------|------|
| 15 | 19 |

Threat of violence incidents increased 40% compared to Aug.

Threat of Violence by Line September 2015



| Incidents by Line | | | | | |
|-------------------|----------------|------------------|-----------------|--|--|
| 2015 (Jan-Sept) | | 2014 (Jar | 2014 (Jan-Sept) | | |
| Line | # of Incidents | Line | # of Incidents | | |
| 14 | 4 | 14 | 3 | | |
| 19 | 1 | 23 | 1 | | |
| 22 | 1 | 44 | 1 | | |
| 38 | 1 | 8X | 2 | | |
| 49 | 2 | KT | 1 | | |
| 51 | 1 | L | 2 | | |
| 8AX | 1 | Unknown | 5 | | |
| J | 1 | | | | |
| KT | 1 | | | | |
| M | 1 | | | | |
| Unknown | 3 | | | | |

No line experienced more than one threat of violence incident in Sept.

The 14 is the with the most threat of violence incidents in the year to date.

 21% of all threat of violence incidents occurred on this line.

There were no overlapping intersections for threat of violence incidents in Sept. or for the year-to-date.

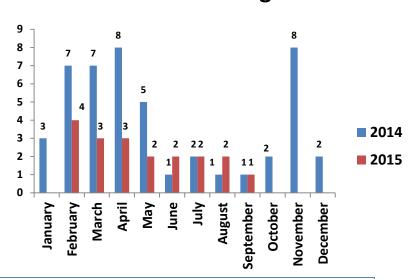
Incidents by Location

| September 2015 | | | |
|----------------------------|---|------|--|
| Location | # | Line | |
| 3 rd & Gilman | 1 | KT | |
| 7 th & Folsom | 1 | 19 | |
| 20 th & Mission | 1 | 14 | |
| Ashbury & Hayes | 1 | | |
| Innes & Hawes | 1 | | |

| Year to Date | | |
|------------------------------------|---|------|
| Location | # | Line |
| 2 nd & Mission | 1 | 14 |
| 3 rd & 20 th | 1 | 22 |
| 11 th & Mission | 1 | 14 |
| 16 th & Mission | 1 | 14 |
| 8 th & Market | 1 | |
| 14 th & Geary | 1 | 38 |
| 15 th & Mission | 1 | 49 |
| 16 th & Mission | 1 | 14 |
| Golden Gate & Mcallister | 1 | |
| Market & Van Ness | 1 | |
| Ocean & Phelan | 1 | 8AX |
| San Bruno & Silver | 1 | 54 |
| Union & Van Ness | 1 | 49 |
| 30 th & San Jose | 1 | J |
| Castro & Market | 1 | M |
| 3 rd & Gilman | 1 | KT |
| 7 th & Folsom | 1 | 19 |
| 20 th & Mission | 1 | 14 |
| Achbury & Hayes | 1 | |

Drugs* (Possession & Sale of) September 2015

of Incidents – Drugs



*The 'drug' category includes possession and sale of narcotics paraphernalia, amphetamines, heroin, methadone, marijuana, methamphetamine, cocaine, and other controlled substances

| Year to Date | |
|--------------|------|
| 2014 | 2015 |
| 35 | 19 |

| Month-on- Month | |
|--------------------|------|
| Aug | Sept |
| 2 | 1 |

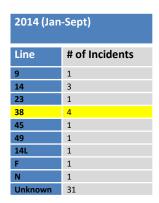
| Year-on-Year | |
|--------------|----------|
| Sept '14 | Sept '15 |
| 1 | 1 |

Drug incidents <u>fell</u> by one compared to Aug.

 There was one drug incident in both Sept. '15 and Sept. '14.

Drugs by Line & LocationSeptember 2015

Drugs by Line



Drugs by Location

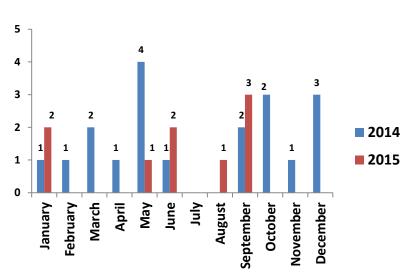
| Year to Date | | |
|----------------------------|---|------|
| Location | # | Line |
| 3 rd & Newcomb | 1 | |
| 3 rd & Oakdale | 1 | |
| 5 th & Market | 1 | |
| 5 th & Mission | 1 | |
| 7 th & Market | 1 | |
| 16 th & Mission | 1 | |
| Church & Cumberland | 1 | |
| Ellis & Powell | 1 | |
| Embarcadero & Green | 1 | F |
| Fillmore & Geary | 2 | 22 |
| Grove & Hyde | 1 | |
| Haight & Laguna | 1 | |
| Larkin & Ofarrell | 2 | |
| Leavenworth & Ofarrell | 1 | |
| Market & Powell | 1 | |
| Ofarrell & Shannon | 1 | |
| Ofarrell & Taylor | 1 | |

The 22 and F remained the only lines that experienced drug incidents in 2015 to date. The drug incident in Sept. occurred at Haight & Laguna

 The intersections with the most drug incidents for the year to date remained Fillmore & Geary and Larkin & Ofarrell

Trespassing / Loitering September 2015





| Month-on-Month | | |
|----------------|------|--|
| August | Sept | |
| 1 | 3 | |

| Year-on-Year | | |
|--------------|----------|--|
| Sept '14 | Sept '15 | |
| 2 | 3 | |

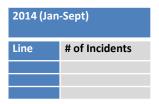
| Year to Date | |
|--------------|------|
| 2014 | 2015 |
| 12 | 9 |

Trespassing / loitering incidents rose by two compared to Aug., after rising by one in Aug. compared to July.

Trespassing by Line & Location September 2015

Trespassing by Line





Trespassing by Location

| Year to Date | | |
|---------------------------|---|------|
| Location | # | Line |
| 18 th & Church | 1 | |
| Carl & Cole | 1 | |
| Embarcadero & Folsom | 1 | |
| Fillmore & Union | 1 | 45 |
| Geneva & San Jose | 1 | |
| Indiana & Tubbs | 1 | |
| Market & Ofarrell | 1 | F |
| Scott Garage | 1 | |
| Van Ness Station | 1 | |

There were no overlapping lines for trespassing incidents for the year-to-date

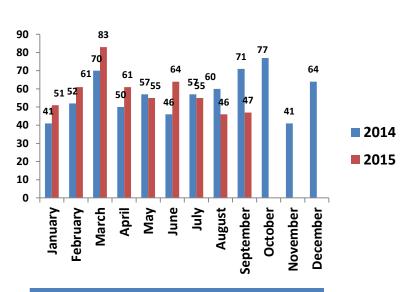
- No trespassing incidents in Sept. occurred on a Muni line.
- No trespassing incidents occurred on a Muni line between Jan. and Sept. 2014.

There were no overlapping intersections for trespassing for the year-to-date.

 The September trespassing incidents occurred at the following intersections: Scot Garage, 18th & Church and Geneva & San Jose.

Theft September 2015

of Incidents - Theft



| Year to Date | | |
|--------------|------|--|
| 2014 | 2015 | |
| 504 | 523 | |

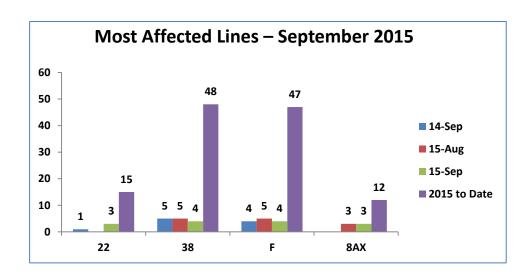
| Month-on- Month | | |
|--------------------|------|--|
| Aug | Sept | |
| 46 | 47 | |

| Theft Incidents | | |
|-----------------|----------|--|
| Sept '14 | Sept '15 | |
| 71 | 47 | |

Theft incidents rose by one in Sept. compared to Aug., after incidents <u>dropped</u> 16% in Aug. compared to July.

• Aug. had the fewest theft incidents for the year-to-date, followed by Sept. Theft incidents fell 34% in Sept. '15 compared to Sept. '14.

Theft by Line September 2015



The 38 and F replaced the 30 as the line with the most theft incidents in Sept.

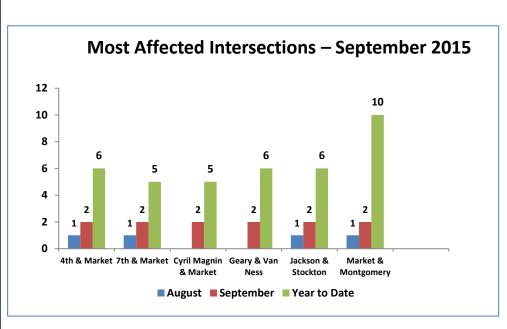
- Incidents on the F <u>fell</u> by one compared to Aug., after <u>dropping</u> 55% in Aug. compared to July
- Incidents on the 38 also fell by one compared to Aug., after rising from 0 in July to five in Aug.
- Theft incidents on the 22 spiked in Sept. compared to Aug.
- Incidents on the 30 <u>dropped</u> from 10 in Aug. to one in Sept.

The 38 was the line with the most theft incidents for the year-to-date, followed by the F and the 30

| 2015 (Jan-Sept) | | |
|-----------------|----------------|--|
| Line | # of Incidents | |
| 1 | 5 | |
| 3 | 1 | |
| 5 | 17 | |
| 6 | 5 | |
| 8 | 4 | |
| 9 | 10 | |
| 10 | 2 | |
| 12 | 3 | |
| 14 | 13 | |
| 14L | 2 | |
| 18 | 1 | |
| 19 | 12 | |
| 21 | 1 | |
| 22 | 15 | |
| 23 | 1 | |
| 24 | 7 | |
| 27 | 6 | |
| 28 | 4 | |
| 29 | 6 | |
| 30 | 41 | |
| 31 | 7 | |
| 33 | 1 | |
| 38 | 48 | |
| 43 | 3 | |
| 44 | 5 | |
| 45 | 9 | |
| 48 | 1 | |
| 47 | 14 | |
| 49 | 22 4 | |
| 54 | | |
| 71 | 4 | |
| 91 108 | 1 | |
| 8X | 23 | |
| | | |
| 8AX | 12 | |
| 8BX | 2 | |
| 9L | 1 | |
| 38L | 19 1 | |
| 71L | 47 | |
| F J | 3 | |
| | | |
| KT L | 6 3 | |
| M | 2 | |
| N | 7 | |
| IN | 1 | |

| Line | # of Incidents |
|--------------|----------------|
| 1 | 2 |
| 2 | 1 |
| 5 | 20 |
| 6 | 5 |
| 9 | 13 |
| 14 | 17 |
| 17 | 2 |
| 19 | 11 |
| 21 | 3 |
| 22 | 14 |
| 24 | 2 |
| 27 | 9 |
| 28 | 2 |
| 29 | 4 |
| 30 | 35 |
| 31 | 12 |
| 33 | 3 |
| 36 | 1 |
| 37 | 1 |
| 38 | 35 |
| 43 | 2 |
| 44 | 12 |
| 45 | 7 |
| 47 | 18 |
| 49 | 18 |
| 54 | 1 |
| 56 | 1 |
| 71 | 11 |
| 91 | 5 |
| 14L 30X | 5 |
| | 21 |
| 38L 71L | 1 |
| 8X 71L | 25 |
| 8X 9L | 7 |
| 9L F | 43 |
| r J | 5 |
| KT | 9 |
| L | 10 |
| M | 3 |
| N | 4 |
| u Unknown | 108 |

Theft by Location September 2015



| September 2015 | | |
|--------------------------|---|--------|
| Location | # | Line |
| 4 th & Market | 2 | 8AX, L |
| 7 th & Market | 2 | 9; F |
| Cyril Magnin & Market | 2 | 8AX |
| Geary & Van Ness | 2 | 38 |
| Jackson & Stockton | 2 | 30 |
| Market & Montgomery | 2 | 31 |

None of the intersections with the most theft incidents in Aug. and July – Pacific & Stockton, 16th & Mission and Beach & Embarcadero – had more than one theft incident in Sept.

• Incidents at Cyril Magnin & Market and Geary & Van Ness spiked compared to Aug. 5th & Market and Market & Van Ness remained the intersections with the first and second most theft incidents in the year-to-date for the third consecutive month.

| Year to Date | | |
|--------------------------------------|-----|----------------------|
| Location | # | Line |
| 1st & Market | 2 | F |
| 2 nd & Market | 2 | 38L |
| 2 nd & Mission | 2 | |
| 3 rd & Market | 5 | F; 38L; 45 |
| 4 th & King | 2 | KT |
| 4 th & Market | 6 | F; 8X; 47; 8AX; L |
| 4 th & Mission | 3 | |
| 5 th & Market | 16 | 5; 6; 27; 8; N |
| 5 th & Mission | 2 | 8AX; 8 |
| 6 th & Geary | 2 | 38 |
| 6 th & Market | 2 | 6 |
| 7 th & Market | 5 | N; 71; 19; 9; F |
| 8 th & Market | 4 | 9; 6 |
| 9 th & Market | 2 | 6 |
| 10 th & Market | 2 | 19 |
| 11 th & Folsom | 2 | |
| 15 th & Harrison | 3 | |
| 16 th & Geary | 2 | 38L |
| 16 th & Mission | 6 | 33; 14; 49 |
| 19 th & Holloway | 3 | 38 |
| 20 th & Geary | 2 | 38L |
| 22 nd & Mission | 2 | 14; 49 |
| 24 th & Mission | 5 | 12; 14; 49 |
| 24 th & Potrero | 3 | 9 |
| Arguello & Geary | 3 | 38 |
| Bacon & San Bruno | 2 | 9 |
| Bay & Embarcadero | 2 | F |
| Beach & Embarcadero | 8 | F |
| Bush & Powell | 2 | 47 |
| California & Sansome | 2 | |
| California & Van Ness | 3 | 1; 47; 49 |
| Castro & Market | 3 | 14; 24; L |
| Chestnut & Fillmore | 2 | 43 |
| Church & Duboce | 2 | 22 |
| See next slide for more intersection | ons | |
| | | |

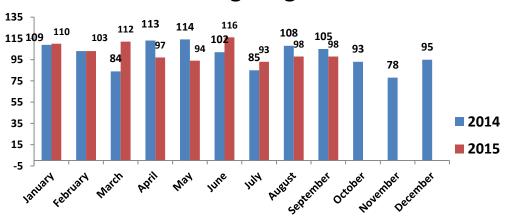
Theft by Location Continued September 2015

| Year to Date (Cont.) | | |
|-------------------------|----|-------------|
| Location | # | Line |
| Church & Market | 4 | 22 |
| Clay & Stockton | 6 | 8X; 30; 45 |
| Columbus & Filbert | 2 | 8X |
| Columbus & Stockton | 2 | 30; 8X |
| Cyril Magnin & Market | 5 | 8X; F; 8AX |
| Divisadero & Eddy | 3 | 31; 24 |
| Divisadero & Geary | 2 | 38L; 24 |
| Divisadero & Mcallister | 3 | 5 |
| Eddy & Van Ness | 6 | 47; 49 |
| Embarcadero & Folsom | 4 | F; L |
| Embarcadero & Market | 11 | F; N |
| Evans & Middle Point | 2 | 19 |
| Fillmore & Geary | 9 | 38; 22 |
| Fillmore & Mcallister | 6 | 5; 22 |
| Fillmore & Oak | 2 | 22 |
| Front & Market | 2 | F; 31 |
| Geary & Kearny | 4 | 38L; 30 |
| Francisco & Powell | 2 | |
| Geary & Laguna | 3 | 38L; 38 |
| Geary & Mason | 3 | 8X; 38 |
| Geary & Masonic | 4 | 38L; 38 |
| Geary & Powell | 7 | 38 |
| Geary & Scott | 3 | 38 |
| Geary & Webster | 3 | 38 |
| Geary & Van Ness | 6 | 38L; 38; 49 |
| Geneva & Mission | 4 | 14; 14L |
| Geneva & San Jose | 7 | 8X |
| Green & Stockton | 3 | 30 |
| Jackson & Stockton | 6 | 30; 8AX |
| Jackson & Van Ness | 3 | 47; 49 |
| Jones & Beach | 3 | F |
| Kearny & Clay | 2 | 8X; 1 |
| Haight & Masonic | 2 | 71; 71L |
| Howard & Main | 3 | 38L; 5 |
| Jones & Ofarrell | 2 | 38 |
| Kearny & Market | 6 | F; 30; 38 |
| Lombard & Powell | 2 | 8X |

| Year to Date (Cont.) | | |
|-----------------------|----|------------------------|
| Location | # | Line |
| Market & Montgomery | 10 | 31; 49; 6; F; 5 |
| Market & Van Ness | 14 | 47; 49; J; 19; M |
| Mcallister & Van Ness | 5 | 5; 49 |
| Mission & Persia | 3 | 29 |
| Ocean & Powell | 2 | 38L; 38 |
| Ofarrell & Van Ness | 2 | 49; 47 |
| Pacific & Stockton | 11 | 30; 12; 8X; 45; 8AX |
| Santos & Brookdale | 3 | 8X; 8BX |
| Sacramento & Stockton | 10 | 30; 45 |
| San Bruno & Silver | 2 | 9L; 44 |
| Santos & Velasco | 2 | 91; 8X |
| Stockton & Sutter | 10 | 30; 45; 8X |
| Stockton & Washington | 2 | 30 |
| Ulloa & West Portal | 2 | M; 49 |

Fighting September 2015

of Incidents – Fighting*



*Fighting incidents recorded for August-September 2014 do <u>not</u> include data from the OCC report , and therefore, is under-reported

| Month-on- Month | | |
|--------------------|------|--|
| Aug | Sept | |
| 98 | 98 | |

| Year-on-Year | | |
|--------------|----------|--|
| Sept '14 | Sept '15 | |
| 105 | 98 | |

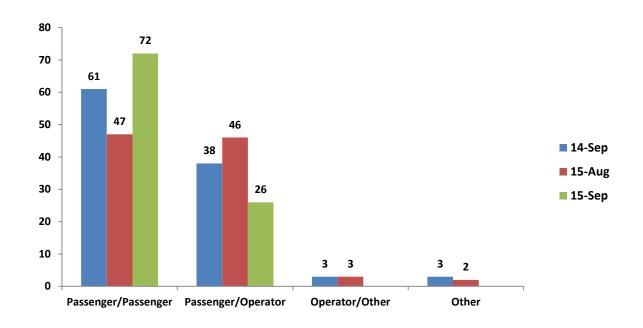
Fighting incidents were the same in Aug. and Sept., after rising 5% in Aug. compared to July.

• July had the fewest number of fighting incidents in the year-to-date.

Compared to Sep. '14, incidents fell 7%.

| Year to Date | | |
|--------------|------|--|
| 2014 | 2015 | |
| 923 | 921 | |

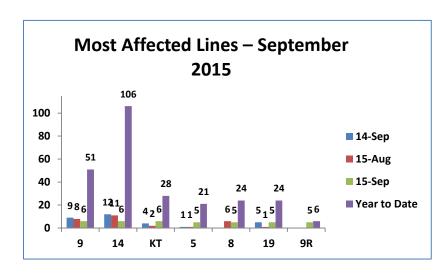
Fighting by Type September 2015



Passenger/Passenger physical altercations continued to be the most frequent type of fighting

- 73% of all fighting incidents were Passenger/Passenger incidents in Sept., compared to 48% in Aug.
- Passenger/Passenger incidents increased 53% compared to Aug., after <u>falling</u> 18% in Aug. compared to July. Passenger/Operator incidents fell 43% compared to Aug., after rising 44% in Aug. compared to July

Fighting by Line September 2015



The lines with the most fighting incidents in Sept. were the 9, 14 and KT.

- Incidents on the 9 and 14 <u>fell</u> compared to Aug., dropping 25% and 45%, respectively, after rising 60% and 11%, respectively, in Aug. compared to July.
- Incidents on the KT tripled compared to Aug.

Incidents on the 5, 19 and 9R spiked in Sept.

The 14 remained the line with the most fighting incidents in the year-to-date.

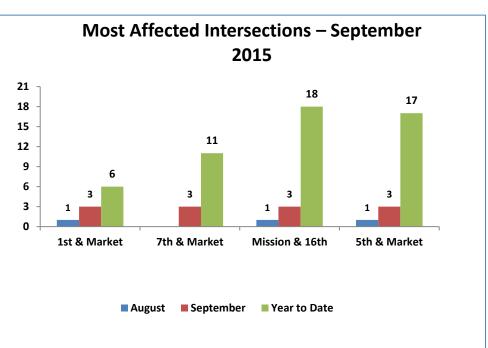
• 12% of all fighting incidents for the year to date occurred on the 14.

| 2015 | |
|------|----------------|
| Line | # of Incidents |
| 1 | 10 |
| 2 | 8 |
| 3 | 1 |
| 5 | 21 |
| 6 | 21 |
| 7 | 8 |
| 8 | 24 |
| 9 | 51 |
| 10 | 2 |
| 12 | 4 |
| 14 | 106 |
| 17 | 1 |
| 18 | 1 |
| 19 | 24 |
| 21 | 6 |
| 22 | 35 |
| 23 | 4 |
| 24 | 10 |
| 25 | 2 |
| 27 | 16 |
| 28 | 9 |
| 29 | 15 |
| 30 | 11 |
| 31 | 12 |
| 33 | 6 |
| 35 | 2 |
| 36 | 1 |
| 38 | 32 |
| 41 | 1 |
| 43 | 15 |
| 44 | 6 |
| 45 | 6 |
| 47 | 20 |
| 48 | 8 |
| 49 | 39 |
| 52 | 3 |
| 54 | 17 |
| 55 | 1 |
| 56 | 1 |
| 59 | 3 |
| 60 | 10 |
| 61 | 2 |
| 67 | 1 |
| 71 | 8 |

| 2015 (Cont.) | | |
|--------------|----------------|--|
| Line | # of Incidents | |
| 90 | 3 | |
| 91 | 16 | |
| 94 | 1 | |
| 97 | 1 | |
| 98 | 1 | |
| 108 | 3 | |
| 14L | 9 | |
| 14R | 14 | |
| 14X | 2 | |
| 38L | 1 | |
| 38R | 6 | |
| 16X | 1 | |
| 30AX | 1 | |
| 8BX | 1 | |
| 8X | 20 | |
| 9L | 6 | |
| 9R | 6 | |
| F | 31 | |
| J | 5 | |
| K | 3 | |
| KT | 28 | |
| L | 21 | |
| М | 9 | |
| N | 17 | |
| Т | 4 | |
| Unknown | 21 | |

| 2014 | |
|-----------|----------------|
| Line | # of Incidents |
| 1 | 8 |
| 2 | 3 |
| 3 | 1 |
| 5 | 42 |
| 6 | 16 |
| 9 | 53 |
| 10 | 4 |
| 12 14 | 1 106 |
| 18 | 2 |
| 19 | 28 |
| 21 | 4 |
| 22 | 38 |
| 23 | 4 |
| 24 | 11 |
| 27 | 12 |
| 28 | 8 |
| 29 | 20 |
| 30 | 20 |
| 31 | 18 |
| 33 | 11 |
| 35 38 | 1 33 |
| 39 | 1 |
| 41 | 1 |
| 43 | 14 |
| 44 | 16 |
| 45 | 3 |
| 47 | 28 |
| 48 | 13 |
| 49 | 47 |
| 54 | 23 |
| 59 | 3 |
| 60 61 | 6 |
| 66 | 1 |
| 67 | 1 |
| 71 | 19 |
| 90 | 3 |
| 91 | 24 |
| 105 | 1 |
| 108 | 7 |
| 508 | 8 |
| 14L | 23 |
| 16X | 1 |
| 38L | 13 |
| 38X | 1 |
| 5L 8AX | 1 |
| 8X | 53 |
| 9L | 13 |
| F | 27 |
| j | 12 |
| KT | 28 |
| L | 19 |
| M | 20 |
| N | 22 |

Fighting by Location September 2015



| September 2015 | | | |
|----------------------------|---|-------------|--|
| Location | # | Line | |
| 1 st & Market | 3 | 2; 9R; 21 | |
| 5 th & Market | 3 | 27; K; 9 | |
| 6 th & Market | 2 | 9; 9R | |
| 7 th & Market | 3 | 6; 9R | |
| 7 th & Mission | 2 | 14 | |
| 16 th & Mission | 3 | 49; 33; 14R | |
| Church Station | 2 | M; L | |
| Grove & Van Ness | 2 | 47 | |
| San Bruno & Paul | 2 | 29 | |
| Stockton & Pacific | 2 | 30; 8 | |

None of the intersections with the most fighting incidents in Sept. were the intersections with the most fighting incidents in Aug. (24^{th} & Potrero, Eddy & Van Ness and Geary & Presidio).

• Incidents at 5th & Market <u>fell</u> 83% compared to July 16th & Mission remained the intersections with the most fighting incidents in the year-to-date for the second consecutive month.

| 2015 Vanita Data | | |
|------------------------------------|-----|--|
| 2015 Year to Date | | |
| Location | # | Line |
| 3 rd & 23 rd | 2 | KT; T |
| 11 th & Market | 4 | 9 |
| 11 th & Harrison | 3 | 9 |
| 1st & Market | 6 | 2; 9R; 21; F; 5 |
| 2 nd & Market | 2 | 9; F |
| 2 nd & Mission | 3 | 10; 14; 14R |
| 24 th & Mission | 2 | 48 |
| 3 rd & Evans | 2 | K; 19 |
| 3 rd & Howard | 2 | 8 |
| 3 rd & Kirkwood | 2 | 91; KT |
| 3 rd & Market | 5 | 30; 6; 38R; 7 |
| 3 rd & Palou | 6 | KT; 24; 54 |
| 3 rd & Revere | 2 | KT |
| 3 rd & Williams | 2 | KT; 54 |
| 4 th & Berry | 2 | KT |
| 4 th & King | 5 | KT; T |
| 4 th & Market | 3 | G; F |
| 4 th & Mission | 2 | 14 |
| 5 th & Folsom | 2 | 27 |
| 5 th & Harrison | 3 | 27; 8; 47 |
| 5 th & Howard | 5 | 27; 8X; 30; 8 |
| 5 th & Market | 17 | 8X; 45; 6; 45; 27; 9; 8; 9R; F; KT |
| 5 th & Mission | 6 | 27; 14; 8X; 14X; 8 |
| 6 th & Bryant | 5 | 27; 8BX; 14X; 8 |
| 6 th & Market | 7 | 6; F; 21; 5; 9R |
| 7 th & California | 2 | 44 |
| 7 th & Irving | 2 | N; 7 |
| 7 th & Market | 11 | 21; 9; 6; 98; 9R |
| 7 th & Mission | 5 | 14 |
| 8 th & Market | 2 | 19; F |
| See next slide for more intersecti | ons | |

Fighting by Location Continued September 2015

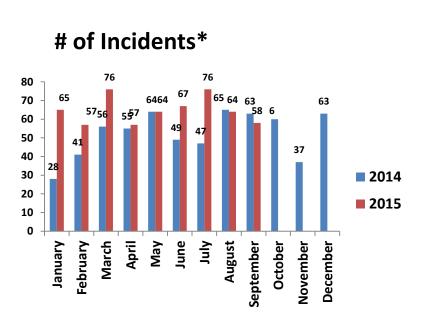
| Location | # | Line |
|------------------------------------|----|--------------------|
| 8 th & Mission | 3 | 14; 14R; 19 |
| 9 th & Judah | 2 | 43; 44 |
| 9 th & Kirkham | 2 | 6; 43 |
| 9 th & Market | 7 | 6; 9; F; 21 |
| 11 th & Folsom | 2 | 9 |
| 11 th & Harrison | 5 | 9; 47; 27 |
| 11 th & Market | 6 | 9; 9L; 7 |
| 11 th & Mission | 6 | 14; 14L; 14R |
| 16 th & Rhode Island | 2 | 19 |
| 16 th & Shotwell | 2 | 22 |
| 16 th & Valencia | 2 | 22 |
| 17 th & Castro | 3 | F |
| 17 th & Mission | 2 | 14 |
| 17 th & Taraval | 2 | L |
| 18 th & Castro | 2 | 24; 33 |
| 19 th & Holloway | 3 | 29; 91 |
| 19 th & Judah | 3 | N; 28 |
| 19 th & Mission | 5 | 14; 49 |
| 19 th & Taraval | 2 | 28; L |
| 20 th & 3 rd | 4 | 22 |
| 30 th & Mission | 13 | 14; 36; 14R; 49 |
| 46 th & Wawona | 3 | L; 19 |
| 48 th & Point Lobos | 3 | 38; 30AX |
| Arleta & San Bruno | 3 | 8X; 8; 9; 9R |
| Bacon & San Bruno | 5 | 8; 8X; 9 |
| Baker & Beach | 2 | 29 |
| Baker & Haight | 2 | 6 |
| Bay & Taylor | 2 | 59 |
| Bay & Van Ness | 2 | 30; 47 |
| Bayshore & Arleta | 4 | 91; 8X; 90; 8 |
| Bayshore & Cortland | 3 | 9 |

| Location | # | Line |
|---------------------------|---|------------------|
| Bayshore & Oakdale | 3 | 9; 9L; 23 |
| Bayshore & Visitacion | 3 | 9L; 9R |
| Beach & Hyde | 3 | 60 |
| Beach & Polk | 2 | 19 |
| Bosworth & Mission | 2 | 14; 49 |
| Bryant & 16th | 2 | 27; 22 |
| California & Polk | 2 | 19 |
| California & Presidio | 3 | 2; 28 |
| Castro & Market | 3 | 35; L |
| Castro Station | 5 | M; L; KT |
| Chestnut & Van Ness | 4 | 30; 91; 47 |
| Chestnut & Fillmore | 4 | 43; 30; 22 |
| Church & 16 th | 2 | 22 |
| Church & Market | 3 | J; N; 22 |
| Church Station | 7 | T; L; M |
| Civic Center Station | 3 | KT; K; M |
| Columbus & Union | 2 | 45; 8 |
| Cortland & Folsom | 3 | 24 |
| Cortland & Mission | 2 | 24; 14 |
| Daly City BART | 5 | 28; 14L; 54 |
| Don Chee Way | 2 | F |
| Divisadero & Haight | 2 | 71; 7 |
| Duboce & Church | 3 | N; 22 |
| Eddy & Fillmore | 5 | 22; 31 |
| Eddy & Laguna | 3 | 31 |
| Eddy & Van Ness | 7 | 31; 49; 47 90 |
| Embarcadero Station | 8 | KT; J |
| Excelisor & Mission | 4 | 49; 14; 52 |
| Ferry Terminal | 5 | 31; L; 14; I |
| Fillmore & Geary | 7 | 22; 38L; 38 |
| Fillmore & Hayes | 5 | 22; 21; 22 |
| Fillmore & Mcallister | 4 | 5 |
| Fillmore & Ofarrell | 3 | 22 |
| Forest Hill Station | 2 | 44; 43 |
| Front & Market | 2 | 2; 5 |
| Geary & Divisadero | 4 | 38; 38R |
| Geary & Hyde | 2 | 38 |
| Geary & Leavenworth | 2 | 27; 38 |
| Geary & Park Presidio | 5 | 38; 91; 38 |

| Location | # | Line |
|---|----|-------------------------|
| Geneva & Carter | 3 | 8X; 8 |
| Geneva & Naples | 3 | 43; 8X; 8 |
| Geneva & Prague | 4 | 8X; 43 |
| Geneva & Mission | 5 | 29; 14 |
| Geneva & San Jose | 2 | 54; 8 |
| Geneva & Santos | 2 | 8X; 91 |
| Gough & Mcallister | 2 | 5 |
| Haight & Cole | 2 | 43; 33 |
| Hudson & Newhall | 2 | 54 |
| Hyde & Turk | 2 | 19; 31 |
| Italy & Mission | 4 | 29; 14R; 14 |
| Judah & La Playa | 3 | N |
| Kearny & Market | 2 | 8; 91 |
| Larkin & Turk | 2 | 31; 19 |
| Lombard & Pierce | 3 | 43; 28 |
| Lowell & Mission | 2 | 14 |
| Market & Van Ness | 10 | 71; 6; 49; 90; F; N |
| Mcallister & Pierce | 2 | 5 |
| Mcallister & Van Ness | 7 | 5; 6; 47; 19 |
| McLaren & Sunnydale | 2 | 9 |
| Mission & 6 th | 5 | 14; 14L; 14R |
| Mission & 9 th | 2 | 14 |
| Mission & 12 th | 2 | 49; 14 |
| Mission & 13 th | 2 | 49; 14 |
| Mission & 14 th | 4 | 14; 49 |
| Mission & 16 th | 18 | 14; 49; 14L; |
| Missian 9 10th | 4 | 14R; 22; 33 |
| Mission & 18 th Mission & 20 th | 4 | 49; 14; 14R 14L; 14; |
| Wilssion & 20 | 4 | 14L, 14, 14R |
| Mission & 21st | 3 | 14; 49 |
| Mission & 23 rd | 4 | 14 |
| Mission & 24 th | 15 | 14; 14L; 48, 49; 12 |
| Mission & 26 th | 2 | 14 |
| Mission & Onondaga | 3 | 14 |
| Mission & Persia | 2 | 14 |
| Mission & Randall | 2 | 49; 14R |

| 2015 Year to Date | | |
|----------------------------|----|----------------------|
| Location | # | Line |
| Mission & Richland | 2 | 14L |
| Mission & San Jose | 6 | 14 |
| Mission & Valencia | 4 | 14 |
| Mission & Van Ness | 6 | 14; 49 |
| Montgomery Station | 4 | KT |
| North Point & Van Ness | 2 | 30; 49 |
| Ofarrell & Van Ness | 4 | 38; 49 |
| Pacific & Stockton | 4 | 30; 8 |
| Palou & Phelps | 2 | 24; 23 |
| Paul & San Bruno | 2 | 29 |
| Phelan Loop | 2 | 8 |
| Polk & Washington | 1 | 19 |
| Post & Van Ness | 2 | 47 |
| Potrero & 16 th | 9 | 22; 9; 9R |
| Potrero & 20 th | 3 | 9 |
| Potrero & 21st | 4 | 9 |
| Potrero & 24 th | 9 | 9; 9R; 8; 48 |
| Powell & Market | 4 | 60; 9R |
| Powell & Post | 3 | 59; 60 |
| Powell Station | 4 | M; KT |
| Sacramento & Kearny | 2 | 1 |
| San Bruno & Felton | 2 | 9 |
| San Bruno & Silver | 2 | 44; 9L |
| Stockton & Sutter | 4 | 8X; 8; 30 |
| Transbay Terminal | 10 | 38; 108; 5; 7; 25 |
| Van Ness & Geary | 3 | 38; 47 |
| Van Ness & Grove | 5 | 47; 49 |
| Van Ness & Turk | 3 | 47; 49 |
| Van Ness Station | 4 | KT |
| West Portal & Ulloa | 5 | 91; 48; N |
| West Portal Station | 6 | L; M; 91; KT |

Vandalism September 2015



*Includes possession of graffiti tools

Vandalism incidents <u>fell</u> 9% compared to Aug., after <u>dropping</u> 16% in Aug. compared to July.

• February and April had the fewest vandalism incidents for the year-to-date.

Compared to Sep. '14, vandalism incidents fell 7%.

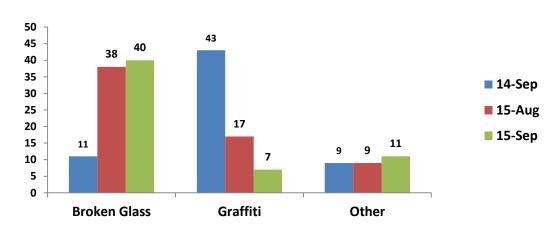
| Month-on- Month | | |
|--------------------|------|--|
| Aug | Sept | |
| 64 | 58 | |

| Year-on-Year | | |
|--------------|----------|--|
| Sept '14 | Sept '15 | |
| 63 | 58 | |

| Year to Date | | |
|--------------|------|--|
| 2014 | 2015 | |
| 468 | 584 | |

Vandalism by Type September 2015

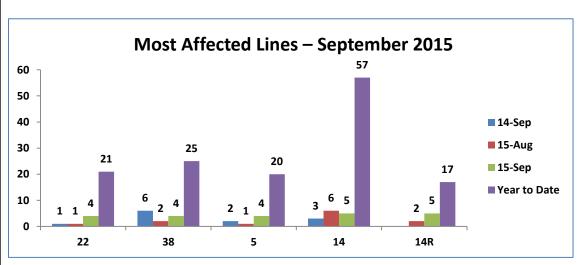
Vandalism by Type



Broken glass remained the most common form of vandalism – 69% of all vandalism incidents in Sept. were broken glass incidents; in Aug., 59% of all vandalism incidents were broken glass.

• Broken glass incidents rose 5% compared to Aug., after <u>dropping</u> 21% in Aug. compared to July. Graffiti incidents <u>fell</u> 59% compared to Aug., after more than doubling in Aug. compared to July.

Vandalism by Line September 2015



The 14 and 14R overtook the 49 as the line(s) with the most vandalism incidents in Sept.

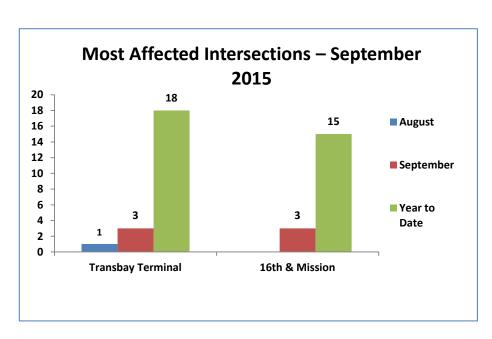
- 17% of all vandalism incidents in Sept. occurred on these two lines.
- Incidents on the 14 <u>fell</u> by one compared to Aug., while incidents on the 14R more than doubled in Sept. compared to Aug.
- 29% of all vandalism incidents for the year-to-date on the 14R occurred in Sept.
- Vandalism incidents on the 22 and 5 both increased dramatically in Sept.
 The lines with the most vandalism incidents for the year-to-date were the 14 followed by the 49 and the 9
- Incidents on the 9 increased by one in Sept. compared to Aug.
- Incidents on the 49 <u>dropped</u> significantly compared to Aug. falling from eight incidents in Aug. to three incidents in Sept.

| 15 | | |
|------------|----------------|---------|
| . • | | |
| 2015 (Jan- | September) | 2015 |
| Line | # of Incidents | Line |
| 1 | 2 | 8AX |
| 2 | 1 | 8BX |
| 3 | 1 | 8X |
| 5 | 20 | 83X |
| 6 | 6 | 9R |
| 7 | 6 | 98X |
| 8 | 15 | F |
| 9 | 29 | J |
| 10 12 | 3 | KT . |
| 14 | 57 | L |
| 17 | 1 | M N |
| 18 | 2 | Unknov |
| 19 | 10 | JIKIIOV |
| 21 | 5 | |
| 22 | 21 | |
| 23 | 6 | |
| 24 | 10 | |
| 25 | 2 | |
| 27 | 8 | |
| 28 | 12 | |
| 29 | 9 | |
| 30 | 12 | |
| 31 | 8 | |
| 33 | 8 | |
| 36 | 3 | |
| 37 | 1 | |
| 38 | 25 | |
| 41 | 1 | |
| 43 | 13 | |
| 44 | 7 8 | |
| 45 47 | - | |
| 48 | 11 7 | |
| 49 | 33 | |
| 52 | 1 | |
| 54 | 26 | |
| 56 | 1 | |
| 61 | 1 | |
| 67 | 2 | |
| 71 | 11 | |
| 90 | 2 | |
| 91 | 2 | |
| 108 | 1 | |
| 508 | 1 | |
| 5L | 1 | |
| 5R | 2 | |
| 14L | 11 | |
| 14R | 17 | |
| 14X | 1 | |
| 38B | 3 | |
| 38L | 6 | |
| 38R | 9 | |

| | 2014 (Jan | -September) |
|---|-----------|----------------|
| - | Line | # of Incidents |
| | 1 | 5 |
| _ | 6 | 5 |
| _ | 5 | 24 |
| | 6 | 5 |
| | 9 | 30 |
| | 12 | 2 |
| | 14 | 43 |
| _ | 18 | 1 |
| _ | 19 | 8 |
| | 21 | 7 |
| | 22 | 16 |
| _ | 23 | 15 |
| | 24 27 | 8 |
| _ | 28 | 10 |
| | 29 | 21 |
| | 30 | 11 |
| | 31 | 10 |
| | 33 | 7 |
| | 37 | 1 |
| | 38 | 30 |
| 4 | 41 | 1 |
| 4 | 43 | 4 |
| 4 | 44 | 8 |
| 4 | 45 | 4 |
| 4 | 47 | 6 |
| | 48 | 5 |
| | 49 | 32 |
| | 54 | 13 |
| | 71 90 | 13 5 |
| | 90 91 | 5 |
| | 94 | 1 |
| _ | 508 | 1 |
| | BX | 31 |
| | 5L | 2 |
| 9 | 9L | 14 |
| | 14L | 14 |
| | 14X | 1 |
| | 38L | 31 |
| | F | 18 |
| | KT | 1 |
| | L | 2 |
| | M | 2 |
| | N S | 1 |

of Incidents

Vandalism by Location September 2015



| September 2015 | | |
|----------------------------|---|----------------|
| Location | # | Line |
| 15 th & Market | 2 | F; 91 |
| 16 th & Mission | 3 | 22; 14R; 14 |
| 24 th & Mission | 2 | 12; 14R |
| Ferry Terminal | 2 | 6; 14 |
| Transbay Terminal | 3 | 38; 5 |

The Transbay Terminal and 16th & Mission replaced Mission & San Jose and Phelan Loop as the intersections with the most vandalism incidents in Aug.

The Transbay Terminal remained the intersection with the most vandalism incidents for the year-to-date for the fourth consecutive month.

• 3% of all incidents from Jan. to Sept. occurred at this intersection.

| Year to Date | | |
|---------------------------------------|---|-------------------------|
| Location | # | Line |
| 2 nd & Market | 5 | 9; 10 |
| 3 rd & 20 th | 4 | 22 |
| 3 rd & Hudson | 3 | 44; 54 |
| 4 th & Townsend | 6 | 30; 47; 45; N |
| 4 th & King | 3 | KT; N |
| 4 th & Market | 3 | 9 |
| 5 th & Market | 8 | 45; 27; 30; F; 5; 5R |
| 5 th & Mission | 5 | 27; 14; 14R; 8 |
| 5 th & King | 3 | N |
| 6 th & King | 3 | J; N |
| 6 th & Market | 4 | 71; F; 9 |
| 7 th & Market | 6 | 9; 21; F; N |
| 9 th & Judah | 2 | N |
| 9 th & Mission | 3 | 14; 14L |
| 11 th & Market | 2 | 9; 14 |
| 11 th & Mission | 8 | 14; 14L; 47; 14R |
| 15 th & Market | 2 | F; 91 |
| 19 th & Irving | 2 | 28 |
| 48 th & Ortega | 3 | 7; 71 |
| Bayshore & Silver | 2 | 9; 90 |
| Bryant & Embarcadero | 2 | |
| Cabrillo & La Playa | 2 | 5; 31 |
| Chestnut & Fillmore | 3 | 22; 43 |
| Cyril Magnin & Market | 3 | 8; 8AX; 8X |
| Daly City BART | 3 | 28; 54 |
| Divisadero & Geary | 2 | 24; 38R |
| Dormitory & Kiska | 3 | 54 |
| Drum & Market | 3 | F; 31; L |
| Earl & Kirkwood | 2 | 54; |
| Embarcadero Station | 3 | J; M |
| Galvez & Horn | 2 | 19 |
| Geary & Fillmore | 2 | 38; 22 |
| Geary & Leavenworth | 2 | 38; 38R |
| See next slide for more intersections | | |

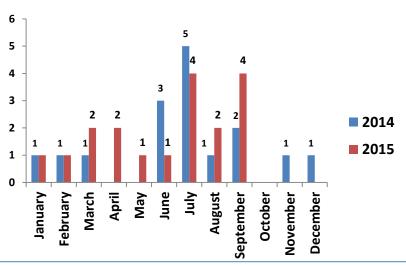
Vandalism by Location Continued September 2015

| Year to Date (Cont.) | | |
|----------------------------|----|-------------------------|
| Location | # | Line |
| Geary & Presidio | 3 | 38 |
| Geary & Van Ness | 2 | 38R |
| Geneva & Moscow | 3 | 8X |
| Geneva & Mission | 4 | 43; 8BX |
| Geneva & Rio Verde | 5 | 9 |
| Geneva & San Jose | 5 | 29; 8; M |
| Griffith & Oakdale | 2 | 23 |
| Grove & Van Ness | 2 | 49 |
| Haight & Masonic | 5 | 71; 7; 6; 43 |
| Ferry Terminal | 7 | 21; 14; F; 6 |
| Fort Mason | 3 | 28 |
| Harbor & Northridge | 3 | 54 |
| Hudson & Keith | 2 | 54 |
| Hudson & Newhall | 8 | 54; 44 |
| Judah & La Playa | 2 | N |
| Kearny & Market | 2 | 9; 31 |
| Kearny & North Point | 5 | 8; 8AX; 8X |
| Main & Mission | 9 | 38; 9; 14L; 14R; 9R |
| Market & Van Ness | 4 | 49; 19 |
| Mcallister & Jones | 3 | 5 |
| McLaren & Sunnydale | 2 | 9 |
| Mission & 8 th | 3 | 14; 14L; 14R |
| Mission & 14 th | 3 | 49; 14 |
| Mission & 16 th | 15 | 14; 14L; 22; 49; 14R |
| Mission & 18 th | 4 | 33; 14 |
| Mission & 24 th | 8 | 14L; 12; 67; 14; 14R |
| Mission & 26 th | 2 | 14 |
| Mission & 30 th | 4 | 14; 49 |
| Mission & Brazil | 2 | 49; 14X |
| Mission & Chavez | 3 | 27; 14 |
| Mission & Italy | 2 | 14; 29 |
| Mission & Montgomery | 2 | 14 |
| Mission & Percita | 2 | 14R; 49 |

| Year to Date (Cont.) | | |
|--------------------------------|----|---|
| Location | # | Line |
| Mission & San Jose | 12 | 14; 14R |
| Mission & Silver | 2 | 14 |
| Mission & Steuart | 2 | 14 |
| Mission & Valencia | 2 | 14 |
| Mission & Van Ness | 2 | 14; 49 |
| Montgomery Station | 2 | KT; F |
| Ofarrell & Van Ness | 3 | 38; 47 |
| North Point & Van Ness | 11 | 49; 47; 30 |
| Palou & 3 rd | 8 | 44; 24; KT; 23 |
| Phelan Loop | 8 | 8X; 49; 8 |
| Point Lobos & 48 th | 3 | 38; 38L |
| Potrero & 16 th | 4 | 9; 90; 22 |
| Potrero & 24 th | 3 | 48; 9; 33 |
| Potrero & 25 th | 2 | 33 |
| Powell & Beach | 2 | 47 |
| Presidio Division | 6 | 45 |
| Sacramento & Van Ness | 2 | 49 |
| Santos & Brookdale | 2 | 9; 8X |
| Santos & Geneva | 3 | 8X; 508; 8 |
| Stockton & Sacramento | 2 | 30; 45 |
| Stockton & Sutter | 2 | 30; 8BX |
| Transbay Terminal | 18 | 71; 38; 108; 38L; 38R; 7; 338; 5 |
| Van Ness & Jackson | 2 | 49; 27 |
| Visitacion & Schwerin | 2 | 8X |
| West Portal & Ulloa | 3 | 48; 91 |
| Winston & 20 th | 2 | 17; 29 |

Weapons* September 2015

of Incidents – Weapons



*Weapons include found firearms, possession of loaded/concealed firearms, tear gas, switchblade knives and imitation of using a laser

Weapon incidents increased by two in Aug., after <u>falling</u> by two in Aug. compared to July.

| Month-on- Month | | |
|--------------------|------|--|
| Aug | Sept | |
| 2 | 4 | |

| Year-on-Year | | |
|--------------|----------|--|
| Sept '14 | Sept '15 | |
| 2 | 4 | |

| Year to Date | | |
|--------------|------|--|
| 2014 | 2015 | |
| 14 | 18 | |

Weapons by Line & Location September 2015

Weapons by Line

2015 (Jan-September) Line # of Incidents 14 4 14R 1 31 1 38 3 KT 1 N 1 Unknown 8

| 2014 (Jan-September) | | |
|----------------------|--|--|
| # of Incidents | | |
| 3 | | |
| 1 | | |
| 1 | | |
| Unknown 8 | | |
| | | |

Weapons by Location

| Year to Date | | |
|----------------------------|---|------|
| Location | # | Line |
| 3 rd & Revere | 1 | |
| 5 th & Mission | 1 | |
| 6 th & Geary | 1 | 38 |
| 8 th & Geary | 1 | |
| 15 th & Mission | 1 | 14 |
| 19 th & Mission | 1 | 14 |
| 22 nd & Mission | 1 | 14 |
| 24 th & Mission | 1 | |
| Bay Shore & Cortland | 1 | |
| Clay & Stockton | 1 | |
| Eddy & Larkin | 1 | 31 |
| Embarcadero Station | 1 | N |
| Fillmore & Hayes | 1 | |
| Geary & Laguna | 1 | |
| Geary & Larkin | 1 | 38 |
| Geary & Taylor | 1 | 38 |
| Geneva & Mission | 1 | 14 |
| Ulloa & West Portal | 1 | KT |

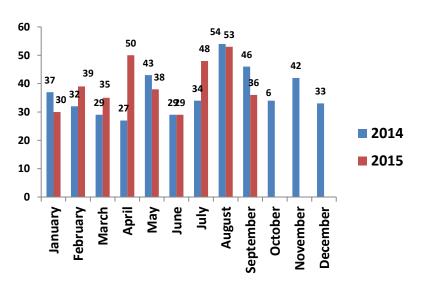
Weapon incidents in Sept. occurred on the N, 14 and KT – each of these lines had a single weapon incident.

• The 14 and 38 were the lines with the most weapon incidents in the year to date

There were no overlapping locations for where these weapon incidents occurred in Sept. or the year-to-date.

Verbal Altercation September 2015

of Incidents - Verbal Altercation



Verbal altercation incidents <u>fell</u> 32% compared to Aug., after rising 10% in Aug. compared to July.

 August had the highest number of verbal altercations in 2015

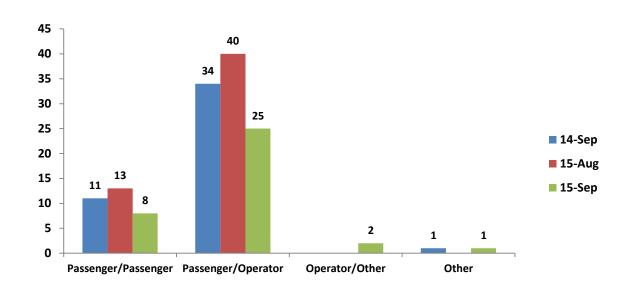
Compared to Sept. '14, these incidents fell 21%

| Month-on- Month | |
|--------------------|------|
| Aug | Sept |
| 53 | 36 |

| Year-on-Year | | |
|--------------|----------|--|
| Sept '14 | Sept '15 | |
| 46 | 36 | |

| Year to Date | |
|--------------|------|
| 2014 | 2015 |
| 331 | 358 |

Verbal Altercation by Type September 2015

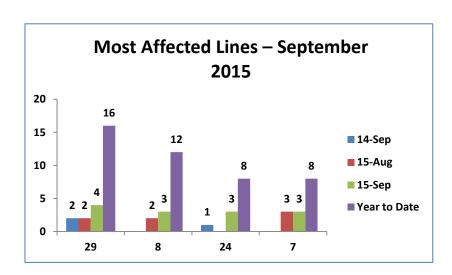


Passenger/Operator incidents remained the most frequent type of verbal altercation in Sept.

- 69% of all verbal altercations in Sept. were Passenger/Operator incidents; in Aug., 75% of these incidents were Passenger/Operator.
- Passenger/Operator incidents <u>dropped</u> 38% compared to Aug., after rising 14% in Aug. compared to July.

Passenger/Passenger verbal altercations <u>fell</u> 38% compared to Aug., after increasing 30% in Aug. compared to July.

Verbal Altercations by Line September 2015



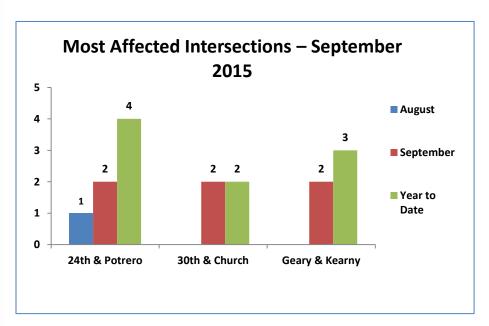
The 29 replaced the 9 as the line with the most verbal altercation incidents in Sept.

- Incidents on the 24 increased significantly compared to Aug. The 14 was the line with the most verbal altercation incidents in the year-to-date followed by the 9 and the 22.
- In Sept., the 14 and the 9 each had two verbal altercation incidents while the 22 had one incident.

| 2015 (Ja | n-September) |
|----------|----------------|
| Line | # of Incidents |
| 1 | 7 |
| 2 | 4 |
| 3 | 2 |
| 5 | 11 |
| 6 | 6 |
| 7 | 8 |
| 8 | 12 |
| 9 | 25 |
| 12 | 3 |
| 14 | 27 |
| 18 | 3 |
| 19 | 13 |
| 21 | 4 |
| 22 | 18 |
| 23 | 6 |
| 24 | 8 |
| 25 | 2 |
| 27 | 7 |
| 28 | 5 |
| 29 | 16 |
| 30 | 9 |
| 31 | 10 |
| 33 | 5 |
| 36 | 1 |
| 38 | 12 |
| 43 | 1 |
| 44 | 7 |
| 45 47 | 7 |
| 48 | 4 |
| 49 | 15 |
| 52 | 1 |
| 54 | 4 |
| 55 | 1 |
| 59 | 3 |
| 60 | 4 |
| 61 | 5 |
| 67 | 1 |
| 71 | 6 |
| 90 | 1 |
| 91 | 6 |
| 349 | 1 |
| 8X | 10 |
| 9L | 1 |
| 9R | 7 |
| 14L | 3 |
| 14R | 6 |
| 30X | 1 |
| 38L | 3 |
| 38R | 3 |
| F J | 10 |
| KT | 6 |
| L | 4 |
| | - |

| 2014/1- | v Cautaurkau) |
|----------|----------------|
| | n-September) |
| Line | # of Incidents |
| 1 | 8 |
| 2 | 3 |
| 3 | 1 |
| 5 | 20 |
| 6 | 8 |
| 9 | 18 |
| 10 12 | 1 5 |
| 14 | 21 |
| 18 | 1 |
| 19 | 14 |
| 21 | 6 |
| 22 | 19 |
| 23 | 5 |
| 24 | 9 |
| 27 | 7 |
| 28 | 6 |
| 29 | 9 |
| 30 | 12 |
| 31 | 12 |
| 33 | 2 |
| 35 | 2 |
| 36 | 1 |
| 37 | 3 |
| 38 | 11 |
| 41 | 1 |
| | |
| 43 | 4 |
| 44 | 3 |
| 45 | 3 |
| 47 | 8 |
| 48 | 3 |
| 49 | 20 |
| 54 | 2 |
| 59 | 3 |
| 60 | 6 |
| 61 | 2 |
| 71 | 10 |
| 91 | 4 |
| 108 | 1 |
| 14L | 4 |
| 14X | 1 |
| 38L | 3 |
| 5L | 1 |
| 8X | 20 |
| 9L | 1 |
| F | 9 |
| J | 2 |
| KT | 3 |
| L | 4 |
| M | 5 |
| N | 4 |
| - IV | 4 |

Verbal Altercation by Location September 2015 Year to Date



| September 2015 | | | | |
|----------------------------|---|--------|--|--|
| Location | # | Line | | |
| 24 th & Potrero | 2 | 9 | | |
| 30 th & Church | 2 | 24 | | |
| Geary & Kearny | 2 | 38R; 8 | | |

24th & Potrero, 30th & Church and Geary & Kearny replaced 5th & Market, 21st & Potrero, Daly City BART and Ofarrell & Powell as the intersections with the most verbal altercation incidents in Sept.

• All verbal altercation incidents at the 30th & Church intersection for the year-to-date occurred in Sept.

| Year to Date | | | | |
|---------------------------------------|---|-------------|--|--|
| Location | # | Line | | |
| 3 rd & 20 th | 3 | 22 | | |
| 3 rd & Hudson | 2 | 44; 54 | | |
| 4 th & Market | 6 | 31; 5; F; 7 | | |
| 5 th & Mission | 2 | 8X; 27 | | |
| 6 th & Bryant | 2 | 8 | | |
| 6 th & Market | 3 | 9; F; 7 | | |
| 8 th & Mission | 4 | 14; 14R | | |
| 11 th & Harrison | 2 | 9; 47 | | |
| 11 th & Market | 2 | 9; M | | |
| 11 th & Mission | 4 | 9; 14R | | |
| 14 th & Mission | 3 | 49; 14 | | |
| 14 th & Quintara | 2 | 6 | | |
| 15 th & Mission | 4 | 14; 49 | | |
| 16 th & Potrero | 3 | 9R; 9 | | |
| 19 th & Buckingham | 2 | 18 | | |
| 19 th &Holloway | 2 | 29; 28 | | |
| 21st & Potrero | 2 | 9 | | |
| 23rd & Potrero | 2 | 9; 33 | | |
| 24 th & Mission | 2 | 14L; 49 | | |
| 24 th & Potrero | 4 | 9R; 33; 9 | | |
| 30 th & Church | 2 | 22 | | |
| Arguello & California | 2 | 2 | | |
| Arleta & Bay Shore | 2 | 90; 9R | | |
| Bacon & San Bruno | 2 | 8; 8X | | |
| Baker & Beach | 2 | 29 | | |
| Bayshore & Cortland | 3 | 9; 24 | | |
| Beach & Jones | 3 | F | | |
| California & Drum | 3 | 61 | | |
| Clay & Drumm | 2 | 1 | | |
| Columbus & Francisco | 2 | 30 | | |
| Columbus & Stockton | 2 | 30; 45 | | |
| Daly City BART | 2 | 28; 14R | | |
| Ferry Terminal | 2 | 6; 14 | | |
| Fillmore & Eddy | 4 | 22 | | |
| See next slide for more intersections | | | | |

Verbal Altercation by Location (Cont.) September 2015

| Year to Date Continued | | | | |
|----------------------------|---|---------------------|--|--|
| Location | # | Line | | |
| Fillmore & Geary | 4 | 22; 38L; 38 | | |
| Fitzgerald & Keith | 3 | 29 | | |
| Folsom & 9 th | 2 | 12 | | |
| Geary & Kearny | 3 | 38; 38R; 8 | | |
| Geary & Leavenworth | 3 | 38L; 27; 38 | | |
| Geary & Van Ness | 2 | 38; 38R | | |
| Geneva & San Jose | 2 | 8; 29 | | |
| Italy & Mission | 3 | 14; 29 | | |
| Kearny & North Point | 2 | 8 | | |
| Market & 5 th | 5 | 8X; 9L; F; 6; 9R | | |
| Market & 9th | 3 | 21; F; 9R | | |
| Market & 7 th | 3 | 71; 7 | | |
| Mission & 16 th | 4 | 22; 14L; 49 | | |
| Mission & Lowell | 2 | 14; 14L | | |
| Mission & San Jose | 3 | 14 | | |
| Mission & Otis | 3 | 14 | | |
| North Point & Polk | 2 | 19 | | |
| Ofarrell & Powell | 3 | 38; 60 | | |
| Pacific & Stockton | 2 | 12; 45 | | |
| Phelan Loop | 2 | 8X; 8 | | |
| Powell & Sutter | 3 | 59; 3 | | |
| Stockton & Jackson | 2 | 30 | | |
| Sunnydale & McLaren | 2 | 9 | | |
| Transbay Terminal | 4 | 25; 108; 38; 38R | | |
| Van Ness & Chestnut | 2 | 47; 49 | | |
| Van Ness & Market | 4 | 49; 47 | | |
| Van Ness & Mcallister | 2 | 5; 49 | | |
| Vincente & Sunset | 2 | 29 | | |
| West Portal & Ulloa | 2 | 91; M | | |
| West Portal Station | 2 | 91 | | |