The Regional Transit Connection (RTC) Discount ID - Clipper Card

The RTC Discount ID Card is a photo ID - Clipper card is available to qualified persons with disabilities, and it provides verification that the holder qualifies for discount fares on Muni and other Bay Area transit systems. All Seniors (65 and older) must apply for a Senior Clipper card which provides the same benefits.

Muni RTC Office Location and Hours:
27A Van Ness Ave. (near Van Ness and Market)
Open: 10:30am - 4pm, Monday, Tuesday and Wednesday
Phone: (415) 252-3291

Basic Eligibility: (if you have any of the following)

- Medicare card, the federally-issued red, white, and blue card (Not Medi-Cal).
- California DMV Placard Registration parking placard receipt.
- Other California transit agency card that is equivalent to the RTC Card.
- Proof of Veterans Disability -- VA Certification letter demonstrating a disability rating for aid and attendance of 50% of higher service-connected disability

You may fill out the Basic Eligibility form which is available at the Muni RTC Office or online at: http://goo.gl/5WXP7J

Bring your completed application form, the above documentation, a valid government issued ID, and the $3 fee to the RTC Office at the above address.

Medical Eligibility Certification:

If you do not have the documents listed above you will need to get an application form filled out by your doctor or certifying professional (defined on the application form).

Call or go to the Muni RTC Office and ask for a Medical Certification Form. Complete sections 1, 2 and 4.

Bring the Medical Certification form to your doctor and have them fill out section 5.

Return the white and yellow copies of the Medical Certification Form in person, to the Muni RTC Office and get your photo taken. Bring a valid government issued ID and the $3.00 application fee with you. Your application will be checked for completeness and sent to be verified.

Processing Time:
If you application is approved, it will take up to 21 business days to receive your RTC Card. For questions or more detailed information please contact the RTC office listed above.