Towed Vehicle Release Procedure
San Francisco Police Department

If you are the owner or interested party of a vehicle towed by the San Francisco Police Department (SFPD), these instructions will help you claim your vehicle.

**Your vehicle cannot be released with an active hold.** If your vehicle has an active hold please do the following to remove the hold and claim your vehicle:

- Obtain the vehicle license plate and/or identification number
- Exit the lobby to minimize disruption to other patrons
- Call SFPD STOP: 415.678.3625
- Follow the instructions provided by the police
- If the line is busy, please hang up and try again
- SFPD requires the following to release your vehicle:
  - Current vehicle registration
  - Valid driver’s license
  - Hold harmless (if applicable)
- Documents may be emailed: SFPD.STOP@sfgov.org
Towed Vehicle Release Procedure
San Francisco Police Department

If your vehicle does not have a hold, please do the following to claim your vehicle:

- The owner/interested party should obtain a paper SFPD release form
- Go to the nearest SFPD station:
  - Southern – 1251 3rd St
  - Tenderloin – 301 Eddy St
  - Mission – 630 Valencia St
- Stations can ONLY release vehicles that have been towed for:
  - Parking violations
  - Hazard Tows (without arrest)
  - Stolen/Recovered Tows
- Contact the SFPD STOP window at 415-678-3625 for all other types
- Return the release form to Impound staff