HOW TO PURCHASE MOBILE FARE
Paratransit

1) Select “Buy Tickets” in drawer.

2) Buy tickets screen

3) Select Rider -> Paratransit

4) Select Fare -> Paratransit

5) Select the number of tickets to buy (use +/−) and press Checkout.

6) Confirm how you want to pay to complete purchase. For instance, tap “Visa” to use Visa.
HOW TO ACTIVATE MOBILE FARE
Paratransit
Single and Multiple Riders

1) Select “My Tickets” in drawer.

2) Single Rider? Select the stored ticket you want to activate. Do this as you see the vehicle approaching.

3) Press “Use Ticket”.

2a) Multiple riders? Enter the number of tickets to activate, and then hit “Use Multiple” as the vehicle approaches.

3a) Display MULTIPLE RIDERS active ticket to demonstrate proof of payment.

4) Display SINGLE RIDER active ticket to demonstrate proof of payment.
A paratransit ticket is valid for 30 min after activation. The expiration time appears at the top of the screen in white.

To validate the ticket’s authenticity, the customer can touch the screen to make the ticket’s colors change (see the customer can also touch the bottom right corner to generate a QR code, which displays the time the ticket was validated.

EXPIRED TICKET
GRAYSCALE ORANGE “EXPIRED” BAR