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## Via Certified U.S. Mail and Email

Kamyar Kaviani  
Bolt Mobility California, LLC  
820 Arthur Godfrey Road, 4<sup>th</sup> Floor  
Miami Beach, FL 33140

September 25, 2019

## Powered Scooter Share Permit Program Application – Notice of Permit Denial

Dear Kamyar Kaviani,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed the permit application submitted by Bolt for participation in the 2019-2020 Powered Scooter Share Permit Program. For the reasons set forth below, the SFMTA has denied your permit application.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and application evaluation process is discussed in further detail in the attached September 24, 2019 Policy Directive from Interim Director of Transportation Tom Maguire regarding the Powered Scooter Share Permit Program.

Bolt's application is denied because it was disqualified from evaluation on the following bases. As set forth in the permit application, Evaluation Scoresheet, and Policy Directive, staff determined whether applications passed an Initial Screening to ensure that applicants met all threshold requirements to proceed in the evaluation process. After careful review, the staff determined that Bolt's application failed the Initial Screening on the following counts:

- Application Completeness & Mandatory Plan Components
  - Application did not include a Labor Harmony Plan
- Device Standards & Safety Assurances:
  - Application did not demonstrate UL certifications

While Bolt did not pass the Initial Screening and therefore was not eligible to proceed in the evaluation on this ground, out of an abundance of caution to support SFMTA's decision, the SFMTA evaluated two sections of Bolt's application. However, because Bolt also failed to receive an average score of at least 2 on two sections of Bolt's application (Sections G and H) that staff scored, and applicants were required to receive an average score of 2 or greater for



each of the eight sections in the application, Bolt was disqualified from further evaluation on this basis as well. Bolt's full Evaluation Scoresheet is attached, and provides greater detail on the scoring of these sections.

Please be aware that this denial is for the 2019-2020 Permit Program only. Should the SFMTA decide to pursue a 2020-2021 Permit Program, the agency will release a new call for applications.

Accordingly, Bolt's application for a scooter share permit is denied. As set forth in Section 916(e)(1) of the Transportation Code, Bolt may request review of SFMTA's decision to deny this permit. Applicants seeking review of a permit denial will have 15 business days from the date that the notice is mailed to the applicant to request review of the decision by a hearing officer. The procedures for such review are available on the SFMTA's website at:

<http://www.sfmta.com/scooters>.

Sincerely,

*Viktoriya Wise*

Viktoriya A. Wise

Interim Sustainable Streets Director, San Francisco Municipal Transportation Agency



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Tom Maguire, Interim Director of Transportation

## Via Certified U.S. Mail and Email

Gianluca Spriano  
Helbiz CA LLC  
438 Littlefield Ave.  
South San Francisco, CA 94080

September 25, 2019

## Powered Scooter Share Permit Program Application – Notice of Permit Denial

Dear Gianluca Spriano,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed the permit application submitted by Helbiz CA LLC for participation in the 2019-2020 Powered Scooter Share Permit Program. For the reasons set forth below, the SFMTA has denied your permit application.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and application evaluation process is discussed in further detail in the attached September 24, 2019 Policy Directive from Interim Director of Transportation Tom Maguire regarding the Powered Scooter Share Permit Program.

As set forth in the permit application, Evaluation Scoresheet and Policy Directive, applicants were required to receive an average score of 2 or greater for each of the eight sections in the application, or would be disqualified from further evaluation. Staff thoroughly reviewed all 11 applications received, including Helbiz CA LLC's. Helbiz CA LLC's permit application is denied because it received an average score below the required threshold of 2 on Section H and Section J of the application, and therefore was disqualified from further evaluation. Helbiz CA LLC's full Evaluation Scoresheet is attached, which provides greater detail on the scoring of these and all sections.

Please be aware that this denial is for the 2019-2020 Permit Program only. Should the SFMTA decide to pursue a 2020-2021 Permit Program, the agency will release a new call for applications.



Accordingly, Helbiz CA LLC's application for a scooter share permit is denied. As set forth in Section 916(e)(1) of the Transportation Code, Helbiz CA LLC may request review of SFMTA's decision to deny this permit. Applicants seeking review of a permit denial will have 15 business days from the date that the notice is mailed to the applicant to request review of the decision by a hearing officer. The procedures for such review are available on the SFMTA's website at: <http://www.sfmta.com/scooters>.

Sincerely,

*Viktoriya Wise*

Viktoriya A. Wise

Interim Sustainable Streets Director, San Francisco Municipal Transportation Agency



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Tom Maguire, Interim Director of Transportation

Eddie Chen  
Social Bicycles LLC d/b/a JUMP  
1455 Market Street, 11<sup>th</sup> Floor  
San Francisco, CA 94103

September 25, 2019

## Invitation to Participate in 2019-2020 Powered Scooter Share Permit Program

Dear Eddie Chen,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed JUMP's permit application for participation in the SFMTA's 2019-2020 Powered Scooter Share Permit Program. The SFMTA has approved JUMP's permit application and has selected JUMP to be one of the operators for the one-year permit program beginning in October.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and application evaluation process is detailed in the September 24, 2019 Policy Directive from Interim Director of Transportation Tom Maguire regarding the Powered Scooter Share Permit Program. JUMP's full Evaluation Scoresheet is attached, which provides greater detail on the scoring of all sections.

The SFMTA intends to issue permits to pilot program operators by no later than October 15, 2019. As such, the agency requests the availability of key JUMP representatives in the next two weeks to review, with the SFMTA staff, the permit terms and conditions, and any other materials required to ensure timely permit issuance. Please promptly confirm receipt of this letter and advise as to the availability of key company representatives to discuss next steps.

Sincerely,

A handwritten signature in black ink that reads "Viktoriya Wise".

Viktoriya A. Wise

Interim Sustainable Streets Director, San Francisco Municipal Transportation Agency



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Art Torres, Director

Tom Maguire, Interim Director of Transportation

Jean Walsh  
Neutron Holdings Inc., dba Lime  
85 2<sup>nd</sup> St.  
San Francisco, CA 94105

September 25, 2019

## Invitation to Participate in 2019-2020 Powered Scooter Share Permit Program

Dear Jean Walsh,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed Lime's permit application for participation in the SFMTA's 2019-2020 Powered Scooter Share Permit Program. The SFMTA has approved Lime's permit application and has selected Lime to be one of the operators for the one-year permit program beginning in October.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and application evaluation process is detailed in the September 24, 2019 Policy Directive from Interim Director of Transportation Tom Maguire regarding the Powered Scooter Share Permit Program. Lime's full Evaluation Scoresheet is attached, which provides greater detail on the scoring of all sections.

The SFMTA intends to issue permits to pilot program operators by no later than October 15, 2019. As such, the agency requests the availability of key Lime representatives in the next two weeks to review, with the SFMTA staff, the permit terms and conditions, and any other materials required to ensure timely permit issuance. Please promptly confirm receipt of this letter and advise as to the availability of key company representatives to discuss next steps.

Sincerely,

*Viktoriya Wise*

Viktoriya A. Wise

Interim Sustainable Streets Director, San Francisco Municipal Transportation Agency



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Art Torres, Director

Tom Maguire, Interim Director of Transportation

## Via Certified U.S. Mail and Email

Dor Levi  
Lyft, Inc.  
185 Berry St., Suite 5000  
San Francisco, CA 94107

September 25, 2019

## Powered Scooter Share Permit Program Application – Notice of Permit Denial

Dear Dor Levi,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed the permit application submitted by Lyft for participation in the 2019-2020 Powered Scooter Share Permit Program. For the reasons set forth below, the SFMTA has denied your permit application.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that any permitted program promotes the public interest and safety of the transportation system. The SFMTA's decision and application evaluation process is discussed in further detail in the attached September 24, 2019 Policy Directive from Interim Director of Transportation Tom Maguire regarding the Powered Scooter Share Permit Program.

As set forth in the Policy Directive, the SFMTA has determined that four permittees is the appropriate number of permittees for this permit period. Based on this decision, SFMTA's thorough review of all 11 applications received, including Lyft's, and resulting Evaluation Scoresheet, Lyft's permit application was denied as Lyft did not score as highly as the four selected applicants, with a score of four points (out of 100) below those selected. Lyft's full Evaluation Scoresheet is attached, and provides greater detail on the scoring of your application.

Please be aware that this denial is for the 2019-2020 Permit Program only. Should the SFMTA decide to pursue a 2020-2021 Permit Program, the agency will release a new call for applications.

Accordingly, Lyft's application for a scooter share permit is denied. As set forth in Section 916(e)(1) of the Transportation Code, Lyft may request review of SFMTA's decision to deny this permit. Applicants seeking review of a permit denial will have 15 business days from the



date that the notice is mailed to the applicant to request review of the decision by a hearing officer. The procedures for such review are available on the SFMTA's website at: <http://www.sfmta.com/scooters>.

Sincerely,

*Viktoriya Wise*

Viktoriya A. Wise

Interim Sustainable Streets Director, San Francisco Municipal Transportation Agency





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Art Torres, Director

Tom Maguire, Interim Director of Transportation

## Via Certified U.S. Mail and Email

Taylor Strand  
Razor USA LLC  
12723 166<sup>th</sup> St.  
Cerritos, CA 90703

September 25, 2019

### Powered Scooter Share Permit Program Application – Notice of Permit Denial

Dear Taylor Strand,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed the permit application submitted by Razor USA LLC for participation in the 2019-2020 Powered Scooter Share Permit Program. For the reasons set forth below, the SFMTA has denied your permit application.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and application evaluation process is discussed in further detail in the attached September 24, 2019 Policy Directive from Interim Director of Transportation Tom Maguire regarding the Powered Scooter Share Permit Program.

As set forth in the permit application, Evaluation Scoresheet and Policy Directive, applicants were required to receive an average score of 2 or greater for each of the eight sections in the application, or would be disqualified from further evaluation. Staff thoroughly reviewed all 11 applications received, including Razor USA LLC's. Razor USA LLC's permit application is denied because it received an average score below the required threshold of 2 on Section J of the application, and therefore was disqualified from further evaluation. Razor USA LLC's full Evaluation Scoresheet is attached, which provides greater detail on the scoring of these and all sections.

Please be aware that this denial is for the 2019-2020 Permit Program only. Should the SFMTA decide to pursue a 2020-2021 Permit Program, the agency will release a new call for applications.



Accordingly, Razor USA LLC's application for a scooter share permit is denied. As set forth in Section 916(e)(1) of the Transportation Code, Razor USA LLC may request review of SFMTA's decision to deny this permit. Applicants seeking review of a permit denial will have 15 business days from the date that the notice is mailed to the applicant to request review of the decision by a hearing officer. The procedures for such review are available on the SFMTA's website at: <http://www.sfmta.com/scooters>.

Sincerely,

*Viktoriya Wise*

Viktoriya A. Wise

Interim Sustainable Streets Director, San Francisco Municipal Transportation Agency



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Art Torres, Director

Tom Maguire, Interim Director of Transportation

Michael Keating  
Scoot Rides, Inc.  
1255 Howard St.  
San Francisco, CA 94103

September 25, 2019

## Invitation to Participate in 2019-2020 Powered Scooter Share Permit Program

Dear Michael Keating,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed Scoot Rides, Inc.'s permit application for participation in the SFMTA's 2019-2020 Powered Scooter Share Permit Program. The SFMTA has approved Scoot Rides, Inc.'s permit application and has selected Scoot Rides, Inc. to be one of the operators for the one-year permit program beginning in October.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and application evaluation process is detailed in the September 24, 2019 Policy Directive from Interim Director of Transportation Tom Maguire regarding the Powered Scooter Share Permit Program. Scoot Rides, Inc.'s full Evaluation Scoresheet is attached, which provides greater detail on the scoring of all sections.

The SFMTA intends to issue permits to pilot program operators by no later than October 15, 2019. As such, the agency requests the availability of key Scoot Rides, Inc. representatives in the next two weeks to review, with the SFMTA staff, the permit terms and conditions, and any other materials required to ensure timely permit issuance. Please promptly confirm receipt of this letter and advise as to the availability of key company representatives to discuss next steps.

Sincerely,

A handwritten signature in black ink that reads "Viktoriya Wise".

Viktoriya A. Wise

Interim Sustainable Streets Director, San Francisco Municipal Transportation Agency



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Cristina Rubke, Director  
Art Torres, Director

Tom Maguire, Interim Director of Transportation

## Via Certified U.S. Mail and Email

Lauren Urhausen  
Skip Transport, Inc.  
535 Alabama Street  
San Francisco, CA 94110

September 25, 2019

## Powered Scooter Share Permit Program Application – Notice of Permit Denial

Dear Lauren Urhausen,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed the permit application submitted by Skip Transport, Inc. for participation in the 2019-2020 Powered Scooter Share Permit Program. For the reasons set forth below, the SFMTA has denied your permit application.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and application evaluation process is discussed in further detail in the attached September 24, 2019 Policy Directive from Interim Director of Transportation Tom Maguire regarding the Powered Scooter Share Permit Program.

As set forth in the permit application, Evaluation Scoresheet and Policy Directive, applicants were required to receive an average score of 2 or greater for each of the eight sections in the application, or would be disqualified from further evaluation. Staff thoroughly reviewed all 11 applications received, including Skip Transport, Inc.'s. Skip Transport, Inc.'s permit application is denied because it received an average score below the required threshold of 2 on Section A of the application, and therefore was disqualified from further evaluation. Skip Transport, Inc.'s full Evaluation Scoresheet is attached, which provides greater detail on the scoring of these and all sections.

Please be aware that this denial is for the 2019-2020 Permit Program only. Should the SFMTA decide to pursue a 2020-2021 Permit Program, the agency will release a new call for applications.



Accordingly, Skip Transport, Inc.'s application for a scooter share permit is denied. As set forth in Section 916(e)(1) of the Transportation Code, Skip Transport, Inc. may request review of SFMTA's decision to deny this permit. Applicants seeking review of a permit denial will have 15 business days from the date that the notice is mailed to the applicant to request review of the decision by a hearing officer. The procedures for such review are available on the SFMTA's website at: <http://www.sfmta.com/scooters>.

Sincerely,

*Viktoriya Wise*

Viktoriya A. Wise

Interim Sustainable Streets Director, San Francisco Municipal Transportation Agency



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Tom Maguire, Interim Director of Transportation

Derrick Ko  
Skinny Labs Inc. dba Spin  
450 Mission Street, Suite 400  
San Francisco, CA 94105

September 25, 2019

## Invitation to Participate in 2019-2020 Powered Scooter Share Permit Program

Dear Derrick Ko,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed Spin's permit application for participation in the SFMTA's 2019-2020 Powered Scooter Share Permit Program. The SFMTA has approved Spin's permit application and has selected Spin to be one of the operators for the one-year permit program beginning in October.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and application evaluation process is detailed in the September 24, 2019 Policy Directive from Interim Director of Transportation Tom Maguire regarding the Powered Scooter Share Permit Program. Spin's full Evaluation Scoresheet is attached, which provides greater detail on the scoring of all sections.

The SFMTA intends to issue permits to pilot program operators by no later than October 15, 2019. As such, the agency requests the availability of key Spin representatives in the next two weeks to review, with the SFMTA staff, the permit terms and conditions, and any other materials required to ensure timely permit issuance. Please promptly confirm receipt of this letter and advise as to the availability of key company representatives to discuss next steps.

Sincerely,

*Viktoriya Wise*

Viktoriya A. Wise

Interim Sustainable Streets Director, San Francisco Municipal Transportation Agency



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Art Torres, Director

Tom Maguire, Interim Director of Transportation

## Via Certified U.S. Mail and Email

Bowen (Candice) Xie  
VeoRide Inc.  
400 N. Racine Ave. Ste. 109  
Chicago, IL 60642

September 25, 2019

## Powered Scooter Share Permit Program Application – Notice of Permit Denial

Dear Candice Xie,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed the permit application submitted by VeoRide Inc. for participation in the 2019-2020 Powered Scooter Share Permit Program. For the reasons set forth below, the SFMTA has denied your permit application.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and application evaluation process is discussed in further detail in the attached September 24, 2019 Policy Directive from Interim Director of Transportation Tom Maguire regarding the Powered Scooter Share Permit Program.

As set forth in the permit application, Evaluation Scoresheet and Policy Directive, applicants were required to receive an average score of 2 or greater for each of the eight sections in the application, or would be disqualified from further evaluation. Staff thoroughly reviewed all 11 applications received, including VeoRide Inc.'s. VeoRide Inc.'s permit application is denied because it received an average score below the required threshold of 2 on Section J of the application, and therefore was disqualified from further evaluation. VeoRide Inc.'s full Evaluation Scoresheet is attached, which provides greater detail on the scoring of these and all sections.

Please be aware that this denial is for the 2019-2020 Permit Program only. Should the SFMTA decide to pursue a 2020-2021 Permit Program, the agency will release a new call for applications.



Accordingly, VeoRide Inc.'s application for a scooter share permit is denied. As set forth in Section 916(e)(1) of the Transportation Code, VeoRide Inc. may request review of SFMTA's decision to deny this permit. Applicants seeking review of a permit denial will have 15 business days from the date that the notice is mailed to the applicant to request review of the decision by a hearing officer. The procedures for such review are available on the SFMTA's website at: <http://www.sfmta.com/scooters>.

Sincerely,

*Viktoriya Wise*

Viktoriya A. Wise

Interim Sustainable Streets Director, San Francisco Municipal Transportation Agency





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Art Torres, Director

Tom Maguire, Interim Director of Transportation

## Via Certified U.S. Mail and Email

Paul Vizcaino  
Wheels Labs, Inc.  
750 N. San Vicente Blvd., Ste. 800 West  
West Hollywood, CA 90069

September 25, 2019

## Powered Scooter Share Permit Program Application – Notice of Permit Denial

Dear Paul Vizcaino,

The San Francisco Municipal Transportation Agency (SFMTA) has reviewed the permit application submitted by Wheels Labs, Inc. for participation in the 2019-2020 Powered Scooter Share Permit Program. For the reasons set forth below, the SFMTA has denied your permit application.

In accordance with San Francisco Transportation Code Sec. 916, SFMTA scooter share program staff were directed to, and did, conduct a thorough review of all permit applications and evaluate their adherence to the application requirements and their merits as compared to other applicants in order to ensure that permitted programs promote the public interest and safety of the transportation system. The SFMTA's decision and application evaluation process is discussed in further detail in the attached September 24, 2019 Policy Directive from Interim Director of Transportation Tom Maguire regarding the Powered Scooter Share Permit Program.

As set forth in the permit application, Evaluation Scoresheet and Policy Directive, applicants were required to receive an average score of 2 or greater for each of the eight sections in the application, or would be disqualified from further evaluation. Staff thoroughly reviewed all 11 applications received, including Wheels Labs, Inc.'s. Wheels Labs, Inc.'s permit application is denied because it received an average score below the required threshold of 2 on Section F and Section H of the application, and therefore was disqualified from further evaluation. Wheels Labs, Inc.'s full Evaluation Scoresheet is attached, which provides greater detail on the scoring of these and all sections.

Please be aware that this denial is for the 2019-2020 Permit Program only. Should the SFMTA decide to pursue a 2020-2021 Permit Program, the agency will release a new call for applications.



Accordingly, Wheels Labs, Inc.'s application for a scooter share permit is denied. As set forth in Section 916(e)(1) of the Transportation Code, Wheels Labs, Inc. may request review of SFMTA's decision to deny this permit. Applicants seeking review of a permit denial will have 15 business days from the date that the notice is mailed to the applicant to request review of the decision by a hearing officer. The procedures for such review are available on the SFMTA's website at: <http://www.sfmta.com/scooters>.

Sincerely,

*Viktoriya Wise*

Viktoriya A. Wise

Interim Sustainable Streets Director, San Francisco Municipal Transportation Agency