



SAN FRANCISCO  
MUNICIPAL TRANSPORTATION AGENCY  
CITIZENS' ADVISORY COUNCIL

MINUTES

Thursday, November 7, 2019  
Room 7080, Union Square Conference Room  
1 South Van Ness Avenue, 7<sup>th</sup> Floor

REGULAR MEETING  
5:30 P.M.

COUNCIL MEMBERS

Daniel Weaver (Chair), Frank Zepeda (Vice Chair), Neil Ballard, Mark Ballew,  
Jarie Bolander, Queena Chen, Steve Cornell, Joan Downey, Aaron Leifer, Christopher Man,  
Daniel Murphy, Susan Vaughan, and Dorris Vincent

COUNCIL LIAISON  
Roberta Boomer

COUNCIL SECRETARY  
Keka Robinson-Luqman

## ORDER OF BUSINESS

### 1. Call to Order

Chair Weaver called the meeting to order at 5:31 p.m.

### 2. Roll Call

CAC members present at Roll Call: Mark Ballew, Jarie Bolander, Joan Downey, Aaron Leifer, Daniel Murphy, Susan Vaughan, Daniel Weaver, and Frank Zepeda

CAC members absent at Roll Call: Queena Chen and Christopher Man

CAC members absent with notification: Neil Ballard, Stephen Cornell, and Dorris Vincent

### 3. Announcement of prohibition of sound producing devices during the meeting.

CAC Secretary Robinson-Luqman made the announcement.

### 4. Approval of Minutes:

No public comment.

On motion to approve the minutes of October 3, 2019:

ADOPTED: AYES –Mark Ballew, Jarie Bolander, Joan Downey, Aaron Leifer, Daniel Murphy, Susan Vaughan, Daniel Weaver, and Frank Zepeda

ABSENT –Neil Ballard, Queena Chen, Stephen Cornell, Christopher Man, and Dorris Vincent

Council member Christopher Man arrived at 5:33 p.m.

### 5. Report of the Chair (For discussion only)

No report.

### 6. Public Comment:

Edward Mason provided an update on the Commuter Shuttle Bus program in Noe Valley. Staging, idling, and obstructing the 24 Divisadero line is an ongoing problem. He is anxious to see what will happen with the revision to the Transportation Code regarding the prohibition of Transportation Network Companies using city carshare vehicles.

Ashley stated that sometimes people don't have a car and need to work. They should be entitled to rent a vehicle and drive for Uber.

Brian Bills stated that he is disturbed by the SFMTAs capital construction costs. There are a lot of amazing ideas that will only be possible if construction costs are reasonable. The total cost for the 160-foot Muni platform extension outside Chase Center was \$33 million. 40 escalators cost \$135 million dollars. It's concerning. Costs that high are problematic.

Ken Koblenzer stated that it is ironic that Vision Zero is adamant about restricting vehicle traffic but the SFMTA approved scooters to be on the streets without the companies providing helmets. He witnessed an e-scooter driver who fell on his head but, luckily, he was wearing a helmet.

Leora Weinglass stated that an LRV4 Operator had to turn away wheelchairs because the single door which used to be a double door at the front of the LRV4s can no longer accommodate a wheelchair. A 48 Quintara line Operator didn't let her on the bus because there were kids sitting in the wheelchair section and the driver said she couldn't make the people get out of the seats. She ended up blocking the bus with her wheelchair until the driver made the kids get up and let her on the bus.

Robin Krop inquired if the bus driver can enforce people getting out of the disabled seats. She asked if the buses with only side-facing seats in the boarding areas will be retrofitted to put some transverse seats in the boarding areas. She is eliminated from riding half the buses because she must sit forward.

Council member Queena Chen arrived at 5:49 p.m.

#### REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding a general Transit update, LRV4 seating configuration update, and the Short Range Transit Plan. (Julie Kirschbaum, Director, Transit. Explanatory documents include a slide presentation).

Julie Kirschbaum, Director, Transit discussed service challenges, on-going initiatives, LRV4 status, operation and maintenance enhancements, and next steps.

Council member Queena Chen left at 7:29 p.m.

#### PUBLIC COMMENT:

Evy Posamentier asked if there can be decals in the windows that tell people to give their seats to people with disabilities.

Ken Koblenzer asked if there is any information on the age range of the new operators. He inquired if the bus cameras are being utilized to issue bus stop tickets and if Operators have any control on signal priority or is it automatic. He asked if anything is being done about the harsh rides in the front of the newer articulated coaches.

Leora Weinglass asked if there will be wider or longer seating for wheelchairs or wide enough aisles for her to be able to turn around. She wondered why so many Operators have so much contradicting information. She inquired what the actual rules are regarding wheelchairs.

Ashley asked what is accessible about the announcement volume. They're outrageously loud. It's ridiculous that I must avoid buses and miss appointments because of it. The SFMTA is catering to people who are extremely hard of hearing while destroying her ability to ride transit. The loud announcements add stress to everyone's life.

Carl Matvig requested more, comfortable seating. He recommended putting as many double seats as possible and adding cushions. It would make the ride a lot more comfortable, especially on buses. If you're cramming people into vehicles, that means that you do not have enough capacity.

Robin Krop stated that she is also very sensitive to loud noise on the buses. She inquired if the NextBus announcements could be put on the outside of the buses. A lot of people are unaware of the changes that will be happening with the seats.

Edward Mason asked why there is room for bicycles in the specification. He stated that priority seats should be near all the doors, both front and center. Some of the Breda car announcements need to be adjusted because they are too loud.

#### CAC MOTION 191107.01

To reduce bunching and gapping of transit vehicles, the SFMTA CAC recommends that active line management be enhanced for all lines with the following areas of emphasis: 1) ensuring that busses and trains are deployed on schedule at the start of the line, 2) turning around and re-designating vehicles when necessary, 3) assigning dedicated line managers to rail and bus lines, and 4) increasing staff to make this happen.

On motion to approve:

ADOPTED: AYES – Mark Ballew, Jarie Bolander, Joan Downey, Aaron Leifer, Christopher Man, Daniel Murphy, Susan Vaughan, Daniel Weaver, and Frank Zepeda

ABSENT – Neil Ballard, Queena Chen, Stephen Cornell, and Dorris Vincent

8. Presentation, discussion, and possible action regarding the Engineering, Maintenance, and Safety Committee (EMSC) report and recommendations.

Frank Zepeda reported on the October 23<sup>rd</sup> EMSC meeting.

9. Council Member Information and Agenda Item Requests. (For discussion only)

Daniel Murphy requested the plan on canopies to protect the Muni station escalators.

Daniel Weaver inquired if Central Subway will have two elevators per station.

Sue Vaughan asked for a list of companies that are testing autonomous vehicles on the streets of San Francisco.

Sue Vaughan requested a presentation from Accessible services on ADA.

Sue Vaughan asked for the anonymous questions sent to Julie Kirschbaum from the companies testing autonomous vehicles.

Daniel Murphy requested a presentation on the 29 Rapid.

Joan Downey inquired if the SFMTA is working with the Academy of Sciences and the De Young Museum regarding possible road closures.

ADJOURN- The meeting was adjourned at p.m.

Submitted by:

A handwritten signature in black ink, appearing to read 'KAR Luqman', with a horizontal line through the middle of the letters.

Keka Robinson-Luqman  
SFMTA CAC – Secretary

Next regular meeting: Thursday, December 5<sup>th</sup> at 5:30pm  
1 South Van Ness Avenue, 7<sup>th</sup> Floor, Union Square Conference Room, #7080

## ACCESSIBLE MEETING POLICY

The Municipal Transportation Agency Citizens' Advisory Council will meet in the Union Square Conference Room at One South Van Ness Ave. 7<sup>th</sup> Floor, San Francisco, CA. The closest accessible BART station is the Civic Center Station at United Nations Plaza and Market Street. Accessible MUNI lines serving this location are: Muni Metro Lines J-Church, K-Ingleside, L-Taraval, M-Ocean View, N-Judah and T-Third at Van Ness and Civic Center Stations; F-Market-Wharves; 47-Van Ness; 49-Mission-Van Ness; 6-Haight-Parnassus, 21-Hayes; 9-San Bruno; 7R-Haight-Noriega Rapid; 9R-San Bruno Rapid; and 7-Haight-Noriega. For information about MUNI accessible services call 701.4485.

The meeting room is wheelchair accessible. There is accessible parking available within the Civic Center Underground Parking Garage at the corner of McAllister and Polk Streets, and within the Performing Arts Parking Garage at Grove and Franklin Streets.

To obtain a disability-related accommodation, including auxiliary aids or services, or to obtain meeting materials in alternative format, please contact Keka Robinson-Luqman at 415.646.2388. Providing at least 72 hours' notice will help to ensure availability. Written reports or background materials for calendar items are available for public inspection and copying at 1 South Van Ness Ave. 7<sup>th</sup> Floor during regular business hours and are available on-line at [www.sfmta.com/cac](http://www.sfmta.com/cac). Public comment will be taken on each item before or during consideration of the item.

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The ringing of and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at this meeting. Please be advised that the Chairman may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager, or other similar sound-producing electronic devices.

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Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, contact Administrator, by mail to Sunshine Ordinance Task Force, 1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102.4689; by phone at 415 554.7724; by fax at 415 554.7854; or by email at [sotf@sfgov.org](mailto:sotf@sfgov.org).

Copies of the Sunshine Ordinance can be obtained from the Clerk of the Sunshine Task Force, the San Francisco Public Library and on the City's website at <http://www.sfgov.org>.

## LANGUAGE ASSISTANCE

 **311 Free language assistance** / 免費語言協助 / Ayuda gratuita con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance linguistique gratuite / 無料の言語支援 / 무료 언어 지원 / คิวช่วยหรือทัก“งก”“โดยไม่เสียค่าใช้จ่าย / Libreng tulong para sa wikang Tagalog

 **415.646.2388:** For free interpretation services, please submit your request 48 hours in advance of meeting./ 如果需要免費口語翻譯, 請於會議之前 48 小時提出要求。/ Para servicios de interpretación gratuitos, por favor haga su petición 48 horas antes de la reunión. Para sa libreng serbisyo sa interpretasyon, kailangan mag-request 48 oras bago ang miting.

