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FOR IMMEDIATE RELEASE March 18, 2021 Contact: Erica Kato Mediarelations@sfmta.com

## \*\*PRESS RELEASE\*\* SFMTA Weekend Transit and Traffic Advisory for Weekend of Saturday, March 20, 2021

**San Francisco**—The San Francisco Municipal Transportation Agency (SFMTA) releases the following upcoming event-related traffic and transit impacts for this weekend, from **Friday**, **March 19 through Sunday**, **March 21**, **2021**.

For real-time updates, follow us on <u>https://twitter.com/sfmta\_muni</u> or visit <u>SFMTA.com/EmailText</u> to sign up for real-time text messages or email alerts.

For details of Muni re-routes, visit <u>SFMTA.com/Updates</u>. This website will be updated when it is closer to the event date.

For additional notifications and agency updates, subscribe to our blog, <u>Moving SF</u> for <u>daily</u> or <u>weekly</u> updates.

#### Federal Law Requires Face Masks on Muni

To help stop the spread of COVID-19, <u>federal law requires wearing a mask</u> in Muni stations, when purchasing a ticket and while waiting for, boarding, riding or exiting transit. Masks are also required on paratransit and in taxis. Violations can result in denial of boarding or removal from Muni and may carry federal penalties. Masks do not include face shields and should be a solid piece of material without slits, exhalation valves, or punctures. Face coverings like scarves and bandanas do not meet this requirement. For more information, please visit <u>sfmta.com/COVID</u>.

#### more – more - more

San Francisco Municipal Transportation Agency

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San Francisco, CA 94103

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#### **Change to SFMTA's Customer Service Center**

The SFMTA's Customer Service Center (CSC) has been providing service including: **1)** Sales of Residential Parking Permit; **2)** Community Service Enrollment; **3)** Payment Plan Enrollment; and **4)** Lifeline Program Enrollment. Sales of Lifeline monthly passes will not be available. For more information on the Lifeline program and sales locations, visit <u>www.SFMTA.com/Lifeline</u> For more information on the Customer Service Center, visit <u>www.SFMTA.com/CustomerServiceCenter</u>.

**Effective Saturday, March 20,** the SFMTA service kiosk at 170 Otis Street will change its business hours. Operation hours will be from 9:30 a.m. to 4 p.m., Monday through Friday, except holidays. This location only provides sales service of LifeLine stickers during the last 10 and first 15 days of the month.

**Effective Saturday, March 20,** the SFMTA service kiosk at Bay and Taylor will be closed for business.

**Effective Saturday, March 20**, business hours for the following SFMTA service kiosks will be changed. The new operation hours will be from 10 a.m. to 4 p.m., seven days a week, except holidays.

- Powell and Market Service Kiosk
- Presidio Service Kiosk at Geary Boulevard

The following SFMTA services are available at these two locations:

- Payment for Parking and Transit citations (citation number or license plate required)
- Purchase of Parking Meter Card and School Coupon Booklets
- Retrieve and drop off completed paper applications for Community Service; Payment Plan; and Lifeline.
- Purchase of LifeLine stickers during the last 10 and first 15 days of the month.

The following Clipper services are available at services kiosks at Powell and Market streets and at Presidio Avenue:

- Purchase passes and load value
- Apply for and issue Senior and Youth Clipper cards



#### CONSTRUCTION WORK AND OTHER UPDATES

### **UPDATE: Central Subway Project**

**Starting Friday, March 19**, the westbound lane on Washington Street between Stockton and Powell streets will be reopened.

The Central Subway project is the first underground line to link the north and south corridors of the city, and will provide a direct connection to major retail, sporting and cultural venues while efficiently transporting people to jobs, educational opportunities and other amenities throughout San Francisco.

For project updates visit <u>www.sfmta.com/central-subway-project</u>.

#### **UPDATE: Van Ness Improvement Project**

**Friday, March 19, between the hours of 8 p.m. and 7 a.m.**: Crews are scheduled to work on traffic improvements, remaining overhead power installations, traffic signal wiring and hardware installations, light pole setting, and related work at the following locations:

- Van Ness between Bay and Francisco streets
- Van Ness between Francisco and Chestnut streets
- Van Ness between Chestnut and Lombard streets
- Van Ness between Lombard and Greenwich streets
- Van Ness between Greenwich and Filbert streets
- Van Ness between Filbert and Union streets
- Van Ness between Union and Green streets
- Van Ness between Green and Vallejo streets
- Van Ness between Vallejo Street and Broadway
- Van Ness between Broadway and Pacific Avenue
- Van Ness between Pacific and Jackson streets
- Van Ness between Jackson and Washington streets
- Van Ness between Washington and Clay streets
- Van Ness between Clay and Sacramento streets
- Van Ness between Sacramento and California streets
- Van Ness between California and Pine streets
- Van Ness between Pine and Bush streets
- Van Ness between Bush and Sutter streets



#### CONSTRUCTION WORK AND OTHER UPDATES continued

#### UPDATE: Van Ness Improvement Project continued

Work that requires reducing Van Ness Avenue to one lane in each direction will be limited to nighttime hours. Construction scheduling is subject to change due to weather delays or unexpected field conditions. For more project details and the latest construction updates, visit <u>SFMTA.com/VanNess</u>.

#### <u>ONGOING</u>

#### **ONGOING: L Taraval Improvement Project**

**Starting on Monday, March 15 and continuing for about two weeks,** street repaving will take place on Taraval Street. For project details, visit <u>SFMTA.com/LTaraval Project</u>.

To accommodate the paving and street repair work:

- Traffic control including temporary street closures and parking restrictions will apply where work is occurring.
- Since Monday, March 8, the L Taraval bus has been rerouted onto Ulloa Street in both directions between 35th and 46th avenues. The alternate bus stops located on Ulloa Street are parallel to the stops on Taraval Street. This reroute is affecting five stops in each direction. Listed below are stops located at Taraval Street being temporarily relocated to the same place along Ulloa Street, southwest corner (travelling downtown) and northeast corner (towards the Ocean):
  - o 46<sup>th</sup> Avenue
  - o 44<sup>th</sup> Avenue
  - o 42<sup>nd</sup> Avenue
  - o 40<sup>th</sup> Avenue
  - o Sunset Boulevard
- Monday, March 15 until approximately Thursday, March 18: Paving work will take place on the south side of Taraval Street moving progressively from 46<sup>th</sup> Avenue towards Sunset Boulevard.



#### ONGOING: L Taraval Improvement Project continued

• Thursday, March 18 and continuing through Wednesday, March 24: Paving work will then switch to the north side of Taraval Street moving from Sunset Boulevard towards 46<sup>th</sup> Avenue.

**Since Aug. 2019**, the traffic pattern on lower Great Highway between Ulloa and Santiago streets has been changed. The northbound travel lane on lower Great Highway has been rerouted to 48th Avenue for two blocks between Ulloa and Santiago streets. The southbound travel lane will continue on lower Great Highway as usual. This will be in effect until project completion in fall 2021. For project details, visit <u>SFMTA.com/LTaraval Project</u>.

#### ONGOING: Muni Service During the COVID-19 Shelter-In-Place Order

# Until further notice, Muni buses will continue to serve the K Ingleside, L Taraval, M Ocean View and N Judah Metro lines.

To learn more information about bus substitution for Muni rail lines visit<u>Muni's Bus</u> <u>Substitution for All Rail Lines</u>. For information about upcoming service changes, read our <u>latest</u> <u>service change blog</u>.

Some Muni routes have been modified under the current health order. For details of Muni's individual lines/routes, visit each route's webpage or the <u>Muni Core Service Plan</u>.

 Core Routes in Service: J Church (Balboa Park to Church & Duboce streets); K Ingleside (Balboa Park to Embarcadero); T Third (Sunnydale to Embarcadero); L Taraval Bus (all buses) (SF Zoo to Embarcadero); N Judah Bus (Ocean Beach to 4th and King streets); M Ocean View Bus (Balboa Park to West Portal); 1 California; 5 Fulton; 7 Noriega; 8 Bayshore (rerouted to Stockton); 9 San Bruno, 9R San Bruno Rapid (weekday only); 12 Folsom/Pacific (Financial District to Russian Hill), 14 Mission; 14R Mission Rapid; 15 Bayview-Hunters Point Express; 19 Polk; 22 Fillmore; 24 Divisadero; 25 Treasure Island; 27 Bryant (modified route); 28 19th Avenue (Daly City BART to California Street & 6<sup>th</sup> Avenue); 29 Sunset; 30 Stockton; 33 Ashbury-18th Street; 37 Corbett (Twin Peaks and Van Ness & Market Street); 38 Geary; 38R Geary Rapid; 43 Masonic (Geary Boulevard to Crocker Amazon); 44 O'Shaughnessy; 45 Union-Stockton; 48 Quintara/24th Street (20th at 3rd streets and West Portal Station); 49 Van Ness/Mission (extended from North Point to Powell and Beach); 54 Felton (Daly City BART to Hunters Point); 55 Dogpatch; and 67 Bernal Heights.



ONGOING: Muni Service During the COVID-19 Shelter-In-Place Order continued

- Late-night Owl routes start at 10 p.m. (instead of 1 a.m.) All regular Owl routes are in operation, except 5 Fulton and 48 Quintara/24th Street.
- The following routes are running 24 hours a day or providing special Owl Service: L Owl; N Owl; 14 Mission; 22 Fillmore; 24 Divisadero; 25 Treasure Island; 38 Geary; 44 O'Shaughnessy; 90 San Bruno Owl; 91 3rd Street/19th Avenue Owl.

## ONGOING: 19th Avenue (CA Route 1) Combined City Project

San Francisco Public Works is leading a multi-agency project to replace aging infrastructure and improve safety along 19<sup>th</sup> Avenue between Holloway Avenue and Lincoln Way.

Construction work for the first segment of this project along 19th Avenue between Lincoln Way and Noriega Street has begun.

As part of the <u>19th Avenue Combined City Project</u>, the SFMTA will implement transit priority and safety improvements for people walking along the route of the 28 19th Avenue. The improvements will make it safer to walk, remove stops to make transit service more reliable, and enhance customers' experiences—on and off the bus.

To improve safety along 19<sup>th</sup> Avenue, the SFMTA will: **1)** install pedestrian bulbs at 19 intersections and transit bulbs at 13 intersections; **2)** modify traffic and pedestrian signals to give people who walk more time to cross the street; and **3)** extend the bus zone at one intersection. Installing transit bulbs allow Muni vehicles to stop for passengers without having to pull out of traffic, and pedestrian bulbs increase the visibility at intersections of people who walk.

As part of the project, seven Muni stops were removed on 19th Avenue between Irving Street and Ocean Avenue on Oct. 17. The following Muni routes have been affected with the stop removal:

- 28 19th Avenue
- 91 3rd Street/19th Avenue Owl

To find additional information about the transit reliability and pedestrian safety components, visit <u>sfmta.com/28Rapid</u>. For overall project information, visit <u>sfpublicworks.org/19th-Avenue</u>.



#### **ONGOING: Shared Spaces Program**

The city's multi-agency <u>Shared Spaces</u> program opened some parts of streets in San Francisco to create public space for outdoor dining, retail and physical distancing. The program allows the use of sidewalks, full or partial streets, or other nearby public spaces like parks and plazas for restaurant pick-up and other neighborhood retail activity, as allowed by San Francisco's Public Health Order. For details, locations and updates on street closures related to Shared Spaces visit <u>SFMTA.com/SharedSpaces</u>.

#### **ONGOING: Essential Trip Card Discount Program**

The SFMTA's temporary special program, <u>Essential Trip Card</u> (ETC) Program, will assist people with disabilities and older adults to make essential trips under Muni's temporary transit changes. The program provides two to three round trips at an 80% discount per month, i.e. rider pays \$6 to receive a value of \$30 or pays \$12 to receive a \$60 value. The discount is limited to a value of \$60 taxi service per month per customer.

**To qualify for the program: customer must be either age 65 or older or an adult with disabilities.** Eligible adults may apply for the ETC program by calling 311 and mentioning the program. Staff will be available between 9 a.m. and 4:45 p.m., Monday through Friday. Visit <u>https://www.sfmta.com/etc</u> for additional details and for a list of San Francisco taxi companies, visit <u>https://www.sfmta.com/taxi/directory</u>.

SFMTA's pre-existing Shop-a-Round program that offers registered seniors and people with disabilities personalized assistance and rides to and from grocery stores and farmers markets is still available and will continue post public health order. For more information, visit <u>https://www.sfmta.com/shop-round</u>.

#### ###

To help with your travel plans to special events in the City of San Francisco, this release will be updated on a weekly basis. Whether you are a visitor or a local resident in the City, we hope you have an enjoyable weekend!

For more information on Muni service, please call the San Francisco Customer Service Center at 311 or visit <u>www.sfmta.com</u>. For additional information on Muni's Accessible Services Program, please call (415) 701-4485 or TTY (415) 701-4730.

For Muni route, schedule, fare and accessible services information anytime: Visit <u>www.sfmta.com</u> or contact 311 **311 Free language assistance** / 免費語言協助 / Ayuda gratis con el idioma / Бесплатная помощь переводчиков / Trợ giúp Thông dịch Miễn phí / Assistance linguistique gratuite / 無料の言語支援 / 무료 언어 지원 / Libreng tulong para sa wikang Tagalog / การช่วยเหลือทางด้านกามาโดยไม่เสียค่าใช้ง่าย / المساعدة المجاني على الرقم