

## SAN FRANCISCO MUNICIPAL TRANSPORTATION AGENCY CITIZENS' ADVISORY COUNCIL

# FINANCE AND ADMINISTRATION COMMITTEE

# MINUTES

Wednesday, March 9, 2016 Noe Valley Conference Room 1 South Van Ness Avenue, 7<sup>th</sup> Floor

# REGULAR MEETING 5:30 P.M.

# COMMITTEE MEMBERS Alex Reese, Chairman Neil Ballard Daniel Murphy Susan Vaughan

COUNCIL LIAISON Roberta Boomer

CAC SECRETARY Keka Robinson-Luqman

# **ORDER OF BUSINESS**

1. Call to Order

Chair Reese called the meeting to order at 5:30 p.m.

2. Roll Call

FAC members present at Roll Call: Neil Ballard, Daniel Murphy, Alex Reese, and Susan Vaughan CAC members also present: Frank Zepeda

3. Announcement of prohibition of sound producing devices during the meeting

Roberta Boomer, CAC Staff Liaison, made the announcement.

4. Approval of Minutes

No public comment.

On motion to approve the minutes of February 18, 2016:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and Susan Vaughan

5. Report of the Chairman (For discussion only)

Alex Reese stated that he would call Item 9 regarding service standards prior to the budget.

6. Public Comment.

No public comment

## **REGULAR CALENDAR**

7. Presentation, discussion, and possible action regarding workers' compensation claim expenditures. (Dan Roach, Manager, Worker's Compensation) (No explanatory documents.)

Dan Roach presented the workers' compensation program. He stated that there had been a significant increase in worker's compensation claims over the past two years. The agency has grown by 20% and now has 6,000 employees. The increase in costs corresponds with the increase in employees. On average, approximately \$28,000 per claim is paid. Staff is mitigating costs by preventing claims, actively mitigating claims, and working closely with the Third Party Administrator (TPA) to manage claims cases. 75% of claims are filed by Operators, Transit Fare Inspectors, and Parking Control Officers. The number of SFMTA claims is dramatically lower than BART and is in the middle relative to other transit agencies.

## **PUBLIC COMMENT:**

Edward Mason questioned whether the TPA is broken into separate administrators and contracts. He stated that Valley Transportation Authority breaks them up and, as a result, has seen a dramatic reduction in workers' compensation claims. Mr. Mason suggested body mass index incentives for the Wellness program. With the design of the new Siemens vehicles, he hopes the operation of the "T-stick" doesn't create a problem.

8. Presentation, discussion, and possible action regarding the FY17 and FY18 Capital and Operating Budgets. (Sonali Bose, Director, Finance and Information Technology) (Explanatory documents include slide presentation.)

Sonali Bose reviewed the status of the budgets and proposed revenues and expenditures.

No public comment.

Motion 160309.01

The SFMTA CAC recommends that the SFMTA increase youth age to 18 from 17 similar to the Free Muni Program for Low and Moderate Income Youth.

On motion to approve:

ADOPTED: AYES – Neil Ballard, Daniel Murphy, and Susan Vaughan NAYES - Alex Reese

Motion 160309.02

To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA establish discount fares for youth and seniors, at 50% of the adult fares.

On motion to approve:

ADOPTED: AYES - Alex Reese, Neil Ballard, Daniel Murphy, and Susan Vaughan

Motion 160309.03

To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA establish a \$0.50 premium for riders paying cash to reduce cash payments and to encourage the use of the Clipper Card.

On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and Susan Vaughan

Motion 160309.04

The SFMTA CAC recommends that the SFMTA increase the commission paid to vendors from \$0.50 to \$0.75.

On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and Susan Vaughan

Motion 160309.05

To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA establish a premium fare for single rides on the express lines by increasing the adult rate by \$0.50 and the discount fares by \$0.25

On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and NAYES – Susan Vaughan

## Motion 160309.06

To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA establish a premium fare for single rides on the express lines by increasing the adult rate by \$1.00 and the discount fares by \$0.50

On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, NAYES – Susan Vaughan

Motion 160309.07

To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA increase the "A" pass by \$5.00 above the indexed price.

On motion to approve:

ADOPTED: AYES – Alex Reese, Daniel Murphy, and Susan Vaughan NAYES – Neil Ballard

## Motion 160309.08

The SFMTA CAC recommends that the SFMTA provide a 50% discount to non-profit agencies that serve needy populations.

On motion to approve:

## ADOPTED: AYES – Neil Ballard, Daniel Murphy, and Susan Vaughan NAYES – Alex Reese

## Motion 160309.09

To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA Board not lower the administrative fee for towed vehicles and not waive the fee for stored vehicles.

On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and NAYES – Susan Vaughan

## Motion 160309.10

To help address the FY17 and FY18 budget shortfall, the SFMTA CAC recommends that the SFMTA eliminate the 83x line.

On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and Susan Vaughan

## Motion 160309.11

To help address the FY17 and FY18 budget shortfall, further support the City's "Transit First" policy, allow for more efficient parking management and reduce carbon emissions, the SFMTA CAC recommends that the SFMTA reinstate enforcement of parking meters on Sunday.

## On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and Susan Vaughan

Motion 160309.12

The SFMTA CAC recommends that the SFMTA increase transit service hours by an additional 2% above the 10% increase already planned.

## On motion to approve:

ADOPTED: AYES – Neil Ballard, Daniel Murphy, and Susan Vaughan NAYES – Alex Reese The SFMTA CAC recommends that the SFMTA fund programs that will enhance transit performance including collision reduction, compliance with storage tank regulatory requirements, establish an independent quality assurance unit; fully staff the Transit Management Center, provide maintenance engineering and technical support to the Transit Services Division; hire dedicated transit PCOs and hire additional staff to reduce overtime.

On motion to approve:

ADOPTED: AYES - Alex Reese, Neil Ballard, Daniel Murphy, and Susan Vaughan

Motion 160309.14

The SFMTA CAC recommends that the SFMTA provide additional funding for Vision Zero program education and outreach.

On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and Susan Vaughan

Motion 160309.15

The SFMTA CAC recommends that the SFMTA hire additional staff and purchase supplies to support Sustainable Streets' preventive maintenance program.

On motion to approve:

ADOPTED: AYES – Neil Ballard, Daniel Murphy, and Susan Vaughan NAYES – Alex Reese

Motion 160309.16

The SFMTA CAC recommends that the SFMTA expend funds to support and enhance existing parking related applications and to re-launch SF*park*.

On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and Susan Vaughan

Motion 160309.17

The SFMTA CAC recommends that the SFMTA provide funding to hire additional human resources analysts, safety specialists, storekeepers and outreach staff:

On motion to approve:

ADOPTED: AYES – Neil Ballard, Daniel Murphy, and Susan Vaughan NAYES – Alex Reese

Motion 160309.18

The SFMTA CAC recommends that the SFMTA not provide funds to hire additional taxi investigators.

On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and NAYES – Susan Vaughan

Motion 160309.19

The SFMTA CAC recommends that the SFMTA provide funds to hire additional security personnel.

On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and Susan Vaughan

Motion 160309.20

The SFMTA CAC recommends that the SFMTA increase San Francisco's operating contribution to the Peninsula Corridor Joint Powers Board.

On motion to approve:

ADOPTED: AYES – Alex Reese, Neil Ballard, Daniel Murphy, and Susan Vaughan

9. Presentation, discussion, and possible action regarding service standards and metrics for FY17 and FY18. (Travis Fox, Chief Performance Officer) (Explanatory documents include slide presentation.)

Travis Fox discussed proposed changes to performance metrics.

No public comment.

10. Committee member requests for information. (For discussion only)

Sue Vaughan requested information regarding the number of illegal vehicles for hire.

ADJOURN - The meeting was adjourned at 8:11 p.m.

Submitted by:

KAR Son

Keka Robinson-Luqman SFMTA CAC Secretary

NEXT MEETING: Thursday, April 28 at 5:30pm 1 South Van Ness Avenue, 7th Floor, Union Square Conference Room, # 7080