



Tow Low-Income Eligibility Form

City and
County of
San Francisco
HSA seal

Use this form to establish eligibility for certain tow fee waivers.

Automatic eligibility: present one of the following cards at time of payment:

- Medi-Cal
- California Electronic Benefit Transfer, or
- SFMTA Lifeline card and government issued ID

Vehicle owners not enrolled in the programs listed above:

Step 1 – Take this form, government issued ID, and one of the following to

San Francisco Human Services, 170 Otis Street, San Francisco (see map on back of this form):

- Most recent year’s tax return, signed and with all attachments (including original W2s); OR
- Section 8 Award Letter

Step 2 – Return with original form to San Francisco Impound. For tow fee reimbursement, go to

www.sfmta.com/FirstTow to submit this document with your reimbursement request.

Income limits apply as follows:

Household Size*	1	2	3	4	5
Annual Income	\$24,280	\$32,920	\$41,560	\$50,200	\$58,840

*Add \$8,360 per household member above five

CUSTOMER INFORMATION

First Name: _____ Last: _____

Mailing Address: _____ Apartment: _____

City: _____ State: _____ Zip: _____

Telephone: (____) _____ Vehicle Plate: _____

Government-issued identification verified (select one): HSA Verification (Official Use Only)

- State-issued driver’s license / Identification
- Matricula Consular ID card
- San Francisco City ID card
- Passport

Verification: This customer meets eligibility requirements.

Agent’s name: _____ Initials: _____ Date: _____

