

Section 12: EMERGENCY PROCEDURE

If an emergency arises such as a sewer collapse, essential service interruption or a water main break, the Contractor may deviate from the regulations in this manual. When the Contractor suddenly and unexpectedly finds it necessary to close lanes or walkways to access facilities to preserve life or property or to restore interrupted essential services, the Contractor may begin work before obtaining the necessary permit(s). This may require working through the peak traffic hours in the street. The Contractor may also be required to pay for Police Officers and/or Parking Control Officers in order to maintain any emergency road closure(s).

If the emergency happens during normal business hours the Contractor shall immediately notify the City Agencies listed below and apply for the necessary permit(s) and a Special Traffic Permit within four (4) hours. If the emergency happens outside of normal business hours the Contractor shall immediately notify the City Agencies listed below, and apply for the necessary permit(s) and a Special Traffic Permit within 4 hours after City offices next open if the work will continue into the next business day.

IN CASE OF EMERGENCY, CONTRACTOR SHALL IMMEDIATELY NOTIFY THE FOLLOWING CITY AGENCIES:

Agency	Phone Number/Email
SFMTA	
Parking Enforcement Dispatch	415.553.1200
Streets Division	trafficpermits@sfmta.com
SFMTA/MUNI – Transit Management Center	415.565.3116
San Francisco Public Works (SFPW)	
Bureau of Street-Use and Mapping (BSM)	628.271.2000
San Francisco Police Department	
SFPD Dispatch Center	415.553.0123

REFERENCES

1. "California Manual on Uniform Traffic Control Devices (CA MUTCD)," State of California, Department of Transportation
<https://dot.ca.gov/programs/safety-programs/camutcd>
2. The San Francisco Public Works, Bureau of Street-Use and Mapping, Street Construction Coordination Center, 49 South Van Ness Ave, San Francisco CA 94103
<https://www.sfpublicworks.org/>

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