Page Street Bikeway Improvements Pilot – summary of responses to Oct 2020 survey

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Survey data (Oct 2020)

Sample characteristics
- 896 people responded to the survey
- 67% are daily Page Street users
- Respondents are multimodal – a roughly equal number of people say they walk, drive, bicycle, and ride transit (respondents could select all that apply)
- 60% live on Page, 32% commute, 6% work, 2% go to school (respondents could select all that apply)

Safety
- 90% say they feel safe today
  - 50% (of total) feel very safe
- 77% say their sense of safety has increased since the pilot began
  - 48% (of total) say it’s increased greatly

Livability
- 77% say neighborhood quality of life has increased since the pilot
  - 47% (of total) say it’s increased greatly
- Through comments, many say they prefer to spend time on Page Street now

Mobility
- Travel adjustments
  - 58% (over half) made adjustments due to the project:
    - 37% changed their route
      - People go out of their walk to walk and bike on Page...
        - Many neighbors say they now prefer Page for their daily ‘quarantine’ walks/runs (incl. walking dogs, with kids) and for essential errands
        - Many say they bike on Page now vs. other bike routes (e.g., “the Wiggle”) because it’s safer and more direct
      - Neighbors complain of having to take more circuitous routes when driving (for errands, to freeway, when parking, etc)
        - More mention moving to Haight (not Oak) to access freeway
        - Many mention difficulty driving around the neighborhood (e.g., crossing
Octavia)

- 12% changed their mode of travel
  - Overall, people say they walk/bike.drive more, take transit less – but mostly due to the COVID-19 pandemic
- 6% leave earlier
  - A few say they expect to have to leave earlier if/when traffic picks back up after the COVID-19 pandemic
- 3% leave later
- 42% did not make adjustments (due to the project):
  - 23% did not make any adjustments, period
  - 19% only made adjustments due to the COVID-19 pandemic

Future of Page Street

- 85% support a permanent Slow Street / permanently limited through traffic
  - 75% (of total) strongly support
- **Comments** (frequently mentioned, paraphrased)
  - Make changes more substantial/permanent and self-enforcing (e.g., concrete barriers)
  - More enforcement of restrictions; others: less enforcement, more permanent barriers
  - Support pedestrian safety, especially for seniors and folks with disabilities
  - Consider ways to calm bicycle traffic (e.g., increase yielding at crosswalks, slow speeds through intersections)
  - Consider opportunities to add back parking (and make sure people with disabilities have local access for parking/loading)
  - Seriously evaluate traffic impacts to surrounding streets
  - Consider opportunities to re-time signals throughout the neighborhood to support better traffic flow
  - Review all recent traffic restrictions together and seek out opportunities to simplify routes for people driving

Future of Haight Street

- 84% of people are supportive of SFMTA giving more focus to Haight
  - 60% (of total) are very supportive
- **Comments** (frequently mentioned, paraphrased)
  - People feel closing Page has created more pressure on surrounding neighborhood streets (consider the whole picture together)
  - Focus on improving pedestrian safety at crosswalks
  - Many specific concerns for safety at the Laguna & Haight intersection
  - Heavy support for reducing (freeway-bound) traffic on Haight; some (but less) against removing freeway access
Consider how to make Haight useful for local traffic (e.g., turns to Laguna)
Consider opportunities to re-time signals to move traffic onto the freeway more quickly
Muni buses should be the priority on Haight
Restrict truck traffic on Haight

Spatial feedback

**Safety issues** (comments - frequently mentioned, paraphrased)

- **Page & Webster:**
  - Illegal southbound left turns from Oak to Webster
  - Too much turning near John Muir Elementary School
- **Page & Webster/Buchanan/Laguna:**
  - Stop sign running (especially bikes)
  - Bike riders travel fast, don’t yield at x-walks
- **Page between Laguna and Octavia:**
  - Illegal eastbound driving
- **Page & Laguna:**
  - Uphill/westbound bike riders worried about head-on collisions with wrong-way drivers
- **Page & Octavia:**
  - Sometimes drivers make westbound left turn over central diverter
- **Page between Gough and Octavia:**
  - Double parking frequent, need more loading space
- **Haight between Buchanan and Octavia:**
  - Heavy congestion
  - People drive in the bus/Muni lane
- **Haight & Laguna:**
  - Difficult to cross on foot due to congestion
- **Octavia & Haight/Page:**
  - Difficult to cross on foot due to congestion
- **Lily/Rose:**
  - Wrong-way driving (sometimes at speed)

**Ideas** (comments - frequently mentioned, paraphrased)

- **Page between Webster and Laguna:**
  - Install speed humps to slow traffic
  - Install mini traffic circles in lieu of stop signs
- **Page between Buchanan and Laguna:**
  - Allow in-street parking for Zen Center
- **Page between Laguna and Octavia:**
  - Add back parking on the south side
- **Page & Webster/Buchanan/Laguna:**
• Install raised crosswalks
• Install signs for side streets warning of bicycle traffic
• Add red flashing pedestrian-activated lights around stop signs

**Page & Octavia:**
• Install traffic camera to catch illegal westbound left turns
• Install more robust bollards
• Retime signals for more Octavia green time

**Page between Octavia and Market:**
• Extend protected bikeway to Market

**Haight & Octavia:**
• Remove southern crosswalk so it’s easier to drive onto freeway
• Retime traffic signal to allow more eastbound right turns
• Remove all freeway access here too
• Restrict eastbound freeway access, but allow two westbound left turn lanes (serving traffic from Gough)

**Octavia crosswalks:**
• Add more time to cross street on foot
• Add raised crosswalks for local lanes at major streets

**Lily & Laguna/Buchanan:**
• Install mid-block crosswalks (over Laguna/Buchanan)
• Install raised crosswalks (over Lily)

**Fell & Octavia:** Install two westbound left turn only lanes

**General comments** (frequently mentioned, paraphrased)
• Direct more safety education/messaging to bike riders
• Consider opportunities to add back parking in the neighborhood
• When are the Haight signals going to be turned on? (I don’t like them.)