

**S. F. Municipal Transportation Agency Citizens' Advisory Council**  
**City & County of San Francisco**  
**Information/Presentation Requests Matrix – 2020**

Reference Number	By	Request	Staff Responsible	Status	Response
200206.01	Sue Vaughan	Requested an update to 191205.03. Where can she find the legislation referred to in the response?	Alex Jonlin	Complete	It does not exist yet.
200206.02	Sue Vaughan	How many commuter shuttles have placards and what is the average number that are operating per day?	Philip Cranna	Pending	
200206.03	Sue Vaughan	Requested a list of all the commuter shuttle bus stops and how many are stopping and where (where are they concentrated).	Philip Cranna	Pending	
200206.04	Sue Vaughan	Is there anyone doing a safety analysis of the emerging mobilities including the scooters and the station-less bikes?	Adrian Leung	Complete	<p>Yes, the Vision Zero team and DPH are both coordinating safety analysis around reporting statistics for scooter injuries, using SFPD and Trauma Center data. That effort doesn't necessarily specify whether scooters are privately owned or part of the scootershare program.</p> <p>For all stationless operators, we have reporting requirements related to safety. Almost any injury would likely be rider reported, which means the rider would need to notify the operator of the incident. This is to say that there may be more, but they may not get reported due to various circumstances like the rider feeling responsible, or not thinking the operator needs notification.</p> <p>No formal analysis is currently planned given that the</p>

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					reported injury data is relatively small to serve as a representative sample size.
200206.05	Sue Vaughan	Where are there benches and/or bus shelters with seats along the 29 Sunset line?	Emily Williams	Pending	
200206.06	Stephen Cornell	Requested a list of each exception for fees of street closures including city agencies.	Emily Williams	Pending	
200206.07	Queena Chen	Is there a limit to how many bikes or scooters a company can put on a bike rack?	Adrian Leung	Complete	For deployment, SFMTA instructs all operators to use up to half the capacity at any given rack or cluster of racks. For bikes, that's one per rack. For scooters, it's two per rack so long as they're on the same side.  It's important to note that rider usage is less predictable. We're trying to instruct riders to follow these guidelines, but it's more difficult to regulate, and the top priority is that riders lock to a rack rather than leave devices free-locked as potential tripping hazards.
200206.08	Queena Chen	How much has the SFMTA collected in fines for illegally parked scooters and bikes?	Philip Cranna	Complete	The following is the sum of fines collected since the start of each program.  Scooters: \$149,600 Bikes: \$6,000
200206.09	Daniel Weaver	Requested a presentation on cellular service in the tunnel. (CAC)	Keka Robinson-Lugman	Pending	
200207.01 (Email)	Neil Ballard	Requested a presentation on parking	Keka Robinson-Lugman	Complete	This topic is scheduled for the 6/9/20 OCSC meeting

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		meter replacement.			
200210.01	Aaron Leifer	<p>Why weren't the February 22 service changes brought to the CAC for public review and input before they were announced and implemented?</p> <p>These include changes to the following lines:</p> <ul style="list-style-type: none"> <li>o J</li> <li>o KT</li> <li>o L</li> <li>o M</li> <li>o N</li> <li>o 7</li> <li>o 23</li> <li>o 1AX</li> <li>o 1BX</li> <li>o 31AX</li> <li>o 31BX</li> <li>o 38AX</li> <li>o 38BX</li> </ul>	Sean Kennedy	Pending	
200227.01 (Email)	Aaron Leifer	There seems to be an uptick in the number of "intruder in the subway" disruptions. What is the agency doing to reduce these occurrences and minimize the resulting delays?	Emily Williams	Pending	

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200227.02 (Email)	Aaron Leifer	<p>At the August 2019 OCSC meeting, we were told that the numerous malfunctioning subway platform signs were due for repair/replacement under contract from the vendor.</p> <ol style="list-style-type: none"> <li>1. To date, how many of the signs have been fixed?</li> <li>2. What is the timeline for completing repairs/replacements to ensure the agency does not incur additional costs for these fixes?</li> </ol>	David Rojas	Complete	The contractor has agreed to replace all the station sign display panels in the system. This overhaul will begin as soon as the SFMTA verifies buy-in from internal stakeholders. The current forecast is two months for the work to begin. ( response received: 2/27/20)
200227.03 (Email)	Aaron Leifer	<p>On the morning of Tuesday, February 25, an earlier subway disruption was cited as the cause of a nearly 40-minute inbound delay on the J Church line. However, at the end of this wait, four inbound trains arrived within 5 minutes of each other. Then, once the first (very full) train reached Market, it was switched back forcing all aboard to detrain and be further delayed while waiting for the second train to arrive. Here are my questions:</p> <ol style="list-style-type: none"> <li>3. Regardless of anything</li> </ol>	Emily Williams	Pending	

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		<p>happening in the subway, why were the J cars clearly bunched/delayed at the Balboa Park origin point not launched in a more timely manner?</p> <p>4. Since the subway was disrupted, why weren't J cars on the surface switched back (at Duboce or Market, for example) to keep the non-subway portion of line running on time?</p> <p>5. Since four trains launched virtually at the same time, why was the first train switched back instead of the second or third? This would have accomplished the goal of balancing service while not further inconveniencing customers that were already delayed?</p>			

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