SFMTA
Municipal Transportation Agency

For Staff Use

LIFELINE PASS APPLICATION

The Lifeline Pass is a Muni-only monthly pass for qualified customers on a limited income. The pass is offered at a 50% discount off the standard adult monthly pass price.

INSTRUCTIONS

- STEP 1 – Bring this application and required documentation to the Human Services Agency located at 170 Otis Street (at McCoppin Street) for income and residency certification.
- STEP 2 – Bring certified application to the SFMTA Customer Service Center at 11 South Van Ness Avenue (at Market Street) to receive a Lifeline ID card and to purchase your discounted monthly sticker for Muni service.

CUSTOMER INFORMATION

First Name _____ Last Name _____ Birthdate _____

Address _____ Apartment _____ City _____ ZIP _____

REQUIRED DOCUMENTATION (One or more documents must reflect local address/SF residency) –

Government Issued Identification:

- □ State Issued Driver's License/ID
- □ San Francisco City ID Card
- □ Matricula Consular ID Card
- □ Passport

Proof of Income Eligibility:

- □ Most Recent Year's Tax Return, Signed, with all Attachments (including all attachments and W2's)
- □ Award Letter for CalWORKS, CAAP, CalFresh, EBT Card, or Medi-Cal Benefit Card
- □ Two Most Recent State Disability or Social Security Check Stubs
- □ Government Housing Assistance Program Contract (issued within last 12 months)