

Citizens' Advisory Council Neil Ballard, Chair Frank Zepeda, Vice Chair Chris Arvin Michael Chen Queena Chen Stephen Cornell Aaron Leifer John Lisovsky Daniel Murphy Obai Rambo Karim Salgado Susan Vaughan

Dorris Vincent

May 6, 2021

SFMTA Board of Directors San Francisco Municipal Transportation Agency One South Van Ness Avenue, Seventh Floor San Francisco, California 94103-5417

Re: SFMTA CAC Recommendations

**Dear Directors:** 

In our Citizens' Advisory Council meeting on May 6, 2021, the Council considered the following recommendations:

## CAC MOTION 210506.01

The SFMTA CAC recommends the restoration of service on the Powell-Hyde with a champagne christening of newly rebuilt cable car number 8 with Mayor Breed and Senator Scott Wiener at the Hyde-Beach turntable. Symbolically, this lets the world see San Francisco is open for business and civic life returning to normal with shops and dining in full abundance. Further, it is recommended that external side advertising not be placed on the 'heritage' painted cars such as car 8 to maintain its historic character which is what attracts the world.

# CAC MOTION 210506.02

The SFMTA CAC recommends that stops be made at key/transfer locations during service reroutes, with the exception if such stop compromises passenger safety. Service alerts should be sent out to notify riders of the reroute and bus stops. An example of this is the weekend reroute of the 33-line because of weekend closure of 18th street between Collingwood and Noe. The reroute is Diamond, Market and Sanchez streets. Castro is a transfer and major stop for the 33, and operators are not letting passengers off at Market-Castro and are being held until the bus returns to 18th street. Passenger safety would not be compromised if the 33-line buses were to let passengers off at existing stops at Market-Castro, which are used by the 37 and Twin Peaks Tunnel line buses.

# CAC MOTION 210506.03

The SFMTA CAC recommends the SFMTA begin F-Market service at 7 am or earlier.

### CAC MOTION 210506.05

The SFMTA CAC requests that the SFMTA commit to a plan and timeline for returning to at least 95% of pre-pandemic service hours and present such a plan to the SFMTA Board of Directors. If the agency determines the plan is not feasible, the agency should present with the plan specific funding and/or workforce needs to make that plan happen.

## CAC MOTION 210506.06

Whereas the Ocean View is a historically underserved community of concern, the SFMTA CAC recommends that SFMTA restore rail service for the M-Ocean View streetcar line as soon as possible.

#### CAC MOTION 210506.07

In order to encourage ridership and minimize potentially unsafe crowding at stations, the SFMTA CAC recommends Muni implement the S-Shuttle service between West Portal and Embarcadero stations as soon as staffing and equipment availability will allow.

#### CAC MOTION 210506.08

The SFMTA CAC recommends that the SFMTA develop a plan to communicate relevant elements of the service restoration plan to San Francisco school students and parents in order to encourage student use of transit and reduce confusion about the services available to them.

## CAC MOTION 210506.09

The SFMTA CAC recommends the approval of the SFMTA's Title IV analysis as presented at the May 6 SFMTA CAC meeting.

It is the opinion of the SFMTA Citizens' Advisory Council that the proposed recommendations would be of significant benefit to the citizenry of San Francisco and the San Francisco Municipal Transportation Agency.

Sincerely,

KAR Sor For

Neil Ballard, Chair SFMTA Citizens' Advisory Council

cc: SFMTA Citizens' Advisory Council